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BUILDING BACK

As we finally emerge from the pandemic and in the wake of the war, the world has never needed the spa industry as much as it does now. Are you ready to step up to release the trauma?

The build back is well underway and the lockdowns should be behind us now. Being in the process of COVID recovery myself, it doesn't feel like the pandemic is in the rear view mirror yet, but hopefully it soon will be.

However, the joy of seeing the light at the end of the interminable tunnel has been dealt a deadly blow by Putin's invasion of Ukraine. Many spa and hospitality giants will now have tough choices to make about businesses in operation in Russia and their development pipelines. Will they follow the lead of many retailers – such as McDonald's and Starbucks – by closing their Russian sites, in keeping with the economic sanctions? Russian oligarchs have been flexing their spending power for a couple of decades, will spas keep accepting their money? The spa industry prides itself on being ethical and now is the time to lead the way.

In quick succession, the world has suffered two traumas and as Anna Bjurstam says in our feature on longevity, there is nothing more ageing than trauma. Human beings are resilient, but traumatic experiences leave their mark in so many ways beyond anxiety and depression, including the capacity to experience joy and



intimacy, our immunity, weight, motivation and ability to concentrate and sleep.

As much as half of the the global population is now suffering from sleep issues. Most of the developed world has an obesity crisis, mental health is at epidemic levels, people are resigning from their jobs in the Great Resignation. Inflation and energy costs are rising, even people who didn't use to have financial or mental health problems have experienced them since COVID and war came along.

The spa industry is uniquely positioned to help. So it's important for therapists to be trained up in all the latest protocols which can release trauma and rewire the brain: trauma specific yoga and Tai Chi, Qi Gong, as well as the highly effective Eye Movement Desensitisation and Processing (EMDR) and neurofeedback.

The world really needs spa now and as an industry it's important to broaden the reach as wide as possible, make the entry barriers as low as they can be and utilise online resources so more people than ever before can benefit.

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The biggest conferences, exhibitions and networking events for the spa industry over the coming year



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Spa foresight™ 2022

What trends will impact the spa and wellness sector in the future? *Spa Business* outlines the technologies and strategies that are coming down the track

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Order does not indicate a ranking



SNOHETTA

▲ Six Senses Svart in the Arctic Circle has been designed to be off-grid

OFF GRID

1. ENERGY GENERATION

The world was moving away from fossil fuels before Russia's invasion of Ukraine and now this act of aggression is hastening the acceleration of this trend.

Researchers at the UK's University of Exeter suggest half the world's fossil fuel assets will be worthless by 2036, with all the market turmoil this will bring.

Spa and wellness facilities are big consumers of power and we expect to see

savvy operators investing in local power generation, with the ultimate goal of going off-grid while also driving to net zero.

Where this is not possible and energy still needs to be bought on the market, we will see more sophisticated use of surge pricing and energy futures manoeuvres, with operators transacting with energy suppliers to moderate usage at peak periods in exchange for payments.



► The new Zula Wellness Resort offers Traditional Arabic and Islamic Medicine

ZULAL/CHIVA-SOM

TAIM

2. TRADITIONAL ARABIC AND ISLAMIC MEDICINE

Parts of the Middle East are becoming hotspots for spa, wellness and hospitality development, as these nations accelerate their pivot from carbon-fuel economies to embrace tourism and service sector growth.

One of the most recent developments – Zula Wellness Resort by Chiva-Som in Qatar – is the first to showcase Traditional Arabic and Islamic Medicine (TAIM).

The development of TAIM started in the eighth century with the translation of the medical works of Galen and Hippocrates, philosophical works by Aristotle and Plato and mathematical works of Archimedes and Euclid into Arabic.

TAIM has also built on the ancient knowledge of systems of medicine, such as Traditional Chinese Medicine,

Ayurveda, Unani, Ancient Egyptian Medicine and Persian Medicine, combining this with Islamic medicine and the Prophetic Tradition.

We expect TAIM to become a major trend in wellness, both in the Middle East and the wider world as operators search for new and authentic modalities with which to engage customers. ►

FITNESS

3. RECOVERY

New research has proven that the effects of exercise are amplified by underaking the correct recovery.

As interest in fitness continues to grow in the spa and wellness sector, more operators will offer full menus of recovery options – both during and after exercise – via a number of channels, including mechanical; percussive therapy and massage; contrast therapies such as ice and cryotherapy, warm water immersion and infrared; and various forms of compression.

Ingested food-grade sulphurs such as MSM have also been found to help recovery from exercise, while the correct diet and hydration is essential.

PILL-SIZED CAMERA

4. CANCER CHECKS

Spa and wellness operators with a medi-focus do strong business offering testing – an attractive option for consumers, as results don't appear on their medical or insurance records.

Now bowel cancer tests are being developed using edible cameras that don't require a hospital visit, opening up the opportunity for in-spa testing.

In a trial, thousands of patients swallowed pill-sized cameras, which took images as they passed through the bowel, beaming these to a recording device. If the trial is successful, the cameras could replace endoscopies and provide a diagnosis in hours.



▲ Treatments offering lymphatic drainage and support will grow in popularity

DRAINAGE

5. LYMPHATIC HEALTH

For many years the lymphatic system has been perceived by some as being less important than other circulatory systems, as it was thought it was mainly a waste disposal channel. However, a well functioning lymphatic system has been found to promote health and be fundamental to boosting the immune system, restoring energy levels and improving digestion. It's involved with every organ and every body process, as it carries

nutrients and important chemicals to the brain and ferries toxins and waste products to the liver and kidneys to be excreted.

We expect to see an increased focus on treatments which support the lymphatic system and a greater focus on marketing the importance of these services to consumers: massage, especially deep tissue and many Ayurvedic treatments support healthy lymphatics, as do yoga and heat/contrast treatments.



BEARFOTOS/SHUTTERSTOCK

► Play and playfulness will be a major part of a new development at Serenbe

LIGHTEN THE MOOD

6. PLAY

Since the start of the pandemic, people have been missing playfulness, impulsiveness, spontaneity and the opportunity for the creative self-expression that, in part, defines who we are.

As a result, we're predicting play and playfulness will become a major growth area for the spa and wellness industry.

For children, play is an essential part of development and for adults, it allows the recapturing of that spirit, with huge

benefits for mental and physical health.

Right on cue, wellness community Serenbe has announced that its next development, Spela – which means play in Swedish – will be based on play, creating opportunities for spontaneous fun through its masterplanning, architecture and programming.

Serenbe co-founder Steve Nygren says plans include a community centred around a four-acre park designed for

children and adults. "Play brings out curiosity, adventure, whimsy, movement and risk-taking," Nygren told *Spa Business*. "We all need these elements in our lives to stay vital and stimulate us mentally and physically at every age."

Introducing playfulness to spa and wellness services will also give staff the opportunity to use their creativity to find new ways to delight and engage guests in memorable ways that lighten the mood. ►

DIGITAL FUTURE

7. THE METAVERSE

Now architects such as Grimshaw and Zaha Hadid Architects are being commissioned to design lands in the metaverse, we expect spa and wellness operators to start acquiring land, setting up NFTs and looking for ways to engage consumers.

Applications could include retailing, immersive remote wellness experiences such as meditation workshops and pre- and post-visit research interactions.

The functionality of the metaverse, with its dedicated real estate and real world traded currency enables operators to create and monetise their own content and deliver immersive experiences to consumers.



▲ Any environment can be created and monetised in the metaverse

GROWING NEED

8. MENOPAUSE

By 2025, a billion women in the world will be experiencing menopause, with six million more joining their ranks each year.

Female empowerment, coupled with growing affluence and levels of education, mean they're increasingly seeking support that gives them access to active

interventions that reduce the effects of menopause and peri-menopause.

This work is a perfect fit for spa and wellness operators and we'll see more operators launching menopause interventions to support women through this often challenging life stage.



▲ Researchers from the Les Mills Research Institute investigated automaticity

SELF CARE

9. AUTOMATICITY

Our habitual approach to teeth brushing is known as automaticity – something we do automatically without going through a conscious decision-making process.

We expect the spa and wellness sector to focus on ways to help people develop automaticity to drive adherence to self-care routines, such as exercise, stretching, healthy eating and meditation.

Scientists from the Les Mills Research Institute, Dr Jinger Gottschall, adjunct

associate professor at the University of Colorado, and Bryce Hastings, head of research at Les Mills, recommend keeping feedback positive, emphasising the progress people are making and providing social support.

When it comes to exercise, they recommend focusing on frequency before intensity and being aware that enjoyment is a better motivator than physical results. More: www.hcmmag.com/automaticity



ZULAL/CHINA SON

► Plant-based products will induce cellular stimulation

NEW SCIENCE

10. NUTRIGENOMICS

Medics at Clinique La Prairie are exploring how they can influence cells for regenerative purposes, where gene expression can be modified, using plant-based nutrigenomic products to induce cellular stimulation.

These supplements are designed to help activate the production of stem cells and contribute to the slowing of cell senescence to significantly delay cell death.

Preventative treatments to reverse ageing will soon be available for younger people. They will detect genetic predispositions to disease and senescence through DNA and epigenetic testing before symptoms occur, enabling the creation of bespoke treatments to support longevity from an early age.

Treatments which reverse ageing also continue to attract huge interest from consumers and will take centre stage in

the spa and wellness sector. We expect the sector to embrace nutrigenomics, creating opportunities for operators to offer treatments to deliver cellular optimisation, optimise cell metabolism and promote cellular rejuvenation. Mitochondrial therapies will join this list.

Clinique La Prairie is also working to identify molecules which stimulate the expression of genes associated with the slowing down of senescence. ►

SENSORS

11. GLUCOSE MONITORING

Maintaining optimal blood glucose is fundamental to good health for both diabetics and non-diabetics alike.

New sensors are being developed by companies such as Biolin and Jagar which will enable this important measure to be tracked non-invasively, while Dexcom has recently made its proprietary systems available to companies such as Garmin and Apple is thought to be looking to add glucose monitoring to the Apple watch, meaning glucose levels can be tracked in real-time on the move.

We anticipate wellness operators offering trackers on-site, as well as retailing them and using them for year-round diagnostic connections with customers once available.



▲ Non-invasive glucose monitoring for optimal health is a coming thing

A NEW APPROACH

12. ELECTROCEUTICALS

All organs and functions in the body are regulated by the brain and nervous system, as is the endocrine system.

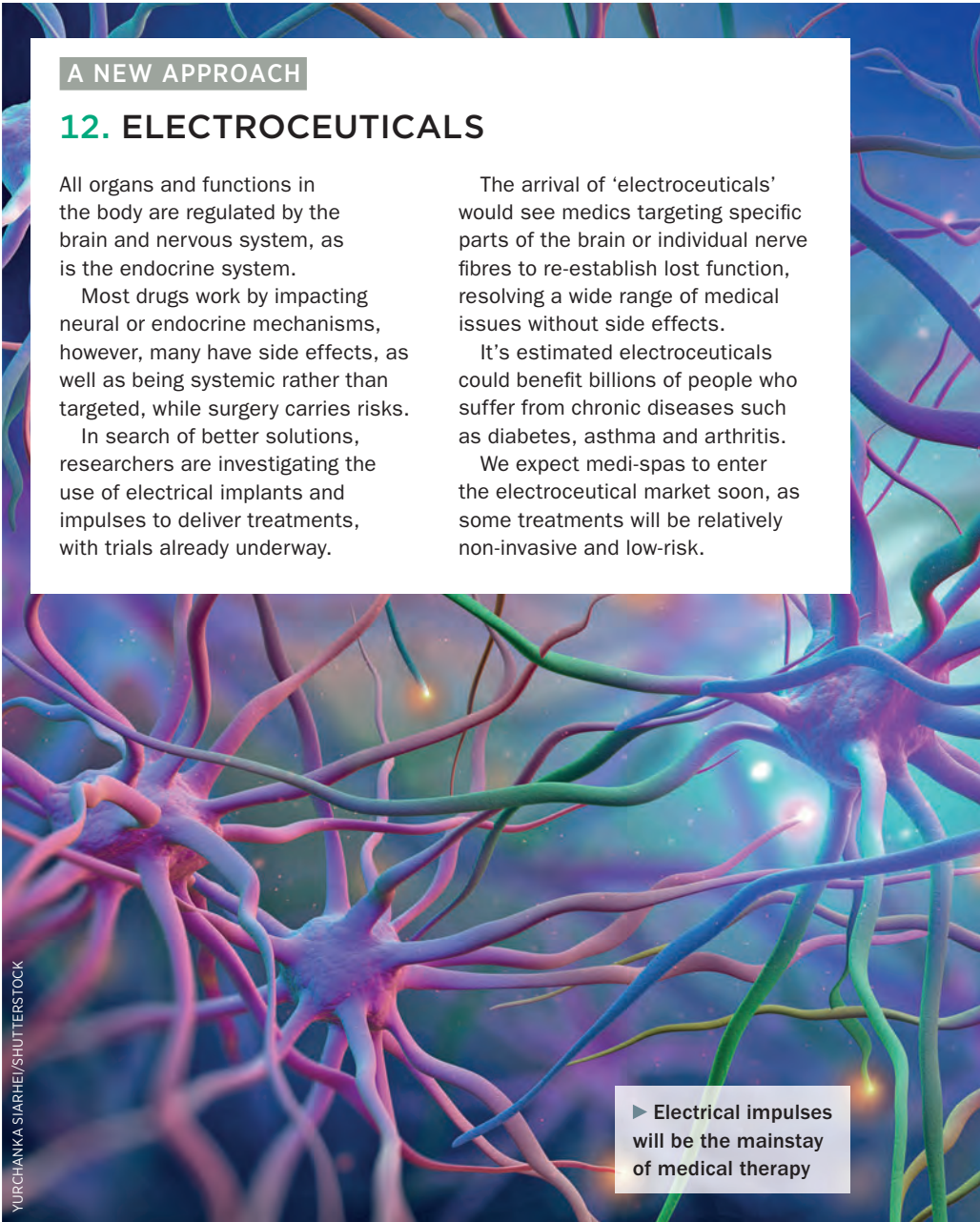
Most drugs work by impacting neural or endocrine mechanisms, however, many have side effects, as well as being systemic rather than targeted, while surgery carries risks.

In search of better solutions, researchers are investigating the use of electrical implants and impulses to deliver treatments, with trials already underway.

The arrival of ‘electroceuticals’ would see medics targeting specific parts of the brain or individual nerve fibres to re-establish lost function, resolving a wide range of medical issues without side effects.

It’s estimated electroceuticals could benefit billions of people who suffer from chronic diseases such as diabetes, asthma and arthritis.

We expect medi-spas to enter the electroceutical market soon, as some treatments will be relatively non-invasive and low-risk.



YURCHANKA SJARHEI/SHUTTERSTOCK

▶ Electrical impulses will be the mainstay of medical therapy



► We expect to see the emergence of specialist wellness chefs trained in biochemistry and soil science

ESB PROFESSIONAL/SHUTTERSTOCK

NEW PROFESSION

13. WELLNESS CHEFS

We expect to see the emergence of a new discipline – the wellness chef.

These professionals will be trained in biochemistry, anatomy and physiology, as well as food and soil science and will understand the effects of micronutrients on the body, as well as the dangers of things such as acrylamide and microplastics in food – matters most spas have been blind to up to this point.

They'll be trained to prepare delicious, seasonal, locally-sourced, healthy food that is also customised to individuals' DNA.

They'll learn about new science, such as that relating to anti-nutrients – an area of active research, according to Harvard School of Public Health, which says

studies are casting a new light on foods that have long been considered healthy.

For example, lectins in legumes can interfere with the absorption of calcium, iron, phosphorus and zinc by the body, while oxalates in green leafy vegetables, tea, beans, nuts and beets can bind to calcium, preventing it being absorbed.

It's not known how much nutritional value is lost, as it depends on how food is prepared and combined and on individual metabolism, but studies of vegetarians with diets high in anti-nutrients don't generally show deficiencies, so researchers believe the body adapts by increasing their absorption, or that certain preparation methods reduce the effect.

VIBRATIONS

14. SOUND HEALING

Although many spas already offer sound healing, we expect sound-related therapies to experience rapid growth over the next five years as the value of vibrational healing is increasingly recognised and consumer demand sees it going mainstream.

Sound healing has ancient roots in many cultures, from Australian aboriginal tribes with the didgeridoo, to crystal bowl and gong healing.

Sound healing can offer pain relief while also inducing states of deep relaxation, with all the health benefits this brings to sleep and mental health.

Research published in the *Journal of Evidence-Based Integrative Medicine* found an hour of sound meditation reduced anxiety, anger, fatigue and depression and increased spiritual wellbeing, with 95 per cent of the session using crystal bowls, with the addition of Tibetan bowls, gongs, cymbals, bells and didgeridoos. ►



HASSAN ABBAS AHMED/SHUTTERSTOCK

▲ Sound healing will become a staple for spa and wellness operators

GENDER NEUTRALITY

15. EQUALITY

With between 1 and 2 per cent of the population not identifying with their birth gender, the world is becoming less binary and the spa industry is following suit.

Although having the desire to enjoy the benefits of spa, members of the LGBTQIA+ community often report feeling excluded. This starts with spa marketing, which doesn't tend to feature people they identify with, continues with gendered booking forms and can lead to issues with changing rooms and toilets.

Welcome this cohort by signing up for awareness training, checking which pronouns guests use and not using gendered pricing and language.

GROWTH

16. WELLNESS FRANCHISING

As the industry matures, franchising is increasingly attractive as a way to drive business growth.

With its access to capital and a motivated pool of entrepreneurs, we think franchising will come into its own in the spa and wellness industry over the next 10 years, as it has been doing in the health and fitness industry, where some of the biggest franchise operators, such as Self Esteem brands – with 5,000 locations – are already crossing over from fitness into wellness, beauty and spa.



SOLARSEVEN/SHUTTERSTOCK

▲ Spas can now become licensed partners of the Taymount Clinic to offer faecal transplants

MICROBIOME

17. FAECAL TRANSPLANTS II

In 2015, *Spa Business Foresight* predicted faecal transplants would become widely available, whereby healthy microbiome material could be shared to resolve chronic and acute health problems. We said eventually, microbiome customisation by faecal transplant would also be possible.

In the intervening years, the benefits of faecal transplants have been recognised and this service is now becoming more widely available under a range of names,

from gut flora transplant to human probiotic infusion, faecal bacteriotherapy, and microbiota restoration therapy.

Spas have been slow to offer faecal transplants, but we expect this to change now companies such as the Taymount Clinic are offering global licensed partner services. Taymount has also developed a system of transplanting only microbial cells from faeces, making the process more acceptable to consumers.

NATURE

18. AWE WALKING

A study by the University of California has found that people experience positive effects from experiencing awe.

Sixty older adults took weekly 15 minute 'awe walks' for eight weeks, while a control group was assigned normal walks.

The walks involve seeking out impressive environments in nature or urban settings, walking mindfully, focusing outwards, walking often, varying routes and turning off phones and watches.

The awe group reported boosts to positive emotions such as compassion, gratitude and a growing sense of wonder and appreciation for the world, while the control group were more inwardly focused.

Dr Virginia Sturm said by shifting attention outwards, awe walks promote a 'small self', a healthy sense of proportion in relation to one's place in the world.

We expect awe walking to become a menu staple for wellness businesses. ▶

▶ Awe walks create a healthy sense of proportion in relation to the individual's place in the world



▶ SPIRITUALITY

19. THIN PLACES

Thin Places, locations where the spiritual and the physical seem especially close – to both believers and atheists – are increasingly being recognised for their power to transform and heal and for the way they draw people to them.

Thin places are about energy and connection with nature and whatever higher power individuals may believe in or recognise.

Many spa and wellness operators have been drawn to these places for their beauty, with destination spas often built in locations where the landscape plays an important role in healing.

As the world becomes more crowded and challenging we expect operators to not only be drawn to thin places, but for them to also defend them, as Rancho La Puerta has done through the preservation of 4,000sq km of land around Mount Kuchumaa as a nature reserve.



▲ Mount Kuchumaa – Rancho La Puerta is the guardian of the mountain



▲ Prince Harry uses EMDR to deal with trauma, as told to Oprah Winfrey

MENTAL HEALTH

20. TRAUMA PROCESSING

The global financial crisis, Brexit, the pandemic, wars: the world has been going through a series of collective shocks that are impacting even the most resilient. And this before you consider the personal challenges faced by individuals.

The demand for trauma support is increasing as a result and we expect spa and wellness businesses to be called on to empower customers when it comes to dealing with these challenges, with

trauma processing being added to the roster of services available.

Bessel van der Kolk, author of *The Body Keeps the Score*, believes treatment should move from talking and drug therapies towards holistic protocols which heal the mind, brain and body – making them a good fit for the industry.

He hails the benefits of Eye Movement Desensitisation and Reprocessing (EMDR) to treat a range of issues.

Salt room at Jewel Grande Montego Bay Resort & Spa, Jamaica.

PHOTO CREDIT: JEWEL GRANDE



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- Gaylord National (D.C)
- Jewel Grande

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It's 17 years since the Spa Foresight™ trends report launched in the *Spa Business Handbook*. Here's a look back at a selection of our previous predictions



2020-2021

- Touch hunger
- Return to nature
- Loneliness
- Resilience
- Lung health
- Touchless services
- Staycations
- A new kind of exclusivity
- Immune programmes
- Medical wellness
- Mental wellbeing
- Slow travel
- EcSOD
- Post-exercise heat treatments
- Healthy microbiome
- Wellness for all
- Menu engineering
- COVID recovery
- Lobbying
- COVID cool spots



2019-2020

- Climate emergency
- True North (and South)
- Altitude rooms
- Olfactory therapy
- Gen Alpha
- Swaddling
- Rocking
- Vibration therapy
- Outdoor spas
- Co-working spaces
- Brain optimisation
- Stress programmes
- Train like an athlete
- Forest bathing
- Dementia II
- Amplified workouts
- Reverse Ageing
- Eating flowers
- Spa circuits
- Leon Chaitow



2018-2019

- Vegan spas
- Spa tribes
- Rage rooms
- Senior living
- Rewilding
- Cockroaches
- Plastic free spas
- Assisted stretching
- Blue light antidotes
- Home wellness
- Andropause
- Brain health
- Visual detox
- Diagnostics
- Hotspot: Hawaii
- Self-care
- Spa coaching
- Climbing
- Meaningful meetings
- Blockchain



2017-2018

- Tattoo detox
- Spa dentistry
- Grief interventions
- Simplicity
- Therapy animals
- Extreme bathing
- Skin microbiome
- Resilience
- Wellness communities
- mfDNA
- Global onsen
- Placebo effect
- ASMR
- Ketogenic exercise
- Menopause
- Body forensics
- Personal pollution sensors
- Nootropics
- Hotspot: Uzbekistan
- Nose to toe fascia release



2016

- Scaleable wellness
- Hotspot: Iceland
- Breathing/elimination
- Spa planes
- Social good
- The virome
- Clean eating
- Dementia-friendly spas
- Meditation spaces
- Epigenetics
- Skin science
- Specialisation
- Singing
- Suspension massage
- Hot Spot: Haiti
- Walk-in spas
- Immune challenge
- Rest for recovery
- Floatation
- Modular fitness

2015

- Invisibles
- Faecal transplants
- Hot spot: Panama
- Massage-on-demand
- ASEAN market
- Attractions & spa
- Hot spot: Cuba
- Tribal investments
- Sport & spa

- Next gen skincare
- Haemoglobin levels
- Sexual wellness
- Biomimicry
- Hot spot: Bintan
- Animal movement
- Age-friendly design
- Face massage

2014

- Loneliness
- Edible environments
- Living food
- Neuroplasticity
- Cellular health
- Robot therapists
- New superfoods: fats & carbs
- 3D printed product
- No front desk
- Hot spot: Japan
- Virtual trainers
- Circadian programmes
- Microgyms
- Gut health – microbiome
- Clean air & water
- Facial recognition
- Wellness cities

2013

- Online reviews
- Wearable tech
- Death
- Glute massage
- Pop-up spas
- Home spa
- Childhood obesity
- Mobile biometrics
- Hot spot: Africa
- Variable pricing
- Hospital spas

2012

- Budget spas
- Corporate wellness
- Education overhaul
- Deal sites
- Beauty brand power

2011

- Express treatments
- Location-based marketing
- Discounting
- Treatment room size
- Part time staff
- Global marketing partnerships

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DEVELOPMENT PIPELINE

Spa Business Handbook looks into some of the world's most interesting and significant spa projects which are planned for the coming years

▶ ASIA & AUSTRALASIA



AMANNAI LERT

Aman Nai Lert Bangkok

Thailand

Opening: 2023

Nestled in the tropical gardens of Nai Lert Park, Aman Nai Lert will offer a connection to the heritage and history of Bangkok.

Housed in a 36-storey tower, the hotel and residences have been designed as a sanctuary amid the oasis of the park.

There will also be two restaurants and a 1,500sq m Holistic Wellness Centre, which will include a fully integrated medical clinic, a wellness lounge and spa.

Residence owners and hotel guests will be offered preferential access to wellness facilities, as well as having exclusive access to an Aman Fitness Centre, yoga/Pilates studio and a private garden within Nai Lert Park.

Owners will also have access to private dining and lounge services, a garden

lounge with a library and business centre and a private pool on the 30th floor.

World-renowned architect, Jean-Michel Gathy, founder of Denniston and a long-time collaborator of Aman, has been tasked with conceiving the contemporary urban sanctuary inspired by the vast Nai Lert Park.

Aman Residences are located in 15 global destinations, including New York, Thailand and Vietnam.

■ http://lei.sr/H7W9b_B



Jean-Michel Gathy was tasked with bringing Aman's vision to fruition



Mandarin Oriental

Phuket Island, Thailand

Opening: 2022

The 105-bedroom Mandarin Oriental, Phuket will be located on one of the few undeveloped beachfront sites still to be found on 'Millionaire's Mile' on the west coast of Phuket island. It will occupy 9.5 hectares of land in the secluded Laem Singh Bay.

Accommodation will include 37 bespoke pool villas, with significant outdoor spaces, which will provide panoramic views of the Andaman Sea and sunset. The site also has beach access, for snorkelling and swimming.

Facilities will include three restaurants and bars with ocean front settings. Signature wellness therapies and treatments will be provided in a spacious Spa at Mandarin Oriental, along with a fitness centre and two outdoor swimming pools. Outdoor leisure pursuits will also be on offer.

■ http://lei.sr/s3s9d_B



Mandarin plans an outlet on Phuket

SHUTTERSTOCK/PINKBLUE STUDIO



Tawarri Hot Springs
on the shores of
Swan River, Perth

PLUS ARCHITECTURE

Tawarri Hot Springs

Perth, Australia

Opening: 2023

A 5,500sq m hot springs development on the banks of Swan River in Perth, Australia will offer a two-floor spa, a range of indoor and outdoor geothermal pools, saunas, hammams, steamrooms, cold plunge pools, treatment rooms and relaxation areas, as well as a restaurant and cafe.

The AUS\$25m (€15.5m, £13.4m, US\$18.3m) development is being led

by local investor and director of FJM Property, Barry Jones. Designed by Plus Architecture, the goal is to create a quiet, reflective, recuperative space, using natural building materials, with flow from one end of the facility to the other. Experiences will be both indoor and outdoor, with audiovisuals, subtle lighting and fragrances designed to stimulate senses and evoke calm and relaxation.

Styling will be sophisticated using natural materials, with local materials, produce and stories utilised throughout, amplifying the riverfront location.

■ http://lei.sr/J4F5w_B



The Forestias
masterplan
overview

The Forestias

Bangkok

Opening: 2022

Being developed by Magnolia Quality Development Corporation Limited, The Forestias is a 60-bed hotel in a 119-acre green development at Bangna in Bangkok. It will include residential housing, retail buildings, office buildings, a health centre, innovation centre, forest pavilion, community space, learning centre and an extensive natural ecosystem.

The Forestias is based on four core elements to create happiness. 50 Shades of Nature: happiness from living amid nature. Connecting 4 Generations: happiness from being with family



The Forestias forest pavilion

members across four generations. Community of Dreams: happiness from space and facilities which allow people to connect and interact with each other. And Sustainnovation for Wellbeing: technology and innovation which drive sustainability and promote health and wellbeing.

Foster + Partners has provided consultancy on the architectural master

plan. Six Senses will provide hospitality and residential management, marking the hotel group's first membership club in Asia. The Harvard T.H. Chan School of Public Health will conduct scientific research and data collection on the impact of the project's landscape and design features on human health.

■ http://lei.sr/f5G6t_B

PHOTOS: FOSTER + PARTNERS/ KATY HARRIS

Rosewood Chengdu

Sichuan province

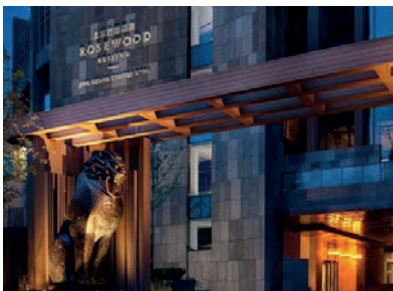
Opening: 2023

Located in Chengdu, the capital of China's Sichuan province, this 180-bed hotel is being built by property developer, Saiho Group, as part of a 300m, mixed-use tower in an integrated complex in the city's central business district. Covering the tower's top floors, the hotel will target both business and leisure guests and will have a focus on wellness and dining, with four restaurants and bars.

Facilities include an urban day spa and a large health club. The spa is expected to be operated under the Rosewood Spa brand, Sense.

This site will add to Rosewood's footprint in Greater China, which includes the Rosewood Beijing; Rosewood Guangzhou and Rosewood Hong Kong. The hotel will be set within The Land of Abundance, home to the world's largest breeding centre for giant pandas, with a famous nature reserve.

■ http://lei.sr/h4J6x_B



Rosewood has targeted one of China's most important commercial centres



PHOTOS: SIX SENSES KYOTO

Six Senses Kyoto

Japan

Opening: Beyond 2023

Famed for its Buddhist temples, Shinto shrines and palaces, Kyoto will mark Six Senses' entry into the Japanese market. Situated walking distance from the colourful Gion district, the resort will offer impeccable service, excellent food, interesting architecture and healing and bathing rituals to help guests relax and reconnect.

BLINK Design Group will bring Six Senses brand values to life through elegant design, which will maximise space, privacy and views, create a calming mood and celebrate authentic Japanese traditions. Eighty one guest rooms will be organised around a central courtyard which will connect guests to nature through its biophilic design.

The spa will blend traditional healing and Japanese Zen culture into the wellness experience. Tea ceremonies, signature

In Kyoto, Six Senses will be offering rituals to induce calm and wellbeing



treatments and healing rituals will aim to bring about a sense of calm and wellbeing.

Dining experiences will include an all day dining restaurant, a sushi restaurant, brew bar and cocktail lounge bar.

For children, arts, crafts, ecological and wellness activities will be on offer to attune children to Japanese customs in a playful, immersive way. Six Senses is partnering with Tokyo based, Wealth Management on this development.

Gran Meliá Lombok

Indonesia

Opening: 2024

Meliá Hotels International will open its first property on the paradise island of Lombok, in 2024, which will become the second Gran Meliá hotel in Indonesia. Situated at the beautiful Torok Bay in the south of the island, the resort will be surrounded by green hills and a beach with crystal clear waters.

The hotel will boast 22 luxury beachside villas and 105 more on the mountainside, all with private infinity



A touch of paradise

PHOTOS: GRAN MELIÁ HOTELS

pools and stunning ocean views. The architectural design will integrate natural elements, which represent the essence of the destination, to ensure the hotel blends in seamlessly with its natural environment. There will be large windows, elegant furniture and warm tones.

Relaxing rituals and treatments will be on offer at the beachside YHI Spa, there will also be a fitness centre, a kids club and activities for the whole family.

World class dining options, using the best local ingredients, will be served in the spacious lounge with scenic panoramic ocean views. ▶

Crystal clear waters and green hills provide a peaceful setting

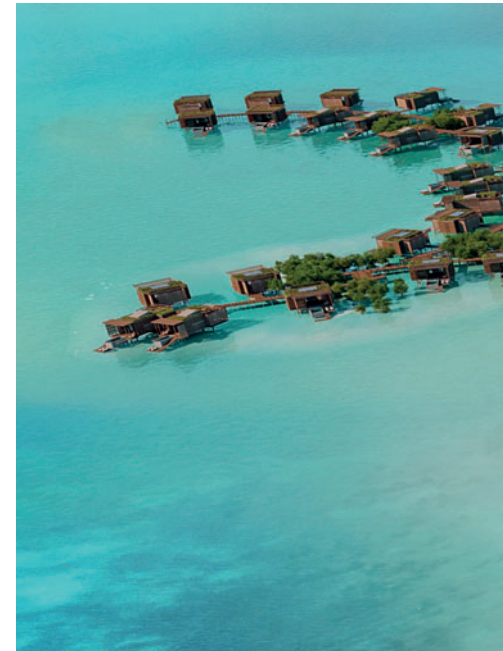


PHOTOS: GRAN MELIÁ HOTELS

CENTRAL & SOUTH AMERICA



Six Senses Belize: an incredibly desirable beachfront location



PHOTOS: SIX SENSES BELIZE

Six Senses Belize

Ambergris Caye

Opening: Beyond 2023

Located on the secret beachfront of Ambergris Caye, the most sought after destination in Belize, this resort will offer desert island bliss in secluded overwater villas. The design will draw from local craft and Belizean life to capture the spirit and history of Mayan architecture and local heritage.

Secret Beach will be the main activities hub, offering a mix of amenities, including organic gardens, a cooking school, teens' club, and a watersports and dive centre.

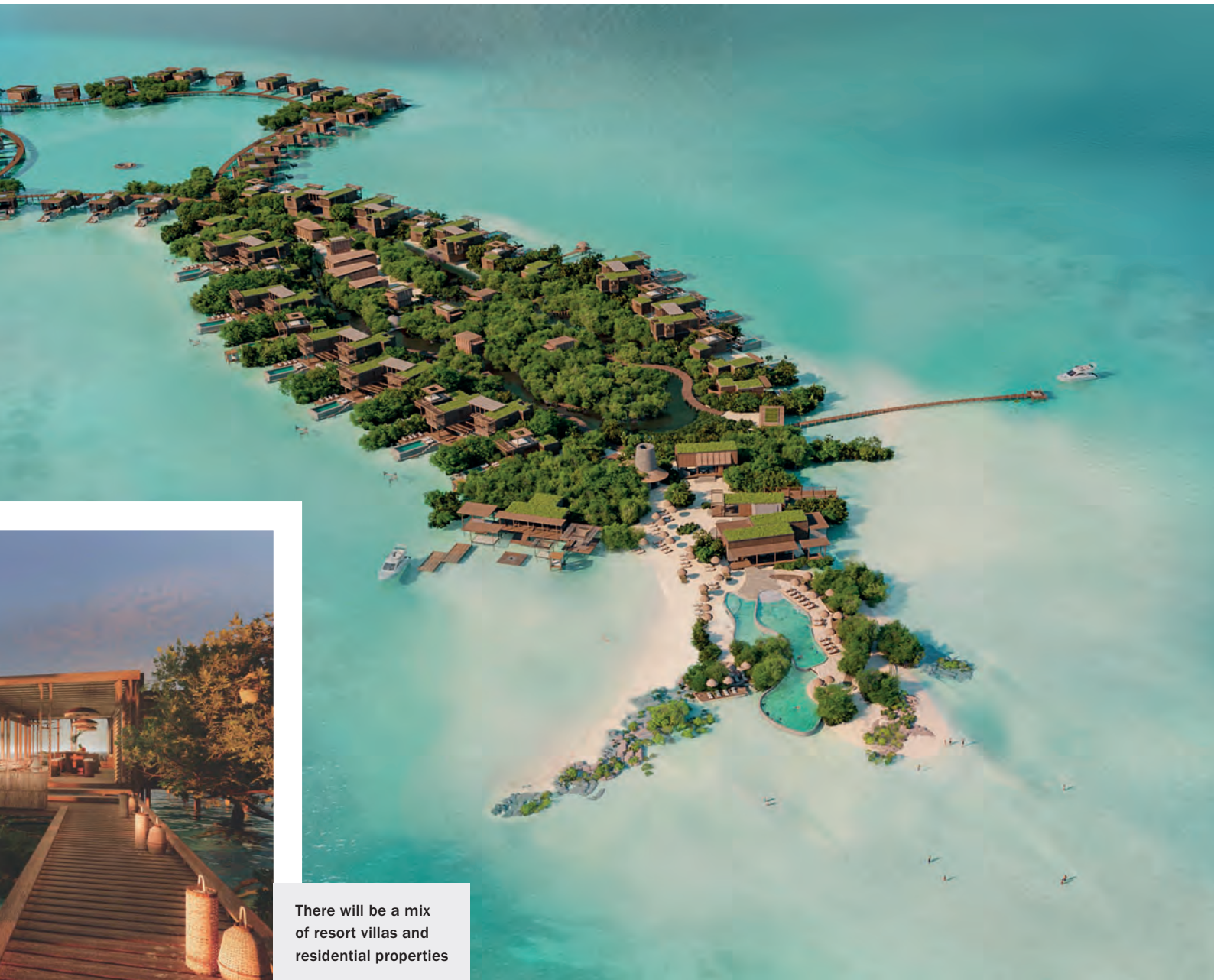
Twenty four residences will be available to purchase. Across the water, on a 10

acre private island, there will be 45 resort villas and a handful of private residences. With inner wetlands and mangrove forests, the landscape will be sustainably protected as a natural preservation area.

The resort will also include a further 44 one and two-bed resort villas and a three-bed retreat villa, most of which will be overwater bungalows accessed by jetties.

Built around natural lagoons, the Six Senses Spa and Wellness Village will offer healing experiences, including an Alchemy Bar, Holistic Anti-Aging Center, fitness centre, indoor and outdoor treatment areas, Temazcal lodge and outdoor yoga pavilion.

Spa treatments and wellness programmes will focus on natural healing, energy medicine and traditional Mayan practices.



There will be a mix of resort villas and residential properties



PHOTOS: @BINYANSTUDIOS

Costa Rica's Peninsula Papagayo is one of the world's most bio-diverse regions

Ritz-Carlton Reserve

Costa Rica

Opening: 2024

The first Ritz-Carlton location in Costa Rica will launch in 2024. The 107-key beachfront sanctuary will be situated within the 1,400-acre private club and resort community Peninsula Papagayo in Guanacaste, on the bio-diverse north Pacific coast.

Nekajui will encompass a signature Ritz-Carlton Reserve with a luxury spa facility, plus an exclusive set of residences.

The design vision for Nekajui's spa is inspired by treehouses and seeks to realise a spacious

open-air wellness environment with a low impact on the surrounding natural environment. Access to the spa will be via a dramatic hanging bridge.

Facilities will include outdoor water gardens, a selection of warm and cold pools, a salon, gym and movement studio. The treatment menu will span a variety of water and wellness treatments.

Spa and wellness consultancy Blu Spas is involved with programming, project design and concept.

Inspired by the area's classic haciendas, the public spaces will bring together rich details from Spanish and Sabanero culture, complemented with original work by local artisans.

Exclusive amenities will include three signature Ritz-Carlton Reserve dining experiences, and Jean-Michel Cousteau's

Ambassadors of the Environment, which will offer an immersive gateway and uncommon access to 570sq miles of protected wildlands.

A secluded beach house situated steps from grotto pools and sea caves in Pochote Bay will be reserved exclusively for hotel guests and residence owners.

Nekajui will also offer 36 villas and estate homes, priced between US\$3-13m. The highly desirable residences will be located adjacent to the new Ritz-Carlton Reserve resort, sharing access to all services and amenities, including the spa.

Every aspect of the ownership experience will be curated and cared for by a dedicated Ritz-Carlton Reserve residential team.

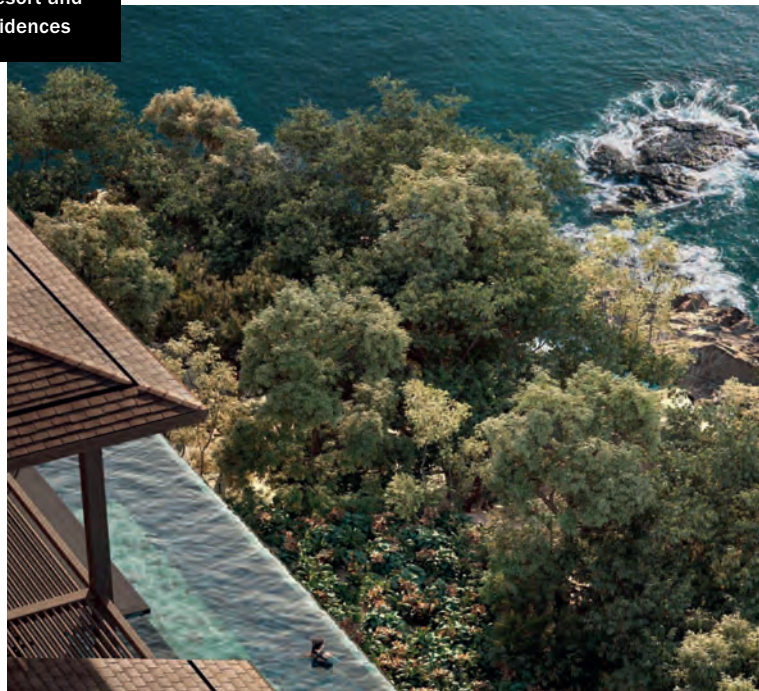
■ <http://lei.sr/C5J8E>



PHOTOS: @BINYANSTUDIOS



Nekajui by Ritz-Carlton Reserve comprises a 107-key resort and private residences



EUROPE



Therme is opening the largest wellbeing resort in Germany, in Frankfurt

Therme Group

Frankfurt

Opening: 2023

Therme Group's strategic partner, Wund Holding, operating as ThermenGruppe Josef Wund, has unveiled plans for the creation of Germany's largest wellbeing resort in Bad Vilbel, Frankfurt, a location renowned for its healing waters.

Situated on the banks of the Nidda river, the project builds on Therme Group

and Wund Holding's shared vision of creating the world's most-advanced wellbeing resorts which address the need for accessible wellbeing for all.

The Frankfurt facility will be home to a biodiverse ecosystem, including more than 1,800 palm trees and thousands of other plants delivered with the support of Therme NAT, Therme Group's specialist botanics company.

Therme NAT has also begun a greening project in Bad Vilbel, introducing a variety of species, including many trees as well as bee and butterfly friendly perennials and

shrubs to improve its urban biodiversity.

In addition, immersive art and culture will be integrated into the project via Therme's creative branch Therme Art, which is working to create new forms of sensorial spaces as part of a truly holistic wellbeing experience.

Continuing Therme Group's commitment to sustainability, and alongside Therme Bucharest and Therme Manchester, the project is being planned, built and operated to LEED Platinum Standard.

■ http://lei.sr/n2S7Z_B

SIX SENSES LOIRE VALLEY



Opening this year, Six Senses Loire Valley is situated at a chateau within easy reach of Paris

Six Senses Loire Valley

France

Opening: Beyond 2023

Six Senses is working on plans for a resort in France's stunning Loire Valley, 90 minutes south of Paris, developed by an affiliate of London-based RoundShield Partners LLP.

Sitting within the Les Bordes Estate, a 1,400-acre (560-hectare) site in the Sologne forest, the development will incorporate equestrian and tennis centres, an organic farm, an art gallery, a petting farm, a natural swimming lake with beach, water sports, biking and walking trails and an abundance of additional activities for children and adults alike.

Signature specialties will be offered at the Six Senses Spa and locally inspired treatments will use plants and herbs grown in the medicinal garden.

The preserved chateau will host a restaurant and bar, event facilities, and a garden with earth sculpture and water features designed to enhance meditation and reconnection. Guests will be able to learn about the resort's conservation initiatives at the Earth Lab.

There will be a specialty restaurant offering cuisine reflecting the Eat With Six Senses principles.

Encompassing 88 guest suites and villas, the woodland accommodation will be built alongside streams and waterways. Provision is being made for 70 villas which will be offered for private ownership.

■ http://lei.sr/q9R8N_B

Thermal spa resort

Lithuania

Opening: 2023-24

Global spa, hotel and wellness consultancy, The E77 Company, is realising a new thermal spa resort and hotel in a historic pine forest in Lithuania's coastal region of Klaipėda.

The centrepiece of the 168-room resort in Giruliai will be a 3,000sq m spa complete with 25 to 30 treatment rooms and 1,700sq m of indoor and outdoor thermal pools, filled with local geothermal mineral water.

After a €40m (£34.4m, US\$48.7m) investment, the resort is set to become an oasis of natural wellbeing, immersing guests in lush green forest and invigorating sea air.

E77 is working alongside owner and developer Releven, Lithuanian architecture studio, Arches and professor of architecture, Dr Edgaras Neniskis, to sensitively integrate the resort within the forest habitat.

The wellness offering will include hydrotherapy experiences, forest bathing and healing in nature.

■ http://lei.sr/f8Q6r_B



Forest bathing and healing in nature

ARCHES



All the rooms at Four Seasons Mallorca will enjoy sea and forest views

Four Seasons

Mallorca

Opening: 2023

Four Seasons Hotels and Resorts is reimagining the former Hotel Formentor in Mallorca, Spain, into a 110-key luxury resort, with a signature spa and beach access.

Located on a 1,200-hectare plot of the Formentor Peninsula, all rooms and suites will offer balconies with sea and forest views.

Dining options will include an indoor restaurant, a beachfront restaurant and café and a poolside bar and grill.

The project is being designed to respect and protect the natural surroundings through various environmental initiatives, such as restoration of native

vegetation and planting, reduced water consumption, rainwater harvesting and the implementation of solar panels.

Other initiatives include the use of electric vehicles and low energy consumption.

This will become the second Four Seasons site in Spain following the launch of Four Seasons Hotel and Private Residences in Madrid in 2020.

■ http://lei.sr/g9x3A_B

Rosewood Rome

Italy

Opening: 2023

Located in the former headquarters of Italy's Banca Nazionale del Lavoro overlooking the iconic Via Veneto, Rosewood Rome will encompass three historic buildings, each originally built in the early 1900s.

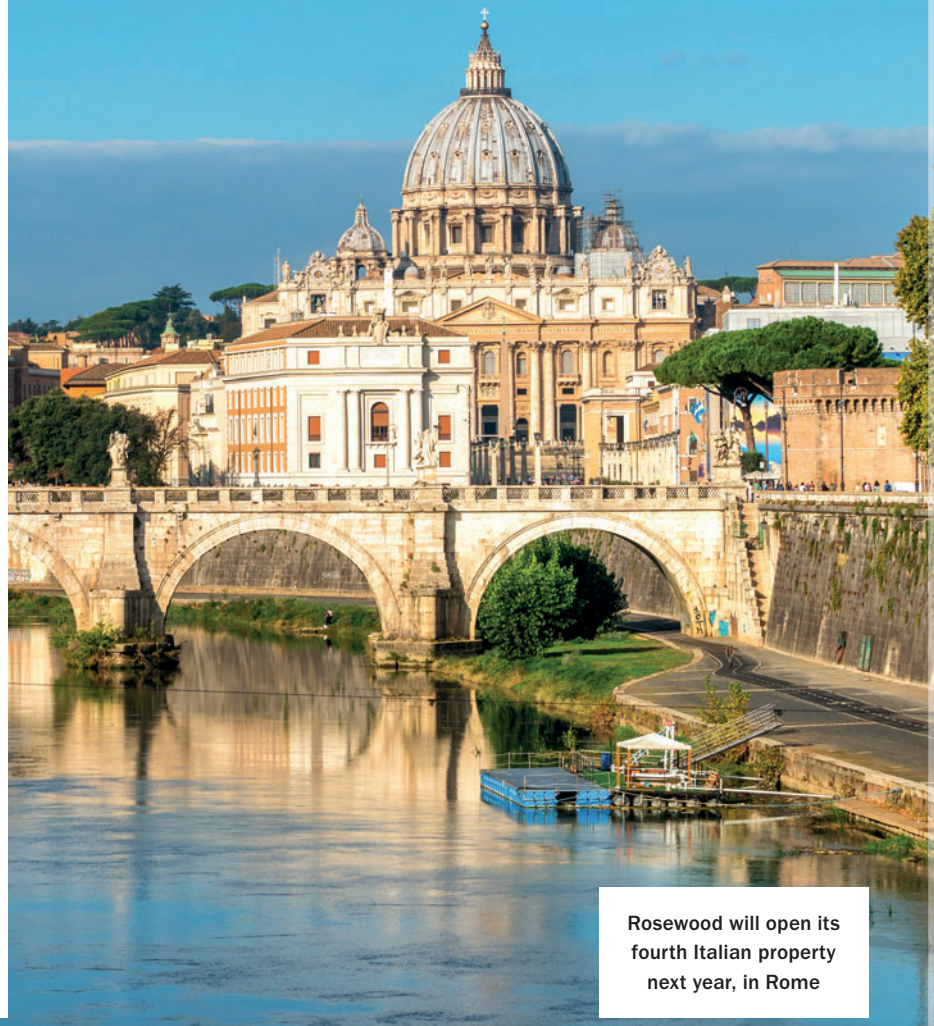
The hotel will offer 157 accommodations, including 44 suites, alongside a subterranean Roman bathhouse within the bank's original vault, as well as three meeting rooms, a grand ballroom and three dining outlets, including a rooftop bar with a terrace.

Rosewood's signature Sense spa will be located on the rooftop with four treatment rooms and a wellness terrace, with a reflecting pool and fitness centre.

The property's transformation will be managed by Colliers International, led by global architecture and engineering firm, Jacobs, and Australian interior design firm, BAR Studio. Rome's ambience will influence the hotel's design concept, mixing traditional architectural elements with modern décor.

Rosewood Rome will be the brand's fourth Italian property, with sites opening in Tuscany in 2022 and Venice in 2023. Elsewhere in Europe, Rosewood is transforming the former iconic US Embassy in London into a luxury hotel set to open in 2023 and is launching its first site in Germany, with a 132-key spa hotel in Munich, also in 2023.

■ http://lei.sr/S7f2c_B



Rosewood will open its fourth Italian property next year, in Rome

DEVELOPMENT PIPELINE: EUROPE

Six Senses Antognolla

Perugia, Italy

Opening: Beyond 2023

Six Senses Antognolla, at an historic castle estate in the Umbrian countryside, will mark the brand's second destination in Italy.

The 1,335-acre (540-hectare) site is being reimagined to welcome guests to a peaceful sanctuary with a focus on wellbeing, shared experiences and reconnection, set against the backdrop of olive groves, vineyards and cypress-topped hills.

The castle, borgo and estate are being reincarnated with a sustainable focus to feature 71 rooms and 79 branded residences, a diverse wellness and cultural offering, 18-hole golf course, equestrian centre, cookery school and organic farm.

A signature Six Senses Spa will be located within a contemporary wing of the new main building, offering wellness programming which incorporates sleep health, nutrition, movement and self-discovery.

■ http://lei.sr/m9p3F_B



Six Senses Antognolla in Italy

SIX SENSES HOTELS RESORTS SPAS

The Langham

Venice

Opening: 2023

Hong Kong-based luxury operator, Langham Hospitality Group, will open its first Italian property in Venice, in 2023. Located in a 16th century building, on the island of Murano, the 138-key hotel will have direct frontage onto the Venetian Lagoon.

The Langham, Venice will be home to one of the group's signature Chuan Spas, providing wellness therapies and treatments based on the ancient healing philosophies of Traditional Chinese Medicine and

inspired by nature's five elements.

There will be a courtyard with an outdoor swimming pool, manicured gardens, outdoor dining spaces, a fully-equipped fitness centre, ballroom and multi-functional event rooms.

Milan-based architecture and design studio, Matteo Thun & Partners has been appointed to oversee the renovations. Design inspiration will be taken from the hotel's rich history, existing frescoes and the breathtaking water views.

The Langham, Venice is part of Langham's European expansion strategy, joining The Langham, London and a property in Munich. Globally, more than 30 sites are in the pipeline.

■ http://lei.sr/r2N9W_B



Langham is expanding into Italy in 2023

LANGHAM HOSPITALITY GROUP

GOCO Moonstone
has a spectacular
lagoon setting



GOCO HOSPITALITY

GOCO Moonstone

Bodø, Norway

Opening: 2023

GOCO Hospitality is developing an oceanfront wellness lifestyle destination outside Bodø, in northern Norway, GOCO Moonstone.

The Norwegian government has developed a strategy to elevate key cities to become world-class tourist destinations over the next 10 years, creating innovative, authentic tourism experiences.

As part of this scheme, GOCO has joined forces with entrepreneur and wellness specialist, Wessel Paternotte, to create the wellness retreat, funded partly by Innovation Norway and three private investors.

GOCO Moonstone will have a natural lagoon and 65 suites and luxury villas which blend into the landscape.

The retreat will include a dedicated wellness centre consisting of treatment rooms, fitness studios, mind and body studios and dedicated mixed and gendered heat and water experiences based on sauna, steam, mineral

bathing and contrast therapy.

Various dedicated health and wellness programmes, such as weight management, detox, anti-stress, rejuvenation and life-reset, will further define the offering.

In addition to wellness, GOCO Moonstone will feature a varied selection of food and beverage options, corporate facilities, retail and extensive outdoor activities including water sports, running, cycling, climbing and archery. It will also provide facilities suitable for children and family relaxation.

■ http://lei.sr/t8p2u_B

MIDDLE EAST



Six Senses is taking to the desert in Saudi Arabia

Six Senses Southern Dunes

Saudi Arabia

Opening: 2022

Combining majestic desert surroundings, with an architectural approach which pays homage to the region's Nabatean heritage, Six Senses Southern Dunes will be a 76-key resort, designed by Foster + Partners.

The heart of the resort is the Oasis. Inspired by a desert flower, the canopy will be a self-shading structure with communal spaces, such as a lounge, the Earth Lab, prayer rooms and meeting spaces.

The Artisan Village will host four pods to tell the story of the region's history and cultural heritage through arts, crafts, dance and music. The all day dining restaurant will have a chef's table, cooking school, juice bar, brew bar and water bar.

Guest rooms will surround the Oasis,

featuring open plan living areas and outdoor terraces. The villas will range from one to four beds and, inspired by the sandy dunes, interiors will reflect the tones and textures of the desert and the soft furnishings will be influenced by the colours of traditional tribal dress.

The spa will feature self-shaded water surfaces and deep cold pools, a holistic anti-aging centre, wet facilities, a sensory suite, outdoor treatment cabanas, a relaxation area and a pool bar.



When complete Desert Rock will offer 50 resorts

PHOTOS: THE RED SEA PROJECT

Desert Rock

Saudi Arabia

Opening: 2022

An extensive collection of resorts featuring a world-class spa and fitness centre, dining areas and a feature lagoon oasis is underway in Saudi Arabia.

Desert Rock is the brainchild of The Red Sea Development Company, working with Oppenheim Architecture.

Guests will enter through a hidden valley nestled between the mountains. Villas and hotel rooms will be situated within the mountain, including crevice hotel suites midway up the mountain, and a select number of excavated rooms within the rock massif itself.

To provide uninterrupted views across the landscape, most roads leading into the resort will be pushed to the edge of the main wadi and hidden behind landscape mounds. This will also minimise sound and light pollution, and allow guests to absorb the dramatic desert landscape. Visitors will be able to hike, use dune buggies, and stargaze as part of the site-wide activities programme.

It is expected that phase one, which will include 16 hotels, will be complete by 2023.

Final completion is slated for 2030, and the destination will be extensive, comprising 50 resorts, offering up to 8,000 hotel rooms and more than 1,000 residential properties across 22 islands and six inland sites.

■ http://lei.sr/7x8w3_B



Visitors to Desert Rock will enjoy stunning views and activities like dune buggies



Fairmont

Ajdan Waterfront, Saudi Arabia

Opening: 2023

Accor's new Fairmont property in Saudi Arabia, on the Ajdan Waterfront, is expected to open in 2023.

The hotel will feature 160 rooms and serviced apartments and the signature feature will be a full-service Fairmont Spa, accompanied by a fitness area and swimming pool. Additional hotel facilities will include four dining outlets, meeting rooms, a Gold Lounge and a kids' club.

Part of the Ajdan Waterfront mixed-use development, being developed by the Ajdan Real Estate Development Company, there will also be retail, commercial, residential and entertainment components.

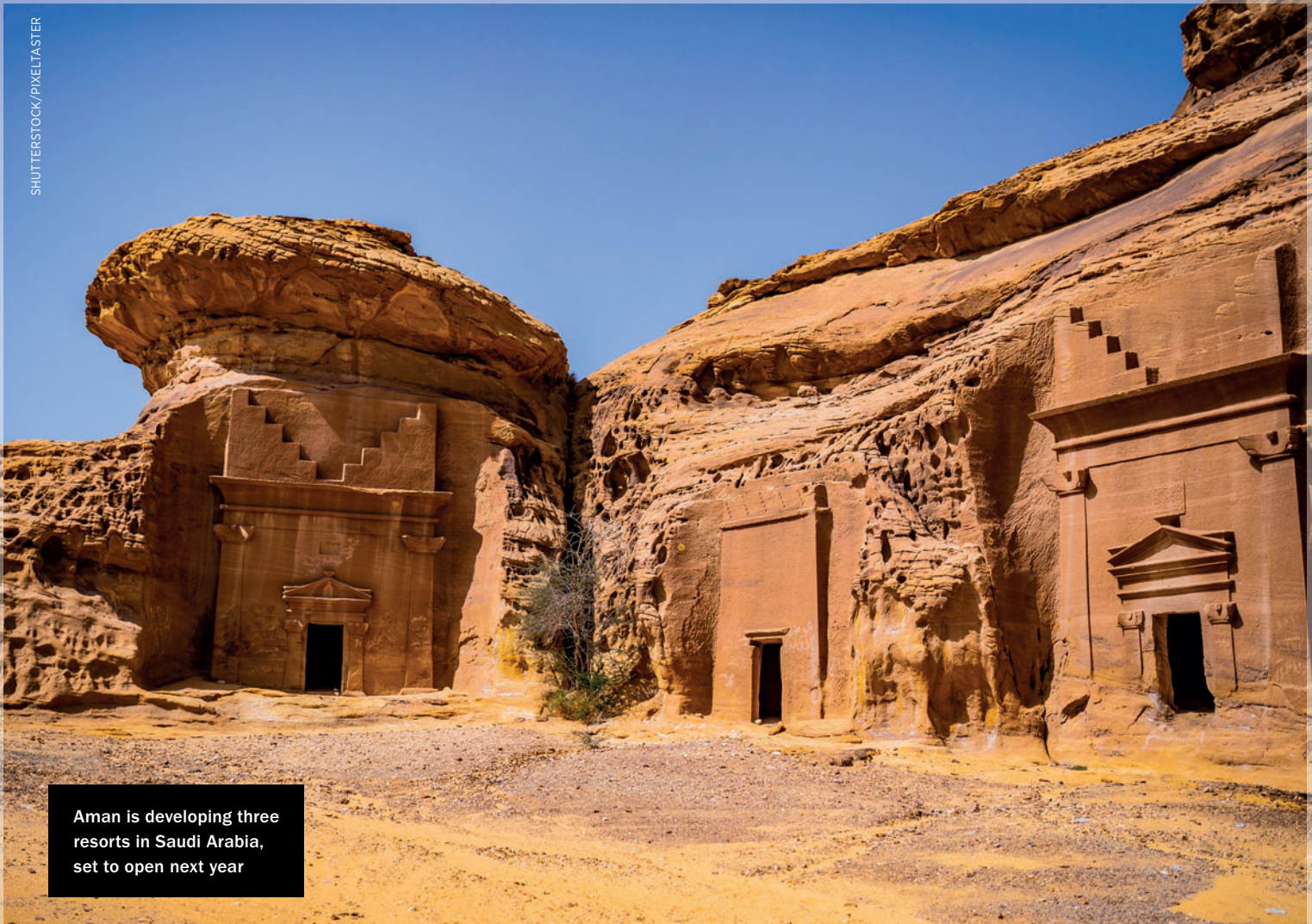
The company wants to promote social transformation and enrich lives and expects this destination to become one of the most desirable leisure attractions for visitors and residences of the Eastern Province in Saudi Arabia.

Accor currently operates 39 properties with 14,551 keys in Saudi Arabia, with a pipeline of 29 upcoming properties encompassing 6,593 keys.

■ http://lei.sr/z4n8G_B



Accor is opening a hotel at the Adjan Waterfront



Aman is developing three resorts in Saudi Arabia, set to open next year

Aman

Saudi Arabia

Opening: 2023

In partnership with the Royal Commission for Al Ula (RCU), luxury hotel operator Aman is developing three resorts in Saudi Arabia, which are set to open in 2023.

Located in Northwest Saudi Arabia,

the three distinct resorts will offer insight into the country's natural unspoilt landscapes and archaeological sites.

The development will include a tented camp, a resort close to Al Ula's heritage areas, and a ranch-style desert resort in an "otherworldly setting".

Each location will be unique, with spa programming incorporating local culture into offerings and focusing on indigenous healing.

The vast area of Al Ula covers 22,56sq km, and includes a lush oasis valley, sandstone mountains and ancient cultural heritage sites dating back thousands of years. The most well-known and recognised site in Al Ula is Hegra, Saudi Arabia's first UNESCO World Heritage Site, which comprises more than 100 well-preserved tombs dating back to the 2nd Century BCE.

This is Aman's first entry to the region.

■ http://lei.sr/Q5x3t_B

NORTH AMERICA

Six Senses La Sagesse

Grenada

Opening: 2023

Six Senses makes its Caribbean debut next year, with Six Senses La Sagesse, in Grenada.

Developed by Range Developments, the 56-key beachside property will span 38 acres and feature a spa overlooking a lagoon, designed in the style of a traditional fishing village.

A menu of speciality spa and beauty treatments, holistic anti-aging solutions, Caribbean healing traditions and rejuvenation journeys will be offered.

In line with the brand's commitment to sustainability, the resort will operate on a self-sufficient and plastic-free basis.



Six Senses La Sagesse, in Granada, will be self sufficient and plastic free



PHOTOS: SIX SENSES LA SAGESSE

Ingredients picked from the kitchen gardens, herb gardens and native fruit trees will be used for treatments.

Personalised programmes will be offered to help address common concerns around digestion, weight loss, elimination of toxins, weakened immune system, sleep problems, stress, muscle toning and building better stamina.

There will be fitness trails and a jungle gym, quiet locations for meditation, forest bathing, labyrinth walking, sensory foot reflexology, fire rituals and candlelight yoga.

For younger visitors, there will be a teen's lounge and children's play centre, plus a schedule of Grow With Six Senses activities for reconnection with nature.

■ http://lei.sr/b7t4k_B

Sensei Porcupine Creek
will be nestled against the
Santa Rosa mountains



Sensei Porcupine Creek

California

Opening: November 2022

Sensei, the wellness brand owned by tech billionaire, Larry Ellison, is about to open its second retreat, Sensei Porcupine Creek.

As the brand's first standalone retreat, the destination will encompass a 230-acre private estate, nestled

against the Santa Rosa mountains in Rancho Mirage, California. The tranquil setting will feature 22 hotel rooms in the former estate house, as well as private villas which will blur the boundaries between the indoors and outdoors.

There will also be a diagnostic centre, spa gardens, yoga and fitness pavilions, swimming pool, golf course and tennis facilities.

Sensei will also continue its collaboration with Nobu to provide healthy, innovative cuisine and will offer

similar spa, nutrition, movement and other wellness and sports programmes found at its sister facility, Sensei Lanai, A Four Seasons Resort in Hawaii.

The location will provide curated packages based on the Sensei Way, which distills health science into three simple paths for everyday living: Move, Nourish and Rest.

Sensei Porcupine Creek will be the company's first foray into operating both the wellness facilities and the hotel.

■ http://lei.sr/r6u6G_B

Four Seasons Resort and Residences Cabo San Lucas

Cabo Del Sol, Mexico

Opening: 2022

Four Seasons Hotel and Resorts opens its fourth Mexican resort this year: Four Seasons Resort and Residences Cabo San Lucas at Cabo Del Sol.

The 80-key resort will be built on the southern tip of Mexico's Baja California Peninsula, with 40 private residences, sitting on more than 50 oceanfront acres.

The offering will include a signature Four Seasons spa, fitness centre, dining options and a private beach and golf club.

Private residence owners will have the opportunity to purchase a club membership and be able to visit the mountain adventure park La Montaña.

Membership will include access to a private beach club, beachfront dining, a golf club, pool, family park and an outdoor adventure programme.

The Cove Club will feature an organic farm offering and sea- and farm-to-table dining experiences.

■ http://lei.sr/r4e5S_B



Four Seasons at Cabo Del Sol

FOUR SEASONS



Canyon Ranch is creating a members-only urban wellness club concept in Texas

Canyon Ranch

Texas

Opening: 2023

US wellness lifestyle brand, Canyon Ranch, is curating a members-only urban wellness club concept.

The 26,000sq ft spa and fitness location will open within the mixed-use development, Crescent Fort Worth Development in Fort Worth, Texas. This is being developed by Crescent Real Estate, a company owned by John Goff, the chair and owner of Canyon Ranch.

The club will extend the Canyon Ranch experience from its two existing destination spa resorts in Arizona and Massachusetts, its day spa in Las Vegas and its retreat

property in California, Canyon Ranch Wellness Retreat – Woodside.

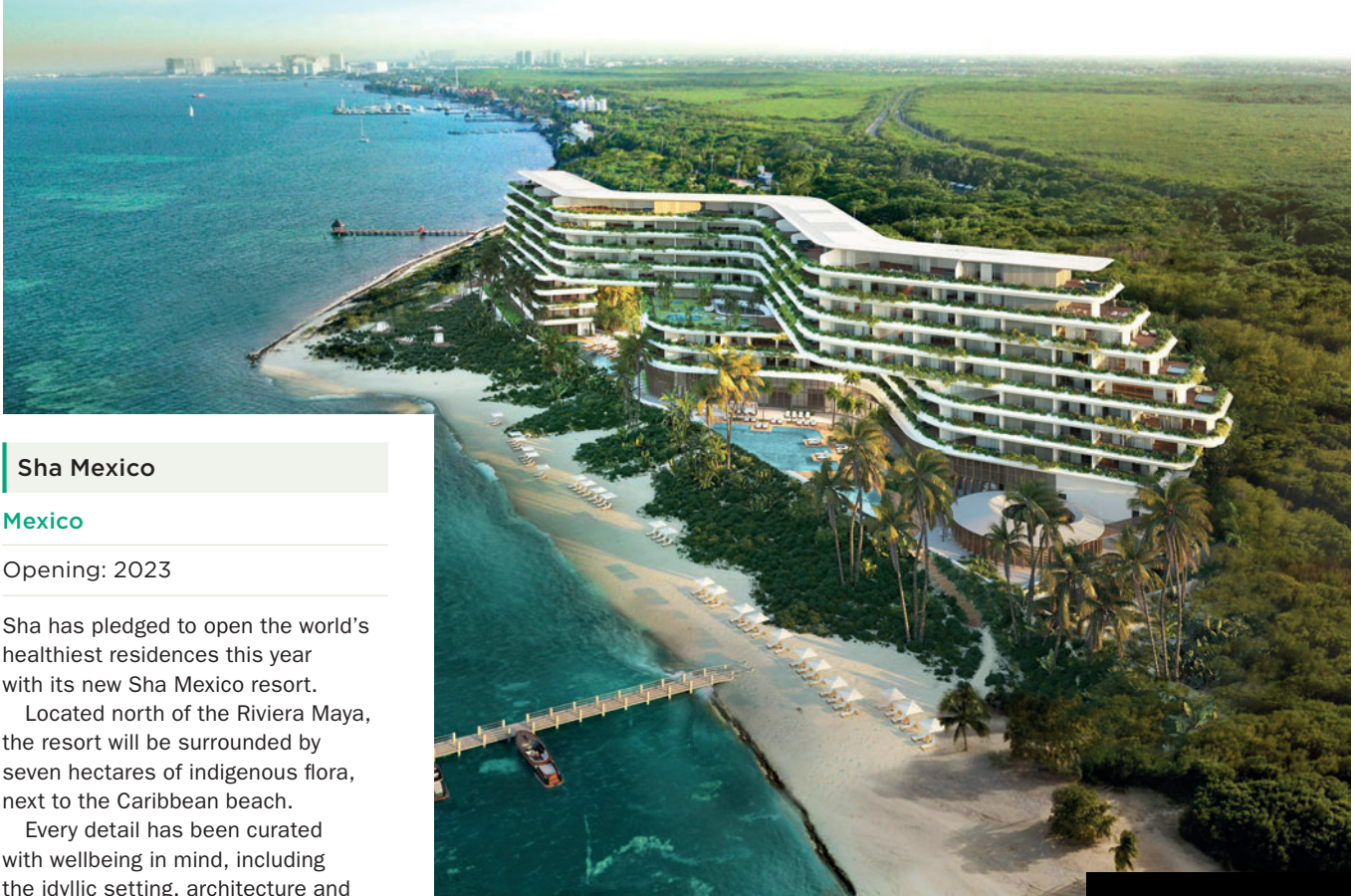
In addition to the first Canyon Ranch Wellness Club, Crescent Fort Worth will be home to a 200-room hotel, apartments, a rooftop bar, office space and Canyon Ranch's new headquarters.

The concept is being curated to offer a customised and seamless member experience, to educate members on how to enhance their wellbeing and incorporate this new knowledge into their daily routines.

Community-focused programming will be offered to bring members together to enjoy presentations and experiences.

The Fort Worth location will be one of several Canyon Ranch Wellness Clubs opening in key markets around the US.

■ http://lei.sr/K2J3z_B



Sha Mexico

Mexico

Opening: 2023

Sha has pledged to open the world's healthiest residences this year with its new Sha Mexico resort.

Located north of the Riviera Maya, the resort will be surrounded by seven hectares of indigenous flora, next to the Caribbean beach.

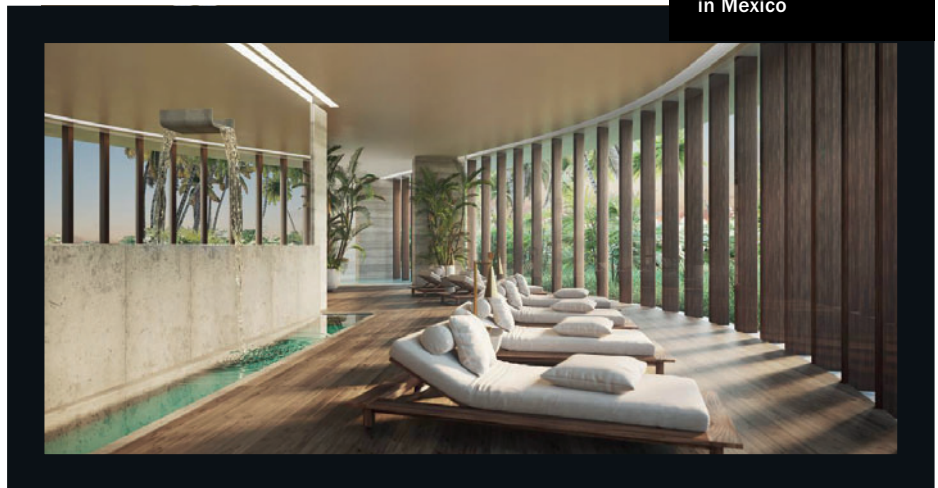
Every detail has been curated with wellbeing in mind, including the idyllic setting, architecture and design, the choice of natural and sustainable materials and cutting edge in-house technology.

Two, three and four-bed homes will be on offer, all with indoor and outdoor kitchens, terraces, gardens, glass infinity pools and wine cellars. They will feature the latest home wellness technology including air and water purification systems and home automation based on circadian rhythms.

Owners will have permanent access to an extensive list of treatments, medical and clinical treatments, an array of mindfulness and fitness activities and dining options, including private chefs and cooking classes.

■ http://lei.sr/y7V6H_B

Sha is set to open healthy residences in Mexico



PHOTOS: SHA WELLNESS CLINIC

Grand Hyatt St Lucia

St Lucia

Opening: 2023

Hyatt Hotels has entered into a management agreement with Terra Tour Service Resorts (TTS Resorts) to open its first hotel in St Lucia.

Located on the southwestern corner of the island, with panoramic views of the island's volcanic spires, this 345-key new-build resort will feature an 8,000sq ft destination spa and fitness centre and three swimming pools.

There will also be three restaurants, three bars, more than 23,000sq ft of event space, a kid's club, activity centre, retail and a screening room.

Hyatt is planning further expansion in the Caribbean, with sites lined up in Turks & Caicos, Puerto Rico and the Dominican Republic.

■ http://lei.sr/y7V6H_B

Hyatt is opening four new resorts in the Caribbean, starting with St Lucia



Bulgari will develop six new resorts by 2023

PHOTOS: SAOTA

Bulgari Hotels & Resorts

Los Angeles

Opening: 2025

Premium hotel brand, Bulgari Hotels & Resorts has announced plans to open a luxury resort in Los Angeles. This will be the second US site, with the first set to launch in Miami in 2024.

The property will be set in 33 acres of parkland in the Santa Monica Mountains, benefiting from natural wildlife and striking views, and will be built in line with the most stringent environmental

criteria certified by LEED. The centerpiece of the development will be a signature 10,000sq ft Bulgari spa and gym featuring Bulgari's exclusive Workshop training method. There will also be the dining experience Il Ristorante, a private cinema and an exclusive sushi bar.

Some of the rooms and suites will be located in secluded bungalows. There will also be eight residential properties each with private land of one to five acres.

This will be the company's twelfth property, with five new sites due to open between 2021 and 2023, in Paris, Rome, Moscow, Miami and Tokyo.

■ http://lei.sr/x3K4V_B



► Guests will stay in secluded bungalows

Rosewood Mexico City

Mexico

Opening: 2024

Rosewood will open its fifth property in Mexico in 2024, in the Polanco district of Mexico City, in the grand tower of Antara's new build expansion.

The luxurious enclave will encompass 133 accommodations, 35 of which will be suites, four food and beverage outlets, including an all day bistro, a poolside bar and grill, a living room and a speciality dining venue.

It will feature an outpost of Asaya, Rosewood's wellness concept, which will comprise two swimming pools, a state of the art fitness and wellbeing centre, eight treatment rooms and hydrotherapy areas.



ROSEWOOD HOTELS & RESORTS

Rosewood is launching in Mexico City



THERME GROUP

Thermo Canada Ontario Place will include family fun facilities alongside wellness experiences

Thermo Canada Ontario Place

Canada

Opening: TBC

A family-friendly experience, Thermo Canada Ontario Place, will have indoor and outdoor pools, waterslides and a wave pool, natural spaces to relax, sports performance and recovery services and botanical gardens.

Programming will include fun and healthy activities for all ages, and affordable wellness therapies. Healthy and sustainably produced food will also be on offer.

Ontario Place has historically been a destination for recreation, entertainment and leisure and Thermo Canada Ontario Place will continue these traditions through the planned creation of more than eight acres of public spaces, including a free-access public beach, park areas, a canoe launch and realignment of the Martin Goodman trail.

The development is projected to create over 2,200 construction jobs, 800 full-time permanent positions and bring upwards of 1.6m visitors to Ontario Place every year, supporting the city and province's tourism sectors and post-pandemic recovery.

■ http://lei.sr/h4q3G_B

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INDUSTRY PREDICTIONS

What's to come in the year ahead? We ask industry experts how they think this year will pan out and what will be the hottest trends...

Kath Hudson, editor, Spa Business Handbook

“Environmental degradation has given unprecedented importance to nature and sustainability”

Nils Behrens, Lanserhof, chief marketing officer

The pandemic has made it clear that wellness is a worldwide, red-hot public health issue. The imposed standstill gave people the room to change, rethink and reset their priorities and they have asked themselves questions about where and how they want to live. In my experience, the common thinking is that people have a need and desire for more wellbeing; greater security and familiarity; a greater connection to nature and sustainability; peace and deceleration and a healthy lifestyle.

But it isn't just the pandemic which has had an impact on the wellness industry. Extreme, ongoing environmental degradation has given unprecedented importance to nature and sustainability in wellness. Acting sustainably and protecting our precious natural environment impacts wellness-oriented architectures and concepts. As a result, healthy environments which sustainably improve people's lives and



PHOTO: LUKE WALKER

act with full respect for nature are in line with consumers' new expectations and needs.

I am sure that between all these newly gained perspectives and opportunities, the desire for deceleration will remain and possible worries or fears of physical and especially psychological overstrain will arise. This makes it all the more important for wellness and health resorts to be a safe and natural place which provide support, increase wellbeing and promote regeneration. After all these draining months and intense changes, having a place where you feel secure, understood and welcomed is all the more important.

In order to be perceived as a safe haven for guests, spas must present themselves as a strong partner which has successfully mastered times of crisis and adapted to the needs of guests. A trustworthy concept in an atmosphere close to nature will be a great opportunity for the wellness and health industry.



■ Sustainability and nature has taken on unprecedented importance.





“Treatments intended to relieve stress, improve physical or mental wellbeing and boost immunity are popular”

Lynne McNees, International Spa Association, president

Throughout 2021, many ISPA members reported seeing sky-high demand for spa services, and some are even surpassing pre-pandemic revenue totals. Spa-goers seem to be more focused on their health and wellness than at any point in recent memory, and treatments or products intended to relieve stress, improve physical or mental well-being and boost the immunity are among the most popular items on spa menus and retail shelves.

In both the long and short term, there is tremendous potential for the spa industry to serve a larger percentage

of the population than ever before, as more people learn about the ways in which spas can be a vital part of their wellness routines. It's up to us as an industry to spread that message and educate more people about the impact spa services can have on health and well-being. This isn't news to industry veterans, but we should remember that many still see spa treatments as pure fluff – luxuries reserved only for special occasions, not important components of self-care.

A number of spas are also serving these wellness-focused guests by incorporating more technology, allowing them to incorporate “provider-free” service options into their menus. The goal isn't to replace the human touch, but to supplement the benefits of traditional services with those offered by infrared saunas, halotherapy, cryotherapy and more. 2022 may be a big year for this hybrid approach.

At the same time, staffing challenges – which ISPA's US spa industry research indicates pre-dates the pandemic – continues to present operational issues. Many spas are making do by stretching staff roles, including those of spa directors and managers, to cover more responsibilities, while burnout and high turnover are increasingly prevalent among front desk staff, attendants and service providers.

These issues won't be resolved overnight, but our industry must do everything in its power to promote the benefits of careers in spa and bring a new generation of spa professionals into the fold. ISPA participated in a number of career events in 2021 aiming to do exactly that, and we've been working closely with stakeholders to develop a talent toolkit to aid spa leaders with recruitment and retention. In 2022 this area is a strong focus for ISPA.

■ Staff shortages are one of the industry's pressing problems



■ The pandemic inspired many to look after their health

“People now understand the importance of having a strong immune system and holistic approach to health”

Simone Gibertoni, Clinique la Prairie, CEO

Over the last two years, we have worked hard to make people understand the importance of healthy living and, with the opening of international centres, we are optimistic about 2022. The pandemic limited our overseas clients from visiting, but since refocusing on European clientele we bounced back to 2019 levels. Spas in Swiss city hotels, such as Geneva and Zurich, suffered greatly, but hotels with leisure offers have benefited from the Swiss desire to escape, especially on weekends.

The pandemic has made people prioritise health. Our research has shown that 79 per cent of people feel their own health has been affected in some way by Covid-19 and 92 per cent say they are now consciously taking better care of their health. In general,



PHOTO: CLINIQUE LA PRAIRIE

people now understand the importance of having a strong immune system, and a holistic approach to health. They understand that movement and food, paired with the best medical technologies and regular checkups, can be an important weapon to help strengthen the immune system and health in general.

Longevity is a key trend in wellness, and as a result we are focusing on longevity, genetics and epigenetics, stem cells, new nutritional technologies (what we call nutri-revolution). The future will certainly hold many surprises in the field of brain health, with enormous possibilities for development. For those able to create real value for customers, the future of health and wellness will be very promising.



PHOTO: HEALING HOTELS OF THE WORLD

“The future holds opportunities if we are open to learning new ways of doing business”

Anne Biging, Healing Hotels of the World and Healing Summit, CEO and co-founder

Healing and hospitality go together for enabling transformative and more conscious experiences. By adding a conscious notion to travel, we enable deeper experiences.

Just like climate change, the pandemic mirrors back to us where we have lost balance. Balance is the natural state of health and restoring it is what we should focus on. Hospitality plays a key role in finding ways to responsibly shape travel experiences with the purpose to rebalance.

To reshape travel, we have to bring a more conscious notion to what we offer, as guests' needs and their attitudes are changing, too. Goodbye to looking for “the biggest bang for your buck”. We need to deal with resources more carefully.

There is a strong ongoing need to rest and slow down and a longing for more meaningful experiences. The healing hospitality community focuses on creating space to allow guests to find their inner connection at their own pace. The Healing Hotel partners offer an intricate mix

of healing facets, including locations in pristine nature; organic, locally sourced, nutritious food and holistic healing, expert treatments to provide a positive and uplifting atmosphere for people to come home to themselves.

The future holds opportunities if we are open to learning new ways of doing business, especially by bringing social responsibility and a holistic mind-set to hospitality. If people travel less in a year but take more time at the destination to deepen their experience, we can provide programmes which meet this need. After their stay, we can support them with wellbeing offerings designed to establish new healthy practices, we call it Healing@Home.

Healing Hotels of the World has compiled a collection of best practices we would like to share. As an industry let's assume our role as change agents for healing the planet, by establishing conscious healing travel for the benefit of all.

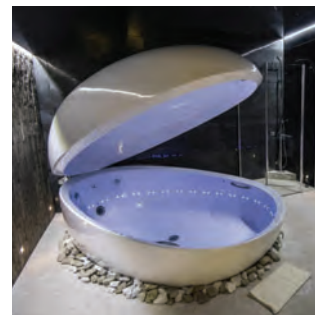
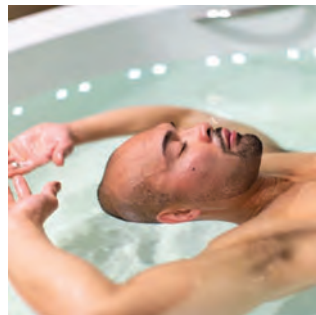
■ The future holds opportunities for new ways to do business

PHOTO: SHUTTERSTOCK/CHRISTOPHER MOSWITZER



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PHOTO: CANDACE MEYER



“The traditional spa model has been pushed into the digital age in order to create new revenue streams”

Noel Asmar, Noel Asmar Group of Companies, founder

Covid-19 revealed the fragility of human resources in spas. We cannot fill job vacancies quickly enough to fulfill demand for spa services and this became exaggerated during the pandemic. Ironically, spa goers continued to book services and as restrictions lifted, spas were busier than ever in North America.

We are currently seeing supply chain challenges across every product manufacturer, as ports are experiencing staffing issues, there is a surge in demand and a limited supply of containers. As a result, the costs for both manufacturers and consumers are rising.

While doors were closed, the traditional spa business model was pushed into the digital age in order to create new revenue streams, as spa professionals got creative with how they were servicing their customers.

We saw closer relationships with skin care brands willing to ship products, and a closer relationship with spa goers who were willing to order products and welcome facial consultations remotely.

Sharing information, guidelines and protocols became a source of survival as Covid-19 brought the world to its knees. Going forward, we expect to see a greater sense of collaboration among the big players, as well as improved technologies which will bring more efficiencies and new innovations to keep the industry strong and agile.

There is now an opportunity for the world of spa and wellness to find a middle ground with the medical industry. As humans live longer, it would be a wise investment for governments and investors to start investing more in wellness. In the end it will cost less and add so much more value for people.



PHOTO: SHUTTERSTOCK/SYDA PRODUCTIONS

■ Lockdowns created a desire for online facial consultations



PHOTO: WELLNESS SOLUTIONS

■ Touch free spa solutions could be the way forward



PHOTO: WELLNESS SOLUTIONS

“Touchless alternatives are making their way onto spa menus”

Tony de Leede, Gwinganna Lifestyle Retreat, founder

Covid has forced the industry to rethink how traditional services are provided to spa and beauty clients, as a result of lockdowns and lower capacity once facilities were able to reopen.

For this reason, touchless alternatives, such as massage chairs, meditation pods and infrared saunas are making their way onto spa menus and these experiences can provide additional revenue streams for businesses.

It's unlikely things will return entirely to how they used to be. While some consumers will happily return to in-person appointments, there will be others that will seek out contactless options for their favourite wellness and beauty services.

The positive here is that spas have the opportunity to expand their service menu. Tech-enabled wellness solutions provide



PHOTO: WELLNESS SOLUTIONS

great flexibility: from the traditional longer appointment to shorter sessions with faster turnaround times. Customers benefit from a wider range of options and owners can benefit from an increase to the bottom line. Going forward, I anticipate tech-enhanced wellness solutions will become more mainstream and consumer demand will drive spas to invest in these options.

Spa owners will need to be more conscious of how they stay connected with their clients given there may be decreased contact with therapists. For this reason, it would be pertinent to consider ways in

which customers can interact with content which keeps them connected to the business between treatments. This may be specially created online groups or via an app which delivers content like movement or mindfulness sessions. ▶



■ Lake Hevis in Hungary. Guests are showing a growing interest in the healing power of nature

“An increasing interest in the healing power of nature is evident among our guests”

Mark Hennebray,
Ensana Health Spas, chair



PHOTO: MO-EL-FAITH

Many people now want to put the massive disruption of the pandemic behind them and find a way to continue their lives. Since spring 2021 we have seen our guests returning, slowly at first and then in greater numbers.

Like many sectors, spas have had to change, adapt and innovate. As a medical spa, Ensana has re-purposed some existing treatments to deal with new diseases, including long Covid. At Mariánské Lázně, in the Czech Republic, Ensana has worked in conjunction with the Czech Spa and Balneology Institute on a study which demonstrated a comprehensive spa rehabilitation programme is an effective therapeutic procedure for those affected by long Covid.

An increasing interest in the healing power of nature is also evident among our guests. This includes an uptick in interest for hot springs and thermal mineral spas. For decades, European thermal mineral spas have combined the natural therapeutic benefits of hot springs with modern medical knowledge, to treat numerous health conditions. Mineral-rich thermal waters can reduce muscle tension and inflammation, help regenerate cartilage, and support the production of collagen and elastin in sinews and connective tissue. Many locations with thermal water also have curative sulphurous mud which can be used in treatments: mud baths, compresses and body wraps.

The pandemic has devoured vast amounts of time, energy, human capital and resources. It will continue to be a challenge, however, it is imperative that we continue to plan for the future, re-examine our strategies and stay true to our values. This is where there will be opportunities for companies with strong balance sheets and strong management teams to expand through acquisitions, partnerships and operator contracts. ▶

PHOTO: ENSANA

“Creating a spa and wellness identity unique to Australia will be important”

Neil Owen, Spa Vision, director

One positive of the pandemic has been the opportunity to showcase Australia as a destination to Australians, which will enhance the country’s spa and wellness offering and make a positive impact on individuals and communities.

Previously, many Australians believed spa and wellness holidays were better catered for within the exotic Pacific Islands or South East Asia. While these destinations will continue to thrive and attract Australians, there has been a shift in attention as to what is potentially available on the doorstep.

Hotel development has continued despite the pandemic, however, creating a spa and wellness identity unique to Australia will be important. Instead of developing facilities which purely offer treatment based experiences, offering thermal spa circuits, more aligned with European bathing traditions, would be a logical approach for Australian spas. This model, which is globally proven, involves providing guests with a collection of self guided thermal experiences which could include a variety of saunas of varying temperatures, steam baths, ice, snow, hydrotherapy, relaxation and F&B areas designed to cater for longer packages. Although the upfront investment is higher, this model would allow operators to service a larger number of guests with lower staff ratios, creating higher spend and longer spa experiences.

Treatments would continue to be an integral component,



PHOTO: SPA VISION



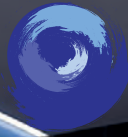
Opuke Thermal Springs will be a major draw for the region

PHOTO: LUMO PHOTOGRAPHY

however operators should not base their revenue potential purely on the availability of therapists and capacity limitations. Harnessing the Aussie sunshine and powering equipment with solar power further enhances the economic feasibility of such developments.

Although desirable, facilities should not limit themselves to being reliant on hot or mineral springs, but seek inspiration from the templates of many successful European spas which create such facilities without these natural resources and within easy reach of urban populations. Australia has so many incredible destinations on the periphery of its major towns and cities which would perfectly complement this model.

Projects such as Opuke Thermal Springs in New Zealand, Alba Thermal Springs & Spa in Victoria’s Mornington Peninsula and the planned development of Tawarri Hot Springs on the Perth Riverside are great examples of facilities which will make an impact in the region. ▶



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Going forward the design of public buildings to promote health and wellbeing will continue to grow in importance. Traditionally guests booked holidays and leisure activities with experience at the forefront, but we have seen a shift to them increasingly considering health and wellbeing. This means organisations must

now prioritise guest needs by implementing thorough sanitisation practices, emphasising science and technology-based solutions and widely and effectively communicating those solutions with educational materials and signage.

Confidence may take time to re-emerge in certain markets, but if spas and leisure centres are proactive when it comes to their operational policies, and communicate their efforts in support of health and safety, they'll be much better positioned to see the benefits.

Since its June 2020 launch, nearly two billion square feet of real estate has enrolled in the International WELL Building Institute's (IWBI) WELL Health-Safety Rating for Facility and Operations Management, yet there is still more that organisations can do better.

To this end, the IWBI Task Force, made up of nearly 600 public health experts and building and real estate professionals has released a special report, Prevention and Preparedness, Resilience and Recovery, which makes recommendations around many issues including the importance of air and water quality; emergency preparedness; support for workers as they return to the office and the impact of the pandemic on health equity.

“Building design will grow in importance”

Ann-Marie Aguilar, International WELL Building Institute, senior vice president, EMEA

“Staffing is currently a big challenge”

Suzanne Holbrook, Marriott International, senior corporate director spa operations

PHOTO: LIVE LOVE SPA



Currently we are finding spas are incredibly busy, with high demand across all disciplines. As a result of Covid, society is realising healthier living needs to be a focus going forward and data tells us consumers' interest in wellness is growing: we expect all areas of our lives to enhance our sense of wellbeing, from

the clothes we wear, to the homes we live in. For example, the wellness community in Lake Nona in Orlando, Florida.

Sleep, which has long been recognised as an essential determinant of human health and performance will be given even greater importance. We can expect more innovation in this area, like 8 Sleep's mattress which creates a cooling microclimate and sensors to track sleep patterns.

Traditional treatments, such as massages and facials, will continue to be popular as consumers look to reduce the stress of busy lifestyles.

Staffing is currently a big challenge the industry is facing, since many experts have left the industry. While ISPA is working on initiatives to inspire new generations to join the industry, touchless therapies will be added to menus, allowing for a smaller staffing model.

Yield management will become a norm in the industry, joining airlines, hotels and Uber. With the spa industry now catching on to these pricing strategies, it's more important than ever to understand the trends in demand for our services and how our business can benefit from implementing the right yield management strategy.



PHOTO: FARRIS BAD

“Demand for pet-friendly resorts and locations is likely to rise”

Lasse Eriksen, Farris Bad, development manager



■ Sauna rituals are tipped to be popular going forward

As the pandemic has encouraged more people to be attentive about regular self care, the demand for spa treatments has surged and is expected to keep increasing for the next couple of years. With this comes the challenge of a shortage of professional staff.

Hiring talented people comes at a high cost, so we could start to see charges based on the quality of service and treatment, in effect paying a more experienced therapist a better rate than a novice one.

Another current challenge is how to create distinct policies which satisfy those who worry about maintaining social distances, as well as those who do not. Expanding outside offerings to include beaches, gardens, rooftops, woodland excursions, and even treatments in private cottages could help.

Long stays, vacations, particularly those concentrating on sleep retreats and nutrition, ‘connection seminars’ to help people reconnect after lockdown, and online follow-up consultations have also been popular requests.

More activities, such as meditation, sauna rituals, and hydrothermal treatments, will be demanded of future spa experts, who will be inspired by traditional methods and integrated with culture and communication. Schools should prepare students so that these types of tasks are not outsourced and spas’ revenue will be increased.

Pet adoption has increased by 250 per cent, which demonstrates how much people want mental health services due to loneliness. Demand for pet therapy and pet-friendly resorts and locations is likely to rise, so local tourism needs to accommodate pet owners.



PHOTO: FARRIS BAD

THE SPA WORKPLACE

Spa Business explores the issues now facing the spa workplace including staff shortages, compassionate management, innovation and change management

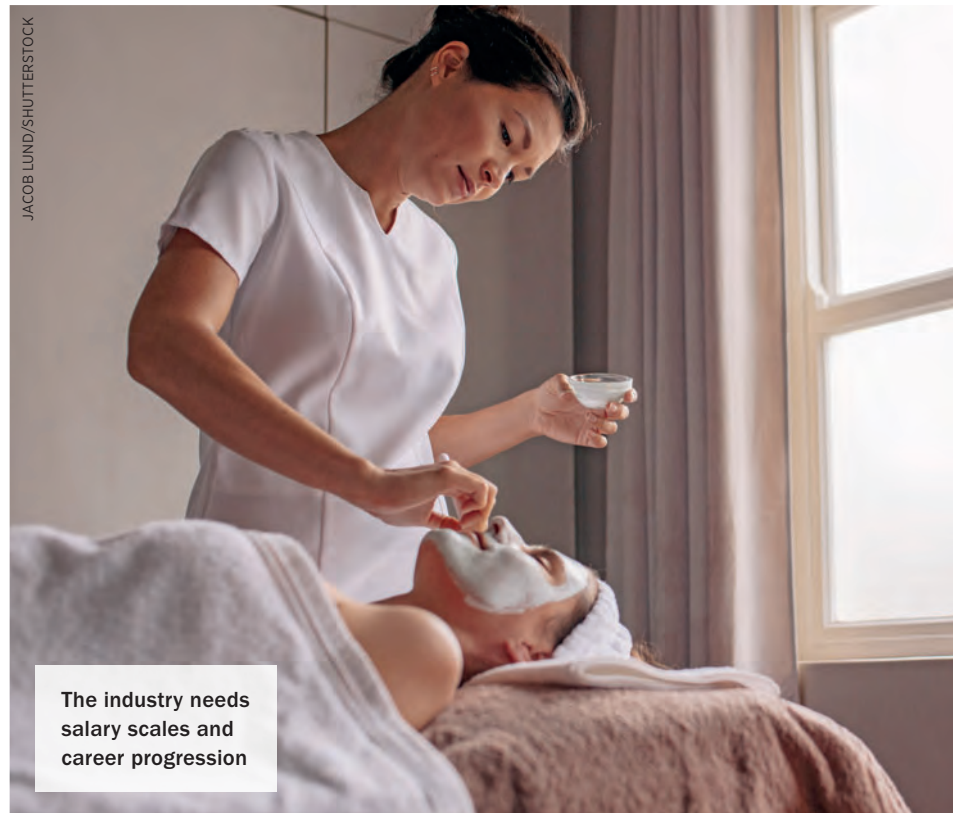
SHORT STAFFED

The explosion in spa development and growth of the home spa market has led to an international staff shortage. Sue Harmsworth talks about issues and possible solutions...

The industry is facing a big staffing problem for a number of reasons: global spa development has exploded, and there has been an expansion in the home spa market triggered by the pandemic. Good therapists have found they only have to do three treatments a day to earn more than they did working for a spa.

Brexit has also caused a problem in the UK, as many therapists from Eastern Europe have left. These were often advanced therapists, who could do six or seven massages a day.

As well as a therapist shortage, there is also a shortage of experts. If you're going to run medical programmes, you need specialists like medics and naturopaths, but because of licensing, doctors can't just move around the world. Even with nutritionists the qualifications vary from



The industry needs salary scales and career progression



One of the mistakes the industry makes is to not differentiate pay between experienced therapists and the young inexperienced ones

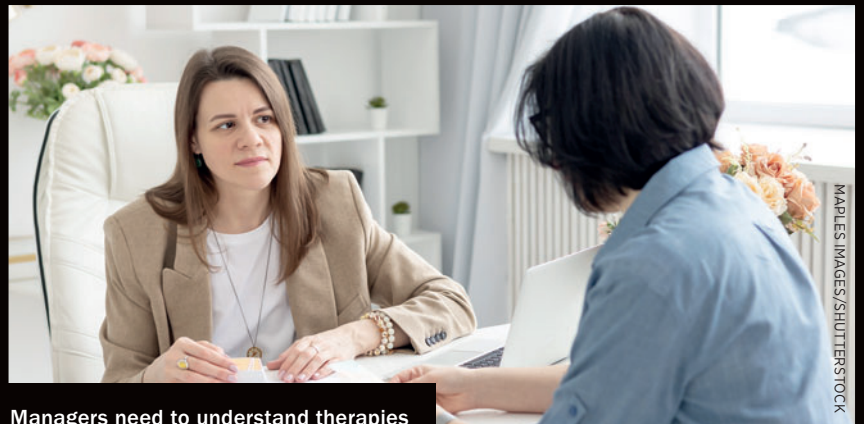
country to country. We have shortages all the way through but, going forward, I think we're really going to struggle with finding experts like nutritionists, naturopaths, osteopaths, wellness counsellors and mental health professionals.

BETTER SALARIES

Therapists used to come out of college, go to a salon for more training and wouldn't go to a spa or on ships until they were 21, having amassed considerable experience, but since the global spa development explosion they're not getting that core training.

One of the mistakes the industry makes is to not differentiate pay between experienced therapists and the young inexperienced ones. It's ridiculous that an experienced therapist is frequently paid on a level with someone without any training, such as waiting staff.

Someone who has trained and then worked for several years will have more experience of bodies, anatomy, physiology, as well as life skills and empathy than an 18-year-old just out of school, yet there is no heightened salary or career progression and therefore little motivation for them to stay long term.



Managers need to understand therapies

MAPLES IMAGES/SHUTTERSTOCK

The industry needs a much more graduated progression and salary should be linked to skill set. Advanced therapists, who have a number of different skills, should be empowered to create bespoke treatments, which can be charged at a premium rate.

MANAGEMENT SUPPORT

We also need better managers to support the team, who understand their skills as well as the emotional piece therapists get from clients. Managers often don't understand the amount of emotional energy which goes into delivering a treatment and the negative energy which therapists take on from clients.

For years the industry has debated whether spa directors need to understand therapies, with the consensus being that they just need to understand the business side. My view is they need to understand therapies too. When the client has contraindications, the manager needs to be able to answer questions and support the therapist. Historically, so many people with cancer were turned away in a negative way because the therapists weren't trained in what to say.

The best managers I know either do a short massage course, or come up

through a therapy route. The problem with this is that too many therapists get pushed into management roles as it's seen as a progression when they should stay as senior therapists, on a higher rate, or become a trainer.

FOCUS ON TRAINING

There is some good news. Diane Hey is running a fantastic apprentice scheme in the UK, which is new for the holistic part of the industry. It is a three year apprenticeship, where both the companies and the apprentices get paid. At level 4 the therapists can diversify.

Added to this, the pandemic pushed the industry to embrace online training and this has improved globally, with many good companies now training online. ●

■ About the author:

Susan Harmsworth has helped define the concept of the modern spa. Starting out writing on fashion and beauty for *Vogue* in London and New York, she later opened a salon in Toronto and then a thalassotherapy resort in France before going on to create the luxury skincare brand, ESPA.



LEAD ON

According to Jeremy McCarthy, group director of spa at Mandarin Oriental, compassionate leadership will be the way to retain talent in the industry...

The spa and wellness industry will be forever changed by Covid, but not necessarily in the way that any of us predicted. Little did we know that the biggest challenge to our industry would be in convincing our employees to return, rather than our customers.

Some of the industry change is to be expected. We have had to elevate our health and hygiene systems and procedures to new levels, while striving to instill trust in our clients to entice them to return to our businesses. We have had to adopt new technologies to streamline interactions and reduce unnecessary contact.

But surprisingly, the most important skill for businesses in the new era is compassionate leadership. During the last two years, careers have been jeopardised, earnings slashed and working hours drastically reduced. Employees have had no choice but to consider other alternatives. Many found new ways of making a living. They've explored long-repressed entrepreneurial ambitions and they have reprioritised and reconsidered the kind of lifestyle they would like to have. For many, they are not willing to return to the worklife they had prior to the virus.



PHOTO: MANDARIN ORIENTAL

During the last two years, careers have been jeopardised, earnings slashed and working hours drastically reduced. Employees have had no choice but to consider other alternatives

SHOW COMPASSION

The worker of today has a new expectation for what they demand from an employer. People want to work for companies which empower and enable them to also live their best lives. They

expect an employer to authentically care for their wellbeing, respect their time off, their needs to support their family, and their personal ambitions.

What the industry needs now are compassionate leaders. Those who not



PHOTO: MANDARIN ORIENTAL

**The industry needs
compassionate
leadership to attract
and retain staff**

only create a compelling vision for their own business, but also hold sacred the personal desires and aspirations of every member of their team. The compassionate leader strives to find solutions to business challenges without compromising on workplace wellbeing. The compassionate leader creates

work that is fulfilling and rewarding. As customers come back to spas, the compassionate leader will have a team of passionate wellness experts that is ready to serve. Compassionate leadership is one of the most difficult skills to teach, but I think it will be the defining factor for success in the years ahead. ●

■ **About the author:**

Jeremy McCarthy is group director of spa at Mandarin Oriental Hotel Group, prior to which he was director of global spa development and operations at Starwood Hotels and Resorts and spa director at La Costa Resort and Spa and Four Seasons Hotels and Resorts. ▶



SELF PROMOTION

The changes brought by the pandemic herald fresh opportunities for tourism, hospitality, and wellness. In order for the industry to respond, Andrew Gibson says we need a new role of wellness director and it's time for the spa director to evolve into it...

We are likely to see increased demand for services teaching how to live well

The pandemic has fuelled a greater interest in the concept of self-care and a recognition of the need to take personal responsibility for our own welfare. As a result, after all the hardship there is now some degree of optimism about the future of the new normal.

The development of technology to create devices to measure and track our health have made the concept of wellness a part of our daily consciousness. All this should bode well for the spa, wellness, and tourism industries, but it will mean a change in approach from operators who need to respond to trends by creating a broader offering which will support overall wellbeing of employees, guests and the wider community.

WIDER WELLBEING

The craving for human touch, restoration of health and fitness and the desire to reward or pamper oneself will create a surge in demand for the typical spa

HOW TO EVOLVE FROM SPA DIRECTOR TO WELLNESS DIRECTOR

- While you may be the spa director there's no reason why you shouldn't be thinking like a wellness director, with a positive attitude.

Put your creative hat on and approach this with a desire to do well for your colleagues and guests, rather than a way to get promotion, higher salary or recognition.

- Become the source of knowledge for wellness within your community. Network and create relationships with wellness providers, therapists, healers and community services, so you have resources to draw on and a network of support.

- With the support of your HR department, become the self-appointed director of wellness for employees. Start with simple activities for colleagues by using your network of therapists and wellness providers

to offer classes, lectures and services – mindful stress relief or lunchtime lectures on healthy eating are likely to be popular.

Convince the hotel management to provide healthy options on the staff menu. Once your colleagues engage in wellness services and learn to appreciate their value, they'll become your biggest supporters and help create offerings that can be extended to guests.

- Align with the events and banqueting team to seek times to use meeting spaces. During lockdowns many became creative in using public spaces to host guests outdoors. Collaborate to create wellness events.

- Align with your F&B manager and chefs to see how to expand the healthy options menu. Take this further into open table meetings for guests with the chef, classes, open kitchens,



Behave like a wellness director

nutritionist support and info charts so guests understand your philosophy on food.

- Discuss with your line manager how to create packages for the local community which promote spa, F&B, and classes to position the hotel as a valuable part of the local community.

services and continue as a healthy level of demand once the surge has passed.

Added to this we're likely to see demand for wider wellbeing services teaching people how to live well, such as meditation, breathing and relaxation techniques; healthy eating; awareness of mental wellness and stress resilience; supporting family bonding; educational classes and activities which provide information on self-care; the evolution of services and diagnostics.

This provides a great opportunity for the role of the spa director to adapt. However, unless there's a corporate shift in brand values, with a resulting change in the management structure, it's unlikely the general hotel operator will recognise this much needed role. It's up to spa directors to take control and become the wellness director in everything but title.

POSITIVE WORKPLACE

While spa services are generally defined by the range of facilities on offer, the hotel often has many other facilities ideally suited to expanding the wellness package, creating additional revenue opportunities, improving the wellness of colleagues working at the hotel, increasing the publicity and marketing awareness of the hotel and promoting a positive workplace.

This will require time and commitment beyond the spa directors' job description and pay scale, but the rewards are worth it. The workplace will become more positive. Once they become part of this movement, teams will become more motivated, which results in greater guest satisfaction. Healers often find their best reward is through helping others.

By taking this step and broadening their roles and reach, spa directors will

become better equipped to develop their own careers in the expanding wellness industry, which looks likely to become one of the most significant industries in society over the next 10 years. It's time to step up. ●

■ About the author

Andrew Gibson has been part of senior management teams which have created iconic spa and wellness brands around the world including the Retreat at Aphrodite Hills, Six Senses, Mandarin Oriental, Raffles, Fairmont, Swissotel and Sensei. He's one of the founding members and advisory board directors of the Global Wellness Summit, founder of the Wellness Tourism Association and chair of The Wellness Hall of Fame (www.WellHOF.org).



BE THE CHANGE

Mia Kyricos says the industry now has the opportunity to take a fresh, systems-based approach to the business of wellness, which is inclusive, equal and diverse...

When it comes to business performance, it's increasingly clear that a well-executed wellness strategy not only stands to differentiate a company, product, or service, but also generates greater returns while positively impacting the wellbeing of people, community, and planet.

Even before Covid, mental health was flagging, but since the pandemic mental health has gone through the floor. According to research by Oracle and Workplace Intelligence, seven out of 10 respondents said 2020 was the most stressful year of their working lives and 76 per cent believe mental health needs to be an employer priority.

A study by NHIS and the US Census Bureau, found four out of 10 adults in the United States now report symptoms of anxiety and depressive disorder compared with just one in 10 from January to June 2019. Companies today can no longer stand to ignore the impact of these figures on their business.

CULTURE CHANGE

Although, there have been some attempts to make workplaces well - through the addition of healthy food in cafeterias, gyms, yoga classes, meditation and nap rooms - in the Western world company leadership has continued to cultivate stressful, 24/7 work cultures. The focus needs to shift from what is offered to how employees are enabled to live and work.

When it comes to mental wellbeing there's still much work to be done. Before Covid, mental health was stigmatised and in the workplace it has been approached from a medical standpoint, rather than a human one. Most importantly, we have not done a good job of providing tools and resources for these conditions.

ECOSYSTEMS OF WELLBEING

To ultimately make wellness part of an organisation's DNA, we need to identify and activate Ecosystems of Wellbeing, a protocol which is trademarked by Kyricos & Associates LLC, which accounts for

all of the stakeholders that the system touches, from leaders and colleagues to consumers and communities. If leaders make their personal wellbeing a priority, they stand to perform better and positively influence the behaviours of fellow executives, who in turn, set the tone for their teams and employees.

Employees who believe their wellbeing is supported and modelled by their leaders, will be more productive and happier at work, and better serve consumers, who will support the companies they believe care for employees and operate with reverence for the planet.



Ecosystems of Wellbeing: a protocol trademarked by Kyricos & Associates LLC



ESB PROFESSIONAL/SHUTTERSTOCK

How employees are enabled to live and work needs to be employers' priority

Productive and profitable companies will be in a better position to care for the wellbeing of the communities within which they operate, and will more easily recruit future talent.

WELLBEING OFFICERS

To activate these Ecosystems of Wellbeing, we need to identify C-Suite leaders who are ready to lead the charge before the world returns to business as usual and catches a convenient case of amnesia. This means naming chief wellbeing officers with job descriptions designed with the wellbeing of all stakeholders in mind.

These positions should not be side jobs or projects, but resourced by leaders who are empowered to rise above purely commercial interests or internal initiatives, to activate holistic ecosystems which truly stand to impact

We have the opportunity to take a fresh, systems-based approach to the business of wellness - one that is inclusive, equal and diverse

culture and business performance while making the world a better place.

As we reconsider the future of life and work, we have an unprecedented opportunity to view how a true commitment to health and wellness can unite us: how all of the pieces in our companies and communities could come together to create a much more meaningful whole, one which is designed to make wellness a more inherent part of who we are. ●

■ **About the author:**

Mia Kyricos is a globally-respected thought-leader in the business of wellness, wellbeing and hospitality with a specialty in brand strategy and communications. She has worked across 100+ countries with industry leaders. Her strategic advisory firm, Kyricos & Associates LLC, is focused on globally advancing the business of wellness.



Six Senses Laamu aims for self-sufficiency and zero waste

TRAVEL

LIGHT

Regenerative travel is a trend tipped to gain traction, which will push both guests and destinations to raise their game in order to take care of the planet...

PHOTO: JEREMY AUSTIN



How operators treat staff will have an impact on how guests conduct themselves

PHOTO: KEVIN SAUZEAT

Guests are increasingly seeking destinations which are environmentally friendly, have sustainability awareness programmes, are plastic free, conscious of local food production and waste and treat staff with respect

Regenerative travel is inviting us to explore a higher level of consciousness, responsibility and awareness on how to live in and of this world. It is asking us to be deeply aware of the interconnectedness which is a part of our reality, and it is encouraging us to make choices to support each other towards the wellbeing of all, together.

Operators who wish to remain competitive are called on more and more

to reassess how firmly their environmental ethos is rooted in the practical day to day reality of running a profitable business. Guests are increasingly seeking destinations which are environmentally friendly, have sustainability awareness programmes, are plastic free, conscious of local food production and waste and treat staff with respect.

As part of spa operations it is important to build awareness around the subject of consumerism and waste in

all its forms. We cannot go through life without producing waste – it is a natural part of life's many cycles of regeneration and renewal – however, we do have a choice about the kind of waste we produce, what we buy and who we buy it from. Put this into practice for your operation and then educate guests about how their actions and choices influence the local economy and environment.

If guests buy plastic, more plastic is produced and thrown away. If they buy

INDUSTRY INSIGHTS

- ▶ cheap processed packaged food, more cultivated land needs to be created to produce what they want, and more waste is either produced there or back home. Encouraging guests to support local artists and creatives not only supports the local economy and community in a sustainable way, but has the added bonus of educating local communities to make sensible choices about their waste and consumerism in return.

Operators also have the opportunity to encourage the companies you interact with to think about their sustainability practices and encourage guests to do the same. After all, if consumers care, companies will have to care too.



PHOTO: KEVIN SAUZEAT

Encourage guests to think about sustainability practices and offer them a space to consider lifestyle choices and create new habits



PHOTO: KEVIN SAUZEAT

Soneva Fushi, the Maldives barefoot luxury resort, has long been practising elements of regenerative travel through its sustainability programme. The resort re-uses or recycles 90 per cent of its waste and has been fully carbon neutral for both direct and indirect emissions since 2012.



Soneva Fushi recycles 90% of its waste

PHOTO: ALEXANDER HAMILTON

Soneva Fushi made history in 2014 with the opening of Soneva Art & Glass, a hot glass studio where guests work with glass artists to turn old bottles into works of art. The team of glass specialists create signature items and installations for the resorts, as well as selling to guests, who are invited to create their own piece to take home. Each year a number of artists are invited to come and create unique artwork to be shown in the Soneva Gallery.

Last August Soneva Fushi launched Makers' Place, a carbon neutral studio to recycle waste plastic and aluminium into works of art, practical objects and building materials. The resort has worked in collaboration with British artist, Alexander James Hamilton, who has made it his life's work to explore and protect the world's waters through artistic interventions.

Major soft drink brands are some of the world's worst polluters and the studio aims to tackle the huge volumes of discarded bottles and aluminium cans. Within three days, the studio



Turning waste into works of art

PHOTO: ALEXANDER HAMILTON

processed 15,000 aluminium cans.

Makers' Place will invite artists and guests to unleash their creativity and engage with the wider community through the Soneva Namoonu initiative, a collaboration between Soneva and its neighbouring islands in the Baa Atoll to eliminate ocean plastics, promote better waste management and create a more sustainable future.

SPONTANEITY AND SUSTAINABILITY

Offering a space for guests to consider their lifestyle choices, and to be inspired to create new habits to take home with them, will make the world a better place. Everybody's home is somebody else's destination, so for guests to take a positive learning home, will benefit the world as a whole. To do this, be fully transparent about your sustainability practices and create experiences which encourage guests to participate, interact and learn from them.

How operators treat their staff, who are ambassadors of their own culture and country, will have an impact on

how guests feel they can conduct themselves within that culture. Offer cultural meeting points for observation and interaction, rather than exploitation and entertainment. This creates a true invitation to the guest to meet themselves in the reflection of their experience.

Finally, encourage guests' spontaneity and their way of being creative. Often the most inspiring memory for a guest, is that which rises organically and spontaneously, rather than that which is meticulously planned with the aim towards perfection.

Nature is spontaneous and when we trust in this wild abandon, spontaneous

acts of kindness, creativity and generosity arise, out of which lasting moments of joy and meetings which touch the soul are born. Creativity and spontaneity are ultimately not only about connection and attunement to our environment, but about being in true service to other people and the planet. ●

■ About the author:

Ian Bell is senior project manager for Raison d'Etire Spas, he has previously managed hotels and designed spas for Aman Resorts and has an MA in mindfulness-based psychotherapy.



GUT

REACTION

That feeling in your stomach about making a decision. Butterflies before giving a speech or taking an exam. Upset stomach if nervous. What we feel in our gut is not a coincidence, it's inextricably linked to our mental state. Professor Mary Tabacchi looks at the evidence and how to create good gut health...

Why does a person sometimes get an upset stomach from eating and sometimes not? When does a diet become inflammatory versus healing and the ability to build up the immune system? When does food store up energy, so the body functions efficiently, so we can do physical work with ease?

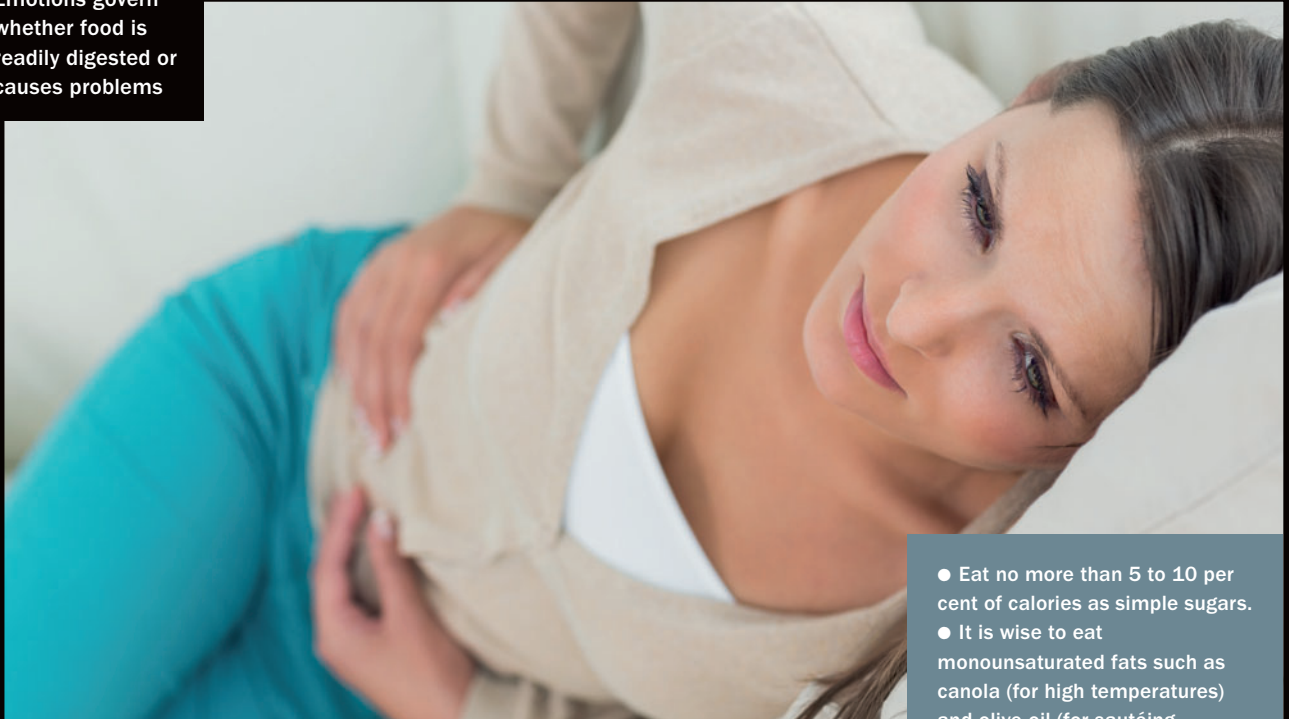
Researchers have long suspected a strong gut-brain connection. In 1822, at a Northern Michigan military outpost, Dr William Beaumont studied a soldier who had been shot in the abdomen. He discovered that when the patient was angry his stomach

produced more acid and when relaxed he could digest readily, with no pain.

This explains why heart disease, inflamed veins and arteries, allergic reactions, rashes and joint pain all happen according to the emotional state. The brain can trigger emotions and emotions may determine whether the food is readily digested or causes a stomach ache or diarrhea. Equally a healthy gut sends neuro peptides to the brain which calm us and create a positive mental outlook.

The spleen, liver, lymph and blood bone mechanisms are well known immune centres, however, for more than 20 years, scientists have suspected

Emotions govern whether food is readily digested or causes problems



- Eat no more than 5 to 10 per cent of calories as simple sugars.
- It is wise to eat monounsaturated fats such as canola (for high temperatures) and olive oil (for sautéing and low temperatures.) Not all plant oils are healthful.
- When baking, use butter or hard fats, not fake margarines.
- Fats / oils should be limited to 30 per cent or less of calories.
- Some polyunsaturated oils are important for critical functions in the body and can be found in most seafood, nuts and seeds, but the need for monounsaturated oils is strong.
- Proteins should account for 12 to 20 per cent of calories.
- Most of the diet should be complex carbohydrates, a good source of fibre.

there is a gut immune connection. We know the human microbiome found on skin and the so-called fecal excretory system influences health.

Our skin and our guts are part of our personal microbiome, which is the larger picture concerning bacteria and the body. Research suggests gut microbiota influence growth, body size, immunity, lifespan, obesity, heart disease, diabetes, allergies, skin health and so-called lifestyle diseases.

The microbiota may weigh one to five pounds in the average person. They outnumber human cells by 10 to one.

Microbiota have traditionally been poorly understood by scientists and physicians, which led to an over emphasis on cleanliness, but we need to encounter some dirt for our health. Children need to play in the mud, or on the grass, in order to be healthy: it increases the microbiota for their gut health. While it might be a good idea to use hand sanitiser outside the home during the time of Covid, in the house we don't need to use it much.

HOW IT ALL WORKS

Unsurprisingly, diet strongly affects the gut-brain connection and generally a high



MANSTUDIO/SHUTTERSTOCK



As well as being fun, mud play is very healthy

Children need to play in the mud, or on the grass, in order to be healthy: it increases the microbiota for their gut health

► fibre diet benefits the gut and promotes healthy skin. Dietary fibre is composed of soluble and non-soluble components, both of which have positive effects upon blood cholesterol, triglycerides (a fat which enters our body after a meal) and other blood lipids (fats). Insoluble fibre is in wholegrains, dried peas, beans and nuts and stimulate intestinal transit which prevents constipation and stimulates production of immune factors.

The reactions between the fibre and the gut microbiota create prebiotics and their action in the gut causes the formation of probiotics: part of our microbiome and the good bacteria which fight off bad bacteria.

The ratio between monounsaturated (omega-3) oils and polyunsaturated (omega 6 oils) in our diet is also a crucial element of a healthy gut. Most Americans don't have a healthy balance between the two and, on average, eat 10 times more omega 6 fats than omega 3. Omega 3 fats can help protect the heart and blood vessels from disease, lower triglycerides, improve circulation and prevent blood clots. Fish is the best source of omega 3 oil but it is found in nuts and seeds.

Unfortunately, many people misunderstand the role of complex carbohydrates and gluten-free diets are now an expensive industry. These diets can



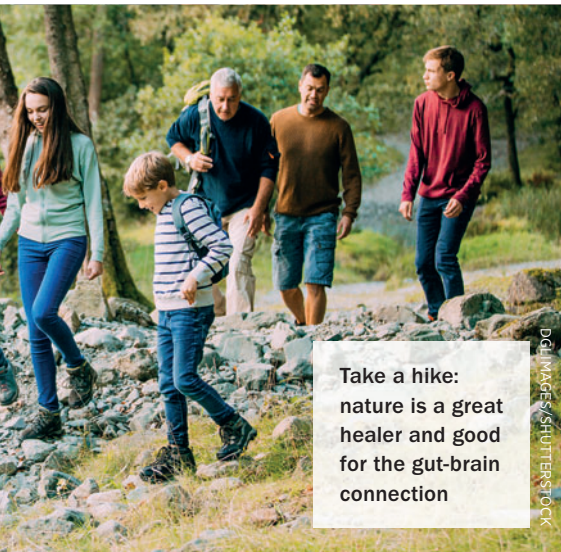
often disavow complex carbohydrates, but fibre is an essential complex carbohydrate and starch is a complex carbohydrate. Only about 1 per cent of people are truly gluten enteropathy and must remain gluten free. Fibre and low fibre complex carbohydrates are essential parts of physiology.

Digestible complex carbohydrates are enzymatically broken down slowly, especially when eaten with other



Nuts and seeds are a source of Omega 3

NATALIA LISOVSKAYA/SHUTTERSTOCK



Take a hike: nature is a great healer and good for the gut-brain connection

DOG IMAGES/SHUTTERSTOCK

foods which means glucose is steadily delivered into the blood, to the cells. The misunderstanding of the glycemic index is that few people eat carbs alone. Uninformed consumers think bananas are too high on the glycemic index. Not so.

WHAT TO EAT

The Mediterranean Diet is ideal for gut health. A lifestyle rather than a diet,

it includes many vegetables and fruit, of various colours, which are anti-inflammatory. Think about spinach, carrots, tomatoes, oranges, peaches, raspberries and blueberries among others. Vegetables and fruits are also very nutritious as they contain the precursors of many vitamins. The Mediterranean lifestyle is a high fibre regimen. It contains less meat, so is very environmentally conscious and if families can't afford fresh vegetables and fruits, frozen and canned items are excellent.

In the light of the devastating pandemic of course it is very important to have the vaccines, however equally important is the gut-mind connection which gives us a powerful immune response. As well as eating well and exercising, we must relax. Recovery is crucial to maintain a healthy immune system.

In 1987, Herbert Benson and Joan Borysenko discovered that a relaxed and positive mindset is tremendously important. Eat nutritious food, take exercise and sleep well. If meditation works for you, please do it. I tend to meditate when I am hiking. Nature is a great healer,

so hike in a forest or green space if you are able to. I can't stress exercise enough, maybe push yourself a little. The mind-gut connection is real and very important. Our mental states can be related to foods as well as the proper amount of exercise.

Since we have established the microbiome is critical, especially in the intestines, the gut-brain connection is key. You are not only what you eat, but what you think. The state of mind influences the gut and the immune system. Physiological and neurological sciences intertwined. We are beginning a new era in psychoneuroimmunology. ●

■ About the author:

Mary Tabacchi, professor emerita at Cornell University since 1972, has a PhD in biochemical nutrition, biostatistics and is a well-respected author and researcher. She is a consultant for destination health resort development, as well as serving on the boards of the Global Wellness Summit, ISPA and the New York Spa Alliance.



THE BREATHING CURE

Spa therapists and their clients could benefit from a practical understanding of the breath. Breathing expert, Patrick McKeown, elaborates on the power of using our lungs correctly...

How we breathe can support health, or contribute to stress, pain and disease

FIZKES/SHUTTERSTOCK

Breathwork would fit well with the healing services on offer at spas



RIDO/SHUTTERSTOCK

O have been teaching people to breathe for 20 years and have seen the new widespread interest in health – in staying well – open new doors for breathwork. A significant and growing body of research demonstrates that breathing is an essential element in whole-person wellness. Indeed, there is nothing more synergistic than the breath. It impacts and interacts with every system in the body, either supporting health or contributing to stress, inflammation, pain, and disease.

In recent years, awareness of breathwork has exploded. In 2020, James Nestor's book, *Breath*, stormed the bestseller charts, and of course we have been experiencing a global

respiratory pandemic. At the same time, the wellness landscape has shifted toward a preventative, integrative model, driven by an ageing population, failing medical systems and globalisation. In mainstream media, the topic of fitness has been replaced by biohack trends and the search for longevity.

Spas provide the perfect interface for a preventative, integrative approach. In 2010, the Global Wellness Institute (GWI) report, *Spas and the Global Wellness Market*, described the traditional role of the spa as a place for healing, renewal and relaxation, which, "positions the spa industry as one of the most logical sectors to take advantage of, and help lead, the wellness movement."

In the same report, GWI revealed 71 per cent of consumer respondents said they would be much more likely, or somewhat more likely, to visit a spa if they learned that a series of research studies demonstrated that spa treatments deliver measurable health benefits.

MYTH BUSTING

There is certainly plenty of scientific literature to support the practice of breathing exercises. However, when it comes to breathing, there are also many myths that need busting. Even the common instruction to "take a deep breath" can cause more harm than good. And I hear stories about aerobics coaches telling their students

INDUSTRY INSIGHTS

▶ to “open the mouth to get more oxygen,” an instruction that simply has no basis in respiratory science.

It is still the case that breathing techniques are too often practiced with no clear understanding of how they affect the body. In my experience, unless you understand breathing from three dimensions – biomechanical, biochemical, and psychophysiological – you cannot effectively advise clients.

The way a person breathes affects their whole body. Dysfunctional breathing impacts sleep, causing snoring, obstructive sleep apnea and insomnia. It contributes to psychological issues including depression, anxiety, and chronic stress. Stress is a risk factor in 75-90 per cent of all human

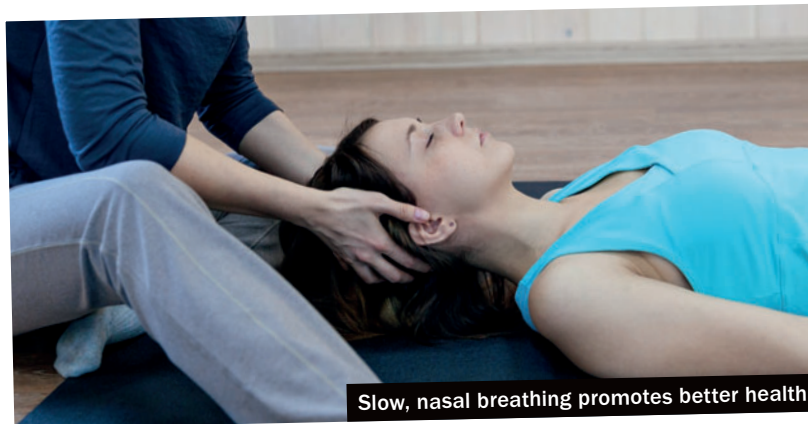
diseases (Liu et al., 2017), and it can activate myofascial trigger points (McNulty et al., 1994). Breathing pattern disorders are present in 9.5 per cent of the general adult population, 29 per cent of the asthma population, and in 75 per cent of people with anxiety.

BALANCING BLOOD GASES

I approach the treatment of dysfunctional breathing from three dimensions – the biochemistry, biomechanics and resonance frequency, or respiratory rate. Too often we focus only on the diaphragm. But if we neglect the biochemistry, diaphragm breathing can become counterproductive.



Breath impacts and interacts with every system in the body, either supporting health or contributing to stress, inflammation, pain, and disease



Slow, nasal breathing promotes better health

ALTAFULLA/SHUTTERSTOCK

The biochemistry of breathing focuses on the balance of blood gases and the body's sensitivity to carbon dioxide. It can become unbalanced due to fast, shallow upper chest breathing that is often through an open mouth. Carbon dioxide (CO₂) plays an important role in the acid-base balance of the blood. It directly influences the vagus nerve – the tenth cranial nerve – which is the primary driver of the body's rest and digest functions. Research from the psychologist Alicia Meuret showed patients with panic disorder have low levels of blood CO₂, and that when CO₂ is normalised in the blood, panic symptoms improve.

Carbon dioxide also provides the primary stimulus to breathe. Therefore, a high sensitivity to CO₂ can perpetuate over-breathing and stress.

The biomechanics of healthy breathing involve restoring proper function of the diaphragm. This is important for lung capacity, and to keep the airways open.



AJR_PHOTO/SHUTTERSTOCK

Mouth breathing causes a number of problems, such as snoring and sleep apnea



IRYNA INSHYNA/SHUTTERSTOCK

Breathwork has been integrated into modalities such as yoga

It has an impact on many other organs too. The diaphragm is directly connected to the heart via fascia. It massages the heart as it moves. Due to the connection with pelvic organs, diaphragm breathing is also beneficial in pelvic disorders.

Resonance frequency involves slowing the breathing rate to between 4.5 and 6.5 breaths per minute. Numerous studies have found this optimises heart rate variability, blood gas exchange, respiratory sinus arrhythmia, blood pressure receptor function, and makes breathing more efficient. During slow exhalation, the vagus nerve releases a neurotransmitter called acetylcholine, which is instrumental in sleep (Watson et al., 2010).

NASAL BREATHING

At the foundation of my teaching, I encourage the restoration of full-time nasal breathing, during rest, exercise, and sleep. When breathing is through the mouth, the result is often chronic

hyperventilation and sleep-disordered breathing. When sleep is poor, the body cannot recover properly. Mouth breathing encourages hyperarousal of the sympathetic nervous system, contributing to insomnia, and worsens sleep apnea.

On a functional level, mouth breathing contributes to neck and back pain. It promotes forward head posture. Moreover, it is only possible to properly engage the diaphragm when breathing is through the nose. The diaphragm is the primary breathing muscle, and plays an important role in core strength, spinal stabilization, balance, and pain perception.

When a client comes to a spa feeling tired, tense and stressed, breathing exercises can be used to support treatments and provide a practical ongoing programme of care. Already, many certified breathing instructors integrate their training into different modalities such as physiotherapy, dentistry, yoga, Pilates, massage, fitness coaching and counselling.

Having trained hundreds of breathing instructors, and having watched the interest in breathing blossom in recent years, I believe there has never been a better time to integrate breathing exercises into spa therapies and fitness classes. And I believe spas are perfectly placed to meet the growing need to empower people to improve their own health and wellbeing with breathing, for life. ●

About the author:

Patrick McKeown is a breathing expert based in Ireland. Since 2002, he has worked with thousands of clients, including Six Senses, elite military special forces (SWAT), Olympic coaches and athletes, as well as written books on the subject, Atomic Focus and The Breathing Cure.



To find out more about becoming a certified breathing instructor with Patrick McKeown, visit OxygenAdvantage.com.

THE LONG GAME

Always a key trend in the wellness industry, consumer interest in longevity has cranked up a few notches since the pandemic. Anna Bjurstam gives an insight into Six Senses' new programme to lengthen lifespan...

PHOTO: PHILIPPE VOGELZANG



Since the pandemic hit we have noticed customers being more curious about their health and keen to take charge. The interest in wellness screening and people wanting to understand their wellness status has skyrocketed, which prompted the launch of a longevity programme, in Ibiza, called RoseBar, which leverages science, spirituality and preventative medicine to enhance healthspan and lengthen lifespan.

Working with a world class biotech company, RoseBar uses a number of diagnostic tests, including DNA analysis, wellness screening and blood tests to establish the real biological age and the pace of ageing. We also look at blood oxygen levels, heart rate variability,

blood pressure and pulse waveform to build a full picture of health.

The information is fed into an AI system and related to scientific studies which is then interpreted by our experienced doctor to create a bespoke programme to help people pause the ageing process, this includes supplements, diet and exercise, bespoke treatments and therapies. The follow up includes a monthly coaching programme and individuals are encouraged to return for a comparative recalibration a few months later.

BIOLOGICAL AGE

Ageing is a disease, but longevity is down to the choices we make, coupled with genes. There is a difference

between our chronological ages and our biological ages: people age at a rate of six months and two years each year, so you could be 50, but your biological age could be 45, or it could be 55.

Too much stress and too little sleep are the two main enemies of longevity and they work together – if you are stressed it impacts on sleep, which then adds to the stress. Inflammation in the body lowers the immune system which also has a negative impact on longevity. Trauma makes people more predisposed to get Alzheimer's and the world has just lived through a collective trauma. We have a mental health epidemic coming our way.

Whichever way we look at it, alcohol is also very bad. It's a poison, so the minute



PHOTO: PHILIPPE VOGELZANG

LIGHTFIELD STUDIOS/SHUTTERSTOCK

Alcohol is a poison which reduces sleep quality and slows down digestion

It's a little known secret that people who remain curious live longer and are more healthy

we drink our body has to work to tackle the invader. If we're eating while drinking alcohol the food is stored as fat while the body sets to work metabolising the alcohol. Drinking alcohol also dramatically reduces the amount of deep sleep we get – in my case by 50 per cent.

KEEP CURIOUS

While the majority of the interventions are scientifically proven (see boxout), we also use some which we know work but aren't backed up by science, such as establishing a purpose in life. Research has found that curiosity is key

to good mental health and longevity. In a polarised world, it also makes us less judgmental. It's a little known secret that people who are curious live longer and are more healthy. ●

■ **About the author:**

Anna Bjurstam is Six Senses' wellness pioneer. Previously, she founded Raison d'Etre Spas, developing spa brands for a range of top companies including Aman Resorts, Ritz-Carlton and Four Seasons. She is a founding board member of The Global Spa Summit



SCIENTIFIC ELEMENTS: longevity testing platform; epigenetic testing; genetic testing; biological age testing; pace of age test; hallmarks of ageing test; PRP injections; exosome injections; vitamin, mineral and amino acid infusions; autologous MSCs; longevity plasma treatments; advanced nutraceuticals; circadian rhythm therapy.

SPIRITUALITY: energy medicine, finding joy and purpose, meditation, yoga, sound baths, group talks, coaching, gratitude practices, LK meditation and metta, IMT therapy, healing, Shamanic healing, love your heart programme, culturing curiosity and the sense of awe.

LONGEVITY: nutrition, intermittent fasting, ketosis, movement, HIIT, massage, beauty, grounding, forest bathing, biohacking, immunotherapy, mental wellness, cryotherapy, breathwork.

DEBORAH SZEKELY

The wellness industry's very own testament to longevity, Deborah Szekely, co-founder of Rancho La Puerta and inaugural Fellow of the Wellness Hall of Fame, has celebrated her 100th birthday. *Spa Business* caught up with her to hear her views on what makes for a long life...



Spending time in nature:
Deborah Szekely with her
daughter, Sarah Livia



Deborah advocates meditation

Reaching your 100th birthday is such an impressive feat. How does it feel to have led such a long and active life?

It feels wondrous, each and every day. A wondrous surprise.

Is there anything you've learned that you wish you could have told your younger self?

Yes. In no uncertain terms I would have told myself to stop worrying about most things. I know now that most of what worried me at the time never ended up happening.

I came to a point in my life when I quit stewing and fretting about things I couldn't control, and it opened the door to a long, happy life.

What practices do you follow to support your health and longevity?

Doing good! Doing good for others and yourself. Living a good life depends on doing things which make sense. My philosopher husband, Edmond, had a saying: 'The past is all evil, the present is but a moment, the future is all.' In short: never dwell on the past – it's over; live in the present, but understand it is but a moment in a long life. Live life with the belief it will be long and glorious.

What are your thoughts on spa services to boost longevity?

Longevity has always been in the back of everyone's mind for as long as I can remember. One of the main reasons people choose to bring the spa

Live life with the
belief that it will be
long and glorious



PHOTO: RANCHO LA PUERTA

Deborah would have told her younger self not to worry about most things

Spa goers want to live long and happy



experience into their life is that they want to live long and live happy and they're willing to work at it. I'm referring here to 'fitness spas' in particular, which offer a complete mind, body, spirit experience.

What would you like to see spas offer in this respect?

Prioritise your clients' understanding of their future wellness. Help them understand it is their choice to eat right, act right, think right, or not. Fitness spas have moved in this direction since the beginning. Even in 1940, on day one at Rancho La Puerta, changing the lives

of people was our priority, and it can be achieved in a very short period of time. Edmond, would say, Siempre Mejor! – always better – which became our mantra.

Have you seen any inspiring spa practices recently?

I don't travel as much as I used to however, I'm delighted meditation has become a staple activity at many spas. ●

Our 100th birthday interview with Deborah Szekely is available in Spa Business magazine issue 1 2022
www.spabusiness.com/archive

ON NATURE

Nature is what consumers want. It's where spa began and the pandemic has increased everyone's appreciation of the world around us. Mary Bemis reports...

“Nestled high above the historic mining town of Telluride in Colorado, is the 42,000sq ft Spa at the Peaks. Large picture windows dominate the spa, keeping clients constantly in touch with the great outdoors. The views are breathtaking, which is why you won't find a lot of artwork gracing the walls. Nature is all the art needed here.”

These were the opening sentences of the very first spa feature I wrote for *American Spa* back in 1997, the year we launched the trade publication. That was a good quarter century ago and guess what? Nature is still all the art one needs. More importantly, it is powerful medicine. Bringing nature and the great outdoors into the spa environment – whether that be via design, spa service, or programming – is paramount today.

Nature has become the ultimate luxury. What's surprising to me is how

hungry people are for real nature – big trees and a sense of private communing with nature – which is why the retreat concept resonates more with consumers than the spa concept right now.


The original spa

Didn't spa begin as a nature retreat? Mineral springs have been flowing and drawing people to remote areas since the beginning of time. The sun has been seducing people outside for eons, and let's not forget that it was a search for the world's best sunshine which lured Edmond and Deborah Szekely to Tecate, Mexico, 82 years ago, where they created Rancho La Puerta and accommodated their first guests in tents: North America's first modern spa retreat.

We've been working up to this thirst for nature for some time now. The rise of indigenous botanicals in skincare and thus in spa treatments can be

Forward thinking spas are bringing forest bathing into their programmes

SHESTAKOV DMYTRO/SHUTTERSTOCK



Bringing nature and the great outdoors into the spa environment – whether that be via design, spa service, or programming – is paramount today

traced back to the 1990s, while the consumers' quest for green and clean personal-care products dates back at least to the 1970s.

I credit spa pioneers like Sylvia Sepielli, as one of the first to truly bring the outside in through her design elements and spa menus which focused on indigenous treatments at properties like Mauna Lani Spa in Hawaii, Mii amo in Arizona, and Spa Village Pangkor Laut in Malaysia.

Healing powers

Around 2008, the International Spa Association (ISPA) predicted virtual reality technology would find its way into the spa, and yes, guests at certain spas do don virtual reality glasses which transport them from the treatment room to some

fabulous beach or lush natural location of their choosing. Fast forward to 2015 or so, when the spa industry became enthralled by Louie Schwartzberg's striking super-natural nature photos, often wisely placed in windowless spa rooms for visual healing. (Although hospital data suggests no photograph has the healing power of a real window onto nature.) Also in 2015, the Global Wellness Institute (GWI) first identified forest bathing as a trend and it's still going strong.

At first, I thought it odd, even a little sad, that we needed a term like forest bathing to get us to take a walk in the woods. But the term, and practice, actually does help people immerse themselves in nature, and those immersions, like nature herself, are becoming more extreme.



PHOTOS: COURTESY OF DORADO BEACH, A RITZ-CARLTON RESERVE



Nature is integral to the Ritz-Carlton Reserve Spa Botanico in Puerto Rico



Immersing oneself in nature is a real and ongoing trend

PHOTO: JOHN ATHIMARITIS

▶ There is already an increased interest in cold-water practices and some spa and wellness properties are offering cold-water swims which are psychically and physiologically very powerful. Italy's Grand Hotel Tremezzo went beyond forest bathing to introduce a Tree-Hugging Retreat, a three-hour experience which involves hugging and leaning on trees.

Tracking time

Thierry Malleret, economist and co-author of the book, *Ten Good Reasons to Go for a Walk*, reports that an app called NatureQuant can monitor, quantify, and evaluate natural elements and exposure to nature. In other words, you can now track the time you spend in the great outdoors much like you count your steps.

All of this simply points to the real and ongoing trend, for those consumers who can afford it, to literally get into nature.

As we careen into an increasingly degraded environmental future, the value of natural healing will only appreciate. There are astonishing new spa and wellness projects which give me hope. A few which entice me include San Francisco's Alchemy Springs Communal Bathhouse. Designed by Ollie Lundberg, it infuses the history of the original Sutro Baths with a modern biophilic approach. Also Saudi Arabia's ambitious Desert Rock project, created by Oppenheim Architecture and the Maldives' Areka Spa at Joali Being, a nature-immersive wellbeing retreat situated on its own island.

A few of my favourite spas which

exemplify nature include the sprawling Mohonk Mountain House in New York's Hudson Valley; The Ritz-Carlton Reserve Spa Botanico in Puerto Rico, the brainchild of spa designer Tracy Lee; the spa at Six Senses Douro Valley, Portugal, conceived by Clodagh; and the Lush Geo Spa at Four Seasons Resort Langkawi, nestled within Southeast Asia's first UNESCO Global Geopark. ●

■ **About the author:**

Mary Bemis is the editorial director of *InsidersGuidetoSpas.com* and co-founder of *Organic Spa* and *American Spa* magazines. She is the co-editor of the book *Nature Through Her Eyes: Art & Literature by Women*.



PHOTO: CHRISRISRCOE

CASE STUDY

Six Senses is one operator to put a real focus on nature with the launch of Reconnect With Senses. The company's wellness pioneer, Anna Bjurstam, speaks to Kath Hudson



PHOTO: AMBER TOMS

Taking a hike has numerous health benefits



PHOTO: CHRISTOPHER WISE

Not being in nature is harmful. During the pandemic we could only go outdoors so many more people were reminded of the importance of it

Reconnecting with yourself, others and nature are the foundations of the Reconnect With Six Senses campaign, launched in 2020, inspired by the pandemic.

“Something as simple as walking barefoot outside is so powerful, as the negative ions stored in the earth rebalances our systems, lowers stress and reduces inflammation,” says Anna Bjurstam, Six Senses’ wellness pioneer. “Conversely, not being in nature is harmful. During the pandemic we could only go outdoors so many more people were reminded of the importance of it.”

Six Senses’ Reconnection Experiences help guests to reset via a range of

outdoor activities, including forest bathing, barefoot walks, nature hikes, harvesting sessions, star gazing and fire rituals. These nature-based activities are designed to tempt guests into rediscovering their sense of adventure, while exploring the flora and fauna.

Wellness Days introduce guests to techniques, treatments and activities, which help them build a stronger body, improve mental clarity and achieve a deeper sense of balance and fulfilment. They allow for time to reset during a full day immersion.

Six Senses also brings nature into the spas by using biophilic design, a design principle which increases connectivity

to the natural environment through the direct and indirect use of nature, such as natural materials, ventilation, shapes and forms, as well as lots of daylight.

Bjurstam says this is an easy fix for spas to incorporate: “Even using a natural patterned wallpaper is calming. As well as using natural scents and sounds, such as wave sounds.

“Research shows that looking at nature in a picture and being in nature activates the same part of the brain, so even having pictures of nature around or using virtual reality can be beneficial. Spas need to work out ways of bringing nature indoors and amplifying it: if there’s no view in sauna, play a nature movie.” ●

ORION PRODUCTIONS / SHUTTERSTOCK

Memberships are evolving to meet the demands of questing consumers

THE EXPANSIVE WORLD OF

MEMBERSHIP

The definition of memberships, and businesses now offering them, is expanding. Lindsay Madden-Nadeau reports...



A membership model can be tailor made for any venue

FIZKES/SHUTTERSTOCK

We see interesting spa and wellness concepts popping up around the globe all the time, catering to different age groups and social interests. Some of the most compelling involve evolutions of the membership-based business model.

These days, the membership model is no longer just for elite private clubs in big cities with high price tags – any operator offering a purpose-built property which has an active social space that's accessible, affordable and approachable, can forge a new model where social and wellness merge with a wide range of other offerings to create more diverse and captivating options. The world of

wellness is constantly evolving due to the questing nature of today's consumers and this trend looks likely to accelerate, as consumers' demands become increasingly sophisticated, due to the abundance of knowledge they have at their fingertips.

SOCIAL MEMBERSHIPS

Meraki Bespoke Wellness Strategies has been working on a business model for a new 'social club' that necessitated research in and around. Typically, when we think about memberships, we consider things such as gym and fitness clubs, spa memberships or private country clubs for the elite, however, memberships are evolving and these days, operators

are creating offers which make their business a one-stop shop for all.

In these scenarios, wellness merges with healthcare, social, fitness, online fitness and spa, to create an all-encompassing offer emphasising the community-inspired concept of living a healthy, balanced life and living well.

This merger of options allows people to live and work smarter, while also meeting other people with common interests.

GROWING YOUR ONLINE MEMBERSHIP

Online memberships also matter and are growing exponentially. In March 2020, software specialist Mindbody Online

Savvy operators are making the most of the flexibility of online memberships



OLESA KUZNETSOVA/SHUTTERSTOCK

▶ saw a 230 per cent increase in the number of people who joined its online classes from one day to the next. This trend has continued, with almost 23 per cent more people working out than previous figures and statistics suggest.

This is partly due to the added convenience of tuning in to online workouts and partly due to the opportunity to connect with their favourite instructor – who may be on the other side of the world.

People are using online memberships more than ever and from fitness clubs to wellness programmes, innovators are finding ways to keep users connected, even when they have left the physical space, by using technology in a new and accessible way.

Memberships are evolving and these days, operators are creating offers which make their business a one-stop shop for all

Consumer trends are showing an average of 10-15 per cent growth in eCommerce in 2021 and whether it relates to retail, sport, medical or education, the world is now online and any new customer-facing offering these days is not complete without an online component.

If you haven't included this in your strategy, then you're behind the trends already – imagine how well you could do if you harness the power of membership and the power of online.

HOW CAN HOTELS ADAPT THIS TREND?

Within the hospitality sector, we're suggesting the creation of an 'added value' option to help drive incremental revenue, where operators move existing spa and fitness membership packages to one which is lifestyle-based, to enhance the overall positioning of the membership.

Traditional gym memberships tend to be inclusive of discount offers throughout the hotel, while spa memberships are

PHOTOGRAPHEE.EU/SHUTTERSTOCK



Residential communities are set for a makeover

often not, so this means that shifting customers to being members of the hotel rather than the spa makes them feel as though they're part of something much bigger, while enhancing the visibility of the spa and wellness operation and the value of the membership.

Growth in incremental revenue is also then more likely to occur, as operators have access to a much broader audience and positioning.

THE MARKET FOR RESIDENTIAL LIVING

The model can also be applied in residential developments and with the popularity of branded residential units on the rise – some schemes grew 170 per cent during 2020 – extended wellness or club-like activities are now a standard expectation from consumers.

Having a solid offer which is customised for your customer type only adds value to branded residences, while strong partnerships can really generate growth for all the parties involved.



There is renewed interest in living well when retired

NDAB CREATIVITY/SHUTTERSTOCK

ELEVATING RETIREMENT HOMES

The anthropologist Ashley Montagu said, 'the idea is to die young, as late as possible', and this quote casts a meaningful light on the way retirement communities are being built when it comes to wellbeing.

With awareness of the growth in loneliness, isolation and lack of social engagement that was experienced by so many during the pandemic, more people are shifting their perspectives in terms of their future life choices and asking where they'd like to live in their older age.

As a result, we're seeing a growing demand for social community schemes – based on 'membership' – where cafés, restaurants, activities, cinema,

fitness, spa, wellness and beauty are all offered within independent living spaces and where care and support are also available – emphasising the growing trend for social wellbeing. Why would that not be appealing and compelling to an ageing population? ●

■ About the author:

Lindsay Madden-Nadeau is a global spa and wellness consultant and the founder of Meraki Bespoke Wellness Strategies, as well as vice chair of Wellness Tourism Initiative on Wellness Tourism Destination at the Global Wellness Institute.



GEN ZEN

Fast-paced traditional wellness. Is there such a thing? Ingo Schweder says this is the direction the wellness industry needs to go in order to attract Gen Z...

A Millennial colleague recently told me that although personal wellness is high on their list of priorities, they rarely have time to reap the full benefit of traditional wellness practices. Gym every day was no problem, but a trip to an ashram or a two week meditation retreat? No way.

Millennials and Generation Z are cited as the consumers the wellness industry needs to pivot towards, but what can we do to appeal to a new lifestyle which is more 'switched on' and 'fast-paced' than previous generations? It seems this cohort simply don't have the time, or inclination, to engage with traditional wellness philosophies in the way they have been historically experienced. So we must adapt.

Comprising 40 per cent of US consumers, the industry needs to target Gen Z

FREB1R07977/SHUTTERSTOCK



Gen Z is more open than previous generations to Eastern practices

Born between 1997 and today, Gen Z is currently the largest generation in America, comprising 40 per cent of all US consumers in 2020 and wielding almost \$150bn in spending power in the US alone. They're embracing concepts of gender fluidity and ethical consciousness and they enjoy breaking down stereotypes, while openly exploring sexuality and mental health in ways earlier generations never dared. These positive values around consciousness and self-care are at the core of how, and why, they consume wellness.

A study out of San Diego State

University and Bryn Mawr College found Gen Z is growing up more slowly and responsibly than previous generations. They accounted for 38 per cent of gym sign-ups globally in 2018; 65 per cent use fitness apps and 28 per cent track workouts with wearable technology.

Additionally, the UK's Office for National Statistics revealed there has been a significant fall in alcohol consumption among the 16-24 age group during the last 10 years. Instead of hanging out at bars or nightclubs, Gen Z are more often found attending detox parties or sober silent discos, or even staying at

home, living life through apps and online platforms and getting a good night's sleep.

QUICK FIXES

It's no surprise that a generation blighted with the double-edged sword of heightened self-consciousness, are more stressed about their future than any generation to date. Seventy two per cent of Gen Zs say managing stress and mental health is their most important health concern. Paired with a sense of uncertainty surrounding global warming, economic instability and war, they're seeing wellness as a necessity, not a luxury. ▶



4 PM PRODUCTION/SHUTTERSTOCK

Although health conscious, Gen Z wants quick, reliable fixes with visible results

► However, it's clear Millennials and Gen Zs are looking for quick fixes and answers at the touch of a button: more likely to virtually connect to an ashram than visit one. Gen Z have access to more information and the freedom to explore it than previous generations, therefore traditional wellness may be at a turning point. It must adapt to the needs of current generations, or risk losing credibility.

Although Gen Zs grew up with a holistic perception of health, with an understanding of the link between their physical, emotional and mental wellbeing, few have the time or interest for intense, effort-filled traditional wellness practices. Quick fixes or practices that have clear, fast and visible results are much more desirable.

Gen Z is more stressed about their future than any generation to date: 72 per cent say managing stress and mental health is their most important health concern

TECH LOVERS

Research by Accenture found younger generations are looking for more effectiveness, convenience, efficiency, and transparency when it comes to health and wellness, with 53 per cent of the respondents preferring to video call doctors than visit the hospital in person. With COVID forcing the health industry's hand, tele-medicine has become almost standard practice for some. So is it time for the wellness industry to do the same? How about a 5D holographic VR

remote Wim Hof breathing course?

A large majority of respondents were also found to be more willing to consider Eastern medicine, such as acupuncture and also yoga, than previous generations. The benefits of preventative medicine are not lost on this generation, it's just the approach which needs to change. It needs simplicity, results-driven validity and possibly a touch of technology.

Holistic health practices, such as Ayurveda and transcendental meditation, have been around for

There's no need to sell wellness to Gen Z – it's a lifestyle they've already adopted

thousands of years, long before modern medicine. They're unlikely to go anywhere, but simplifying practices may be just what the industry needs – especially after seeing many practices muted and restricted by pandemic regulations over the last two years.

People have less time and money to spend on wellness than they did in 2019 – the most successful year for the industry on record – but growth is still expected if the offerings are aligned with needs.

LOCKED-UP GENERATION

We have a new generation inspired by online information and for some, little else. Locked in their homes at key points of their lives, they've had to resort to trusting themselves and their devices, rather than trained practitioners. For better or worse, this approach has seen a boom in health and wellness apps, a shift from in-restaurant dining to at home healthy eating, a preference for products and practices that actually work to improve health and immunity, as opposed to just feeling or looking good.

Greater trust in and interaction with online nutritionists, wellness gurus and personal trainers is also evident and being actively facilitated by traditional wellness and fitness providers who now seek to adapt their offerings. We all know that influencers lead the narrative on everything to do with personal wellbeing and consumption.

There's no need to sell wellness to members of Gen Z; it's already a lifestyle they're defining with every purchase decision. So traditional wellness needs to adapt. We need to look carefully at what we're providing, sharing and selling, if we're to make the most out of this incredible opportunity.

It would be wise for us to follow the rules of this generation, rather than dictate what needs to happen.

Rather than trying to change their minds let's create offerings which speak to them and allow the best of the past to blend seamlessly with the future in the realm of proactive wellness and wellbeing.

Every industry needs to modernise at times and the incoming wellness boom presents a perfect opportunity to refresh old practices. Traditional practices aren't going anywhere, it's just time to evolve and make sure they remain relevant. ●

■ About the author:

Ingo Schweder has more than 30 years' experience in the field of hospitality, wellness and spas. He founded wellness hospitality consulting and management company, GOCO Hospitality in 2009, which works globally.



STILL WATER

With a growing number of hot spring developments in the pipeline in Australia and New Zealand, co-founder of Peninsula Hot Springs, Charles Davidson, talks us through some of the activity and the reasons behind the boom

Thermal mineral waters have flowed in the outback for millennia

All water bodies, whether hot springs, oceans, rivers, lakes or pools, have positive associations with escape, holidays, relaxation and nature. This may be because we are largely made up of water: 70 per cent by mass and 99 per cent by molecule.

However, unlike other waters, hot springs make the water experience both comfortable and reliable. No matter what the weather conditions, lying back in thermal waters provides a soothing experience. The colder the weather, the nicer the bathing experience.



PENINSULA HOT SPRINGS

PENINSULA HOT SPRINGS



Peninsula Hot Springs offers a range of wellness activities

PENINSULA HOT SPRINGS

Hot spring bathing is synonymous with the origins of the spa industry – Salus Per Aquam or health through water. The most appealing form of water for humans to enjoy is when it flows naturally warmed from the earth. Thermal waters provide the buoyancy and weightlessness of bathing, with the healing energy of heat, and the health giving properties of minerals.

BATHING IN NATURE

With the pandemic as a backdrop and wellness as a way of life in high demand, hot springs with an offering of nature-based wellbeing practices, are

on the rise. An industry and a thermal bathing culture which celebrate the gift of natural thermal mineral waters is rapidly emerging in Australia.

Until the recent renaissance, hot springs bathing was not a primary motivator for travel, but this is changing with purpose-built, multi-faceted thermal bathing facilities emerging, which are weaving together the best practices from traditions around the world.

The Aussie bathing culture incorporates reflexology walks from China; outdoor nature bathing from Japan; hammam steamrooms from Yemen, Turkey and

Morocco; saunas and ice plunges from Scandinavia; clays and muds from Europe, all wrapped up in the nature found at the individual locations.

For me, the ultimate Australian hot springs bathing experience is found in the remote outback, where thermal mineral waters have been flowing from the earth for millions of years. These locations offer a place where one can live for a moment feeling at one with all that is.

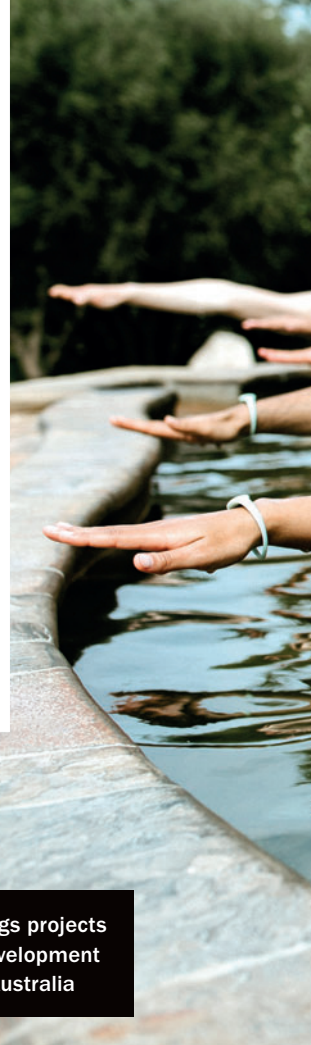
BUSY PIPELINE

With a small base of six commercial and 30 identified natural hot springs across ▶



PENINSULA HOT SPRINGS

Australia is developing its own hot spring bathing traditions



PENINSULA HOT SPRINGS

Hot springs projects are in development all over Australia

Hot springs are rapidly emerging to be a driving force for wellness practices which are accessible to the masses

▶ Australia there are new developments being delivered, under construction or planned in every state. In January 2020, Deep Blue Hotel and Hot Springs, in Warrnambool, Victoria opened a AUS\$3.5m (€2.25m, £1.89m, US\$2.53m) cave-based hot springs bathing park in the grounds of its oceanside hotel.

In December 2020 Peninsula Hot Springs, on the Mornington Peninsula, south of Melbourne, introduced a luxury glamping experience which has achieved 95 per cent occupancy and AUS\$650 (€418, £351, US\$469) a night room rates with rave reviews since opening.

In June 2021, Talaroo Hot Springs in the Gulf Savannah country in outback Queensland also opened.

This million-year-old mound spring has been made available and is operated by the Ewamin people, the Aboriginal custodians of the country.

In 2022, three new hot springs developments will open in the State of Victoria including Metung Hot Springs, in East Gippsland, which boasts spectacular views over rolling hills with tea trees and gum trees, wombats, echidnas, dolphins and swans.

Alba Hot Springs on the Mornington Peninsula is slated to launch in September, followed by Phillip Island Hot Springs in South Gippsland, with rolling sand dunes, native grasses and views over the Bass Strait and the ocean, with whales, dolphins and penguins.

Peninsula Hot Springs will add a further 35 rooms, relaxation dining lounges, and a food bowl where produce and herbs are grown, gastronomic education is offered and music and arts concerts are held for events with audiences of up to 1,000.

At the same time other hot springs under construction in 2022 will be opening in 2023 including Tawari Hot Springs in Perth in Western Australia and Cunnamulla Hot Springs in an outback town in South West of Queensland.



BROADENING ACCESS

There are at least 20 other significant hot springs developments across Australia, in various stages of the planning and development process. Hot springs are rapidly emerging to be a driving force for wellness practices which are accessible to the masses. One of the advantages is that they allow a wellness experience with a large footfall, making them more accessible to a broader range of guests. If the experience includes self-guided

activities then overheads can be kept down, which can reduce the price point, further widening the accessibility.

The challenge is to keep cohesion and connection between the various people and organisations in the sector, a role which is being filled by the newly launched Australasian Hot and Mineral Springs Bathing Alliance.

The skill in design is to provide enough facilities and experiences for guests to feel like they have had a complete

wellbeing escape in the core offering, while also providing additional optional services, at a supplementary price, for guests seeking a deeper journey. ●

■ About the author:

Charles Davidson is the co-founder, chair and creative director of Peninsula Hot Springs and the Chair of the Global Wellness Institute Hot Springs Initiative.



HEAD FIRST

Work and COVID stress are leading to a parallel pandemic in mental health. Professor Gerard Bodeker says now is the time to design mental wellness programmes for a wide spectrum of society...

The pandemic has forced us all to think seriously about our existence and that of those close to us. Life has become more fragile and this has had the effect of re-scaling priorities, resulting in changes in the whole of society which will be felt for years to come.

The World Health Organization has pointed out that along with COVID-19, we're living through a parallel pandemic in mental health. Researchers looking at the neurological and long-term effects of COVID-19 found depression was more than three times higher during the pandemic than before. And in a study of 250,000 people diagnosed with the virus, approximately one-third received a neurological or psychiatric diagnosis in the subsequent six months.

Parallel to this, researchers have identified what they are calling The Great Resignation where, according to a Harris Poll in late 2021, more than

Rates of depression
are now three times
higher than pre-COVID



FIZKES/SHUTTERSTOCK

The opportunity is there for wellness leaders to become evidence-based societal leaders

Workers are more likely to stay if they feel they're supported

40 per cent of employees are now considering leaving their current positions due to chronic stress, largely because they say employers have not prioritised or supported their mental wellbeing.

The same poll found that more than two thirds of those surveyed agreed with the statements: “My employer claimed to focus on mental health at the beginning of the pandemic but has not followed through.” And “My employer says employees should focus on ‘self-care’ but doesn’t provide the resources to do so.” Yet, while loss of faith in employers living up to their wellbeing commitments has become widespread, 52 per cent said more mental health services would make them more likely to stay in their job.

GENERATIONAL RE-SET

Society has now placed mental wellbeing on the front burner, even if not all employers yet have. What this means is that those calling to vigorously re-start the economy of largely-vaccinated countries will first have to reckon with the reality that the workers who drive these economies don’t want to return to business as usual. If they’re offered business as usual, many are saying they’ll walk.

Society is being presented with a generational opportunity for a re-set. We know that being understood, being in nature, being connected meaningfully to others, prioritising good, largely plant-based nutrition, having regular exercise, engaging in a meditative practice and

having a sense of a higher influence in life all contribute to mental wellbeing.

This is the time for those in the wellness industry to begin to craft programmes which incorporate all these pathways and offer them across the wide spectrum of society. The opportunity is there for wellness leaders to become evidence-based societal leaders.

THE 100 YEAR LIFE

Colleagues and I have worked with the Asian Development Bank this year to produce the book *Wellness for a Healthy Asia*, to provide pathways out of the pandemic and into a re-imagined scenario for prevention, healthcare and wellness for the future. Japan is already ▶



Spas can model environments for society to follow

FIZES/SHUTTERSTOCK

▶ showing the way with its national policy of 'Living the Hundred Year Life'.

If we want our populations to live healthily to 100 years, the work has to start prior to conception to ensure parents-to-be are healthy and not damaging their health, and that of their child, by behaviours like smoking, drinking excessive alcohol and eating harmful food. Children need to learn how to live a life which results in a healthy century. Education centres and the workplace need to create realities which embody and enable mental and physical wellness.

City planners, urban developers, conservationists, the food industry and others can all be engaged, incentivised and directed towards creating a world where wellness and flourishing are the touchstones for measuring progress.

Clean air, clean water and nature-enriched environments are all part of the re-set we can and should be pushing for, as well as creating models to show how it can be best done.

PRIORITISING STAFF

It is the creation of these models to show best practice where the wellness industry can step in: from the personal to the macro level of environmentally-sustainable and socially enriching environments. Spas can offer comfort, healing and recovery for guests and should also prioritise this for their staff.

The message of mental wellbeing has to be lived at all levels in order to be conveyed effectively. As is well known, when employees are happy, and feel taken care of, their productivity increases and

the business flourishes. Nurturing is the best means of counteracting The Great Resignation. As this becomes part of the culture of spas and wellness programmes at each level of their operations, the lived message of wellness will convey through to guests and community and ultimately to the reputation of the brand. ●

■ About the author:

Harvard-trained public health specialist, Professor Gerard Bodeker, chairs the GWI's Mental Wellness Initiative and co-founded the forest immersion programme, Ayus Wellness Borneo. He is senior adviser to Joali Being, Maldives, a judge for Destination Deluxe Awards and is widely published including *Wellness for a Healthy Asia* and *Healthy Ageing in Asia*.



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No place like home

Wellness residential developments are the fastest growing segment of the wellness market. But who is going to deliver all of the healthy programming and design? Chair and CEO of The Global Wellness Institute, Susie Ellis, reports on this immense business opportunity...

Spa and wellness industry stakeholders and suppliers currently face an extraordinary business opportunity in terms of wellness real estate. They need to look beyond hospitality and into homes, because this presents a huge opportunity.

The Global Wellness Institute (GWI) defines wellness real estate as “residential and commercial properties that incorporate intentional wellness elements in their design, materials, building, amenities, services and programming.”

In 2018, we pegged the market at \$134bn (€116bn, £99bn), with about



People want to live more well: more safety, nature and sustainability; more space and serenity to work, more healthy programming and true community

740 developments worldwide. Then the pandemic hit, which completely transformed the function and value of our homes. Our homes became our everything and people questioned where and how they want to live. The answer was more well. More safety, nature and sustainability, more space and serenity to work and more healthy programming and true community.

SKY-ROCKETING DEMAND

According to our latest research, *Wellness Real Estate: Looking Beyond COVID-19*, market growth from 2017-2020 has far exceeded our researchers' predictions



Aspirational living at Tri Vananda, Phuket, Thailand.





Wellness residential projects offer a huge business opportunity

PHOTO: TRI VANANDA



Troon Pacific CA:
homes with wellness
at the forefront

PHOTO: TROON PACIFIC



While hospitality, travel and spa took major hits in 2020, the crisis actually further fuelled growth for wellness real estate – which grew 22 per cent



► and general economic growth trends. The global wellness real estate market surged in the two years before the pandemic (2017-2019), growing 23 per cent annually, compared with 5.4 per cent growth for construction overall.

And while hospitality, travel and spa took major hits in 2020, the crisis actually further fuelled growth for wellness real estate – which grew 22 per cent, even as overall construction shrank by 2.5 per cent.

So from 2017-2020, the wellness real estate market essentially doubled: jumping from \$148bn (€128bn, £109bn) to \$275bn (€238bn, £203bn.) Seven countries account for 82 per cent of the market: the US, China, Australia, UK, Japan, France and Germany. But all of the top 20 markets have seen incredible

recent growth across the board.

Japan and Canada are the two standouts, with 360 per cent and 240 per cent growth respectively. But the US, China, UK, France, Netherlands, Denmark, Switzerland, Singapore, Norway, Italy and Finland all basically doubled their markets. The opportunity is almost everywhere.

The sector has grown so fast that the projects are too numerous to properly count. If we estimated that there were 740 projects (either built, partially-built or in development) at year-end 2017, now that number is very conservatively 2,300.

SEIZE THE OPPORTUNITY

Wellness living concepts are happening in every type of residential project imaginable: master-planned communities;

multifamily projects (apartments, condos); urban districts and mixed-use projects; resort/spa-based projects; affordable housing and all kinds of well senior living, co-living and eco-community concepts.

Real estate developers are rushing in, but more spa and wellness industry providers need to make sure they're fully seizing the opportunity to help deliver all the wellness being programmed into new real estate projects.

There are big opportunities for wellness and spa hardware providers. All the wellness-focused designers, architects and landscape architects and spa, fitness and wellness equipment and facilities providers have huge new opportunities.

At the high-end, whether in individual wellness homes, new urban wellness



PHOTO: TROON PACIFIC

The pandemic has sparked an interest in living more well

developments or senior living projects, there is a serious resort-level amenities smackdown going on. When visiting new luxury wellness homes and developments, it's hard to believe the spas, fitness centres, hydrothermal facilities and extraordinary wellness design on offer, from vast meditation rooms to full-blown hammams.

There are so many examples: Troon Pacific's multi-million-dollar homes in California have every kind of wellness and environmental angle built in, with elaborate, custom wellness and spa centers within each home.

The wellness infrastructure opportunity also includes all the new technology innovations to create healthier buildings: everything from air and water purification to touchless

design and advanced circadian lighting. It includes the builders and suppliers of futuristic smart healthy homes (integrating sensors, AI, telemedicine).

Our research found wellness building certification is surging. The two big players, The Well Building Standard (WELL) and Fitwel, saw certified well projects grow ninefold in the last three years. Hitting healthy built environment benchmarks means new opportunities for the technology providers and designers which make it happen.

GET ON BOARD

The wellness real estate wave creates incredible new opportunities for everyone who creates and delivers diverse kinds of wellness programming, from therapists and instructors to

wellness and spa consultants. Wellness real estate projects are moving into dramatically new programming.

The rise of super-sophisticated medical-wellness residential projects, such as Tri Vananda coming to Thailand, create new opportunities for practitioners from integrative doctors to physical therapists. New wellness projects such as Gravity in Columbus, Ohio, are focused on mental health programming, bringing in practitioners from therapists to motivational coaches.

A key trend in wellness real estate is more wellness and spa resort and luxury players jumping into residences, whether full-ownership or fractional models. This includes Six Senses, Aman Resorts, Mandarin Oriental, Mondrian, Raffles, Montage, ▶

GWI says the big opportunities lie in wellness real estate

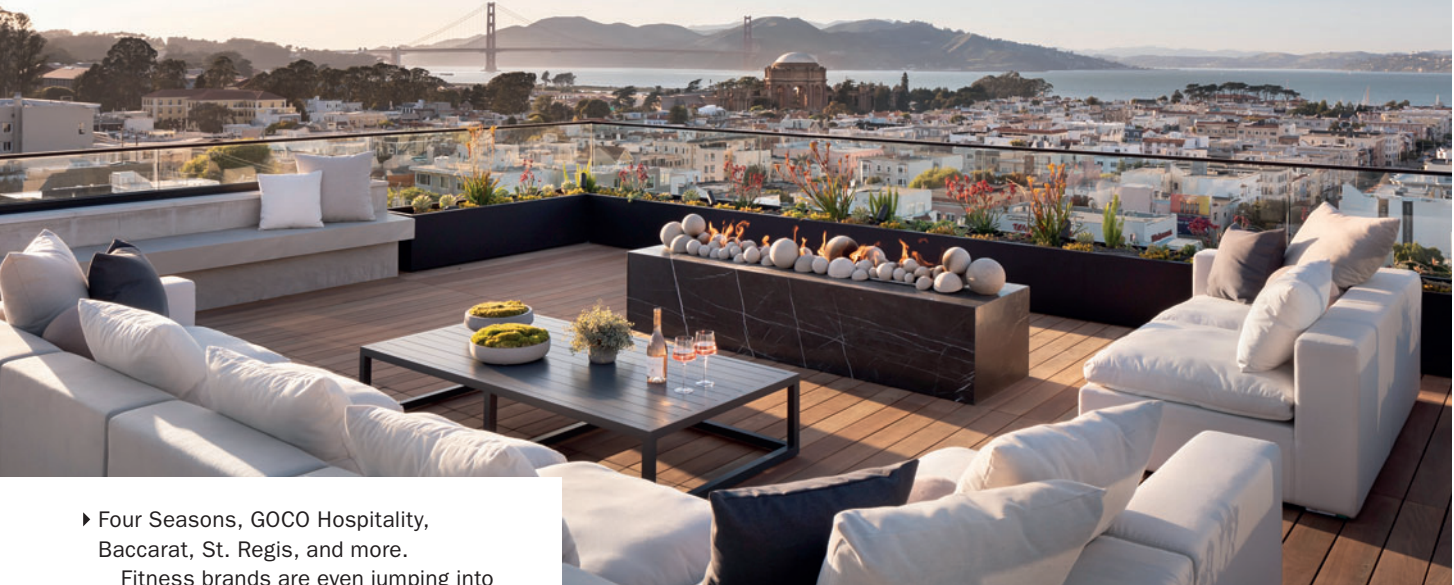


PHOTO: TROON PACIFIC

- ▶ Four Seasons, GOCO Hospitality, Baccarat, St. Regis, and more.

Fitness brands are even jumping into the wellness real estate space, from Equinox's Hotel + Residences project coming to Downtown LA or the US fitness chain, Life Time Fitness, opening three wellness residential developments.

According to Neil Jacobs, CEO of Six Senses, it's the new model of integrating a resort, with residences, and often a community membership model, which is getting more amazing, sophisticated wellness projects funded, because of the three-part revenue stream. It's not only a profitable, extremely natural opportunity for wellness resort brands, but an expanded opportunity for all providers and practitioners.

Tsunami in Demand

The amenities in these new wellness resort and living projects are extraordinary, for example homes in the uber-luxury Owo Residences by

Raffles, coming to London this year, all have private indoor pools and spas, and there is 30,000sq ft (9,000sq m) of private amenity space.

Just three years ago, wellness real estate was a concept not well understood by consumers, builders, developers or investors, but GWI researchers predicted demand would soon hit like a tsunami. That moment has arrived. For spa and wellness industry providers, the wellness Monopoly board has been all about hotels. But it's time to focus on the opportunity with homes.

This means re-thinking everything from business outreach and marketing to the conferences you attend. It's why we at the GWI recently held our first Wellness Real Estate Symposium in NYC, bringing together developers, investors, architects and wellness industry

players with the goal of immersing the real estate industry in the wellness opportunity and immersing the wellness industry in the real estate opportunity.

We have also just launched a new GWI Initiative on wellness communities and real estate.

Wellness real estate is fast moving from elective to essential, and the wellness and spa world needs to make it essential to their business plan. ●

About the author:

Susie Ellis is co-founder, chair & CEO of The Global Wellness Institute and The Global Wellness Summit. She sits on numerous academic and industry boards, including the EHL – Swiss Hospitality Management School in Lausanne and the Aspen Brain Institute.





Featuring metallic stripes on an iron grey, textured exterior, MONO is the modernist of inflatable hot tubs. Suitable for locating indoors or outdoors, MONO is a revolutionary concept for your home, spa, or wellness location.



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PROPERTY PRICES

The pandemic has influenced how spa, wellness and wellbeing impact hotel revenues and profits. Laura Dutrieux, managing director EMEA, RLA Global, shares key findings from the Wellness Real Estate Report...

Investors and developers have often faced challenges in assessing the tangible value of spa, wellness and wellbeing offerings on the financial performance of hotels and resorts, even before COVID. With the overall disruption the pandemic caused in the industry, it became much more difficult to see how these features impact the bottom line of the entire asset.

As the easing of travel restrictions fuel hopes for a timely recovery in key markets, benchmarking the competitive set of hotels and resorts with wellbeing and wellness offerings could be more useful than ever to stakeholders.

The *Wellness Real Estate Report* uses data from P&L benchmarking firm HotStats on the performance of 3,200 properties globally to provide insights on how wellness and wellbeing contribute to revenue and profit.

The 2021 edition of the report found the pandemic had a twofold impact on property with a wellness and wellbeing proposition. It cut revenue and profit in 2020, but created a stronger customer focus on health,

translating into an increased demand for wellbeing and wellness offerings. Such features helped some properties fare better than others during the crisis, which potentially indicates certain post-lockdown trends as well.

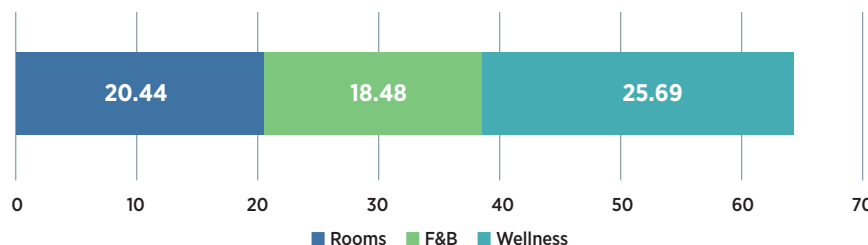
Revenue generation gaps

In 2020, the total revenue of properties with major wellness operations outpaced that of hotels with relatively minor wellness features or services. It can be argued that the difference came from

REVENUE PER AVAILABLE ROOMS (US\$)

	TREVPAR	Rooms	F&B	Wellness
Major Wellness	150.96	63.81	45.73	26.75
Minor Wellness	76.23	43.37	27.25	1.06
<i>Difference</i>	98%	47%	68%	-

INCREASE IN DEPARTMENTAL REVENUE PAR IN MAJOR WELLNESS vs MINOR WELLNESS PROPERTIES



COVID restrictions led to a rise in revenue per occupied room

higher average daily rates (ADR) at major wellness hotels which typically offer luxury services, leading to higher room revenue.

But 25 per cent of the increased daily total revenue per available room (TRevPAR) derived from an increase in food & beverage (F&B) revenue and 34 per cent from leisure revenue.

Running a major wellness operation generally helps drive additional income per available room – whether it is occupied or not – by boosting both F&B and leisure revenue. On the revenue level, offering extensive wellness features and services is more advantageous than having limited wellness when occupancy is



The pandemic cut revenue and profit in 2020, but created a stronger customer focus on health, translating into an increased demand for wellness offerings

low, either because of seasonality or due to a major crisis such as the pandemic.

All properties covered in this year's *Wellness Real Estate Report* saw their revenue, per occupied room, rise in 2020, mainly due to the drop in the number of rooms sold. Properties were able to drive additional income from non-room products, with guests spending more in the hotel due to COVID-related restrictions applying to outside restaurants, wellness and retail shops.

Major wellness properties could rely on extensive non-room services and products to justify an increase in pricing, which led to a 9.5 per cent rise in ADR. ▶

- ▶ Minor wellness properties did not have the same flexibility and could not benefit from such an increase in ADR.

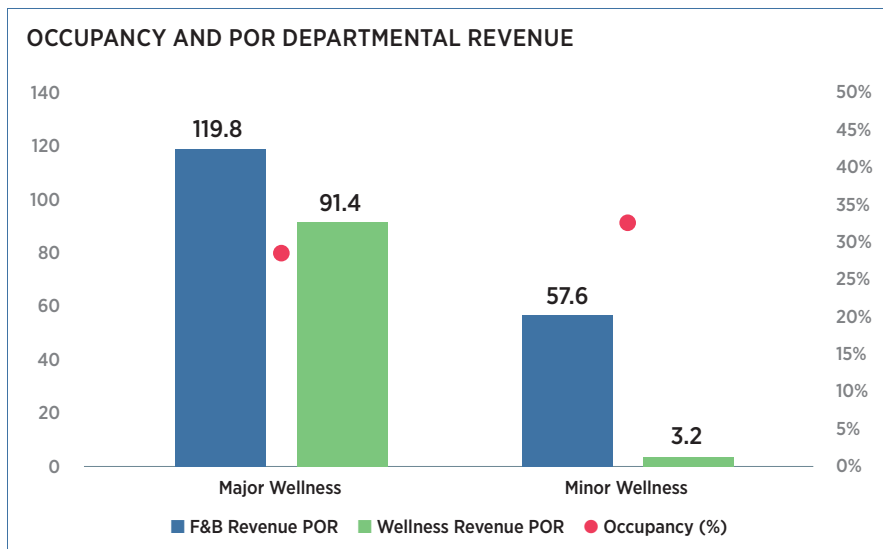
Departmental performance

Digging deeper into departmental data revealed that overall F&B revenue at major wellness properties was only 16 per cent higher than in minor wellness hotels. But F&B revenue per occupied room (POR) showed that major wellness hotels drove 103 per cent more income from their outlets, including restaurants and bars, than their peers with minor wellness. Resorts and hotels with extensive wellness are typically associated with gourmet and niche F&B concepts which allow for a premium price.

The revenue gap between bigger and smaller wellness properties was even more pronounced last year when we looked at leisure departments. Major wellness hotels drove almost three times more leisure income than minor wellness properties in 2020, despite the fact occupancy was 29.3 per cent against 32.8 per. This difference reflects higher prices and a greater range of paid activities which allow major properties to make their room more income-usable.

Impacts on profitability

Major wellness properties are clearly winning when it comes to driving



“ Major wellness hotels drove almost three times more leisure income than minor wellness properties in 2020 ”

the income-value of their rooms, but extensive wellness features and services incur higher operating and payroll costs, which may dent departmental profit margins. This explains why rooms and F&B departments at minor wellness properties drove higher

profits in 2020, at 69 per cent and 17 per cent of revenue, respectively.

Data on the profitability of leisure departments paints an entirely different picture. Leisure profit conversion at major wellness properties was 43 per cent last year, which compared with only 21 per cent at hotels with minor wellness offerings or features. This contrast was probably driven by the large difference in leisure income that offset the extra-cost incurred by the operations of extensive leisure services.

All types of hotels covered in the report saw their profits fall in 2020, mostly as a result of a massive loss of revenue due to the pandemic. Major wellness

DEPARTMENTAL OPERATING PROFIT CONVERSION RATE (%)

	Major Wellness	Minor Wellness
Hotel Profit Conversion	44.1%	49.8%
Room Profit Conversion	63.4%	68.6%
F&B Profit Conversion	10.9%	17.3%
Wellness Profit Conversion	43.3%	20.8%



LILMO/SHUTTERSTOCK

The revenue gap between small and large hotels increased in 2020

properties were the least impacted with a decrease in gross operating profit (GOP) of 19 points, while minor wellness and no wellness units saw their GOP line decline by 24 points and 34 points, respectively.

Minor wellness hotels fared better in terms of gross operating profit per available room (GOPPAR) with a drop of 57 points, compared with a 69-point fall at major wellness properties. Minor wellness hotels were able to cut their cost per available room to limit the decrease in GOPPAR. Major wellness properties, on the other hand, could not afford to reduce operational costs and the increase in ADR did not offset the excess operational costs per available room.

Assessing tangible effects

Real estate investors, developers and operators obviously need to assess a number of factors when evaluating investment opportunities. Overall profit must be considered as it is the primary source of cash inflow that will justify the investment needed to build a property.

The trends which the pandemic has accelerated in the wellness industry are now expected to become major considerations when developing real estate assets.

However, stakeholders must measure the effects of wellness investments in advance, with the focus on managing expectations of future profit. ●

For further data and analysis on how wellness and wellbeing impact hotel profitability and the other industry trends influencing wellness in real estate, download RLA Global's last edition of the *Wellness Real Estate Report* at www.wellnessrealestatereport.com

■ About the author:

Laura Dutrieux is managing director EMEA of RLA Global and has worked across Europe, the Middle East and Africa, representing owners, developers and investors.



PEOPLE, PLACES, PROGRAMMES

Millennials have overtaken Baby Boomers as the main consumers of self-improvement, while the pandemic has shaken everything up and created a yearning for wellbeing. Mia Mackman advises on how to respond to the challenges of the new normal...

Values, life goals
and consciousness
are evolving



INSIDE CREATIVE HOUSE/SHUTTERSTOCK

We are living in a time of great unknowns centered around people, purpose and progress. Significant shifts on the world stage amid the pandemic continue to drive a widespread yearning for personal development, wellbeing and transformation. These highlight a range of powerful impacts related to social and global change and reframes investment tactics to secure proposition growth and returns.

Recent years have heightened investment scrutiny and accelerated increasing market diversity and development. Meanwhile, pandemic circumstances have indicated regional market value and simultaneously questioned global-hospitality and travel futures.

FLEXIBILITY AND DEMAND

Lifestyles are evolving quickly led by multiple new social, political and professional changes. This has created a



Pre-COVID, 94% of Millennials practised self-improvement

One of the biggest threats to the process of enacting new services, stems from employees not understanding them

substantial and prevalent focus on being healthy, happy and living with passion, energy and a sense of personal wellbeing. The natural outcome of these changes generates a profound shift in thinking.

As people become increasingly self-aware, this impacts a number of things including personal values, consciousness and life goals. This creates a powerful inflection point to examine the increasing demand for personal development, self-help philosophies and transformational spa and wellness products and services.

Traditionally, Baby Boomers have been the main consumers of self-improvement, while they still are an

important group, Millennials are the future for this market, but there are fewer resources catering to them. Prior to the pandemic, a reported 94 per cent of Millennials participated in the practice of self-improvement, 84 per cent of Baby Boomers and 81 per cent of Gen Xers were engaged in personal development.

NUANCE AND VARIETY

Since the definition of wellness touches nearly everything in the realm of life and hospitality from food-and-beverage line-ups, quality rooms, sleep and meeting space to spa and fitness departments, value comes into play in multiple

areas. Much like the self-help market has evolved to expand its industry and audience, the wellness-hospitality market is tasked to do the same. This reveals new opportunities to curate an enormous spectrum of personal wellbeing.

The core demographics of this market are seeking new, creative, multi-generational programme creation. This also engages guests to explore personal value, through cross-department services while tailoring programmes to suit different age groups, customer types, and life circumstances.

DEFINING THE FRAMEWORK

Enumerating the definition of hospitality-driven wellness raises three important questions. First, what is the perceived value of wellness and transformation for your specific guests? This is broadly different based on property type, ▶



The routes to happiness vary for everyone

► location and concept. Urban hotels have distinctly different guest profiles than resorts or destination hotels. Knowing the pillars of what wellness means for your property, plays a critical part in customising your strategy and goals.

Second, how innovative is the property management team and ownership when it comes to developing advanced services? If the property is based on long-standing, traditional principles it may be challenging to add new, broad-minded services. In this case, it's best to start with one or two unique offerings. These can be introduced as a special promotion and expanded on later based on interest and engagement.

Third, what are the risks associated

with creating new programmes?

There are always a series of risks to manage when making any programme alterations. Identifying these risks with careful planning, employee training and effective protocols for guest follow-up can help mitigate most of them. One of the biggest threats to the process of enacting new services, stems from employees not understanding them. The staff should be well versed in all of its treatments and services, but especially ones that are new and unfamiliar.

GOING ABOVE AND BEYOND

Presenting meaningful experiences opens up new dialogues. While fitness and movement activities may appeal to some,

Much like the self-help market has evolved to expand its industry and audience, the wellness hospitality market is tasked to do the same. This reveals new opportunities to curate an enormous spectrum of personal wellbeing



FIZKES/SHUTTERSTOCK

Millennials are the main market for self improvement

fitness does not equal wellbeing for everyone. Athletically fit does not define healthy and well-balanced. Wellness is holistic. The routes to health and happiness vary for everyone. Emotional and spiritual health are frequently uncharted waters in the hospitality sector. However, these types of services often facilitate significant breakthroughs and meaningful transformations.

Suggesting new products, books, meditation tools, and so on, can offer supportive insight and encourage ongoing and future practices. Incorporating retail selections to support these types of services, not only increases the average customer spend but also provides a selection beyond traditional spa retail. These items can include a small selection of books, journals, daily rituals or positive affirmations. Items tailored to foster self-discovery are an uplifting buy and can help boost retail performance overall.

CHOOSE WISELY

Choosing to make the investment to expand programmes, spa services or new hotel overlays, becomes relative to the goals of the property. There are a number of factors to consider: what is the significance of the offering? Does it align with the property's concept? Are management and staff committed to its success? Is it ideal to partner with outside companies or to hire and train? All of these aspects can sway the performance and impact the stability and return on investment.

Selecting the right partners and discerning quality providers is an essential part of integrating new programmes. It is also key to have premium employee training. As guest preferences evolve with greater volume and speed, it is vital to work within a flexible, yet firm, strategic plan to navigate the process.

Today's spa and wellness investments are on a path of transformation. The wellness-hospitality sector has the capacity to impart meaningful change by going beyond general wellness ideals. These integrations can inspire people through transformational experiences, generate substantial revenue and garner unique property attention. There is a priceless sentiment that goes hand-in-hand with any journey towards personal growth and wellbeing. As the world contends with ongoing change in a climate amid unknowns, investing in the people, places and programmes which empower and support people is light on the path. ●

■ About the author:

Mia A. Mackman is managing director of HVS Spa and Wellness Consulting and principal of Mackman|ES Consulting.



WELL DEFINED

Local resources and market characteristics inform travellers' choices, according to research from HTWWLife. László Puczkó reports...

One size does not fit all in wellness and medical travel: market segmentation and an understanding of the drivers of wellness tourism will be the way forward according to *The Wellness, health and travel 2030: regional and country outlook post-COVID-19 Report*. This forward-looking study looks to set out how travel, hospitality, healthcare, spa and wellness businesses might benefit from the growing interest in health, wellness and wellbeing.

The general public, as well as industry and government representatives around the world, have now recognised the importance and role of wellbeing in everyday life, but how can the wellness industry capitalise on the opportunities which may have come about as a result of the pandemic?

The research suggests opportunities are defined by the maturity of the local market, as well as the availability of local resources and infrastructure. Going forward, how countries managed



People are drawn to Costa Rica for eco and adventure wellness retreats, says Puczkó

NATURE'S CHARM/SHUTTERSTOCK

RESEARCH

- ▶ the pandemic also looks set to have a direct impact on how attractive those countries will be to medical tourists.

PROLIFERATION OF SEGMENTS

There are a number of key market segments which now represent a growth opportunity for wellness travel, these include groups of friends, families, solo men, and, in certain countries, same sex couples. The proliferation of attractive segments is not a new development, but the fragmentation certainly is.

Women used to represent the majority of the demand for spa, however, now lifestyle changes in Western societies, including the rise of affluent MILLENNIALS, influence from celebrities and influencers, wider and more accessible provision of spa fitness and wellness spaces and new products and technological advancements have all played their role in changing market demand for wellness.

Operators need to respond to these changes with flexibility in terms of what they provide, as well as where and how

they provide it. Similar changes have taken place in the hospitality sector, where properties with links to their neighbourhoods have taken off. This trend represents a major challenge for global brands offering the same products and treatments at every location.

LOCAL FLAIR

Hotel spas remain popular, but with an evident appetite for eco and adventure wellness, as well as hot spring-based properties, the hospitality sector needs



Traditional medicine is merged with spa and wellness in India

SHUTTERSTOCK/YURAKRASIL

Consumers expect spas to have studios and fitness facilities



Guests now tend to look for clear value propositions and benefits, local flare and atmosphere and less for standardised global brands

to be ready. They need to be open to alternative property types, since guests now tend to look for clear value propositions and benefits, local flair and atmosphere and less for standardised global brands. This has an impact on the size and location of properties, as well as the activities and services offered.

The study confirmed that popularity of services and property types vary by market segments as well as by countries and regions. For example, direct access to nature is important in the UK and Germany, while those

travelling to Costa Rica tend to seek eco and adventure wellness retreats.

Although wellness, as a concept, enjoys global interest, the ways in which it is used in hospitality, healthcare and destination development very much depend on the local circumstances and resources.

For example, in India, Thailand and South Korea traditional medicine is merged with wellness. Italy specialises in food and drink-based treatments; Australia in fitness and better eating and Mexico in spiritual practices.

UNIQUE EXPERIENCE

The research has shown that there are huge disparities across the world when it comes to wellness tourism, with many regions believing it's all about the spa experience. We believe every destination and project can have its own identity, as well as a unique experience and benefit proposition.

The long term success of wellness travel and sustainability of communities and destinations requires sector investors to pay closer attention to local market information and forecasts. ●

Download the report at:

www.spabusiness.com/HTWWLife1

■ About the author:

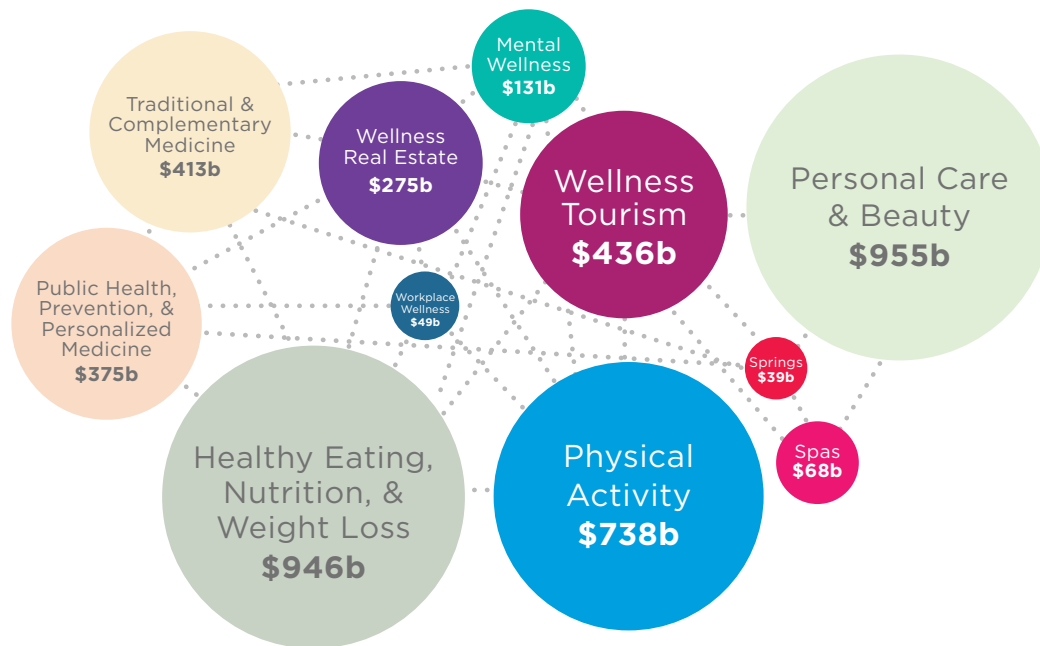
László Puczko is CEO and co-founder of HTWWLife, an intelligence and advisory group which looks at leisure, lifestyle and travel from a wellbeing perspective.



TAKING STOCK

In its latest report, the Global Wellness Institute has taken a deep dive into the impact the pandemic has had on the \$4.4tr global wellness economy...

GLOBAL WELLNESS ECONOMY: \$4.4 trillion in 2020



Note: Numbers do not add to total due to overlap in sectors.
Source: Global Wellness Institute



GLOBAL WELLNESS
INSTITUTE™



MARGO BASARAB/SHUTTERSTOCK

The global wellness industry grew by 6.6 per cent in 2019

THE FINDINGS

- Between 2017 and 2019, the global wellness industry was showing an annual growth rate of 6.6 per cent, growing from \$413tr (€363tr, £309tr) in 2017 to \$4.9tr (€4.37tr, £3.67tr) in 2019. In 2020 it fell by 11 per cent to \$4.4tr (€3.93tr, £3.29tr).
- While North America enjoyed the most growth between 2017 and 2019, it as was also the hardest hit by the pandemic (-13.4 per cent). The Latin America-Caribbean regional wellness market saw the greatest decline (-22.1 per cent).
- Asia-Pacific was one of the fastest growing wellness markets from 2017 to 2019 (8.1 per cent growth). Buffered by high growth rates for wellness real estate, as well as public health, prevention and personalised medicine, it was the region which shrank the least during the pandemic (-6.4 per cent).
- From 2017 to 2019 the spa industry was growing at a rapid pace, but revenues fell by 38.6 per cent in 2020 to \$68bn (€60.7bn, £51bn). It is still difficult to assess the number of permanent business closures, but an estimated 22 new destination spas opened during 2020.



The rising consumer appreciation and desire for nature will push wellness businesses towards a more regenerative and environmental direction in the long term

The need for mental wellness services has grown during the pandemic

WINNERS AND LOSERS

- Despite the pandemic, some sub-sectors of the wellness market expanded in 2020. Wellness real estate grew by 22.1 per cent (see wellness real estate feature in this issue). Mental wellness expanded by 7.2 per cent, as people downloaded apps and brought accessories such as weighted blankets.
- Public health, prevention and personalised medicine grew by 4.5 per cent. Healthy eating, nutrition and weight loss grew by 3.6 per cent, as people looked for supplements and foods which would boost their immunity. Although the physical activity sector shrank overall, the fitness technology subsector exploded by 29.1 per cent.
- However, the lockdowns inevitably led to contraction in some sectors. Personal care and beauty shrank by 13 per cent.
- Adversely affected by the travel restrictions and stay at home orders, wellness tourism was reduced by 39.5 per cent, spas lost 38.5 per cent and thermal springs were down by 38.9 per cent.
- However, those which took the greatest hit also have the highest growth projections. GWI predicts the global wellness economy will grow by 9.9 per cent annually, reaching \$5tr (€4.46tr, £3.74tr) in 2021 and nearly \$7tr (€6.24tr, £5.24tr) in 2025.



“
Those which took the greatest hit also have the highest growth projections. GWI predicts the global wellness economy will grow by 9.9 per cent annually, reaching \$5 tr in 2021 and nearly \$7 tr in 2025

THERMAL SPRINGS

- Appealing to an expanding segment of customers seeking to connect with nature, experience cultural traditions and pursue alternative modalities for healing, rehabilitation and prevention, thermal springs were among the fastest growing wellness sectors from 2017-2019. Revenues were growing by 6.8 per cent annually during this time, but then fell by 38.9 per cent from 2019-2020.
- Asia-Pacific and Europe account for 96 per cent of revenues and 94 per cent of establishments in this sector. There were at least 115 new openings from 2018 to 2020 across every region: 17 in 2020, at least 25 in 2021 and more than 140 projects in the pipeline.
- Not all thermal springs fared badly. In the US, China, Australia and New Zealand some establishments reported growth of 10 to 20 per cent, as customers flocked to a COVID-safe outdoor activity.
- However, those which are indoors saw business decimated by restrictions. Due to long closures and insufficient government aid, the industry is facing possible bankruptcy in Romania. In some countries, such as Slovenia, Italy and the Czech Republic, governments are offering vouchers to boost the sector. ▶



CALLISTOGA, SHUTTERSTOCK

Asia Pacific is the region which sees the largest spending on wellness

Fast facts: The Global Wellness Economy

The report assesses the value of the **11 segments of the \$4.4tr (€3.92tr, £3.29tr) global wellness industry**

Traditional and complementary medicine \$413bn (€363bn, £309bn)

Wellness real estate \$275bn (€245bn, £206bn)

Mental wellness \$131bn (€117bn, £98bn)

Wellness tourism \$436bn (€389bn, £326bn)

Personal care and beauty \$955bn (€852bn, £715bn)

Public health prevention and personalised medicine \$375bn (€334bn, £281bn)

Workplace wellness \$49bn (€44bn, £37bn)

Healthy eating, nutrition and weight loss \$946bn (€844bn, £708bn)

Physical activity \$738bn (€658bn, £552bn)

Spas \$68bn (€61bn, £51bn)

Thermal/mineral springs \$39bn (€35bn, £29bn)

Spending in three regions accounted for 90 per cent of the entire global wellness economy in 2020

Asia Pacific was the largest at \$1.5 tr (€1.34bn, £1.12bn)

North America accounted for \$1.3 tr (€1.16tr, £970bn)

Europe stood at \$1.1 tr (€980bn, £870bn)

Per capita, spending on wellness is significantly higher in North America \$3,567 (€3,181, £2,670) and Europe \$1,236 (€1,102, £925) than other regions of the world

MENTAL HEALTH

- The pandemic has changed how we view self care, which has become a means for self-preservation and survival. Self care is no longer something which is practised for an hour a day a few times a month, or on vacation. Self care is becoming increasingly embedded into daily life via home-cooked meals, human connections, good sleep, time in nature, financial wellness, search for purpose, meaning and much more.
- With 15 per cent of the global population suffering from mental health issues and substance use disorders, as well as rising dementia, stress, worry, sadness, burnout and loneliness, it is a dire landscape for mental health.
- However, mental wellness offers a path forward to help meet widespread needs and increase wellbeing for all. The number of people using the top three global meditation apps rose by 59 per cent in 2020.
- Although the pandemic has caused more mental health issues, it might help to reduce the stigma of mental illness and has brought greater attention to the ways to cope with adversity, improve resilience, and move towards flourishing.

WELLNESS TOURISM AND SPAS

- The global spa industry is heavily concentrated in Europe, Asia and North America, with the top five countries – US, China, Germany, Japan and France – accounting for 50 per cent of global revenues in 2020. The top 20 countries represent 78 per cent of the global market.
- Asia-Pacific has the largest number of spas and Europe has the highest spa revenues. Day spas serving local customers were more buffered against the pandemic related decline than destination spas which were hit by travel restrictions and saw the greatest revenue declines in 2020.
- The wellness sectors most adversely affected by COVID were those requiring a physical presence, so there was a drop in wellness tourism: 601 million trips were taken in 2020 compared with 936 million in 2019.
- Europe boasts the largest number of wellness trips and North America leads in terms of expenditure. However, Asia-Pacific and Middle East-North Africa were the fastest growing regions.

SVEN HANSCHKE/SHUTTERSTOCK

“
The pandemic has
changed how we view
self care, which has
become a means for
self-preservation
and survival



ALENA OZEROVA/SHUTTERSTOCK

Following the lockdowns consumers are hungry for human connection

WELLNESS TRAVEL

- The grey area between wellness tourism and medical tourism is growing as further services are added, such as DNA testing, executive checkups, detoxes and cleanses, hydrotherapy/balneotherapy.
- The pandemic has accelerated the incorporation of medical type offerings by more spas and wellness businesses, hoping to capture new markets. While some medical spas are transforming their spaces to become less sterile and more spa-like.
- Wellness travel is likely to be boosted with a rising trend of people taking wellness sabbaticals or workcations. Consumers may well seek hotels which promise good sleep, for example with

soundproofing, circadian lighting, air filtration, fitness and physical activities.

- There are indications the pandemic has accelerated demand for slow travel, transformative travel and regenerative travel. Travel which is goal based and values driven, involving personal growth and an awareness of the social and environmental impact on the destination.
- We may see consumers questioning their own environmental and social footprints and making choices based on these concerns. The rising consumer appreciation and desire for nature will push wellness businesses towards a more regenerative and environmental direction in the long term.

THE BOUNCEBACK

- There are indications of a strong resurgence in demand. Hunger for touch and human connections, travel and nature and wellness experiences is intense after more than a year of social distancing, quarantining and staying at home. Guests are willing to have longer stays, spend more and try out new modalities.
- During lockdown there was more research into brain health, gut microbiome, sleep hygiene, breathwork, sound healing, nature, psychedelics and other newer modalities, which offer exciting potential moving forward.

GOLDEN

SLUMBERS

There is no true wellness without great sleep and wellness practices are the ideal place to start addressing sleep issues. Dr Michael Breus reviews the latest research and talks best practise in designing a sleep programme...

Sleeping well is an integral factor in longevity and in protecting mental and physical health across our lifespan. A routine of plentiful, restful sleep helps to keep in check many of the forces which accelerate the biological ageing process.

During sleep, the body undertakes significant cellular repair and rejuvenation. Our lymphatic system – which is largely disengaged while we are awake – goes into high gear during the sleep phase to flush out harmful waste and toxins from the brain.

Our nervous system moves into low, resting gear, stress hormones drop to their lowest levels and our immune system reboots. Our cognitive and



FIKES/SHUTTERSTOCK

Our activity through the day impacts our sleep quality

psychological health relies on the sleep phase for memory processing, hormone production and regulation and the cellular renewal which takes place during sleep.

When we don't get enough consistent, high quality sleep, we miss out on the full impact of its deeply restorative powers. Poor sleep increases inflammation, which is a powerful driver of biological ageing and a significant factor in age-related disease, from heart disease to cancer to neurodegenerative diseases including Alzheimer's. Poor sleep, even a single night, directly affects the ageing of our cells.

NIGHTMARE SCENARIO

Insomnia and other forms of disrupted

Healthy sleep is a 24-hour process. Our nightly rest is deeply influenced by every aspect of our waking lives, from the time we rise in the morning

sleep existed at epidemic levels before Covid came along, but the pandemic has brought a surge of new, disturbing sleep problems. Multi-study, multi-nation research analyses have found more than a third to a half of the global population is experiencing problems with sleep. Research also indicates there has been a significant rise in the use of sleep medication during the pandemic. One recent study found a 20 per cent increase

in the consumption of sleep medications since the onset of the pandemic.

Another study identified a significant rise in prescriptions for z-hypnotics, benzodiazepines and serotonergic medications which are prescribed for insomnia, as well as anxiety and depression.

Not surprisingly, research has found the escalation of sleep troubles in the pandemic are associated with



FIZKES/SHUTTERSTOCK

The wellness industry is the ideal space to run sleep programmes

► higher levels of psychological distress. Disrupted sleep often takes on a life of its own and persists even after the factors which trigger its onset have been resolved. So, the sleep difficulties unleashed and exacerbated by the pandemic will not disappear, even after Covid has been controlled. There is, and will continue to be, an urgent unmet need to provide education and guidance to address sleep problems.

DESIGNING A SLEEP PROGRAMME

There's a deep natural alignment between sleep education and the wellness experience. The wellness community has a tremendous opportunity to educate guests about sleep and help them to make lasting changes to their sleep routines, for the benefit of their emotional and physical health, their longevity and their quality of life.

Sleep education in spas is at its

Poor sleep, even a single night, directly affects the ageing of our cells and increases the activity of genes which drive cellular ageing

best when it combines knowledge and experience and puts sleep at the centre of the wellness journey. I work regularly with organisations in the wellness industry to create sleep programmes. These are three questions I use as a starting point, when talking with spa professionals about their approach to sleep education:

IS IT COMPREHENSIVE?

The science of sleep is constantly evolving, and spas must keep pace with the latest research to stay current and provide guests with best practices fully informed by the latest science. The

public remains under-educated about sleep and how to make lasting changes.

A sleep education programme developed in collaboration with sleep specialists, preferably someone who is board certified, provides guests with an opportunity to learn the fundamentals of sleeping well.

Comprehensive sleep education means not only helping guests learn how to sleep better but also helping them identify specific problem areas, and guidance for follow up consultations with board-certified sleep practitioners, whether directly through your organisation or independently at home. If a client



Covid has left
a trail of sleep
issues in its wake

F AMENIC181/SHUTTERSTOCK

has undiagnosed sleep apnea no spa treatment will be nearly as effective.

IS IT INTEGRATED?

Healthy sleep is a 24-hour process. Our nightly rest is deeply influenced by every aspect of our waking lives, from the time we rise in the morning. Spas have a unique platform to incorporate sleep into guests' experience.

Movement and exercise programmes, dining and nutrition education, mind-body and psychological wellness programmes, can and should be actively sleep-informed. There are countless ways to do this, from highlighting sleep friendly food and drink on restaurant and in-room menus, to offering movement classes optimised for pre-sleep exercise and guided sleep meditations as an in-room amenity.

Giving guests the opportunity to interact with sleep information throughout their day, will teach them new ways to tend to their nightly rest and begin the process of assimilating those skills into long-term routines.

Many guests never think about sleep until the end of the day. Use wellness treatments earlier in the day to educate and inform your clients about how these can help them sleep at night.

IS IT PERSONALISED?

Sleep is not a one-size-fits-all endeavour. Our sleep is affected by our environment, our mental and physical health, our habits and routines and our genetics. Individual biology has a profound impact on how each of us experience sleep.

Some of the most interesting and exciting work happening in wellness today personalises sleep education. Depending on your guests' travel and their individual biology, they'll have different needs for adjusting their circadian sleep-wake rhythms to align with your destination. Beyond jet lag, most will be sleep deprived and out-of-sync with their sleep rhythms before they begin their journey.

Personalised recommendations for eating, napping, activity, and light exposure will set them up for optimal sleep throughout their stay. ●

Know your sleepy customer. What are the potential issues and what are your solutions for them?

- Provide adjustable mattresses and customisable mattress toppers to help meet individual preferences for firmness, comfort, and support. A "pillow, topper, and duvet menu" enables guests to select the equipment that suits their sleep posture, sleep position, and individual needs for head and neck support.

- Offer sleep tracking and analysis to help guests identify sleep issues, with customised sleep solutions to address them.

- Incorporate an understanding of chronobiology and individual chronotype - which captures our unique, genetically determined biological rhythms and preferences for sleep and nearly every aspect of waking life. Working with chronotypes opens up a world of personalisation, for optimising daily routines for sleep, sex, movement, eating and deep-work productivity.

■ About the author:

Dr Michael Breus is a clinical psychologist and a diplomate of the American Board of Sleep Medicine and a Fellow of The American Academy

of Sleep Medicine. He has consulted widely within the hospitality industry and commented widely in the media, as well as written three books on sleep.



HUMAN NATURE

Post-lockdown, safety and nature are ranked as extremely important by consumers. Anne Dimon reports on the latest findings from the Wellness Tourism Association...

As travel resumes, personal health is set to be a priority. More people have come to realise the value of their health and want to be more proactive in looking after themselves.

The key question for the Wellness Tourism Association's (WTA) **2021 Wellness Travel Consumer Survey** was what do wellness-minded consumers consider their top priorities?

This is the third survey since the WTA launched in 2018 and the aim was to give spa and wellness operators and the hospitality industry a clearer understanding of consumers' priorities as they plan their travels.

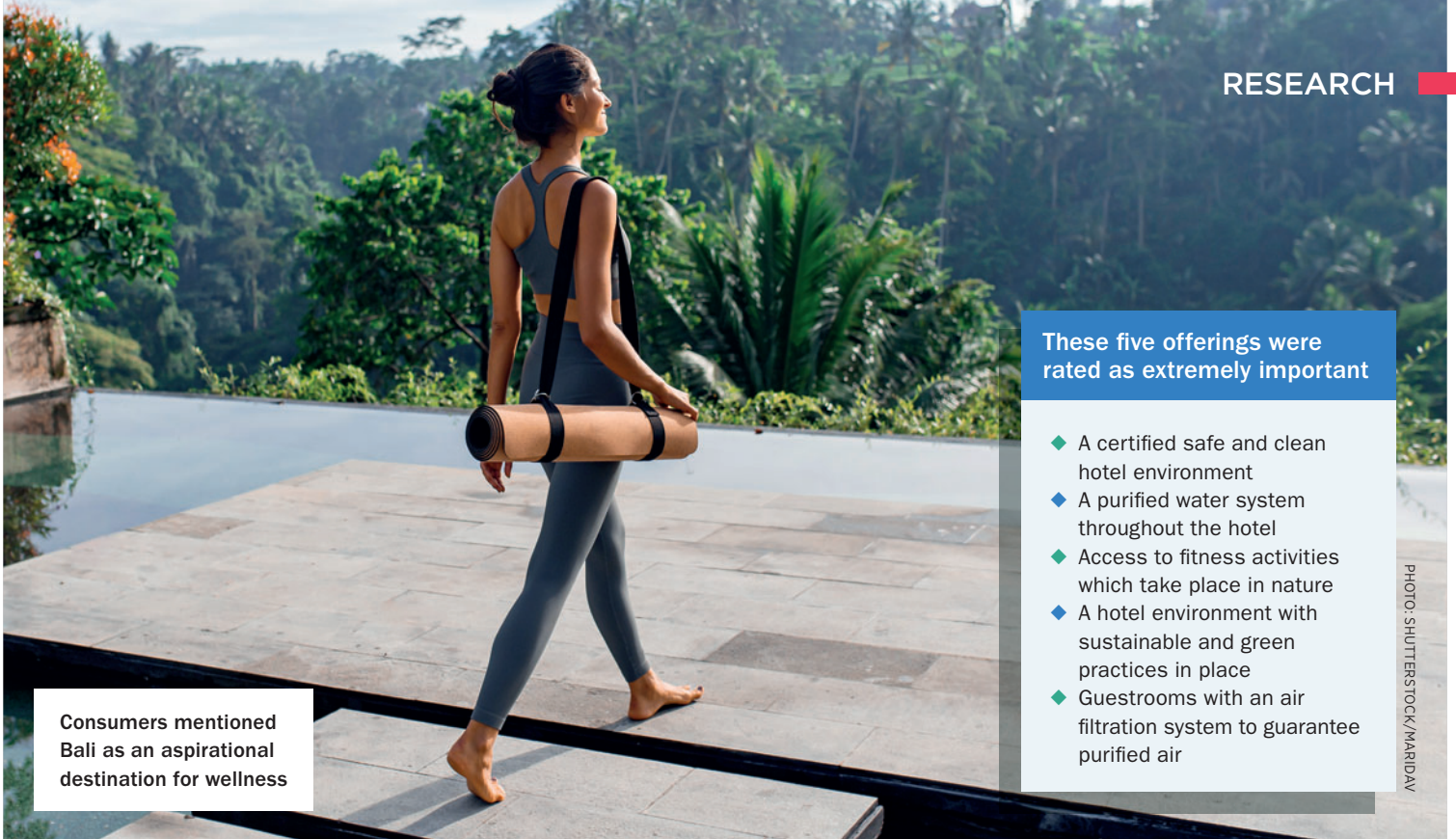
Business improving

Happily, members of the WTA are reporting business is looking up. According to Kimberly Rossi, director of wellness and business development at the Art of Living Retreat Center in North Carolina, there has been a steady stream of visitors since reopening in April 2021: "People are ready – more than ever – to explore, be in community, and practice radical self-care."

Some are running at higher capacity and charging more than pre-Covid. "In some segments, we're running more than a 20 per cent increase in guest and room rates over 2020 and 2019," says Denise Perkins, VP of marketing at Strata Wellness at The Garden of the Gods Resort and Club in Colorado.

Marina Oshchepkova at Bürgenstock Hotels says the Healthy by Nature wellness concept, launched in 2019 at the Waldhotel in Switzerland, welcomed three times as many guests between January and September of 2021.

An interest in regenerative travel is driving demand



Consumers mentioned Bali as an aspirational destination for wellness

These five offerings were rated as extremely important

- ◆ A certified safe and clean hotel environment
- ◆ A purified water system throughout the hotel
- ◆ Access to fitness activities which take place in nature
- ◆ A hotel environment with sustainable and green practices in place
- ◆ Guestrooms with an air filtration system to guarantee purified air

PHOTO: SHUTTERSTOCK/MARIDAV

Davina Bernard, director of wellness for Fairmont Chateau Lake Louise in Canada says enquiries for multi-day, wellness-focused retreats have significantly increased. “People are searching for holistic programmes now, which they would never have considered prior to the pandemic,” she says.

Cleanliness is a priority

A certified safe and clean hotel environment ranked number one across the Millennials, Gen X, and Baby Boomers. WeTravel, which was on track to reach US\$20m (€17.4m, £14.6m) in wellness-related bookings in 2021, reports retreat leaders are booking out entire retreat centres or



A certified safe and clean hotel environment ranked number one across the three main generational cohorts


boutique hotels for their trips, with groups of between six and 12 people.

Sustainability and green practices ranked number four in importance. Keri Pfeiffer, head of account management at WeTravel says: “Travellers booking with us are concerned about sustainable travel and giving back and are pushing retreat leaders to choose eco-friendly accommodation, donate a portion of sales to a cause or add a volunteer aspect to their trips.”

After polling with closed and open questions, three main themes emerged from the WTA research: **safety**: both in terms of physical safety plus exposure to Covid; **access to stillness** and; **quiet spaces, nature and the outdoors**.

Desire for nature

“Access to fitness activities in nature” was included in the top five offerings rated “extremely important” by respondents and these consumers also



Consumers want easy access to nature and beautiful environments

- ▶ overwhelmingly included references to “nature and the outdoors” in their responses to the open question.

The importance of nature has been an over-riding theme since the WTA surveys began, and there is every indication that demand for easily accessible natural assets and the opportunity to spend time in nature will continue.

When asked what will influence them most when it came to booking wellness-travel over the next two years, respondents cited price; flexibility with bookings and cancellation policies; trust in the supplier and destination management and how well local lawmakers are managing the pandemic.

Call of the ocean

Another question posed was which

geographical region would consumers choose when they feel comfortable travelling. Reflecting the demographic of the respondents, the US was the most popular country mentioned, with Hawaii being the most preferred state.

Bali and Thailand were mentioned in Southeast Asia, while Italy was the most selected country in Europe. Costa Rica was favoured in Latin America, and the Caribbean was often-mentioned.

When asked why they wanted to travel to those destinations, the prominent theme was nature. The most frequently cited reasons for choosing a destination were its beauty, beaches, ocean, climate, outdoor adventures and tranquility.

Others made their selections based on locations being safe, easy and close to home or being on their bucket list.

“

Demand for wellness-focused travel is increasing. Consumers rank safety and nature as top priorities when planning their wellness travels

ABOUT THE WTA SURVEY

The three-month online survey was carried out during April, May and June 2021.

The gathering of survey data was administered by the Wellness Tourism Association (WTA) in collaboration with WTA research associate, Danny Kessler PhD, assistant professor at Dongseo University, the International College in Busan, South Korea. Responses were collected from close to 2,500 consumers from 52 countries and territories.

About the respondents:

- ◆ 64% female
- ◆ 65% between the ages of 26 and 54
- ◆ 43% have an annual income of more than US\$75,000 (€64,660, £55,000)

- ◆ 60% have a Bachelor's degree or higher.
- ◆ 84% reported they participate in wellness activities when they travel
- ◆ 61% reported they're planning a wellness vacation
- ◆ 50% of those planning a wellness vacation were Millennials
- ◆ 75% were from the US

Participants were asked to rank a collection of 16 assets, amenities, activities and other offerings that had been sourced from industry data and expertise.

The data collected revealed what offerings are most important to key consumers as they plan their future travels.

WTA WELLNESS TRAVEL CONSUMER SURVEY: KEY FINDINGS

- ◆ 'To return feeling rejuvenated' is the most highly-rated motivational statement
- ◆ Millennials are the most likely demographic to plan a wellness vacation within the next two years
- ◆ Baby boomers are driven by the desire for proactive self-care
- ◆ Desire to spend time in nature continues to be a prominent theme
- ◆ Mental health is an emerging theme, and so is the need for stress management seminars and digital detox
- ◆ A pro-active attitude prevails: people are boosting immunity to avoid getting sick
- ◆ Wellness travel is associated with meeting like-minded people
- ◆ Social connection is becoming more important
- ◆ Safety and trust are major concerns, suggesting established brands may have an advantage over individual properties
- ◆ Interest in nature suggests remote locations will increase in popularity.
- ◆ Baby boomers are attracted to places where they can learn new things about health and wellness

Conclusions

Overall, the takeaways from the WTA research are that demand for wellness travel is increasing, while consumers rank 'safety' and 'nature as their top priorities and millennials are leading the way with respect to those consumers who are planning trips.

Finally, regenerative travel– which features sustainability, green practices, engaging and giving back to local communities – will continue to gain prominence as consumers increase their commitment to their overall wellbeing. ●

■ About the author:

Anne Dimon is a co-founder, president and CEO of the Wellness Tourism Association





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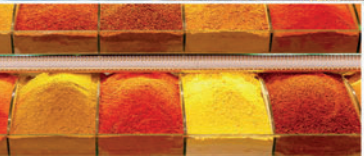
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Régis Boudon-Doris,
co-founder and CEO

Background

In an extremely competitive world where clients have ever increasing demand, creating a successful wellness and spa project is increasingly complicated.

With this premise in mind, we have been working for almost 30 years and have built an international network of professionals, leader in the evaluation, conception, creation, design, planning and management of wellness and spa projects around the world.

Main products and services

bbspa offers a unique method to strengthen every aspect of your business.

Our goal is to help you achieve profitability: drawing up your project, we analyse potential demand, market trends, and competition to have a clear picture of its real potential and challenges.

Together with our partners, we offer our know-how and expertise to entrepreneurs, investors, architects, and builders to make every project a success in terms of design, innovation, efficiency and profitability. The success of your business is our priority.

With our six business units we are able to fully assist clients at every stage of your spa's life project.

We make every effort to create not just a spa but the place which represents clients' values, identity and targets. We are open to art and design, the local culture, current styles and trends to enrich spa projects with distinctive values and meanings, creating a unique identity.

USPs

bbspa's eight values and objectives include:

- Our mission, for you, will always be to make your project a commercial and financial success.
- We build the custom team to create your concept and project
- We offer you a series of synergistic services for tailor-made and turnkey projects
- We share the bbspa_Group network and expertise to build your success
- We put at your disposal a network of services, professionals and companies, all experts in the world of wellness and spas
- For us Sustainable Spa = sustainable business
- Use our unique style, French savoir faire in synergy with Italian design, to create your unique project.

- We protect your investments to maximize your profits.

Where in the world?

bbspa_Group operates internationally, thanks to its vast network of partners, with a special focus on Europe and Asia, but always ready to take up challenges wherever they are. But in order to be more and more efficient close to international decision makers, in 2021 we created the bbspa_France branch headed by Ghislain Waeyert and at the beginning of 2022 the bbspa_Asia branch headed by Rita Bonucchi, two professionals who have built a team around them in perfect synergy with that of bbspa_Group.

Future plans

The plan for the next few years is to expand the number of our branch and our network of professionals for wellness and spa worldwide to ensure support and profitability to as many projects as possible.

Who's who?

With his 30 years of experience in wellness, cosmetics, aesthetics and SPA, Régis Boudon-Doris is the co-founder and beating heart of bbspa_Group.

The logo for Blu Spas, featuring the word "blu" in a blue circle above the word "spas" in a smaller blue circle, all on a green background.

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Cary Collier and Doug Chambers,
principals & co-founders

Background

Since the 1998 launch of spa & wellness design and planning company Blu Spas, Cary Collier, Doug Chambers and their international team have provided solutions for a wide variety of projects, including hotels, resorts, clubs, mixed-use and residential properties.

Main products and services

Blu is a full-service firm offering consulting, advisory and operating solutions. Blu has extensive experience in the wellness, spa, salon and fitness industries, masterplanning and concept development, business analysis and modeling, design and project planning, FF&E and product designation, pre/post-opening support and creation of experiences, branding and wellness partnering.

USPs

Blu Spas' long-standing commitment is to create extraordinary experiences and adventures for people of all ages. How 'living well' is created and delivered is at the core of what Blu does. Blu has been recognised for its innovative concepts; for capturing authentic and marketable qualities from local



Blu Spas creates 'sensory sanctuaries' that celebrate a sense of place

cultures; for delivering memorable facilities and guest experiences; for its market-based approach to planning; for its detailed technical services and for its pre-and post-opening business advisory services.

Features that today's spa goers consider de rigeur – spa suites with private pools, baths and/or showers; orchestrated indoor and outdoor spa experiences; and incorporating indigenous healing traditions and local culture – were all pioneered by Blu Spas' visionary, creative team. Their mantra: create "sensory sanctuaries" that honour and celebrate a sense of place, culture, heritage and sustainable practices.

Top clients

Four Seasons; Belmond; Marriott | Ritz-Carlton Reserve, Luxury and Autograph Collection, St. Regis, W Hotels, Bulgari, Le Meridien, Tribute Portfolio; Hilton | Waldorf-Astoria; Hyatt; Kimpton; Nobu; Hard Rock; Blackstone.

Where in the world?

Blu Spas is an international firm and has worked on over 400 projects, including hotels, resorts, clubs, mixed-use and residential projects, in more than 40 countries.

Future plans

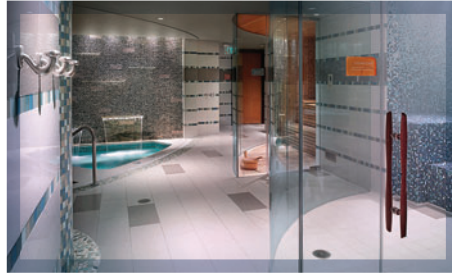
Continued advancement of our Blu Galaxy soaking retreats, new thinking and partnering for wellness development, alliances, proprietary concepts and technological innovations.

Who's who?

Cary Collier & Doug Chambers, principals and co-founders; Lisa Jacobs, senior consultant; Brian Lombardi, design and technical services; Maggy Dunphy, senior consultant; and Kim Collier, educator and experience planner. Blu Spas collaborates with extraordinary talent around the world.



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Lynn Curry, founder

Background

Curry Spa Consulting has been providing clients in the high-end and luxury hospitality sector with spa design, programming, guidance and oversight since 2011. Lynn Curry, the company's founder, is a certified management consultant® with the Institute of Management Consultants, and a member of the International Society of Hospitality Consultants.

Main products and services

A broad range of hospitality businesses commission CSC to develop their spa, wellness, and recreational assets for ROI, guest experience, increased ADR/repeat business/occupancies, and assurance of operational efficiencies. Feasibility studies, guest use projections, programming, design and concept development, audits, operations, retail, and staffing consulting services are offered by the CSC team with decades of hospitality and spa experience.

USPs

CSC is internationally recognised for its operationally efficient and financially feasible spa designs with distinctive experiences, most often including the inspiring outdoors. The current portfolio consists of 100% repeat or referral business.

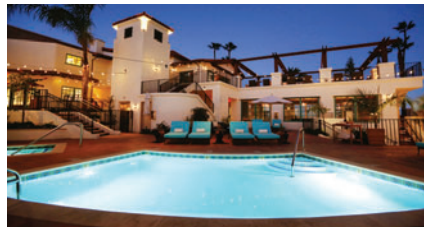


PHOTO: SANTA CATALINA ISLAND COMPANY

CSC has designed profitable, functional and experiential retreats since 2011

Top clients

Noteworthy CSC projects include those at Four Seasons (Napa, Punta Mita, Cabo Del Sol, Madinaty), Marriott (The Ritz-Carlton Paradise Valley, JW Tampa, Vail Mountain Marriott), Hard Rock (Tampa, Hollywood, Atlantic City, Prague), casino spas at Pechanga, Silver Legacy, and boutique spas at Vintners Resort and Edgewood Tahoe.

Where in the world?

Based in California, CSC develops spas in the USA, Mexico, the Caribbean, Europe and the Middle East.

Future plans

In the pipeline is a new resort spa honoring the rugged California coast, a renovation in the Caribbean, several luxury spas in Egypt, a new Hard Rock Resort, and multiple

Mexican projects, one of which will feature recovery programming and another with wellness activities outside the spa walls.

Who's who?

Lynn Curry, CMC, ISHC, owner;
Jessica Schorr, director of spa and wellness;
Carol Weekly, team financial advisor.

What the clients say

"Over a span of 15 years, I have had the opportunity to collaborate with Lynn, initially in direct spa management at the Grand Wailea Resort in Maui and later as consultant for a major spa project planned for Steamboat Springs. Lynn is a delight to work with, combining comprehensive professional knowledge and experience with enthusiasm, hard work and positive teamwork with other project consultants and principals.

Her work is timely and thorough. Response to enquiries is prompt. Documentation is comprehensive, well-organised and well presented. Lynn's operational background with high-end hotels and resorts enables her to contribute effectively in meetings to overall project issues as well as specifically to the spa."

Colgate Holmes, President & Founder, Sovereign Hotel Group. Formerly: Chairman, Grand Wailea Resort. Founding Partner, President, COO, The Ritz-Carlton Hotel Company. President, COO - Hyatt International

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Tom Devin,
managing director

Background

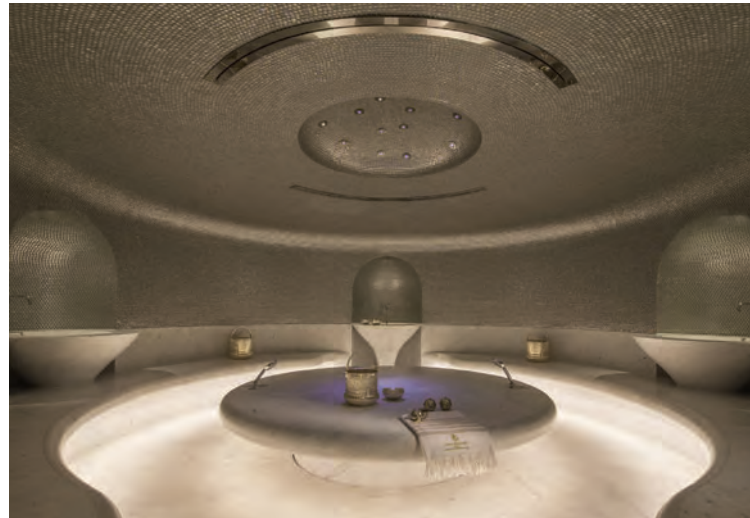
Devin Consulting, an international pool & spa engineering consultancy, founded by Tom Devin in 2000.

Main products and services

Devin Consulting are specialists in the design, engineering and specification of environments that use water for wellness, leisure and sport.

We focus on the design of pool water treatment plants and pool tanks, water features and heat experiences. Working alongside the spa consultant and the interior designer, we engineer the systems that work.

Our exacting integrated specifications are the most comprehensive in the industry. They are written to provide the right design solution and to protect the client's best interests. This serves to level the playing field for competitive tendering of the pools, treatment and features so the right solution is achieved at the best price.



Devin Consulting are specialists in the design and engineering of pools and spas

Where in the world?

Pool & spa developments in the UK, Ireland, Italy, Cyprus, the Middle East, China and South America.

Future plans

Design of pools and spas for exclusive hotel complexes in Cyprus, Italy & Kiev, luxury residential spa projects in Beijing and UK, and a unique fully transparent sky pool for Embassy Gardens.

Who's who?

Tom Devin, managing director; Colin Dougall, operations director.

USPs

We are unique in that we are consultants who are independent from the trade contractors. We are focused on the best result possible for the client and the users alike.

Top clients

Exclusive Hotels, Four Seasons, Soho House, Qatari Diar, R&F Properties, Canary Wharf Contractors, Center Parcs, Raffles.

What the clients say

"Devin's independent expert advice enabled informed progress for the team. Devin added value by getting the right design at the best cost, resulting in savings of 25 per cent. Devin's comprehensive quality control approach to design, installation and commissioning reduced risk."

Phil Clayton, project manager

Prime Development for Bvlgari Hotel

Wellness my way



graphic design: pixtyo

A personalised return to wellness

With a compelling wellness experience through your spa
With our original concepts infused with the international trends
Let's make your spa ready to embrace the new guests' expectations

Business strategy & planning • Wellness expertise • Spa management support •
Project management • Brand & concept development • Brand roll out & representation



Global Project & Spa Advisory, 88 rue de Courcelles, Paris, 75008, France

Tel: +33 (0) 1 82 09 45 77

Email: psaussay@globalspaadvisory.com | **Web:** www.globalspaadvisory.com

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Skype: patsaus1

Twitter: @SPATRICK233

LinkedIn: fr.linkedin.com/in/psaussay

www.globalspaadvisory.com



Patrick Saussay, CEO

Background briefing

The company was launched in 2012 by CEO Patrick Saussay and Christopher Ryan.

Main services

The wellness market is moving from an exclusive leisure activity to a global lifestyle concern, generating business opportunities, concept enhancements and profitability challenges. To support our partners on this path, GPSA services are:

- Business strategy and planning
- Brand and concept development
- Spa consulting
- Project management
- Spa management support

During the spa projects, we focus on the consistency with the hotel identity as much as we do on differentiation, customer experience and health prevention.

From strategy and concept definition to go-live support, we deliver project services, including business plans, treatment menus and protocols, product brand selection and team training. To provide a memorable wellness experience, we consider all senses, with a constant care for the balance between atmosphere, offering and resources.

Our experience of project development, spa management and

investors' priorities helps us to create compelling and differentiating concepts aligned with a business strategy.

Additional services

GPSA also provides international development support, defining the roll out strategy, assessing project opportunities and preserving the core brand identity. We audit the quality and profitability of existing spas and support their transition from classic offers to up-to-date global wellness services.

USPs

Advising on international spa projects has equipped the company with a wide knowledge of what wellness means in different cultures. Saussay has 25 years' experience – mainly with the 'big-five consulting firms' – and was involved in the change process of organisations such as hospitals and public services, before transferring this expertise to wellness.

GPSA's Christine Masson has 28 years experience in the industry, while the company's international network enables us to advise on strategy, economics, wellness and development, to reach sustainable solutions.

Where in the World?

With 25 projects completed and four in process, GPSA works in Europe, Africa, Asia and Middle East.

Top clients

The company supports evianSPA developments worldwide, and prestigious clients like the iconic Negresco hotel or Belmond hotels.

Who's who?

Patrick Saussay, CEO; Christine Masson, international spa consultant

What the clients say

"Since his decisive support in creating the evianSPA concept, strategy and business model, Patrick continuously demonstrates his expertise and dedication to our success.

From the identification and negotiation of iconic projects, to each step of the design, implementation and go-live process, he secures our brand identity, positioning and quality of execution. He's also overseeing evianSPA activity with the support of licensees." *Laurent Sacchi, Executive VP, General Secretary, Danone - Chairman, Evian.*

www.rdh-architects.com



PHOTO: PHOTO: OC TERME / RICCARDO PIAZZA

Robert D Henry Architects

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Tel: +1 212 533 4145

Email: info@rdh-architects.com

Instagram: [rdharchitects](https://www.instagram.com/rdharchitects)

LinkedIn: Robert D Henry Architects

www.rdh-architects.com



ROBERT D. HENRY
architecture + interiors



Robert Henry, founder

Background

Robert D Henry Architects (RDH-Architects) was founded in 1990 in New York City. Bob Henry has over 30 years experience in wellness and spa design. He is known as the “sensuous architect of serenity.”

Main products and services

- Feasibility and planning
- Concept and brand identity
- Design development
- Architecture
- Interior design
- Hydrotherapy design
- Medical wellness

We strive to design sustainable environments that prioritise the wellbeing of our clients, promoting personal health and longevity.

USPs

Through architecture and interior design, our goal is to enhance health and wellbeing by utilising building systems with advanced technology that elevate health and comfort.

By marrying evidence-based practices with heightened experiential design, we seek to integrate the senses – sound, touch, taste, smell and sight – orchestrating them into a



PHOTO: MARK WEINBERG, AIREM, MEDICAL SPA, NY - DR. EUNICE PARK

RDH Architects received Hospitality Design's Lifetime Achievement Award for Wellness Innovation

comprehensive, memorable guest experience.

Our evidence-based design and new building system technologies are seamlessly integrated within spaces for living, working, relaxing, and healing, to positively improve user health and wellbeing.

Our personal health and longevity philosophy includes physical, psychological, emotional, and social wellbeing design strategies. RDHA received “Hospitality Design” lifetime achievement award for innovative wellness design.

Top clients

Our list of international clients includes: Mohonk Mountain House, Mandarin Oriental Hotel Group, QC Terme, Canyon Ranch, Hilton Hotels & Resorts, MGM Resorts, Hyatt-International, The Setai Hotels, Wynn Resorts, Orient Retreat and the Royal Family of the Kingdom of Saudi Arabia.

Where in the world?

We work globally: North + South America, Europe, Middle East and Asia-Pacific.

Future plans

QC Terme, a 10,000sq m wellness destination on Governors Island, NY; Airem, Medical Spa by Dr Eunice Park, Long Island, NY; WorldSpa, a city wellness scape for gen Y & Z, NYC; Live-Well Residence, private wellness retreat, West 57th St, NYC; Hyatt House Hotel, Harlem, NY and “Wellness Suites” for Mohonk Mountain House.

Who's who?

Robert Henry, founder;
Michael Lim, principal.



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www.spabureau.com



Inna Sidorova, CEO

Background

We are the team of multidisciplinary professionals in wellness architecture, engineering and design. The company Spa Bureau was established in 2009 by Inna Sidorova. The team has over 15 years' experience in spa and wellness.

Main products and services

United by a common philosophy, vision, and values, we provide practical business solutions for the spa and wellness industries. We are able to service customers worldwide.

Our core competencies include:

- business-modelling
- strategic concept planning
- design development
- interior detailed planning
- M&E concept planning

USPs

We create unique spas as profit centres and unique, memorable destination places for end-users. We believe that the real alchemy results from achieving a balance between creativity and practicality: of



Spa Bureau has more than ten years' experience designing spas

outstanding design, efficient operational management, and financial acumen.

We share the view that strategy, in a nutshell, is all about design: the ability of a company to purposefully and creatively blend multidisciplinary competencies into a unique value proposition for its numerous stakeholders.

Our core values:

- Deliver 'wow' through competence and service

- Be open-minded and creative
- Build long-lasting relationships via a "win-win" approach to business
- Do more with less
- Leave a positive footprint wherever we go and a positive handprint on whatever we do.

Top clients

We have created projects for international hotel operators such as Mandarin Oriental, BVLGARI, Hilton, Hyatt, Radisson, Swiss, we also launched five 5* projects during the Russian Winter Olympics.

Where in the world?

Eastern Europe, Russia, Kazakhstan, Georgia, Middle East, Uzbekistan, Azerbaijan, Ukraine.

Future plans

We're working on spas at the Mercure Altay Palace, Manzhelok Altay Ski Resort, Water Theme Park Tatarstan, Marriot Rehab Center Krasnaya Polyana.

Who's who?

Inna Sidorova, founder and CEO
Irina Pakhol, partner and design director



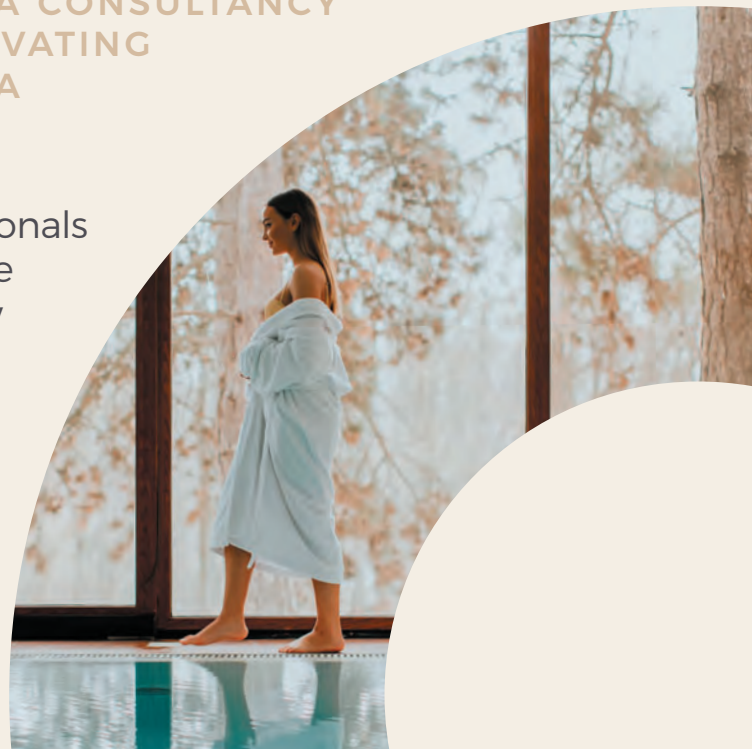
LOVINGLY EXECUTED CONCEPTS THAT EXCITE, INSPIRE, AND ELEVATE THE PEOPLE AND PLACES THAT TOUCH THEM

WE ARE A LEADING GLOBAL SPA CONSULTANCY
COMPANY, DEDICATED TO INNOVATING
AND EVOLVING THE LUXURY SPA
AND WELLNESS INDUSTRY

Empowering hotels and spa professionals
with commercial solutions, innovative
ideas and expert knowledge to grow

SPA & WELLNESS STRATEGY |
GROUP SPA CONCEPTS |
SPA BUSINESS DEVELOPMENT |

[THESPACOLLABORATIVE.COM](https://www.thespacoborative.com)



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Instagram: www.instagram.com/thespacollaborative/

Facebook: www.facebook.com/thespacollaborative

www.thespacollaborative.com



Lauren Moloney, CEO
and Founder

Background

We are a leading global spa company based in the UK, which supports luxury hotels with spa and wellness strategy, helping spas, hotels and wellness brands grow.

Main products and services

We support luxury hotels with spa concept creation, pre-opening, business development, quality assessment, operational support and training services. One of our specialities is developing globally scalable multi-site spa and wellness concepts with luxury hotel groups designed to be implemented worldwide.

USPs

Operating worldwide in over 40 countries, we understand from great experience the complex challenges of a spa business, which is why we offer a creative and dynamic blend of partnership, support, resources and solutions.

Our purpose is to create positive change through our enterprise - we believe in challenging the status quo to develop exceptional spas which benefit all stakeholders and the environment, with profitable sustainably focused wellness experiences. We believe in empowering hotels and spa professionals with the knowledge

and tools to create success independently. Through sharing exceptional resources and support we aim to cultivate an expert educated community of professionals to serve and fuel the spa industry.

Deeply committed to equality, diversity and inclusivity, The Spa Collaborative is a certified woman-owned business. Our carefully selected team are seasoned spa experts each with more than 20 years of experience having all worked in luxury hotel spas and more than 10 years in global spa consultancy.

Top clients

St Regis Hotel Group - worldwide
W Hotel Group - worldwide

Where in the world?

Worldwide: US + CALA, South America, Europe, Middle East, Asia Pacific and Oceania

Future plans

We have three further group spa concepts that are under development and due to launch during 2022 as well as 10 pre-openings across Europe, Middle East and Australia.

Who's who?

Lauren Moloney, CEO & founder;
Kathryn Cousins, director of operations;

Emma Astell, director of training and implementation.

What the clients say

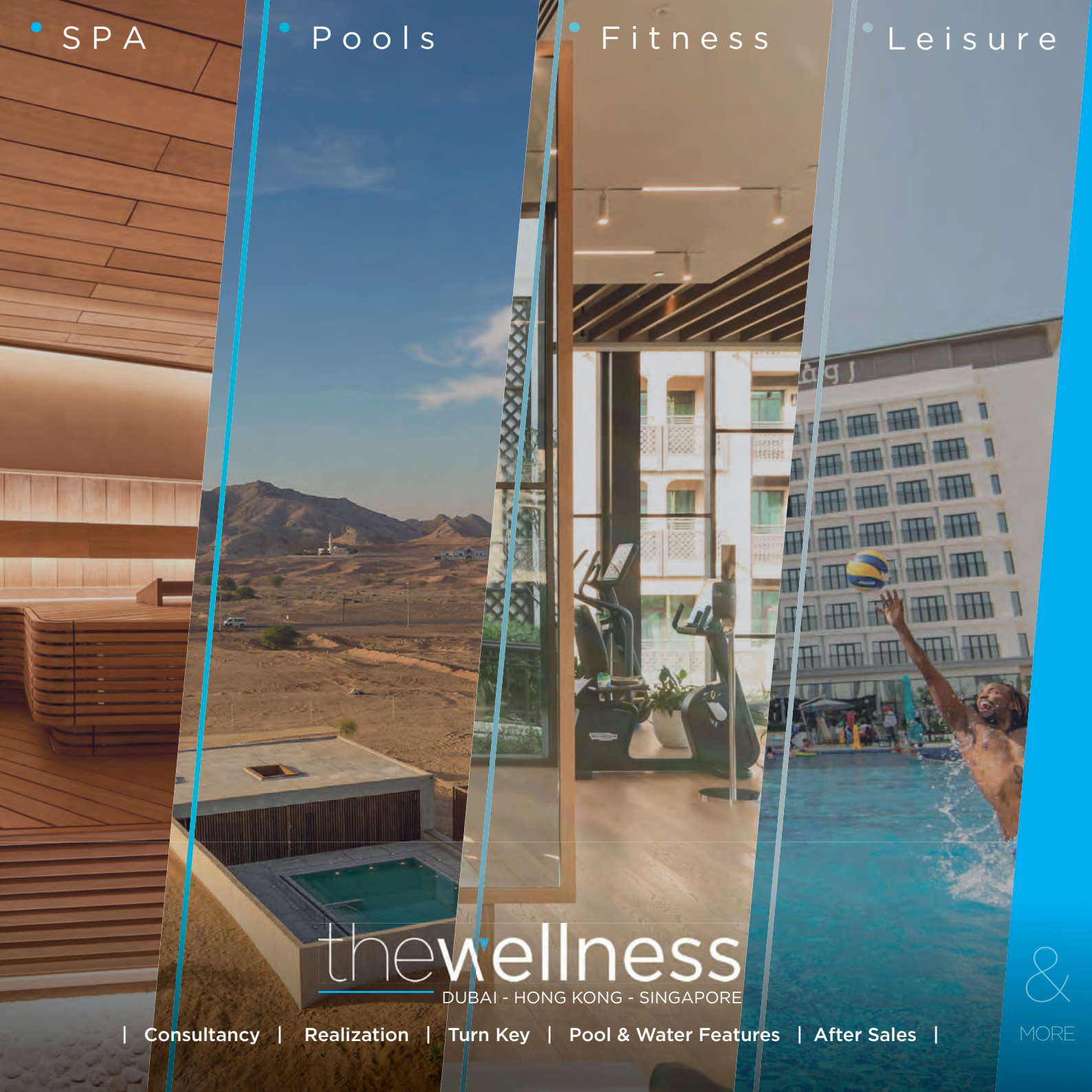
"The Spa Collaborative are experienced operators with a unique way of project management and supporting a project on every level through to completion. From the operational and commercial detail to the more extensive picture innovations and touchpoints, The Spa Collaborative commits to every element. They offer an honest and proactive approach to each aspect of the project and are accountable for their input and ensuring success. They have become a natural extension of my team on many projects and have fitted into our global network seamlessly. We have tremendous confidence in the service provided by The Spa Collaborative and their ability to drive projects across continents and communicate through complex systems. Their attention to the details and ability to follow up and follow through is second to none. The Spa Collaborative has provided us with expert knowledge of Spa and Wellness space and reflected our commitment to delivering luxurious and award-winning hospitality experiences. It is truly a pleasure to work with Lauren and The Spa Collaborative teams." *Kenneth Ryan, vice president - Spa, Fitness and Online Retail · Marriott International*

• SPA

• Pools

• Fitness

• Leisure



thewellness

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MORE

The Wellness

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LinkedIn: The Wellness

Facebook: The Wellness (@TheWellnessDubai)

www.thewellness.ae

thewellness
DUBAI - HONG KONG - SINGAPORE



Mohammed Ibrahim, CEO

Background

The Wellness was founded in 2007. Based in Dubai, Hong Kong, and Singapore, The Wellness are the next generation of wellness consultants providing spa, fitness, hydro engineering and leisure related concepts for the global Wellness markets. We test the boundaries when creating and developing innovative and experiential Wellness projects.

Main products and services

Consultancy: Full interior design and engineering services, concepts and pre- and post-opening services for wellness, spa, fitness and leisure projects.

Spa equipment: thermal and cold wet areas and experiences.

Swimming pools: all varieties and types of installation of indoor and outdoor pools.

Site management: spa equipment, training and maintenance.

USPs

Guaranteeing economic success for our customers - as well as the ultimate wellness experience for their guests - we have tailored our divisions to fulfil every ideal and precondition needed.

We closely integrate everything through an organic work flow, combining strategic alignment and profitability calculation with



Sneak peek: The Sauna that made it from Dubai to Mauritius during Covid

planning, design and engineering. This culminates in true turnkey implementations and convenient after-sales services.

We provide everything from one source, and promise first-class quality and efficiency in everything we deliver.

Top clients

SS-Ibiza, SS-Kyoto, Lux GB Mauritius, Boutique Collection: Al Hamra, Red Palace & Tuwaiq KSA, Le Mirage City Walk Qatar, Izil SPA Dubai, Hilton Yas Island, Ciel SPA at SLS Dubai, Mesila Resort Qatar, Talise SPA & GYM, Address SkyView, Al Naseem GYM Dubai, St. Regis Hotel Cairo, Egypt, SS-Seychelles, SS-Elite Shores Istanbul, Mandarin Oriental Jumeirah Dubai, Ceasars Palace Blue Waters Dubai, Tropicana Day Spa Germany, Mediterana Day Spa Germany and many more.

Where in the world?

We work all over the world, with projects in Asia-Pacific, Europe, The Middle East, The Americas and Africa.

Future plans

Watch this space!

Who's who?

Mohammed Ibrahim, CEO.

CONSULTING AND EDUCATION FOR EXPERIENTIAL ENTERPRISES

SPA | BEAUTY | WELLNESS | HEALTH | RETAIL | HOSPITALITY

EXPERT TRAINING, TOOLS, AND RESOURCES TO GROW YOUR BUSINESS

SPA CONSULTING

What is your business goal?

- Growing and Maintaining a Loyal Clientele
- Engaged Staff Committed to your Vision
- Growth in Revenue and Profits
- All of the above?

Need help attaining these goals?

Get in touch and tell us about your needs.

LIVE EDUCATION & TRAINING

Gain powerful and long-lasting results with live training events for you and your team.

- Spa Directors Management Intensive
- Performance Optimization Program
- One-Day Management Boot Camps

Give us a call to discuss your training needs.

ONLINE TRAINING

Grow your business, and your skillset, on your time, from anywhere.

- Spa Directors Management Intensive Online
- Spa Concierge Finishing School
- On-demand Videos, Presentations, more...

Facing a challenge?

Find out about our training options.

Whether you need short-term help dealing with a thorny management challenge or guidance with a comprehensive startup project, our services are scalable, flexible and grounded in a commitment to the success of your company.



wynne business
grow. delight. profit.

www.wynnebusiness.com

Wynne Business Consulting and Education

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Instagram: @wynnebusiness

LinkedIn: Lisa Starr

Twitter: @StarrTalk

Facebook: wynnebusiness

<https://wynnebusiness.com/>



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grow. delight. profit.



Lisa Starr, Principal

Background

Wynne Business, founded in 1998, specialises in creating, growing and fine-tuning spas, salons, wellness centres, hotel spas, fitness centres, and other beauty and health-related businesses.

How We Work

We engage with clients on targeted issues such as creative compensation plans, growing sales through menu engineering and sales & retail training, onboarding management personnel, or evaluating the feasibility of a business plan, as well as overall performance evaluations. We work with clients of all shapes and sizes, from small owner-operated day spas to multi-unit global brands. We are pragmatic, seasoned professionals who are passionate about integrating world-class customer experience with optimal revenue generation.

Main products and services

Business performance consulting and auditing

Whether you're a spa, salon, wellness centre, medical practice, restaurant or independent retailer, we can help build better sales, profitability, customer loyalty, and employee engagement.

Specialties include:

- Mystery shopping and sales flow analysis

which gives you powerful insights into the strengths and weaknesses of your customer journey and identify costly gaps in your sales flow.

- Performance optimisation programme: a customised, on-site, two-day rapid results programme which includes both assessment and staff training components to kick start business performance.

- Leadership development: weekly or monthly coaching calls, our live spa directors management intensive, as well as our variety of self-paced online programmes, can help your front line and management teams develop their leadership skills.

- Education: spa management and staff training

- Spa Directors Management Intensive live: Our acclaimed live, three-day programme provides attendees with a clear understanding of the requirements for business success.

- Spa Directors' Management Intensive online: This twelve module, on-demand online course addresses and expands on the content of our live seminar, with regularly updated and topical material. Active students also participate in a facilitated monthly coaching call.

- Wynne Business also presents classes, trainings and seminars

on a wide array of current spa management and spa development topics, which can be customised.

- Brand coaching and advising: Whether your sales team needs a better understanding of the challenges of their target clients, or you'd like a fresh perspective for a client sales or training meeting, we can help and we will customise content to your needs with both live and online events.

Where in the world?

Wherever we're needed!

What the clients say

As a result of Lisa's training and development, our team was better prepared to greet our guests and found the information provided extraordinarily useful. Lisa was inspirational and motivational, and as a result, the team morale was high at the onset and they were excited to be a part of a great new adventure.

The technicians understood their role in building rapport with guests while keeping their eyes on sales results. The front desk learned the importance of their role as the first and last touchpoint for the guest experience. All in all, Lisa's training gave my team the self-confidence to do their jobs with the utmost assurance.

Alison Abbott, Vi La Vita SPA, Vintners Inn

Contract Management

Contact details for companies around the world which offer spa and wellness contract management services to run facilities on a third-party basis

1Life

Tel: +44 1480 484 260
Email: businessdevelopmentgroup@1life.co.uk
www.1life.co.uk

Aspen Spa Management

Tel: +1 805 259 5732
www.aspenspamanagement.com

Atelier LaPaz

Tel: +33 633 54 2104
www.atelierlapaz.com

bbspa_Group

Tel: +39 0543 094610
Email: info@bbbspagroup.com
www.bbbspagroup.com

Credo International Co. Ltd.

Email: info@cred-in.com
www.cred-in.com

Deep Nature

Tel: +33 450 58 01 19
www.deepnature.fr

Destination Spa Management (DSM)

Tel: +66 81 753 5154
Email: joy.menzies@dsmgurus.com
www.destination-spa-management.com

Duniye Spas

Tel: +960 664 0438
Email: duniyespasdirector@meeru.com
www.duniyespas.com

EF Consulting

Tel: +44 20 7122 4910
www.efmedispa.consulting

Enchantment Group

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Email: info@enchantmentgroup.com
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ESPA

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www.espa-consulting.com

ExclusivelySpa

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Email: info@exclusivelyspa.com
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General Hotel Management (GHM)

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Email: info@gmhotels.com
www.gmhhotels.com

GOCO Hospitality

Tel: +66 2 252 6288
Email: info@gocohospitality.com
www.gocohospitality.com

Groupe Nordik

Tel: +1 819 484 1112
Email: info@groupenordik.com
www.groupenordik.com

Hepburn Wellness Group

Tel: +61 3 5321 6000
Email: admin@hepburnbathhouse.com
www.hepburnwellness.com

ISM SPA

Tel: +1 470 481 2721
Email: info@ismspa.com
www.ismspa.com

International Leisure Consultants (ILC)

Tel: +852 2537 4202
Email: ilc@ilc-world.com
www.ilc-world.com

Karma Spa

Tel: +62 361 764 082
Email: karmaspa@karmaresorts.com
www.karmagroup.com

LifExcellence

Tel: +39 0532 191 59 71
www.lifexcellence.it

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Email: info@livunltd.com
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www.mosaicgroup.co.uk

MSpa International

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www.mspa-international.com

OneSpaWorld

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Email: info@onespaworld.com
www.onespaworld.com

Companies to run your spa

Premedion

Tel: +49 40 300322 310
Email: y.moshref@premedion.de
www.premedion.de

Raison d'Étre

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www.raisondetrespas.com

Relax Massage

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www.relax-massage.com

Resense Spa

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Email: info@resensespas.com
www.resensespas.com

Resources for Leisure Assets

Tel: +1 725 217 9180
Email: contactus@rlaglobal.com
www.rlaglobal.com

Sedona Resorts

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www.sedona-resorts.com

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www.serenaspa.com

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www.softouchspa.com

Spa Balance Consulting

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www.spahandbook.com

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Spa Project

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www.spa-project.eu

Spa Sessions

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www.spasessions.com

Spa Success Consultants

Tel: +1 561 866 9601
www.spasuccess.com

Star Wellness

Tel: +33 4 97 06 51 07
www.starwellness.com

Thalgo Spa Management

Tel: +33 4 94 19 91 40
www.thalgospa.com

Trilogy Spa Holdings

Tel: +1 602 759 6260
www.trilogyspaholdings.com

Wellness & Spa Solutions

Tel: +39 335 8460532
Email: info@spa-solutions.me
www.spa-solutions.me

WTS International

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Consultants

A wide selection of consultancies worldwide which specialise in spa and wellness feasibility, design, development and operational advice

1Life

Tel: +44 1480 484 260
Email: businessdevelopmentgroup@1life.co.uk
www.1life.co.uk

3d Leisure

Tel: +44 1252 732 220
Email: info@3dleisure.com
www.3dleisure.com

5 Spa Consulting LLC

Email: info@5spaconsulting.com
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Acara Partners

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Action Wellbeing Ltd

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www.actionwellbeing.com

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AraSpa Consulting

<https://araspaconsulting.com/>

ASPA

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www.a-spa.com

Aspen Spa Management

Tel: +1 954 229 8353
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www.aspenspamanagement.com

Atelier LaPaz

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Atlam Design Worldwide

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Email: info@atlamdesignworldwide.com
www.atlamdesignworldwide.com

Atmosphere Spa Design

Tel: +1 514 332 8941
Email: atmospheredesign@hotmail.com
www.atmospherespadesign.com

A.W. Lake Wellness USA, LLC

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Email: info@awlakedesign.com
www.awlakedesign.com

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Email: lisa.barden@bardenspa.com

bbspa_Group

Tel: +39 0543 094610
Email: info@bbbspagroup.com
www.bbbspagroup.com

Beautiful Forever Consulting

Tel: +1 201 541 5405
www.beautifulforever.com

Beauty Leaders LLC

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www.beautyleaders.com

Bespoke Advantage

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www.thebespokeadvantage.com

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www.bluspasinc.com

BNGA International

www.bnga-wellness-concept.com

Camelot Spa & Consultancy

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Email: info@camelotspa.co.za
www.camelotspa.co.za

Cent Degres

www.centdegres.com

Chantara Spa

Tel: +603 2300 2909
Email: info@chantaraspa.com
www.chantaraspa.com

Chappell Wellness Consulting

Email: tracey@chappellwellness.com
www.chappellwellness.com

Closer Consulting Wessel & Matalla

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Commercial Spa Strategies

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Credo International Co. Ltd.

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www.cred-in.com

Core Essence

Email: connect@coreessence.ca
www.coreessence.ca

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www.cspaconsulting.com

Curry Spa Consulting

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Email: info@CurrySpaConsulting.com
www.CurrySpaConsulting.com

Deep Nature

Tel: +33 450 58 01 19
www.deepnature.fr

Destination Hotels & Resorts

Tel: +1 303 799 3830
www.destinationhotels.com

Destination Spa Management

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www.destination-spa-management.com

Devin Consulting

Tel: +44 191 258 1653
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www.devin-consulting.com

Dreamz International

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www.dreamzspa.com

Durocher Enterprises

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www.durocherenterprises.com

E77

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www.e77.lt

Eden Retail Consultancy

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EF Consulting

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The pool at the Tour Odéon Monaco

Collaborator Extraordinaire

Vladi Kovanic, WSO ambassador for France, founder and CEO of VK-Organisation and Forum HOTel&SPA, collaborates with the best international specialists in the wellness sector to provide relevant and up-to-date information for those seeking solutions for their spa.



When working for hotel chains, cosmetic brands and spas, Vladi's goal is always to highlight new aspects of the wellness philosophy. A recent example of her work is the spa at the Tour Odéon in Monaco. In addition, she's currently working on creating a wellness concept for the upcoming hotel of the future Mohammed VI Tower in Rabat, Morocco.

With more than 20 years' experience in the health, wellness and spa industries, Vladi focuses on three main areas: spa consultancy, organising global networking platforms and masterminding industry events – including Forum HOTel&SPA and Medical Wellness Congress (MWC). She specialises in creating bespoke spa projects for luxury hotels and pre and post-opening services, including spa concept briefing and creation, designing philosophy and mystery shopping visits.

Vladi developed her company, VK-Organisation, in 2003 as a leading wellness advisory and education company, with a vision to boost spas' profitability and teams' levels of engagement. In 2015 Vladi expanded her reach into education and began teaching Spa Management at the International Academy of Management in Paris AIM.




Tour Mohamed VI is under construction, estimated opening 2022

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www.sonnenland.com



Carlos Rodríguez,
CEO & founder

Background

@Sonnen Land was founded in 1971 by entrepreneur Carlos E. Rodríguez. A passionate pioneer of new technologies, for 50 years he has contributed to the development of state-of-the-art professional equipment for the aesthetic, aesthetic medicine, physiotherapy, body rehab, spa and wellness market segments.

Main products and services

The product portfolio of @Sonnen Land includes a wide range of unique product developments and state-of-the-art equipment: body scanners for measurement and posture control, robots for spinal balance rehabilitation, cryotherapy chambers, equipment focused specifically on cellulite treatment, elimination of body fat and muscle increase, latest generation laser equipment for the removal of body hair, scars and acne and tanning beds.

USPs

Innovation, efficiency, quality, practicality, good design and the possibility of a 100 per cent hands free operation are the premises that all devices represented by @Sonnen Land need to comply with to guarantee a high ROI to our clients. Our latest developments are:



Bodybot: spinal dynamic balance stimulation and rehabilitation

Visbody 3D Body Scanner & Analyzer

which incorporates instant body scan technology to create an avatar of the user, with exact body measurements, postural analysis and a comparative follow-up of the achieved body changes. **Bodybot** to achieve spinal dynamic balance stimulation and rehabilitation and **Teslamax** which applies focalised electromagnetic energy in order to burn body fat and increase muscle volume without any effort or even to solve urinary incontinence within only a few sessions.

Top clients

We have installed equipment in a wide range of spas, hotels, gyms, cosmetic medicine clinics, nutritional centers, tanning salons and rehabilitation centres in Europe and South America.

Who's who?

Carlos E. Rodríguez, CEO;
Félix Rabassa, COO;
Karolien Verdonck, CSO.

What the clients say

"We're a high-end aesthetic medicine clinic in Madrid. We purchased the majority of our equipment via @Sonnen Land and must say we're very happy with both the attention received from sales people and technicians alike, as well as with the quality and performance of the equipment itself. From the set up, we received guidance into which devices would best suit our clinic's needs. Once the decision was made, we received continuous updates on delivery and installation dates and the installations were done flawlessly. We received both online and onsite training to make sure our employees were confident using the devices. We would for sure count on SL Group again, should we decide to amplify our equipment range."
Sergio Zariquiey - CEO Bex Clinic

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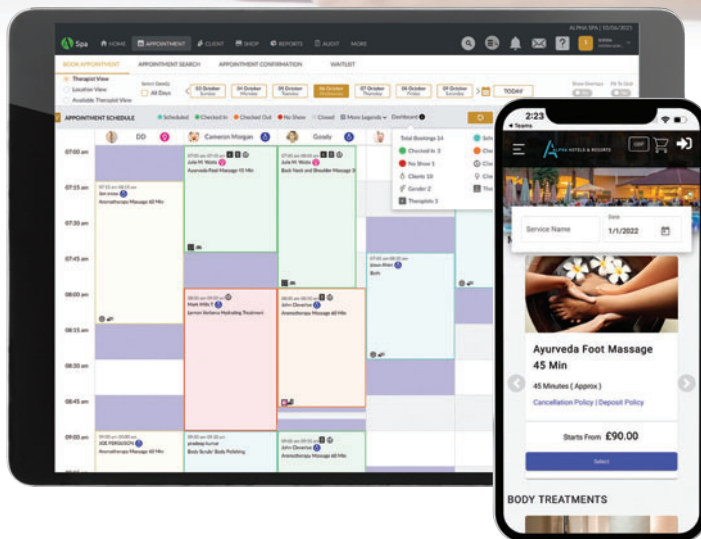


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Agilysys...



Matthew Prosser

Background

Agilysys is a public corporation that has been in business since 1963. The company is a leader in hospitality software, delivering innovative cloud-native SaaS and on-premise guest-centric technology solutions for spas, hotels, resorts and other hospitality operations. Agilysys acquired ResortSuite in January 2022, enhancing its ability to deliver comprehensive hospitality solutions.

Main products and services

Agilysys' industry-leading solutions include spa management (Agilysys Spa), PMS (Agilysys LMS, Visual One and Stay), POS (InfoGenesis and IG Flex), inventory and procurement (Eatec, SWS), document management (Agilysys DataImagine), analytics and loyalty (Agilysys Analyze and Engage), as well as a complete suite of mobile and self-service lodging and food & beverage solutions (rGuest® Book, rGuest® Express, IG Buy, IG OnDemand and IG Quick Pay) that complement the modern guest's experience. And our robust support infrastructure brings reliable, 24x7 service - precisely when hospitality professionals need it most.

Agilysys offers over 35 modern cloud-native technology solutions to manage front

and back of house operations. Expectations of today's guests have changed and Agilysys has well-integrated technology to support operational initiatives for SaaS or on-premise environments.

USPs

Agilysys is an end-to-end hospitality solutions provider known for its world-class customer-centric service. In recent years, Agilysys has made major investments in R&D and has successfully modernised virtually all its longstanding trusted software solutions. Some of the largest hospitality companies around the world use Agilysys solutions to help improve guest loyalty, drive revenue growth and increase operational efficiencies.

Unique among hospitality providers, Agilysys has a dedicated team of technical Services engineers who can help enhance and customise Agilysys products if required, providing a unique competitive edge. These custom solutions are supported just like any other product ensuring Agilysys clients are covered in the future.

Top clients

Atlantis Casino Resort Spa, Barons Eden Hotel and Spa, Dubai Marine Beach Resort & Spa, Whittlebury Park Hotel & Spa

Where in the world?

North America, Europe, the Middle East, Asia-Pacific and India

Future plans

Agilysys continues to lead the industry in R&D investment, ensuring that our customers always have access to cutting-edge, end-to-end hospitality solutions that drive increased revenue and guest satisfaction.

Who's who?

Matthew Prosser, senior sales director - EMEA.

What the clients say

"With a modern tightly integrated suite of products, Agilysys understood our vision and offered a comprehensive flexible solution suite that others could not. Agilysys will help us to improve guest management and continue to deliver a 5-star experience."

Jenn Clements, general manager of guests and recreation, Three Fork Ranch

"Agilysys is a partner who, like us, understands the importance of the guest experience and is capable of evolving with our future ambitions."

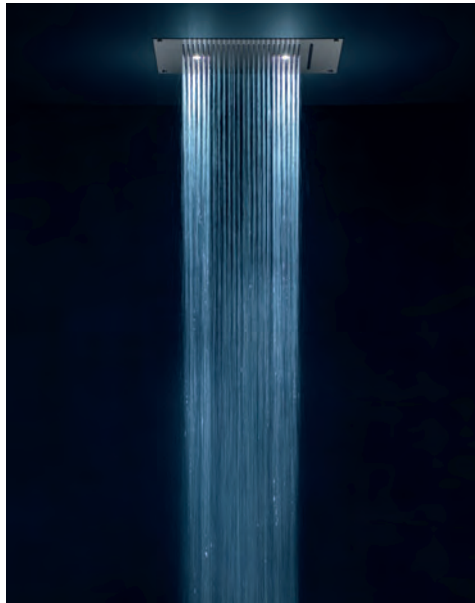
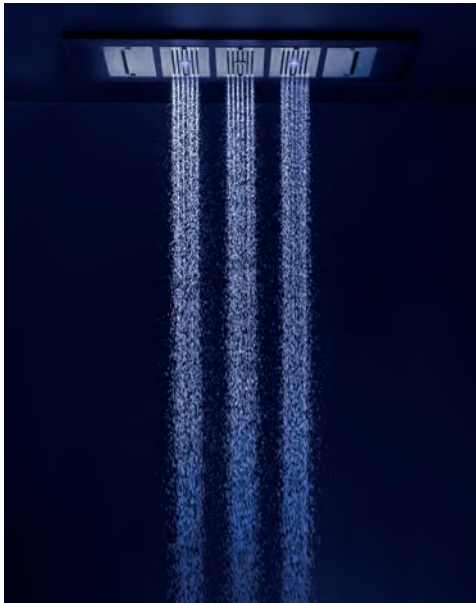
Mohamad Arnaout, general manager, Mount Falcon Estate



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Stefano Moretti, CEO and Alberto Moretti, general manager

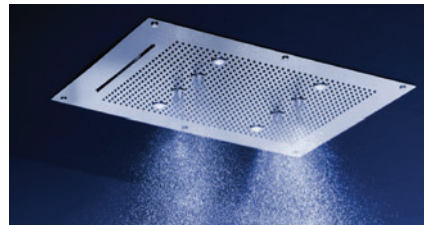
Background

With thirty years' experience, aquaform offers a wide range of shower systems for the wellness sector. Thanks to tireless passion and a dedication to high standards, our products are among the most desirable to be found in both national and international markets, thanks to innovation and attention to detail.

Main products and services

Aquaform designs, develops and produces a range of products for wet areas of spas, including horizontal showers, wall-mounted (Zenit) or ceiling-mounted (Aquamotus and Nadir) experience and reaction showers with different sizes, finishes and functions. Other very popular products are the tunnel experience with aromatherapy and music and the dry Kneipp path.

Aquaform created different sequential programme stations and systems to control the type of jets, the temperature of the water, chromotherapy, aromatherapy and music. The aquaform team offers a consultancy service for spa specialists to support project design and the development of the wet areas of spas. This provides innovative solutions from both a functional and aesthetic point of view, by customising the management controls of the water, based on the project, installation needs and expectations of the final customer.



The experience shower from Aquaform

USPs

The strengths that characterise our firm include continuous investment in R&D to create new products, research into new advanced solutions to satisfy market needs and the dynamism and flexibility to realise custom-made products. Aquaform's range has been specifically designed for the wellness sector.

The products the company develops are designed for both professional and private spa use. The wide range of water control systems allows Aquaform to always create flexible solutions designed and refined every time for each specific type of project. Another strength is the option to create customised solutions. Aquaform shower systems can be tailored to customer needs in terms of size, finish, function and management system, as well as options such as chromotherapy, aromatherapy and music.

Top clients

Address beach resort, UAE; Shiseido Spa, Romania; Ruskin Fitness Club, UK; Approdo Resort Thalasso Spa, Italy; Coquillade Provence Resort & Spa, France.

Where in the world?

Aquaform is an Italian company, but thanks to its specific focus on the wellness sector, Aquaform systems are available worldwide.

Future plans

We are looking forward to presenting a new line of products dedicated to outdoor wellness projects as well as an innovative wellbeing system.

Who's who?

Stefano Moretti, CEO;
Alberto Moretti, general manager.

What the clients say

"My company has worked with Aquaform since September 2019 and we have found the company to be an excellent collaborator! On time deliveries, high standards and prefabrication are some of the advantages we enjoy."
George Patsianis, founding partner, Mechanical Engineer Contractus SA

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cryo
.com



Art of Cryo

A division of L&R Kältetechnik GmbH & Co.KG

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LinkedIn: www.linkedin.com/company/artofcryo

Facebook: www.facebook.com/artofcryo

www.artofcryo.com



Rainer Bolsinger,
CSO & CMO

Background

Art of Cryo is a division of a renowned family business with 30 years' experience in ultra-low temperature equipment, L&R Kältetechnik GmbH & Co KG. A 27-year old legacy of building the best quality solutions for whole-body cryotherapy is the foundation to offer our high performance cryo chambers - The Art of Cryo Vaultz® .

Main products and services

We offer a wide range of treatment solutions for whole-body cryo.

■ **single Vaultz®** are space-saving solutions. The V1 is the superior, innovative entry-level model. V1 lux is the professional, corner version, with an automatic air drying system and optional design stainless steel interior designed by Capristo® .

■ **vario Vaultz®** offers -110°C in a spacious treatment room, with one or two anterooms. The control unit, designed in carbon by Antonio Capristo, houses a 22" display. CCTV, intercom and sound module in the treatment room as standard. Extra large windows give perfect visual contact with guests.

■ **unical Vaultz®** are for the innovative, who like extravagance. They can be used to deliver special one-off projects for selected customers.

Art of Cryo products are made to the highest quality standards and are only



Vaultz® - The High-Performance
Cryo-Chambers

powered by electricity. They're also extremely efficient and eco-friendly, delivering accurate temperatures. Our technical knowledge has been honed over 30 years and our equipment is designed and manufactured by parent company, L&R Kältetechnik.

USPs

All products are made in Germany. Refrigeration, control cabinet production and software programming under one roof. Through our partner, an ideal

treatment and marketing software is available, offering individual treatment times for each customer.

Top clients

We worked for many worldwide top class sports clubs, hotels, clinics and cryo centers for 25 years under another brand. Most recent references of the new Art of Cryo Vaultz® are Cool-Zoone (D), Repose- Space (UK), Medical Sport Stadium (FR), Soho House Rome (IT), Core Spa (KSA), Alpenresort Schwarz (A).

Where in the world?

Worldwide.

Future plans

To develop the division Art of Cryo with the brand Vaultz® from quality leader to be the absolute leader in WBC solutions. To offer complete treatment solutions, including advanced diagnostics.

Who's who?

Rainer Bolsinger, CSO & CMO;
Andreas Blum, dir sales hotel & spa APAC
Jürgen Cyba, head of service;
Marco Pantani, head of technical department;
Robin Melenhorst, head of connectivity.



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www.barrandwray.com

Background

Founded in 1959, Barr + Wray is recognised as a world-leading provider of spa design, engineering and pool & spa equipment.

Main products and services

Our worldwide services include the following:

- **Engineering consultancy:** for wet area items such as pool water filtration systems and bespoke thermal experiences – saunas, steamrooms, ice fountains, hammam, heated loungers and snow cabins.
- **Interior design:** a highly innovative design team offering a fully coordinated and integrated spa interior design solution.
- **Supply & install:** Installation of all wet area equipment by our own in-house team of fitters.
- **Aftersales:** offering a quality aftersales and maintenance service for all projects.

Additional products

Pools: vitality/hydrotherapy, lap/exercise, cold plunge, onsen and mineral. Thermal cabins: saunas, steamrooms, hammams, snow cabins, rasuls; experience showers, ice machines, and heated loungers/benches. FF&E: massage tables.

USPs

Being able to create award-winning spas, offering a full interior design package

BARR + WRAY

and a technical ability to supply spa wet area solutions, offering flexible and cost-effective services unrestricted by geography or size.

How many spas do you supply?

More than 300 spas worldwide.

Top clients

Four Seasons, Le Meridien, Jumeirah Group, Mandarin Oriental, Ritz Carlton, IHG, Fairmont Raffles, Shangri-La, One & Only, St Regis, Grand Hyatt and Leela.

Where in the world?

Headquartered in the UK with subsidiary offices in Dubai and Hong Kong.

Future plans

To continue to remain a key driver in the design and engineering aspects of spa resorts worldwide, supplying both new and existing customers. Barr + Wray hopes to increase its presence across new



Ian Montgomerie,
Group CEO



ESPA Rock Sauna at Resorts World™ Sentosa, Singapore

international territories and markets, helping to expand our client-based portfolio.

Trade shows

Spatec Europe; Global Wellness Summit

Who's who?

Ian Montgomerie, group CEO;
Lorne Kennedy, operations director;
Derek Barton, MD, Dubai & Hong Kong;
Corrine Sunter, sales director, Dubai;
Graeme Banks, design director, Dubai;
Cheryl Hanna, spa sales manager, UK & Europe.

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ask the **towelling** experts



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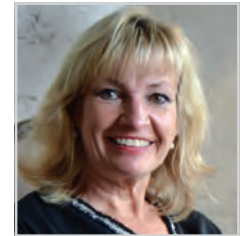
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Barbara Cooke, founder and managing director

Background

BC SoftWear is the leading textile supplier for luxury hotels and spas in the UK, France and worldwide.

Products are designed for the most discerning customers, where quality and exceptional performance are the standard.

British-based, BC SoftWear was launched in 2002 by founder and managing director, Barbara Cooke. The company provides expertise in the manufacture of exceptional quality spa linen, luxury bathrobes and footwear to 34 countries worldwide, and is renowned for its unique understanding of the spa and hotel markets.

With an enviable reputation for supreme quality towels and robes that stay softer and fluffier for longer, we guarantee our clients will receive exceptional customer service and reliable supply, with many items immediately available from the UK warehouse.

Main products and services

BC SoftWear is unique in its exceptional level of off-the-shelf stock items and fast service. We moved to a larger premises to increase capacity and enhance efficiencies, so there's no waiting for stock and fast reliable service.

We supply pure spa linen for the most luxurious spas: superior 300 thread count, 100 per cent cotton sheets, duvets, duvet

covers and pillows to fit the treatment couch. Our new, eco-savvy SmartSoft® range, includes jumbo sheets, couch covers and header towels to provide exceptional luxury and softness; luxury bathrobes with sizes from age two-years-of-age to 4XL, because we think about your clients' needs; spa and hotel footwear with a unique anti-slip sole certification; couch covers, lounge chair covers, fleecy blankets, spa carry bags and a full range of towelling spa accessories.

We believe an exceptional treatment begins with the touch of the bathrobe and the smooth feel of the spa linen on your skin. Your luxury spa experience begins with BC SoftWear.

USPs

BC SoftWear's eco philosophy is evident throughout the product range. We manufacture exceptionally large spa towels to reduce the number of towels required during a treatment, accelerate the treatment turnaround, reduce drying times and minimise laundry costs.

Bathrobes provide superior luxury with exceptional quality. SupremeSoft spa linen absorbs less oil, repels odours and stays fresh longer.

Where in the world?

In addition to the UK, we have BC SoftWear agents in France and Germany and supply to 34 countries worldwide.

Top clients

Spa brands: Bamford, Gatineau, Germaine de Capuccini, Oskia Skincare, La Mer, L'Occitane, Voya. **Spas and hotels:** Bernard Loiseau, Carden Park, Champneys, Center Parcs Aqua Sana, Chewton Glen, Cowshed Spas, Galgorm Spa & Golf Resort, Pennyhill Park, The Deep Nature Group, Relais Châteaux, Rockcliffe Hall and many more.

Future plans

We develop products based on customer needs. Our latest collection, SmartSoft®, offers responsible, sustainable luxury that includes bathrobes, spa linen and towels, which have been rigorously tested to guarantee performance, robustness and longevity.

SmartSoft® which includes the SmartKnit towel range, is an energy saving collection designed to conserve 70% energy and reduce costs both in the laundry room, as well as in longevity, since the entire collection is snag free, made from knitted technology. BC SoftWear provides sustainable solutions from the hotel bedroom to the spa treatment couch.

Who's who?

Barbara Cooke, MD;
Sam Cooke, sales director;
Vita Douce, France agent,
c.fejoz@bcsoftwear.fr



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BELTRAMI[®]
designing textile experiences

MADE IN ITALY



Cinzia Imberti Beltrami,
CEO

Background

Beltrami is an Italian family-owned business with over 50 years' experience in textile manufacturing. We specialise in bespoke projects, designed and developed to customer specifications. We manage the complete production process, from the early stages of design through to weaving and customer service, which gives the highest quality standards.

Main products and services

We provide all textile products spa operators need, from oshiboris to complete treatment bed setups and from bathrobes to relax blankets, including a wide range of technical accessories, such as bespoke cushions in different materials and oil resistant covers.

All our products are customisable in different fabrics and tested for the specific use and heavy laundering. We offer a flexible service and specialised assistance from the very first steps of the project, putting our know-how and expertise to our customers' complete disposal.

USPs

Our approach to the spa world places a strong emphasis on bespoke design, where our close collaboration with our customers and their designers is a decisive factor.



Beltrami offers comfortable yet elegant designs

We aim to create products not only with aesthetics and brand consistency in mind, but also with a strong focus on their specific function and use. Our projects are fully tailored, often including items designed and developed for the specific services and treatments provided by individual spas, such as special massage and manicure cushions, body wraps and paraffin gloves. In addition, we offer towels in all sizes and a wide range of bathrobes and create treatment bed setups, specially for each bed shape and size.

Top clients

Spa Le Bristol by La Prairie (Paris), Goji Spa at K2 (Courchevel), The spa at The Merrion (Dublin), Lefay Resort & Spa (Italy).

Where in the world?

We have customers all around the world, whom we directly supply from our facilities in northern Italy or through selected local partners.

Future plans

We will focus on R&D, to expand our Autentica Fibra di Legno Beltrami collection (wood fibre) with some innovative, performing and unique products.

Who's who?

Cinzia Imberti Beltrami, CEO; Katia Gallizioli, international key account; Stefania Cantini, international key account/MKTG; Luca Imberti, sales manager Italy.

What the clients say

"Over my last ten years as spa manager at Lefay, our partnership with Beltrami has been a certainty and a point of strength. I have had the possibility of creating and developing products responding to the new needs, requirements and evolution of the hospitality market."

Fabrizio Castellani, spa director, Lefay



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A Beautiful Secret

An Italian company that supports Skin Therapists' daily work with the unique Bioline Jatò[®] System working Method, safe and effective skincare products and treatments, for a customized result-driven wellness experience.

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BIOLINE
JATÒ



Tommaso Corradini,
general manager

Background

Bioline Jatò is a family-founded Italian company operating in the professional skincare industry since 1979. Founded as a school for aestheticians, it evolved into an international brand thanks to certified educational programmes, protocols and product innovation, designed with therapists' professional development in mind.

Bioline Jatò manages the relationship with all its clients and distributors with a touch of quintessentially-Italian elegance and style. The company has always paid attention to sustainability, guaranteeing maximum safety and effectiveness.

Main products and services

Our Italian-made professional and retail products allow us to develop customisable and effective skin solutions for all. This complements our exclusive working method – the Bioline Jatò® System – and manual techniques that offer the maximum customer experience, both for face and body.

USPs

Certified, safe and effective formulas, based on the use of natural ingredients, biotechnology and unique complexes are combined with precious textures and scents: these are the results of Bioline Jatò



The line uses effective, natural ingredients

laboratories' advanced research and of 40 years of innovation. Moreover the company boasts the Bioline Jatò® System, an exclusive method which ensures the best performances and duration of professional products and treatments thanks to a physiologically-balanced sequence of manual skills.

We also develop functional manual methods to give measurable results, which are enhanced by the products, and that offer a satisfying working tool for skin therapists.

Face and body beauty projects are structured in customised seasonal treatments that stimulate the skin functionality

all year round, taking into account different climates and skin types, according to the seasonal biorhythms. This ensures long-lasting customer satisfaction while maximising results and minimising treatment sessions. Bioline Jatò remains dedicated to supporting therapists in their development by offering cutting-edge skincare solutions.

Top clients

Day spas, spas and spa chains that need to maintain high standards for their consumers, offering visible results and memorable wellbeing experiences.

Where in the world?

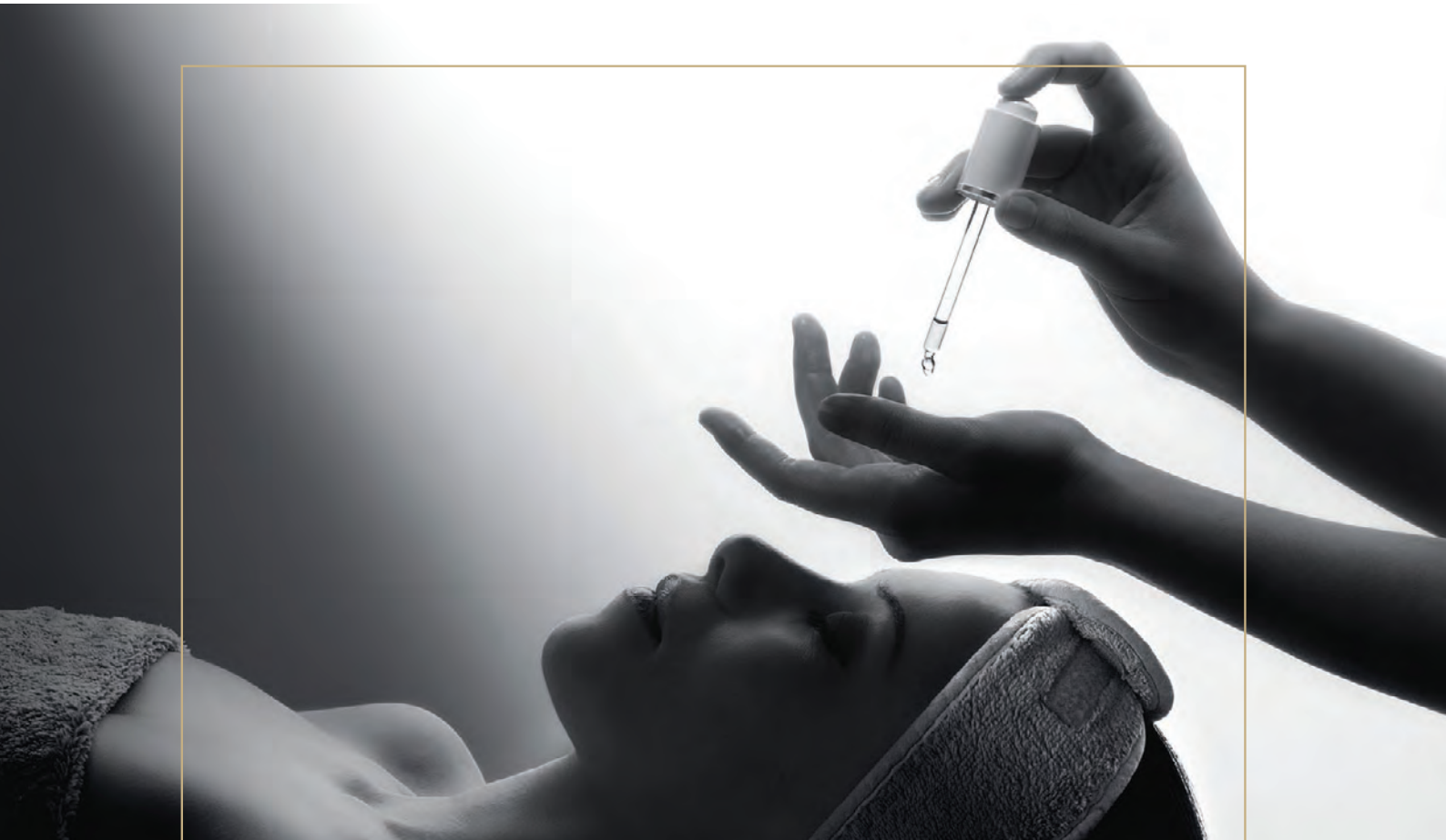
Our products are distributed throughout the best spas in more than 40 countries worldwide.

Future plans

Bioline Jatò is constantly improving its environmental, social and economic sustainability commitments. We are currently innovating to develop a new facial skincare collection created in line with these company values.

Who's who?

Tommaso Corradini, general manager;
Clara Corradini, founder;
Roberta Fiorentini, export manager.



HIGH-END PERSONALIZED BEAUTY CARE

For 45 years, the Biologique Recherche Methodology has a reputation of expertise based on a clinical and personalized approach in their beauty treatments. Using pure, concentrated and active ingredients within their products, as well as innovative protocols and specific manual techniques adapted to the different Skin Instants[®] it offers the best solution to building better skins.

CONTACT US

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Biologique Recherche

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www.biologique-recherche.com



Left to right, Pierre-Louis Delapalme, Rupert Schmid and Dr Philippe Allouche

Background

Biologique Recherche was founded by a French family of passionate skincare experts. Now it is owned by Rupert Schmid, Pierre-Louis Delapalme and Dr Philippe Allouche, son of the founders, who remain loyal to the brand's founding principles, ensuring the transmission of its unique methodology and results-driven personalised approach.

Main products and services

Our R&D team is driven to bring unique products to market at the cutting-edge of skin biology expertise. Toleskin is a combination of topical products, supplements and rituals which work from the inside out and are specifically developed for intolerant Skin Instants®, for example epidermises which need to be rebuilt. The range includes four innovative skin care products: Toleskin [DS] dietary supplement; Toleskin [B] desensitising booster powder and sterile serum; Toleskin [M] pre-impregnated mask; Toleskin [C] reconditioning sterile cream.

USPs

Biologique Recherche's best asset is its personalised methodology, which combines powerful products and effective treatment procedures which respect the skin's structure and physiology in order to ensure the best results.

It took 45 years to build this rigorous, complex methodology, and it can only be passed on through intensive training. The company's highly customised solutions target a client's individual needs, making Biologique Recherche the choice of brand for the most discerning clientele. The unique manufacturing process is one of the main reasons for the effectiveness of the formulations: there is no mass production and every batch receives great attention. Biologique Recherche's products contain a high concentration of botanical, marine and biological active ingredients – over 20 percent in most products. The company chooses the highest quality active ingredients available and cold-processed formulations to preserve their structure. Finally, to preserve the integrity of our products and decrease the chance of allergic reactions, fragrances are not used.

Top clients

Our clients include Ambassade de la Beauté, Paris and worldwide. Four Seasons; Barrière Group; Grand Hyatt; Mandarin Oriental; Peninsula; Ritz Carlton; Shangri-La; St. Regis; One & Only and Sofitel.

Where in the world?

Our products are available in 3,000 locations in more than 85 countries.

What the clients say

“Dahlia Spa is a proud partner of Biologique Recherche at the Four Seasons Hotel Abu Dhabi at Al Maryah Island.

Our skilled therapists have received in-depth training thanks to the Biologique Recherche's brand experts, which has enabled them to bring the skin of our guests to its optimal state.”
Robert Chinman, director of public relations, Four Seasons Hotel Abu Dhabi at Al Maryah Island

“Our partnership with Biologique Recherche enables us to provide guests with a customised facial and body treatment that is luxurious, yet still clinical and results-oriented. The affinity between our aestheticians and Biologique Recherche's techniques and products showcases a spa experience that has proven extremely popular with spa guests.”
Jonathan Crook, general manager, The Peninsula New York

“The perfect blend of our specialised spa counsellors and Biologique Recherche's methodology have elevated our spa to an essential wellbeing retreat for our guests. We knew it was a perfect match from a company who shares the same values as ours.”
Charles de Foucault, general manager, One&Only Le Saint Géran, Mauritius



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Roger Sholanki, founder and CEO



Background

Founded in 2004, Book4Time is a global leader in spa, wellness and leisure activity management solutions for the hospitality market. As the only enterprise SaaS technology in the hospitality wellness industry, Book4Time manages the end-to-end guest experience for international hotels, resorts, casinos, golf and private member clubs.

Main products and services

Spa software with all the features needed to efficiently manage and grow your spa business:

Tablet App: easily manage bookings, customers and check-ins without ever needing to be at a computer.

Online Booking: A centralised, fully integrated booking system that makes it easy for guests to book appointments online, and helps you keep track of bookings in real-time.

Marketing & Retention: From loyalty points and referral incentives to gift cards and spa packages, they have what you need to improve guest experience and drive revenue.

Revenue Management: Their comprehensive POS system seamlessly integrates with your preferred payment processor; or you can streamline your business using their fully compliant Book4Time Payments.

Guest Experience: Manage guest profiles,



Book4Time analytics dashboard

purchases and customer activity across all your locations to personalise each visit.

Reporting: With over 200 sales and financial reports, it's easy to forecast revenues, discover trends, track KPIs and more.

USPs

Book4Time is the first cloud-based software for the wellness industry to provide a centralised multi-location platform. It has over 50 integration partners for a seamless customer and business management experience.

Book4Time publishes new updates every 4-8 weeks, has the industry's highest uptime at 99.99%, supports 12 languages in over 85 countries worldwide, and has LIVE 24/7 phone and email support through strategically located global customer support centres. It also helps businesses maintain

compliance by assisting with local tax laws, data and privacy regulations.

Top clients

Leading day spa chains such as Clarins and Cowshed. Top global hotel brands including Fairmont, Marriott, Four Seasons, Accor, Hyatt, Hilton, Equinox, and Shangri-La.

Where in the world?

In over 85 countries – major markets include North America, Europe, Middle East, Asia-Pacific, India, Latin America and the Caribbean.

Future plans

Book4Time recently launched its all-in-one payment solution, Book4Time Pay. It's also working on a platform that connects spas with leading marketplaces.

Who's who?

Roger Sholanki, founder & CEO;
Sean Anderson, CRO, VP Global Sales.

What the clients say

"Book4Time has been a god send! It has made everything easier – scheduling appointments, inventory, and adding services and products. It simplified everything that we did and put it into one single location."

Sarah Garland, senior manager of planning, Equinox

Details matter.

So does your
software.

booker
by mindbody

Booker by Mindbody

651 Tank Farm Road, San Luis Obispo, California 93401, USA

Tel: +1 877 755 4279

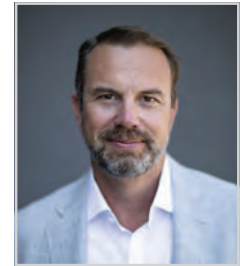
Email: sales@mindbodyonline.com

Twitter: @askmindbody

Blog: www.mindbodyonline.com/business/education

www.mindbodyonline.com/spa-software

booker
by mindbody



Josh McCarter, CEO

Background

Booker by Mindbody is the industry's leading cloud-based spa and salon management platform. Our cutting-edge software is designed to meet the needs of today's beauty and wellness businesses owners, offering them everything they need to run and grow their businesses safely and efficiently.

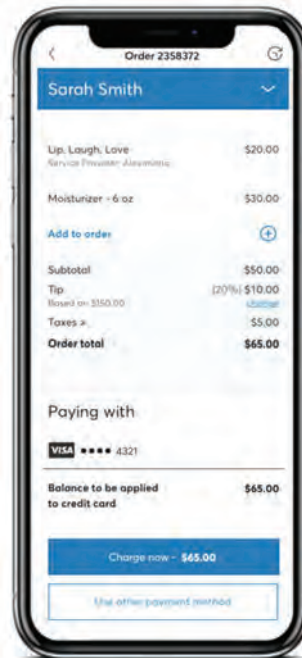
Main products and services

You can get decent booking software anywhere – if that were all your business needed.

To keep you thriving, we offer a true all-in-one solution, empowering you with everything you need to promote your business and keep clients coming back. We also help you keep them safe with a seamless, low-touch experience from booking to check-out.

Booker creates software designed for the modern salon or spa:

- AI-powered messaging to free up staff and boost bookings
- Integrated suite of automated marketing tools
- Online appointment booking from your website and everywhere that clients book beauty and wellness
- Staff scheduling, payroll and reminders
- Comprehensive CRM and inventory management
- Integrated point of sale and powerful reporting
- Ability to sell memberships and gift cards



Booker software—designed for the modern spa

USPs

Our cloud-based platform gives owners and managers back-office access from anywhere.

The system enables businesses to offer a sleek, low-touch experience from booking to rebooking that keeps clients and staff safe.

With our business app, your team can manage schedules, update client info, and run transactions on the go.

Joining Team Booker also plugs you into Mindbody's exclusive consumer network, putting your business in front of millions of people booking and buying services just like yours.

We're also proud to offer the industry's best support and training to help get new customers up and running ASAP. And if you're tech-savvy, you'll love our robust APIs that enable custom integrations with third party apps, as well as our PMS integrations.

Top clients

The Ten Spot, Paint Nail Bar, Urban Waxx, Sweet and Sassy Kids Spa.

Who's who?

Josh McCarter, CEO

Sunil Rajasekar, president and CTO

What the clients say

"I love that Booker is so accessible. For us as a franchise system, it gives us visibility into what's happening at location level."

Vanessa Jakobson, CEO, Blo Blow Dry Bar

"Booker is the most robust software I've ever used." *Simone Smith, owner, JBe Beauty*



Cariitti

www.cariitti.com



Cariitti Oy

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Facebook: www.facebook.com/Cariitti/

Instagram: www.instagram.com/cariitti/

www.cariitti.com



Peter Ruokonen,
CEO and owner

Background

Cariitti is a Finnish family business founded by Kari Ruokonen in 1998 and owned now by his son Peter Ruokonen. The name and story of Cariitti originate from its founder's first name and the three Graces of Greek mythology, the Charites, who brought glory, joy and prosperity to people.

Main products and services

As the name implies, Cariitti wants to bring light and comfort to premises. The selection includes versatile lighting solutions for wellness facilities including sauna, hammam, bathroom, spa and pool areas. The company manufactures luminaires and also a line of sauna benches and dressing room furniture at the company's own factory in Finland. The goal is to offer high-quality products that will last long thanks to both their quality and timeless design.

The product range includes light spots, indirect linear lighting and lighting sets made with fibre optic and LED technology: optical glass fibres for sauna ceiling lighting, LED lighting for sauna benches; optical plastic fibres and LED lighting for spas, hammams, bathrooms and pools. The standard lighting sets can be accessorized with decorative light fittings,

and customers can have lighting solutions modified or completely custom-made to fit their individual needs.

The company has been awarded the Finnish Key Flag symbol, which demonstrates that the products are manufactured in Finland.

Our principle has always been that lighting is not just about the amount of light, but also about creating an atmosphere. We help our customers to build a comfortable and harmonious space where both the eye and the mind rest. The mind and body relax in wellness facilities, and Cariitti provides a framework for this with a harmonious and properly designed lighting.

The company's values include domesticity by having own manufacturing unit in Finland, continuity of the family business and environmental friendliness by choosing high quality, long-lasting materials. In-house product development and in-production quality control guarantee high quality and smooth customer service.

Top clients

Cariitti lighting has been used in many public venues, such as Finnish National Gallery Ateneum, Helsinki, and British

Library, London; in hotels and spas, such as Hotel Kämp, Helsinki, Hotel Cheval Blanc, Paris, Beacon Hill Clubhouse, Hongkong, Limassol DelMar, Cyprus; and also in luxury cruise liners built in Finland.

Where in the world?

Cariitti operates in Finland and exports from Finland to over 40 countries worldwide.

Future plans

Cariitti will launch new lighting products, such as Aspectu, a digital thermo&hygro meter with a sand timer function, and develop its cooperation with the existing partners and find new ones.

Who's who?

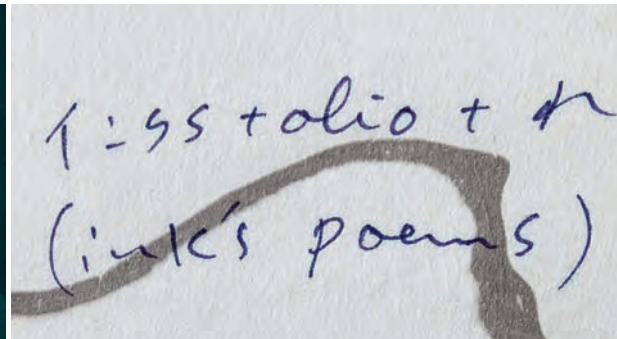
Peter Ruokonen, CEO and owner;
Jaana Partanen, export manager.

What the clients say

"One of the most important features of Cariitti is quality. At Limassol DelMar we used Cariitti lighting and Taive sauna interior. The design and quality matched the concept and our client is very satisfied. We definitely recommend and continue using Cariitti products."
Marios Pamboris, owner/director, Pamenea Trading LTD



[comfort zone]
conscious skin science



Comfort Zone

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Tel: +39 0521 965611

Email: contactcz@comfortzone.it

IG: [comfortzoneskin_official](https://www.instagram.com/comfortzoneskin_official)

www.comfortzoneskin.com

[comfort zone] conscious skin science



Davide Bollati,
founder and chairman

Background

Made in Italy since 1996, Comfort Zone is a professional lifestyle brand offering clean, results driven formulas, that respect both the skin and the planet. The advanced research of the in-house R&D laboratories is guided by Dr Davide Bollati, pharmacist and founder of the brand, and is supported by a multi-disciplinary scientific committee.

Main products and services

Comfort Zone's comprehensive face and body professional and retail range allows clients to experience memorable facials and rituals enhanced by signature massage techniques.

- **Sublime Skin** Antiaging natural filler solutions with a potent botanical extract from regenerative agriculture.
- **Hydramemory** Double deep hydration with micro and micro Hyaluronic acid.



Sublime Skin
The Natural Filler Solution

- **Renight** Nighttime anti-oxidant repair with Vitaminic Organic Gojii Berry oil.
- **/skin regimen/** With the exclusive, organic Longevity Complex™, clinically proven to contrast premature aging caused by modern living, in particular stress, pollution and unbalanced lifestyle.
- **Tranquillity™** Aromatherapy bath and body line with the iconic, relaxing blend of essential oils for deep wellbeing.

USPs

- Certified B Corporation
- 25-years heritage in the spa industry
- Online and traditional education programs
- Signature facials and rituals
- Conscious formulas & packaging
- Up to 99% natural-origin ingredients
- Botanical extracts from regenerative agriculture
- Vegan, free from silicones and parabens
- Internal R&D
- Open-air lab Scientific Garden
- Made in Italy
- Carbon neutral packaging and production
- 100% recyclable packaging
- Refillable solutions
- FSC recycled paper and packaging materials
- Certified Plastic Neutral by Plastic Bank

How many spas do you supply?

More than 5,000 across every continent.

Future plans

Sustain regenerative agriculture through the partnership with Rodale Institute for the sourcing of natural ingredients and to support CO2 sequestration. Committed to be net-zero by 2030.

Who's who?

Davide Bollati, founder and president;
Arnaud Goullin, global brand director;
Luisa Poisa, marketing director;
Barbara Gavazzoli, communication and education director.

What the clients say

"Our professional treatments use Italy's finest natural spa products: Comfort Zone, selected for their sustainable and ethical approach to beauty." *Cipriani Hotel, spa manager*



/skin regimen/
modern plant chemistry™

CROWN¹

SPORTS LOCKERS

- Changing Rooms
- Washrooms
- Spa Treatment Rooms
- Reception Areas
- Bench Seating

More than
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W www.crownsportslockers.co.uk



Crown Sports Lockers

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Tel: +44 (0)1803 555885

Email: sales@crownsportslockers.co.uk

www.crownsportslockers.co.uk



More than just lockers



Spencer Grimwood,
director

Background

Founded in 1990, Crown Sports Lockers are highly regarded by clients, interior designers, and architects as the specialists in design, manufacture and installation of bespoke lockers and furniture.

Main products and services

Lockers and furniture for wet and dry changing rooms, workplaces, schools and the healthcare sector. Available in a selection of finishes, lacquered real timber, painted real timber, laminate, melamine and anti-bacterial. We also provide Corian fabrication, washroom vanities, cubicles, IPS, bench seating and reception desks.

USPs

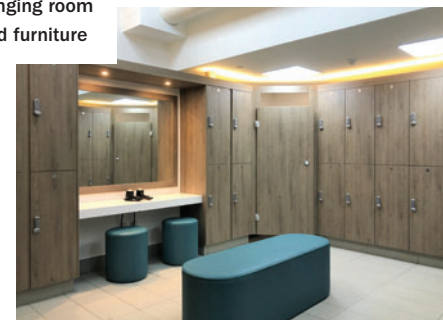
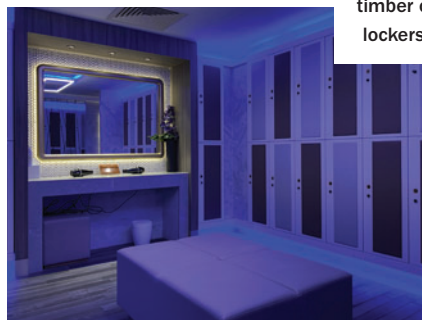
- Nearly 30 years' experience
- In house design and manufacture
- Quality product and installation
- Made in Britain
- FSC accredited

Top clients

We partner with major hotel groups, independent spas, football clubs, gyms, golf clubs, schools, corporate companies, and healthcare providers.



Crown sports Lockers specialise in bespoke timber changing room lockers and furniture



Trade shows

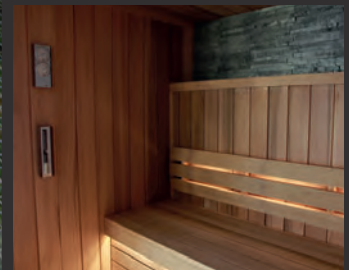
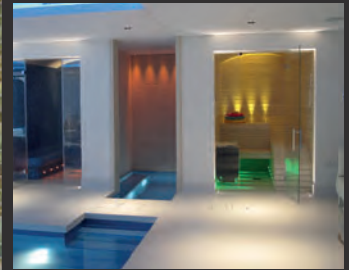
We usually exhibit at the Independent Hotel Show and Elevate.

Who's who?

Spencer Grimwood, director;
Sam Palmer, director.

What the clients say

"Crown were a delight to deal with throughout and we were all impressed with their professionalism and aftersales service. Like us, they strive for perfection. I couldn't fault them."
Adrienne Brend, Project Manager, Saunton Sands Source Spa & Wellness



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Barry Smith, CEO

Background

Dröm UK was founded in 2002 by Kicki Carlsson and Barry Smith. The company specialises in the design and installation of luxury, bespoke spa and thermal wellbeing areas and has, over the years, brought exceptional, innovative wellness products to the industry.

Main services

- **Consultancy:** Dröm UK provides expert consultation and coordination at all levels, from architects to builders. The company can offer advice on all technical aspects and design elements of your projects.
- **Design:** Dröm UK's design team takes pride in meeting clients personally, to fully understand their dreams and requirements, before conceiving and constructing a bespoke sanctuary to suit each individual hotel, spa or health club.
- **Project management:** Once the concept and specification is approved, the planning can be a multi-disciplined project requiring a high level of coordination of different works. A construction schedule is agreed and adhered to and any disturbance is guaranteed to be kept to a minimum, bringing the project to a satisfactory completion on time and to budget.
- **Build:** All Dröm UK installations are built to the highest specification and quality by the

company's fully trained in-house team of professional specialist fitters.

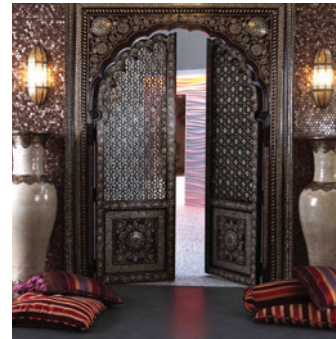
- **Servicing:** Once built, we continue to offer reassurance and peace of mind with all our rooms covered by comprehensive service plans, providing ongoing specialist support.

USPs

Dröm UK's beautiful showroom, the only one of its kind in the UK, displays around 20 innovative, bespoke room designs. These showcase how Dröm's attention to detail and creative approach set it apart from its competitors. The showroom is constantly evolving and will see the addition of stunning, new, fully working rooms throughout the course of the coming year. We build sustainable thermal rooms by using products that are energy efficient and by incorporating FSC timber. We are also reducing our carbon footprint by replacing our vehicles with electric or hybrid models.

Top clients

Pennyhill Park Hotel & Spa; Coworth Park Spa; The Lansdowne Club; Stoke Park



Dröm UK showroom

Country Club; Galgorm Resort & Spa; Four Seasons; Chelsea Barracks; Equinox Gym; The Glebe; ISG, Multiplex; The Bothy at Heckfield Place and Atelier de France.

Where in the world?

We design, supply and install projects throughout the UK, Europe and the Middle East.

Who's who?

Barry Smith, CEO and co-founder;
Kicki Carlsson, ambassador and co-founder;
Lewis Hallett, sales & operations director.

What the clients say

'We approached Dröm UK because of their impeccable reputation in the wellbeing industry. Their open, professional, friendly approach has assisted throughout our journey together. Dröm worked to our tight schedules and the installation team were professional and efficient. We're looking forward to collaborating with them on other projects. We wouldn't hesitate to recommend them to others.'

Spa manager, Pennyhill Park

crafted till
PERFECTION

Top-quality spa & wellness furniture



Photo Credit - Fushifaru, Maldives



Photo Credit - Schloss Fellin, Estonia



Photo Credit - Hotel Le Cep, France



Photo Credit - AT Herbal Hotel, Cyprus



Photo Credit - Grand Hyatt Kochi Bolgatty, India



Photo Credit - POSIA Luxury Retreat & Spa, Italy

- Electric Spa Treatment Tables
- Ayurveda Massage Tables
- Relaxation Loungers
- Manicure Pedicure Furniture
- Spa Equipment & Accessories

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Email: info@spafurniture.in

www.spafurniture.in



Lalit Kumar Sharma

Background

Esthetica was founded in 2011 to manufacture a high-quality premium spa furniture range for spa and wellness centres across the globe. The company is owned and managed by Lalit Sharma, who is driven by passion, integrity and innovation to create aesthetically appealing and functional spa and wellness furniture.

Main products and services

Esthetica offers a large and diverse range of products which includes electric spa treatment tables, Ayurveda massage tables for Abhyangam and Shirodhara treatments, solid wood massage tables for Thai, Balinese and Swedish massages, spa carts and trolleys, indoor and outdoor relaxation loungers, manicure and pedicure furniture, foot reflexology chairs, therapist stools, portable massage tables and spa accessories. Each piece of furniture is crafted with the finest raw materials in our well-equipped factory with modern woodworking machines and a team of skilled craftsmen.

USPs

We offer exceptional quality, exquisite designs, competitive pricing and quick lead times for our products, created with real wood for aesthetic appeal and longevity.



Tejas – the latest addition to Esthetica's electric spa treatment table range

We understand clients' requirements and design bespoke furniture with immense care and precision. We blend their vision and needs to make perfect products in their entirety. We have a variety of wood options and upholstery choices to choose from.

Top clients

Our key customers include leading hospitality groups, spa consultants, spa management companies and distributors across the globe - such as Six Senses, Marriott, Hyatt, Hilton, Accor and ITC Hotels.

Where in the world?

We work across the globe and have distributors and companies promoting

our products in the US, UK, Europe, Middle East, Asia and Africa.

Future plans

We are committed to adding a new range of speciality massage tables for vibroacoustic therapy, salt therapy and physiotherapy tables.

Who's who?

Lalit Kumar Sharma, managing director; and Yogesh Sharma, export manager.

What the clients say

"Six Senses has been working with Esthetica for last six years. They offer high-quality spa and wellness furniture, on-time deliveries and have been good at customising the spa furniture as per our request. Six Senses wishes all the best to Esthetica."
Ruwaida Saley, corporate director openings and transitions support, Six Senses

"We have been working with Esthetica for a number of years now, and they have added another dimension to the Spa Vision portfolio. Their ability to customise and quickly turn around orders is a real benefit, and for our Asia Pacific office they have provided a cost effective solution for our many clients in that region."
Susan Auld, director, Spa Vision

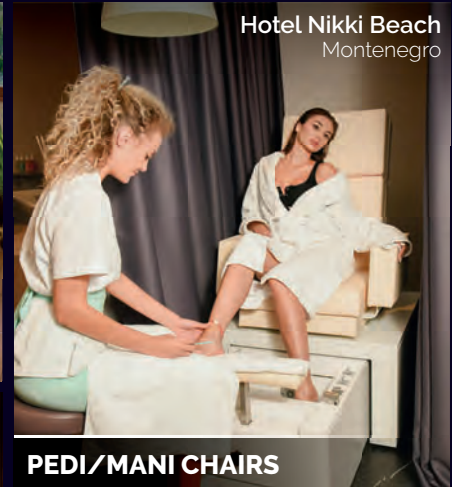
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Sammy Gharieni,
founder and CEO

Background

30 years of innovation, and German engineering, are the cornerstones of the Gharieni Group's premium global brand - known for its Mind/Body Verified Wellness Technologies - and the highest quality Medical, Spa, and Wellness equipment.

Today, Gharieni is positioned as one of the most innovative players in the Wellness industry – creating unparalleled guest experiences for the most discerning wellness seeker, globally. Present in more than 120 countries, our clients include some of the most prestigious names in the luxury hospitality, medical wellness, resorts, residential and other well-being environments.

Our sustained, dynamic, and exponential growth continues to fuel our expansion, internationally. We are proud of the many awards and prizes we have won and look forward to the continuing development of our business into the Experience and Transformation economies.

Since 2019, Gharieni has been a Forbes Travel Guide (FTG) brand official - returning this year as The Official Spa & Wellness Technologies and Equipment Brand.

Selected to represent best products and services in the Luxury Hospitality, Spa, Medical Spa, and Residential.



©BERGAMOS RETREAT, USA

Made in Germany design and engineering

Gharieni embodies the core values and exacting quality standards demanded by FTG, the only independent, global rating system for luxury hotels, restaurants and spas.

Main products and services

Taking wellness to the next level, Gharieni creates a unique and distinctive guest journey which fully integrates innovation and design while supporting the wellness practitioner to deliver an elevated experience - and a reflection of each client's brand identity.

USPs

Innovation is our passion. We complement and facilitate the transformation of the

Wellness space with functionality, attention to detail, and the design aesthetic.

With the Gharieni Mind/Body Wellness Technologies, the company has created a collection of technology beds, each with its own discreet features and verified wellness benefits. The verified benefits of these beds are paving the way for the future of wellness, with the use of technology for hands-on, and touchless experiences to enhance chronic disease prevention, mental fitness and provide wellbeing optimisation.

Top clients

Europe: Cheval Blanc Paris, France; Guerlain Champs-Élysées, Paris, France; Bamford Wellness Spa, UK; Angsana Corfu Resort & Spa, Greece; Fairmont Windsor Park, UK; Six Senses Porto Elounda Golf & Spa Resort, Greece; Spa at Resort Ragaz, Switzerland; The Johnstown Estate, Johnstownbridge, Ireland.

North/South America: Cartesiano Urban Wellness Center, Mexico; Trellis Spa at The Houstonian Hotel, Club & Spa, USA; Carillon Miami Wellness Resort, USA; Dr. Barbara Sturm Los Angeles Boutique & Spa, USA.

UAE: The Park Hyatt, Dubai; Mandarin Oriental, Jumeira; Raffles The Palm, Dubai; The Londoner Macao, China; Palazzo Versace, Dubai; Waldorf Astoria, Kuwait.



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G.M. COLLIN®



Marc Sayer, president

Background

G.M. COLLIN's journey began in 1957, when Dr. Lapinet, a renowned Parisian dermatologist, pioneered the use of collagen pellicles on burn victims to help heal and regain the healthy look of their skin. Since 1991, all G.M. COLLIN products are developed at the company headquarters and laboratories, in Montreal, Canada, from concept to creation, and a family-run business to this day.

Main products and services

G.M. COLLIN develops superior skin care products, from preventive care to combating the first signs of aging and for mature skin, achieving unmatched results for all skin types and conditions, thanks to its recognised expertise and innovative ingredients. G.M. COLLIN's unique clinical treatments line uses the highest quality of ingredients and formulations to achieve instant, noticeable, and lasting effects while also providing a relaxing and peaceful experience.

USPs

G.M. COLLIN, an undisputed leader in dermo-corrective skincare solutions, develops all products with the continuous goal of providing state-of-the-art product formulations. Our teams of scientists, comprised of chemists,



G.M. COLLIN, an undisputed leader in dermo-corrective skincare solutions

dermatologists and biologists, conduct hundreds of studies aimed at developing products. Each formula is the culmination of years of research and development conducted to obtain the most effective skincare solutions on the market, while minimising the risk of irritation and promoting allergen-free

fragrances. The efficacy and safety of each product is confirmed by rigorous clinical studies conducted from a pool of thousands of volunteers. Every detail is carefully studied to ensure unparalleled results.

Top clients

MGM Grand, Las Vegas, US;
Pechanga Resort Casino, Temecula, US;
Sahara, Las Vegas, US;
Omni Hotels & Resorts, Houston, US;
Windjammer Landing Villa Beach Resort, Saint Lucia.

Where in the world?

Canada, USA and many countries worldwide.

Future plans

Continuous improvement is at the heart of G.M. COLLIN's philosophy. Our laboratory and product development team are constantly working to develop new skin care innovations. Our brand is also expanding internationally, and we are looking for distributors to grow worldwide.

Who's who?

Marc Sayer, president;
Dany Brind'Amour, senior director of export;
George Sayer, director of administration and sales.

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LinkedIn: HydraFacial EMEA

Facebook: www.facebook.com/hydrafacialemea

Instagram: www.instagram.com/hydrafacialemea

www.hydracialemea.com

hydraciale



Zoe Graham and Tanja Wirtz

Background

Established in 1997, the HydraFacial Company is one of the world's leading aesthetic device manufacturers and pioneers of hydradermabrasion technology.

Main products and services

HydraFacial is the world's foremost non-invasive facial treatment that has become a firm favourite with both customers and professionals, as well as being adored and endorsed by celebrities across the globe. It is also championed by thousands of dermatologists worldwide who freely promote HydraFacial in their clinics and spas. With unsolicited brand advocacy like this, it's not hard to see why HydraFacial is both popular in driving footfall through spa doors, as well as a profitable business model. HydraFacial is perfectly positioned to attract a wider reach of demographic in your locations, including time-poor consumers who want a 30 minute treatment with instant results, to the more experienced motivated consumer looking for indulgence.

USPs

HydraFacial can treat multiple skin types with instantly visible results and no down time. The HydraFacial Elite System merges invigorating spa therapies with advanced



medical technology to enhance skin health. Only HydraFacial uses patented vortex-fusion technology for an instantly gratifying glow. HydraFacial's patented delivery system sets it apart from other services and helps deliver a multi-step treatment which cleanses, exfoliates and extracts impurities and dead skin cells, while simultaneously replenishing vital nutrients. HydraFacial is a non-invasive treatment which is pleasant to undergo and detoxifies, rejuvenates and protects the skin for immediate results and long-term benefits without downtime or irritation. We are also an 'And' company, and can be used with partner products, providing further opportunities to generate revenue.

Top clients

Our partnerships continue to grow and we have partnered with a range of luxury spas including The Corinthia, The Ritz Carlton and Four Seasons.

Where in the world?

We have over 16,000 providers across 87 countries.

Future plans

HydraFacial continues to lead with innovation. In 2022, we plan to develop our range of products and treatments even further, with personalisation at the heart of what we do.

Who's who?

Tanja Wirtz, senior director corporate EMEA; Zoe Graham, corporate accounts manager.

What the clients say

"The feedback has been phenomenal. My guests love it, my therapists love it and so does my senior management team. I am so pleased to have this treatment on my menu. HydraFacial also helps with great retail sales because I can use it with any of my current skincare brands that I'm using in my spa."
Jaunita Quadros, spa director, Sofitel London St James.



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Julian La Fontaine,
Managing director

Background

The history of IONTO-COMED began in 1979, when Gertraud La Fontaine – a pioneer with a passion for technology – opened up a cosmetic institution and developed a battery-driven iontophoresis-device.

Following this, the La Fontaine brothers founded the company and in 2015, Julian La Fontaine expanded what was by then a third generation family business.

Main products and services

The product range of IONTO-COMED includes a wide range of treatment beds offering maximum flexibility and the symbiosis of technical features and luxury for the customer.

Equipment-based treatment methods, such as ultrasound and microdermabrasion are increasingly being offered in spas. These methods increase the efficiency of cosmetic treatments and conserve natural beauty in the process.

Our treatment beds offer innovative features, such as our vibro-acoustic soundmotion technology, which deepens the impact of treatments, while maintaining the efficient management of the spa therapy room – something increasingly demanded by the spa and wellness industry.



The company's beds offer a range of features to enhance treatments, such as vibro-acoustics

USPs

We don't compromise on the quality of our products and use high-functioning materials, resulting in excellent longevity and reliability.

Alongside our quality standards, we also offer high security standards for our products, based on our quality management system, as a medical device manufacturer in accordance to DIN ISO 13485.

Even though not all of our products are certified as medical devices, they are all developed and produced according to the standards of medical devices.

Quality doesn't end with the product, it is rather a holistic claim, which also includes

the service processes and the support of customers. Customers of IONTO-COMED receive training provided by our own IHB academy and advertising material for marketing activities.

Top clients

Several luxury hotels, such as The Ritz Carlton, Hotel Adlon and the Resort & SPA Romantik-Hotel zur Bleiche are using products from IONTO-COMED.

Where in the world?

IONTO-COMED distribute in more than thirty countries worldwide, so that beauticians from the Arctic Circle to the equator are aware of the products.

Future plans

IONTO-COMED launches include GlowSolution a treatment for a smoother, brighter skin and the fully-automatic cosmetic treatment bed IONTO-DYNAMOVE C1 for footcare, wellness and massage treatments.

Who's who?

Julian La Fontaine, managing director of IONTO Health & Beauty.



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Join forces with an association powered by passionate spa professionals just like you, where the business acumen is second to none and the opportunities for growth are endless. The International SPA Association is here to support you on your path to world-changing spa success and innovation by providing top-notch research and education at every turn.

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ISPA (International SPA Association)

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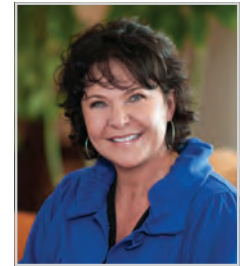
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Lynne McNeese, president

Background

Since 1991, the International SPA Association has been recognised worldwide as the professional organisation and voice of the spa industry. As a non-profit trade organisation, ISPA members are the heart of the association and encompass the entire arena of the spa world from day, club, destination, medical and resort/hotel spas to service providers, educators and resource partners. Through their volunteer contributions, the association works in unison to address the opportunities, challenges and advance the future of the global spa industry.

Main products and services

ISPA advances the spa industry by providing invaluable educational, research and networking opportunities, promoting the value of the spa experience and speaking as the authoritative voice to foster professionalism and growth among its membership. Through offering practical resources, cutting-edge industry research reports, inspiring networking events and more, ISPA seeks to assist its members in surpassing their operational goals and capitalising on every opportunity to maximise revenue, sharing the benefits of spa and making a difference in their communities. From topical Snapshot Survey research reports to the annual ISPA Conference,

members are invited to take advantage of the collective knowledge and strength of the spa community in a way that equips them with the necessary tools to rise above challenges and provide the best possible experience in the lives of guests and clients.

USPs

ISPA is the leading global network of spa industry professionals and the chief source of practical resources which sustain spa professionals through prosperity and hardship alike. The sense of belonging, togetherness, co-operation and collaboration ISPA has cultivated through the COVID-19 pandemic demonstrates the strength and impact of ISPA's collective spirit, as the association was called the "motherhood of the spa industry" due to its resiliency in the face of staggering uncertainty.

ISPA is also the only non-profit international association featuring professional education which applies specifically to the spa industry. Additionally, ISPA's *Pulse* magazine is constantly kept fresh with articles on pressing industry subjects, along with insights and updates from our deeply knowledgeable membership base.

Where in the world?

ISPA is fortunate to have members all around the globe and a Board of

Directors representing a diverse set of regions. The ISPA Headquarters team is based in Lexington, Kentucky, USA.

Future plans

ISPA's primary goal in the next 12 months is to help the spa industry continue its recovery from the impacts of the pandemic and carve a path for a successful future ahead. These efforts will be front and centre when ISPA members join together in person at the 2022 ISPA Conference that will be held 2-4 May at Mandalay Bay in Las Vegas.

The association will also build upon its workforce tools to help spas attract, retain and engage talent through a variety of essential resources delivered through a Talent Toolkit for members via a new ISPA website to be unveiled during the first half of 2022.

ISPA will continue to focus on its work with partners, educational institutions and career fairs to promote and educate students and employee prospects about the many benefits of a career in spa. Together we can make a difference.

Who's who?

Lynne McNeese, president;
Crystal Ducker, vice president;
Josh Corman, *Pulse* executive editor.

23rd century

**Regenerate
the skin,
body and
mind in
the same
center.**

i-Boost anticipates the future with technologies that interact to regenerate the skin and sculpt the body. Treatment plus exercise: a global philosophy that combines beauty, health and wellness. Expand your center's offering with i-Boost; move beyond beauty to enhance both your business and treatment results.

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i-Tech[®]
INDUSTRIES
The science of skin



Luca Gualdrini, general manager

Background

The history of i-Tech Industries started with the revolutionary inventions of Gianfranco Tudico, who designed two unique patented technologies whose effects go beyond the surface of the skin thus offering a concept of total beauty based on the perfect harmony between skin quality, balanced muscle tone and mental wellbeing.

Main products and services

The i-Boost concept derives from the principle of interconnection between the skin and the body movement and in fact combines two unique devices: icoone and icoone Booster.

Thanks to Roboderm® technology, icoone treats the skin by regenerating the structure of the connective tissue delivering up to 21,600 microstimulations per minute.

The second phase of the i-Boost treatment is carried out on icoone Booster, which activates 95% of the body's muscles through exercise on an Elispheric® platform that improves posture and balance by physically increasing muscle tone and flexibility and burning calories.

In addition to these two revolutionary technologies, the concept incorporates a turnkey package that includes:

- **An exclusive sector format and positioning,** as i-Boost is a unique concept at a worldwide level, based on technological innovation and customer focus.



PHOTO: FLORIAN SOMMET

icoone treatment

- **Continuous support and training:** training programmes, business coaching and marketing support. We work closely with our spas to ensure their success.

USPs

i-Boost is a philosophy that widens the range of action of the spa by renewing its mission, business and space.

Some of the benefits to the center that can be enjoyed immediately thanks to i-Boost are:

- **It increases the services** offered and the center's revenue thanks to an exclusive format and positioning which combines beauty and wellness, with no additional staff needed.

- **It responds to current changes** in the world of beauty care and wellness with two technologies that interact to regenerate the skin from the outside through Roboderm® microstimulations and sculpt the body from the inside with the Elispheric® movement.

- **It improves the results** reached by clients and builds customer loyalty, offering also express treatments thanks to intensive packages.

Top clients

icoone has already been chosen by some of the most exclusive and luxurious resorts and spas all around the world, check our website for more details.

Where in the world?

i-Tech Industries distributes its products in all continents, with more than 5,000 satisfied clients.

Future plans

Our plan for 2022 is to establish several i-Boost centres in the main capitals, and to continue implementing technologies and solutions for beauty, health and wellness.

Who's who?

Gianfranco Tudico, CEO;

Luca Gualdrini, general manager.




IYASHI DÔME

INTERNATIONAL

HIGH-TECH JAPANESE INFRA-RED TECHNOLOGY
CONTACTLESS AND HANDS-FREE

For almost 20 years, Iyashi Dôme has been supplying professional treatment devices and accessories to give everyone access to deep detox treatments which provide scientifically-proven benefits

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www.iyashidome.com



IYASHI DÔME
INTERNATIONAL



Shogoro Uemura, founder

Background

In Japan, there are centuries-old traditional detox cures called Suna Ryoho which can mainly be found in the hot springs of Ibusuki.

Following a family trip to Japan in 2004 Shogoro Uemura, the founder, created the Iyashi Dôme to give access to deep detox treatments to a wider public.

Main products and services

We offer two infratherapy treatment devices – the Iyashi Dôme and the Iyashi Dôme RenaiSens, as well as accessories such as the air device, enriched with oxygen and essential oils, Oshiboris and Osojis, tailor-made linen etc.

Also, we provide a training programme adapted for each professional partner, with a follow-up and re-training, if needed, during the first year. This is in order to give our partners maximum support in the development of their communication and social networks.

In order to adopt new security measures and to adapt our training programmes, we now offer both face-to-face and remote training to our clients.

A follow-up and a comprehension test allow us to provide additional training and therefore support our clients in the comprehensive use of the Iyashi Dôme and ensure their full mastery of the Japanese sauna.

USPs

As a pioneer for more than 15 years, Iyashi Dôme does not and has never responded to a fashion phenomenon but has always innovated by creating The Japanese Sauna.

A real Japanese sauna, the Iyashi Dôme acts in-depth to support detox, slimming and anti-aging, as well as muscle preparation and recovery. It also improves sleep.

Iyashi Dôme devices are the only ones on the market to have been the subject of clinical studies. They have been measured and assessed in relation to the benefits of 30-minute sessions in areas such as detox, slimming and anti-aging effects.

Thanks to the Iyashi Dôme patented catalyst, the Iyashi Dôme is the only infratherapy device that is proven to eliminate toxins in real-time during treatments.

Top clients

The Celebrity Apex Cruise Ship, The Four season resort in Dubai, The Spa-Hotel Vichy-Célestin in France, The Radisson Blue Collection in Russia, The Kisawa Sanctuary in Mozambique.

Where in the world?

In France or abroad, discover the Wellness world of the Iyashi Dôme and live a unique experience all over the world!

Future plans

We aim to offer our equipment to as many professionals in the wellness sector as possible.

Our aim is also to expand our range of options and the accessories that are available for our equipment.

Who's who?

Shogoro Uemura, founder and leader of Iyashi Dôme;
Virginie Giron, communications and event manager;
Florent Cornelis, training and key account manager.

What the clients say

"We chose the Iyashi Dome because it is the most complete treatment we have found on the market. It combines well-being and health and is adapted to all profiles, whatever the age, the state of fitness, etc.

The Iyashi Dome is not only a precious ally for our slimming support, but it is also a holistic treatment for anyone interested in improving their well-being or maintaining it over time.

It is therefore a treatment device that we have chosen with our eyes closed and that we can recommend to everyone."
Iyashi Dôme partner "Studio la Chaponnière", Switzerland.

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- SAUNABOARD STRUCTURE with the embossed surface of old wood logs

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www.jgrabner.at



Kseniia Filimonova,
area sales manager

Background

Motivated by his lifelong passion for wood, Josef Grabner founded J Grabner in 2002 as a wood veneer production specialist. In 2014, the company expanded its reach to also cover veneered panels for sauna construction, the furniture industry and interior wall finishes.

Main products and services

The company's core offering is called Saunaboard, consisting of veneered plywood panelling designed for finishing saunas. The panels have high technical characteristics which can be offered in a range of designs. Saunaboard's bonding material is also water and heat resistant, formaldehyde free and has been temperature tested up to 90°C.

In addition, J Grabner provides panels for the furniture industry and wall finishing, which are presented under the brands Prägeboard and Alpineboard. These divisions offer wooden panels with 3D embossing, featuring designs that help create a unique atmosphere in hotel suites or wellness areas.

USPs

Inspired by the beauty of nature, J Grabner offers a range of panels with different surfaces including 3D finishes, which imitate the structure of old barks. The



© HOTEL DAS EDELWEISS / PHOTO BY MICHAEL HUBER

J Grabner produces and sells products made from high-quality wood sourced from all over the world

team consistently remains committed to re-imagining sauna design and helping to bring designers' and customers' fantasy to life.

Top clients

J Grabner collaborates with top architects, designers and sauna builders, who visualise and construct wellness areas across the globe.

Future plans

The company is busy developing unique sauna panels with new embossing and top layer materials, with the goal to break the mould in sauna design.

Who's who?

Kseniia Filimonova,
area sales manager Export Saunaboard.

Sustainability Innovation Satisfaction Quality



Aromee®

Fragrances for steam baths, saunas, whirlpool, hot tubs and experience showers



Technico®

Sauna, spa and wellness technology: Technology for experience showers, saunas, hammam, steam baths and rhassoul, dosage systems, inhalation systems, light technology



Pure®

Cleaner/conditioner for sauna, spa and wellness facilities. Disinfectant and cleaner for whirlpools and Jacuzzis

Kemitron is a manufacturer of high-quality products for the spa, sauna and wellness markets (technology, fragrances, cleaners, cosmetic). The company's focus is on best quality and workmanship. All items are "made in Germany". Kemitron's products are sold on the international spa and wellness market and can be purchased via our webshop on our homepage. www.kemitron.com

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Blog: <https://www.kemitron.com/kemitron-blog/>

www.kemitron.com



Stephan Mayer-Klenk,
managing director

Background

Kemitron is a German family-owned company specialising in the development and manufacture of high-quality products for the sauna, spa and wellness industry. Our portfolio is divided into four product areas.

Main products and services

Technico – technology

Our innovative technology developed and manufactured in-house includes dosing systems (for steam baths, saunas, whirlpools), steam bath controller, salt inhalation systems, room fragrancing, experience showers, hammam soap systems, light effects, sound systems and foot baths.

Developed, designed and produced at Kemitron in Germany.

Aromee – fragrances

Our high-quality fragrances are designed for use in steam baths, saunas, whirlpools, hot-tubs, and experience showers.

Created, produced and bottled at Kemitron in Germany.

Pure – disinfectant and cleaners

We professionally and effectively fulfill the different cleaning and disinfecting requirements of swimming pools, saunas, steam baths, whirlpools and tubs.

Developed, produced and filled at Kemitron in Germany.

Skincare

After a sauna, steam bath, hammam or rhassoul, the skin is extremely receptive. Our products include creams, massaging soaps and peelings, which work on balancing stressed or irritated skin.

Created, produced and filled at Kemitron in Germany.

USPs

1. In-house development with professional support

All Kemitron products are designed, developed and produced in our company in Wendlingen, Germany.

We train and educate our employees ourselves, meaning that they are familiar with the products down to the smallest detail and can provide our customers with the best possible support.

2. Flexibility

Our technical equipment can be adapted to almost any room, so we can respond flexibly to characteristics of the building, culture and climate when constructing or re-designing sauna, wellness and spa facilities.

Designers and architects can plan freely in accordance with their project requirements. Our fragrance recipes can be adapted to special customer wishes. Custom creations are easily possible.

3. Claim for quality and sustainability

We only use first-class materials and raw materials for our products, which are thoroughly tested before they leave our premises. We believe good quality pays off and in the long-term, it saves both your money and our environment.

4. Customer proximity

The majority of our customers are personally known to us, so we are able to react quickly to market trends.

This enables us to respond to user needs and has led us to our greatest innovations, which are now standard in many sauna, wellness and spa facilities:

- Automatic sauna infusion system
- Adventure / feature shower
- Fragrance dosing pumps for steam baths, adventure showers, whirlpools and relaxation rooms
- Salt inhalation system
- Rhassoul system
- Hammam soap system

Where in the world?

Kemitron operates internationally!

Who's who?

Stephan Mayer-Klenk, MD and marketing director; Ingeborg Mayer-Klenk, MD; Susanne Keilich, sales manager,

LET'S FOCUS ON THE "WE" IN WELL-BEING.



KLAFS
MY SAUNA AND SPA

From the start of planning all the way to the finishing touches, we're your partner of choice when it comes to bringing health-promoting sauna and spa solutions to life. Whatever your wishes are and whatever the spa trend is, together we can make it happen. After all, one thing is for sure: guests will be looking for a healthy lifestyle, more than ever before. And where better to find it than in the unique spa experience you offer?

Be inspired, discover your spa vision of the future at www.klafs.com

KLAFS GmbH & Co. KG

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KLAFS
MY SAUNA AND SPA



Thorsten Bichler, director
international sales

Background

Founded in 1928, KLAFS is known as an award winning, world-leading trendsetter in wellness and spa.

The company is recognised as offering innovative, one-stop solutions for unique spa design and custom-made products.

With a focus on sustainability and eco-friendliness, KLAFS is a reliable partner for residential and commercial clients globally.

Main products and services

KLAFS scope of work includes the following:

■ Spa design and consultancy

With an experienced international in-house team of architects and designers KLAFS offers innovative, bespoke spa design and technical consultancy to turn every spa vision into a unique reality.

■ Custom-made products “made in germany”

KLAFS' product range includes custom-made and prefabricated thermal spa equipment offering wellbeing products from -15°C to +100°C, such as saunas, infrared cabins, steamrooms, hamams, ice and snow rooms and solutions for relaxation and treatment areas.

■ Supply and installation

With well-trained and experienced in-house project and assembly teams, KLAFS guarantees to implement even the most exclusive and ambitious spa globally.



KLAFS Sauna on AIDA NOVA

Additional services

KLAFS offers worldwide after-sales service and maintenance following project completion, with on-site service provided by members of the company's global sales and service partner network who are trained in KLAFS' in-house academy.

With its own in-house R&D department, KLAFS can fulfil even the most extraordinary customer request, ranging from a single cabin to a complete turnkey project.

USPs

KLAFS keeps a close eye on the global spa and wellness market to spot and set trends. Innovation is a key part of the company's corporate philosophy and KLAFS introduces surprising new concepts for the health and spa industry with pleasing regularity.

Working with renowned designers, architects and hospitals worldwide, KLAFS is able to develop innovative and beautiful products and concepts continuously. Examples include the Sauna S1 – the first extendible sauna – and the medical-based KLAFS Microsalt system.

This commitment to innovation is proven by the numerous yearly awards won by the company, such as the gold iF Product Design Award, the Red Dot Design Award and the Interior Innovation Award.

Top clients

Euphoria Retreat, Greece; ESPA at Mondrian Hotel, Qatar; Faena Hotel, USA; Four Seasons Hotel, China; The Dolder Grand, Switzerland; Zvezdnoe Nebo, Republic of Crimea.

Where in the world?

Headquartered in Germany, KLAFS has subsidiaries in Austria, Switzerland, Hong Kong, UK and the Netherlands, as well as 60 sales and service partners worldwide. The company serves the entire wellness and spa industry worldwide.

Who's who?

Gernot Mang, managing director;
Phillip Rock, managing director;
Thorsten Bichler, group director of international sales;
Andreas Erke, head of interior design.



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in the world

SPA DREAM WATER or QUARTZ



SPA DREAM: WATER or QUARTZ



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Lemi[®]
ITALIAN WELLNESS EQUIPMENT



Matteo Brusaferrri,
general manager

Background

The company was founded under the name of Brusaferrri & C by Emilio Brusaferrri and Silvio Genelli, cousins and close friends, who share the same passion for a great challenge. Brusaferrri has been manufacturing under the Lemi brand since 1989.

Main products and services

The company designs and produces treatment tables, chairs and multi-functional furniture and equipment for the beauty, spa, podiatry and medical sectors.

Thanks to its intensive research and development programme, as well as its continuous pursuit of innovation, Lemi has come to be recognised as one of the major players in the spa and wellness industry.

As well as being a leader in equipment design, research and technology, the company – with its unmistakable Italian style – is renowned for its exceptional quality, functionality, and meticulous finishes.

These fundamental principles have resulted in the development of numerous products bearing the Lemi brand name.

The company manufactures products to exceed customers' expectations by ensuring maximum precision and continuous improvement, even with well-established products.

USPs

As an exclusive guarantee of its products' authenticity, Lemi obtained the prestigious "100% Made in Italy" certificate in 2010. This certification requires the company to subject itself to a series of thorough inspections in order to certify that its production cycle is entirely performed in Italy. This complete autonomy also allows Lemi to guarantee customisation and to give a lifetime assistance on all its products. From conception to design, prototyping and packaging, the products' entire lifecycle is managed internally, with each individual part evaluated according to strict inspection criteria. The added value of Lemi comes from the company's excellent craftsmanship, maximum attention to detail, exceptional product quality, and comprehensive service.

Top clients

EALA - My lakeside dream, Limone sul Garda, Italy; Four Seasons Hotel, Riyadh, Saudi Arabia; Fairmont Century Plaza Los Angeles - USA; Bvlgari Hotel 30 AGV Paris, France; Joali Maldives; Sofitel the Palm, Dubai UAE; J.K. Place Paris, France; SO/Sotogrande Hotel Almenara, Sotogrande, Spain.

Where in the world?

Lemi is present in over 100 countries around the world.



The Bellagio bed for Lemi Classic line and Portofino Evo bed for Lemi Evo line

Future plans

Our R&D department is always searching for innovative solutions and unique experiences involving all the senses, anticipating trends and offering high-tech equipment.

Who's who?

Matteo Brusaferrri, general manager;
Simona Carrara, export manager;
Elena Bazzocchi, global hospitality manager.

What the clients say

"I didn't think twice when choosing Lemi for the spa at The Fairmont Century Plaza. We are extremely happy with our choices, the great service we received and the equipment also looks beautiful in our spa!"
Magdaleena Nikolov, director of spa & wellness, The Fairmont Century Plaza, Los Angeles, CA



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www.livingearthcrafts.com



Jim Chenevey and Erica Coble

Background

Since 1973, LEC has been manufacturing premium spa equipment for the world's finest spas and resorts. The company has won numerous awards, including Innovative Product of the Year – Equipment in 2014, 2015, 2017, 2018, 2019, 2020, 2021 (ISPA), Sustainable Manufacturer of the Year 2016 (GSN), Favorite Treatment Table Manufacturer 2010-2020, Favorite Manufacturer for Support 2010-2019 Spa & Wellness MexiCaribe, Favorite Nailcare Equipment Manufacturer 2019, 2021, Best Spa Equipment (Readers' Choice Awards).

Main products and services

Living Earth Crafts is the world's most recognized manufacturer of luxury spa & beauty equipment for the past 48 years. Since 1973 LEC has led the way in true product innovation by marrying sustainable manufacturing, comfort, function and style. LEC combines bespoke finishes with practical features for the therapist and unsurpassed comfort for the guests. The Company has built a vast array of patents and proprietary technologies to enhance its product performance.

USPs

Award winning designs and innovation for five of the last six years, LEC has won ISPA's Innovative Product of the Year Award. We

believe we have more patents and proprietary technologies than any other equipment company in our industry, including: the Strata GT™ (GelTech) Mattress, Quietech II™ sound-dampened lift systems, Caress™ self-adjusting face cradles, integrated warming drawers and Thermasoft™ Dual-Zone warmer.

Built to Order Craftsmanship - Each LEC table and chair is built to order by our master craftsmen in our state-of-the-art manufacturing facility in the USA. We cut no corners, use the finest materials, best electronics, and sturdiest designs to ensure exceptional comfort, design and years of trouble free, commercial use.

Top clients

Peninsula Hotel Group, Mandarin Oriental, Ritz Carlton, Four Seasons, Rosewood, Fairmont, Miraval, Kempinski, JW Marriott, Auberge Resorts, Montage, Canyon Ranch, Como Hotels and W Hotels.

Where in the world?

Worldwide distribution with strategic operations in the US, Europe and Asia.

Future plans

We're releasing a new line of multipurpose treatment tables, the Insignia™ collection. Featuring proprietary Flo-Tech™ electric



Mind-Sync™ Harmonic Sleep Lounger

actuators, sustainable replaceable Strata Cloudfill™ mattresses and new cabinetry designs. Additionally, our Mind-Sync™ Harmonic Sleep Lounger with scientifically proven Vibro-Acoustic Therapy is now available for 2022.

Who's who?

Jim Chenevey, president and CEO;
Erica Coble, vice president of sales;

What the clients say

"LEC has always been at the forefront of pushing design and technology forward to meet the goals for guest and user. They provide consistently reliable equipment and excellent support to their clients."

Andrew Gibson, former VP wellbeing, Accor

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James Blower, sales director hospitality & wellness EMEA & APAC

MATRIX

Background

Matrix Fitness, one of the world's leading commercial fitness brands, is a division of Johnson Health Tech, founded in 1975. Preferred by some of the world's finest hotels and resorts, Matrix offers an array of premium cardio, strength, and integrated solutions, which support the demands of boutique hotels and spas, enabling customers to create an inspirational fitness experience for their guests with minimal effort. With more than 40 years' experience and an extensive understanding of user behaviour, Matrix knows what guests expect from their workouts and the company's goal is to help the customer to deliver that and more.

Main products and services

Matrix strives to offer innovative and aspirational equipment which is easy to maintain, facilitates wellness programming and delivers the best return on investment.

■ **CARDIO:** The all-new, three-tiered cardio offering was launched in an effort to make it easier for customers to find fitness solutions specific to their needs. Compatible with five reimagined consoles for combinations of performance and technology which can accommodate virtually any fitness facility's budget, space and members as well a range of bases (Performance, Endurance, Lifestyle).

■ **STRENGTH:** The new Go Series strength units are compact and ideal for facilities looking to appeal to members new to strength training and circuit programmes, it comprises ten single station machines, designed with low starting weights and back-to-back configurations which improve traffic flow.

USPs

The Matrix ethos spurs innovation and values creative problem solving. The company has set the standards which others strive to and its drive for excellence ensures the needs of customers are always met.

Top clients

Hyatt, Four Seasons Hotels & Resorts, Marriott Hotels, Accor, Carlson Rezidor Hotel Group, InterContinental Hotels Group, Wyndham Hotels & Resorts, Starwood Hotels & Resorts, Club Med.

Where in the world?

36 wholly-owned subsidiaries, and a distributor and service network in 60+ countries.

Future plans

Matrix Fitness has complemented its cardio offering with the introduction of the Performance Plus Treadmill and the Virtual Training Cycle: an immersive training experience which

delivers exclusive programmes, streaming of music, movies and access to instructor-led content on the gym floor.

The new Go Series strength units are compact and designed with minimal adjustments to accommodate virtually any fitness facility's budget, space and members. A total solutions partner, Matrix delivers a range of services, working in collaboration with selected and talented partners to provide customers in the hospitality industry with bespoke packages to suit all needs.

Who's who?

Matthew Pengelly, UK managing director; James Blower, sales director hospitality & wellness EMEA & APAC; Nigel Tapping, head of sector hospitality.

What the clients say

"As a company that is continually anticipating and addressing customers' changing needs, we are delighted to be working with a supplier for whom innovation is a key business driver. The original solutions offered by Matrix help us deliver exceptional guest experiences, and, coupled with its exceptional customer service, make Matrix an ideal preferred supplier for Marriott Hotels." *Alison Ainsworth, Senior Director of Golf, Leisure & Spa Operations Europe, Marriott Hotels*



myndstream

A music portal designed for spas

What is myndstream?

Professionally curated spa & therapy music designed for your spa environments. Including a diverse library, purpose driven playlists, with fully licensed music provided through a simple to use and affordable streaming portal.



hello@myndstream.com

www.myndstream.com
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myndstream

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www.myndstreamspa.com



myndstream



Freddie Moross, head of marketing

Background

myndstream was born out of the acquisition of one of the most rich and diverse catalogues of heritage New Age music by leading independent media music company Cutting Edge Group in 2019. The catalogue includes a roster of some of the most influential ambient musicians in the world.

Main products and services

myndstream has developed an affordable streaming portal for the spa and wellness industry that removes licensing risks and provides a deep and diverse library of high quality, research-backed and purpose-built spa music.

This simple one-stop solution lives at the intersection of art and science, providing operators and clients with the best audio experience possible. The music ranges in style and design to fit a range of spa environments.

Guided by results of the latest academic studies, myndstream engages its roster of musicians to create new works for the spa market with frequencies, tonalities and tempos that research shows can have a direct effect on relaxation and mood enhancement. Professional curators then sequence the music for maximum impact.

myndstream also works on a bespoke basis with luxury brands to create unique



myndstream moons

soundscapes that utilise audio to ensure the most immersive guest experiences.

USPs

- Best quality music.
- Dependable and reliable play-listing.
- An easy-to-use user-friendly portal.
- Music searchable by tempo, making it the perfect audio companion for a therapist.
- All correctly licensed with no need to jump through additional regulatory hoops.
- Diverse musical content.
- Music for purposes and intention.
- A management team who eagerly seek feedback and constantly look to improve the music they provide.
- An innovative marketing team, who can create unique audio experiences on a bespoke basis.
- Backed by Cutting Edge Group, whose experience of creating impactful music

moments across top Hollywood film and TV productions, such as Stranger Things and John Wick, translates to developing immersive in-person experiences.

Top clients

myndstream is launching a new music portal in partnership with Universal Companies. We aim to provide our music services and music portal to any and all spas across the US, eventually expanding across the globe.

Where in the world?

London, Los Angeles, New York and Cape Town. However, music is consumed globally.

Future plans

myndstream will be creating an informal advisory board from the first users of their new portal in order to gain constructive feedback over the content and the delivery of the music. The team will then use this feedback phase to continually refine its product offering.

myndstream will also be available to consult and produce exclusive and unique audio environments on a bespoke basis for spas.

Who's who?

Freddie Moross, head of marketing, and Darren Blumenthal, managing director.



THE WELLNESS REVOLUTION.

The mission is to redefine the evolution of how to integrate responsible, eco and chic design into the global spa and wellness industry.



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Facebook: www.facebook.com/myrthapools

www.myrthawellness.com



Roberto Colletto and Stefano Cattaneo

Background

Founded in Italy, in 1961 by visionary Giorgio Colletto, Myrtha has become a pioneer in the aquatic industry, creating a global brand and supplying to the Olympic Games since 1996. Committed to R&D, the company has transferred its unique and exclusive technologies to the world of wellness and thermal bathing.

Main products and services

Myrtha Wellness offers a comprehensive range of cutting edge and sustainable solutions, made in Italy. Its technology has inspired a complete line of innovative spa products including swimming pools, vitality pools, plunge pools, flotation pools, Kneipp baths, Finnish saunas, steamrooms, hammams, Roman baths, herb saunas, soft/bio-Saunas, salt saunas, tepidariums, caldariums, frigidariums, snow igloos, salt rooms, ice fountains and experience showers.

Myrtha Wellness collaborates with architects, interior designers and consultants during the design process and the team proudly shares the latest developments in materials technology and sustainability. The eco-friendly products contribute to the efficiency and sustainability of buildings for LEED, BREEAM, and Green Star certification. These include integrative processes, water efficiency, energy optimisation and CO2 emissions, lower environmental impact,

material resources, indoor environmental quality and innovation.

USPs

Myrtha's revolutionary use of modular, laminated stainless-steel panels in the design of hydrothermal facilities gives the products the best warranties in the industry for structure, equipment and waterproofing. The products are engineered, designed and manufactured using environmentally sustainable processes and contribute up to six of the nine LEED certification categories. This results in the most environmentally progressive products available in the industry. The 3D-design system (compliant with BIM standards) streamlines the approval process.

Top clients

Many global hotel and resort chains, including Mandarin Oriental, Marriott, Accor and Hilton.

Future plans

Working for the last 10 years on a responsible and sustainable programme, the mission now is to redefine the evolution of how to integrate responsible, eco and chic into the spa and wellness industry. Myrtha looks forward to bringing a new generation of cutting-edge, environmentally sustainable products to market.

Where in the world?

Seven direct offices and a global network of dealers and installation companies in 5 Continents and more than 70 countries.

Who's who?

Roberto Colletto, CEO of Myrtha Pools and Myrtha Wellness;
Stefano Cattaneo, Myrtha Wellness director.

What the clients say

"Myrtha Wellness is unique on the international scene – its unmatched production capacity, innovative modular system and BIM design process offer a winning combination. The increasing demand for sustainability and an Italian vision of product performance is a challenge that Myrtha can easily meet."
Alberto Apostoli, Architect and spa designer

"Myrtha Wellness sets itself apart with its ability to integrate scenery, lights, colours and sounds, as well as the use of natural and sustainable products."
Sergio Bizarro, Architect and spa designer

"Myrtha is a great partner in every sense of the word and a great brand alignment for Mandarin Oriental Hotels & Resorts"
Sean O'Connor, Group Spa manager, Mandarin Oriental Group (2006-2021)

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Jessica Wadley

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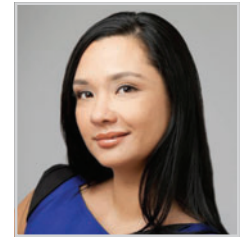
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Jessica Wadley, Vice President,
Integrative Health & Wellness

Background

Oakworks was founded by Jeff and Linda Riach with a focus on creating quality products that are built to last and offer superior client comfort and therapist ergonomics. Oakworks is a US-based FSC-certified manufacturer of spa, massage, and medical equipment. With over 40 years' design and manufacturing experience in a state-of-the-art facility in Pennsylvania, Oakworks is known for design innovation, sophisticated engineering and dedication to offsetting our carbon footprint.

Main services and products

Oakworks offers world class spa and wellness solutions.

- Masters' Collection: Allows the customer to choose from thousands of finish combinations. We offer features such as the patented Adjustable Breast Comfort System (ABC System), warming drawers, storage and heated tops
- Customers can design their own tables using our STUDIO online design tool – a real-time table configurator
- Signature Collection: A variety of wood finishes are available using water-based lacquers and stains. From manual to fully electric, we offer tables for the most luxurious or the most cost-conscious facilities.

USPs

- Comfort – our tables and associated accessories are designed to be the most comfortable on the market
- Design – largest array of innovative and modern finishes in the market with the award-winning Masters' Collection
- Ease – designed with the most innovative configuration tools
- Warranty – most comprehensive and best warranty in the market
- Peace of mind – new plug-and-play service approach and full table UL/ETL Standard
- Manufactured to order in the USA
- Oakworks takes a step-by-step approach to ensure a high level of protection for human and environmental health.

Where in the world?

Americas, EMEA, Australia, Mexico, Caribbean.

Top clients

Four Seasons, Atelier de Hoteles, Park Hyatt, Aman, Ritz Carlton, Marriot, Clarins, Hilton, ESPA, Intercontinental, Mayo Clinic, Peninsula, Canyon Ranch, Turtle Bay Resort, Massage Envy, The Beverly Hills Hotel, Banyan Tree, Fairmont, Melia, Grupo Posadas, Hand and Stone, Equinox, private spas in aircrafts, private airlines, estates and palaces.

Future plans

All of our equipment and accessories are covered with ISO-10993 TerraTouch fabric that has a list of hospital-grade disinfectants that can be used on it. We have made new innovations, such as one-piece and removable padded tops for a new modern look that make disinfecting and cleaning easier.

Who's who?

Jeff Riach, founder;
Jessica Wadley, vice president of business development integrative health & wellness.

What the clients say

"We have always valued our partnership with Oakworks, and truly appreciate their adaptability and innovation during this time of evolution for the spa industry. By including specific medical grade Protective features on their new Performalift table, while still thinking through what is important to the luxury spa guest experience, Oakworks continues to lead spa manufacturing and support the needs of the Hilton guest."

Jessica Shea

*Senior Director, Spa & Fitness Ops
Americas - Hilton*



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PHYTOMER



Tristan Lagarde,
deputy general manager

Background

Established in 1972, Phytomer is a French skin care and wellness company fascinated by the sea and the power of its natural ingredients. It is an independent family business led by the founder's son, Antoine Gédouin and a leading premium and natural spa brand worldwide.

Main products and services

Phytomer is one of the only laboratories in the world that perfectly masters marine biotechnology to effectively produce genuinely natural ingredients.

Throughout the manufacturing process we aim to limit our impact on the environment. The result is delivering outstanding products using eco-friendly methods.

Used by therapists worldwide, Phytomer treatments combine targeted professional products with restorative manual massage, providing clients with a unique holistic experience.

Increasing the profits of our partners is a priority, therefore, Phytomer can coach your team to increase retail sales and make it an attractive and profitable business.

Phytomer deploys an ambitious digital strategy to enhance its reputation, generating extra revenue. It also facilitates the training of spa teams via an online training website.



Phytomer Spa Trocadéro, Paris 16th

USPs

Phytomer has been a pioneer in skincare for 50 years. It is the benchmark brand when it comes to marine biotechnology, with a unique catalogue of natural and high-performance ingredients.

In our laboratories, a team of skin biology experts invent the cosmetics of the future. These scientists develop environmentally-friendly formulas that are increasingly effective and delightful to use.

Phytomer is world-famous for the quality of its innovations and the outstanding proven quality of its professional and retail products.

In addition, Phytomer's professional knowhow in creating original manual protocols gives the brand a strong international reputation. It ensures our presence in many of the most prestigious day spas and hotel groups in the world.

Top clients

Four Seasons Hotel, Las Vegas, US; Mykonos Grand Hotel, Greece; Kempinski Accra, Ghana; Anantara The Palm Hotel, Dubai.

Where in the world?

Phytomer partners with 10,000 spas in 80 countries. The top five markets are the US, Korea, Japan, France and Italy.

Future plans

The company will continue to promote a sustainable, green & eco-friendly production process. Phytomer has been awarded the Eco Vadis gold certificate for the 4th year in a row, which certifies its Corporate Social Responsibility approach. Phytomer will keep on reducing the use of plastic by switching to vegetal materials and glass for all its packaging.

Phytomer will continue to support Time for the Ocean, a French charity which uses art, to instil wonder and a sense of commitment to the ocean. Celebrating its 50th anniversary in 2022, Phytomer will mark the occasion with premium events, an exciting communication plan and exclusive gifts.

Who's who?

Antoine Gédouin, president;
Tristan Lagarde and Mathilde Gédouin-Lagarde, deputy general managers.



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Power Plate vibration technology delivers the most exclusive and effective health, fitness, wellness, and relaxation experience.

Guests will enjoy mindful movement for faster fitness results, improved wellbeing, accelerated recovery and a lasting feeling of rejuvenation.



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www.powerplate.com



Steve Wright, Vice
President EME

Background

Power Plate is owned, manufactured and distributed by Northbrook, Ill.-based Performance Health Systems LLC, a global company delivering advanced technology solutions through health and wellness equipment.

Main products and services

Power Plate vibration technology delivers the most exclusive and effective health, fitness, wellness, and relaxation experience.

Through whole body and targeted vibration, guests will enjoy mindful movement for faster fitness results, improved wellbeing, accelerated recovery and a lasting feeling of rejuvenation.

USPs

Power Plate's whole body and targeted vibration training and therapy helps users feel better by stimulating natural reflexes, increasing muscle activation, and improving circulation. Power Plate delivers accelerated health, fitness and wellness results.

Top clients

Village Hotels, Bannatyne, Robinsons, Canyon Ranch, Six Senses Resorts & Spas, Marriott, Holmes Place, Runnymede Hotel & Spa



Enhance wellbeing with mindful movement

Where in the world?

With headquarters in Northbrook, Illinois Power Plate has offices in London, UK and distribution partners across EME and Asia Pacific.

Who's who?

Steve Wright, Vice President EME;
Iain Murray, UK Sales Director.

Future plans

Within the hotel and spa industry, Power Plate has developed some exciting concepts around in-room exercise, post workout recovery and partnerships with other wellness brands that will enhance the user experience.

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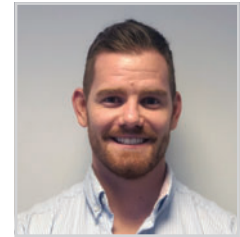
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www.premier-core.com



Oliver Cahill, chief commercial officer



Background

Premier Software was founded in 1994 and is a privately-owned UK-based company.

Main products and services

Premier has spent over 27 years developing software solutions for the spa, wellness and leisure industries. Providing intuitive software, Premier's flagship business management solution, Core by Premier Software, has a depth of functionality which is unrivalled in the industry and can be adapted to meet the needs of a business as it grows.

Core's dashboard offers a complete business overview at the touch of the button, helping to maximise profitability, manage day-to-day operations, and highlight areas of growth. Key features include memberships, scheduling and reporting, through to marketing, retail and online functionality.

Premier believe partnering with the right organisations is essential, whether to ensure Core meets industry standards or as testament to its capabilities. As such, Core integrates with leading PMS and third parties, to help boost revenue and streamline the client journey. Core is also GDPR compliant and SEPA accredited, ensuring client data is safe.

USPs

Premier's solutions cater to the full spectrum

of the industry, from destination spas to independent boutique and prestigious hotels with spas. A focused in-house development team provides first-class software based on client feedback, utilising the latest tools to ensure technical requirements are met.

Core is accompanied by a comprehensive support package, including real-time advice from its in-house support team, software updates, and access to Premier's browser-based app for quick and effective appointment booking on-the-go.

Training is also essential for a return on investment. Therefore each session is personalised to each spa's exact requirements. An extension to your team, Premier's trainers focus on areas of the software you will find most beneficial.

Top clients

The Corinthia, UK; Hotel Europe, Ireland; Marbella Club, Spain; InterContinental Semiramis, Cairo Egypt; Nikki Beach, Dubai.

Where in the world?

Core by Premier Software is available to spas worldwide.

Future plans

Premier is looking to enhance Core with Golf. Designed for hotels and resorts

with golf courses, Golf integrates with Core to promote online bookings, EPOS, tee/buggy bookings, and more.

Who's who?

Mark Johnson, CEO;
Oliver Cahill, chief commercial officer;
Laura Meeson, corporate manager;
Helena Cottrill, chief marketing officer.

What the clients say

"We needed a flexible system which seamlessly brings together all our operations through one dashboard.

Core provides an unrivalled solution which enables us to manage our health club memberships, spa services and water sports centre activities, while providing flawless service to our visitors."

Michael Kay, group leisure manager, English Lakes

"The financial data, targets, budgets and offers for both spas are all set from one location. Central reservations can input directly into the appointment schedules and all the marketing offers and reminders are centrally hosted. The dashboard is easy to navigate, plus it integrates with our hotels' property management system, further enhancing the client experience."

Matt Linkin, revenue manager, Alexander Hotels



Spa Guerlain, The Woodward Geneva



RKF Luxury Linen

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www.rkf.fr



Riadh Bouaziz, CEO

Background

RKF was born 20 years ago on the foundations of a century-old company. Today, RKF Group consists of five branches with two production units. RKF Luxury Linen fosters a culture of singularity and technological performance. The brand's all-encompassing textile expertise provides partners with cost-effective, eco-friendly operational solutions by developing patented and sustainable textile materials. RKF Luxury Linen is committed to bringing the future into focus with the highest standards of sensory experience, and is continuously striving to optimise linen management. RKF is a visionary company which deals with the global contemporary challenges through continuous innovation, including the eco-friendly development of its patented, organic textiles, which has cut energy use by 50 per cent. The company is on target to operate on a net zero carbon basis by 2025.

Main products and services

RKF Luxury Linen provides a custom-made line for each brand: massage table covers, bath sheets and towels, oshibori, gloves, bath mats, bathrobes, pareos, headbands, relaxing eye masks, waterproof pillows, pillow

cases, duvet & duvet covers, slippers, etc. RKF creates ranges in keeping with the identity of each brand through the colours and materials used, as well as careful attention to the finishing touches. The linen forms part of the overall decor.

USPs

The quality of its products is of paramount importance to RKF Luxury Linen. The French company develops a full process, from the yarns to the final products through design and creation. Its innovation philosophy enables the company to provide each client with a unique and customised line that combines originality, comfort, quality and elegance.

Where in the world?

RKF Luxury Linen exports directly to 77 countries; through the luxury brands it works with, 96 countries.

Top clients

Guerlain, Dior, Clarins, Lancôme, Shiseido, Biologique Recherche, Bulgari, Cinq Mondes, Elemis, Givenchy, Sothys, Versace, Groupe Accor, The Ritz-Carlton, Le Peninsula Hotels, Four Seasons, Le Majestic Barrière, Shangri La, The Carlton Jumeirah Group, Jumeirah Group, Sofitel, Mandarin Oriental.

Future plans

RKF Luxury Linen plans to continue its international growth and the production and commercialisation of PPE masks. The products are eco-friendly, 100 per cent recyclable and reusable and offer optimal comfort. The masks can be customised on request and are made in France and certified by DGA, the French General Army Direction, and the French Institute of textile and clothing. Through the new entity RKF Wellness & Care, the company will also look to enhance the development of medical and wellness segment. A new B2C business, with a future eshop, is planned for 2022.

Who's who?

Riadh Bouaziz, CEO;
Fadhel Bouaziz, project coordinator;
Hanane Fares, production director & head of technical innovations;
Najiba Jemai, communication and press management.

What the clients say

"I chose RKF because my products are the best, and I believe in the best quality. We can't have anything more than the best quality linen of RKF. In the treatments that my clients receive, RKF linen improves their experience."
Deborah Mitchell, CEO, Heaven

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Leo Tonkin, Founder and CEO

Background

SALT Chamber was started in 2012 by Founder and CEO Leo Tonkin and has become the leading authority on designing, building, and developing salt therapy concepts for day spas, medical spas, wellness centres, and health practitioners to add salt therapy to their existing menu of services.

Main products and services

SALT Chamber provides full turnkey solutions for owners and developers, as well as architects, interior designers and general contractors from design and consultation, through to installation, operations and training. Pioneers in the salt therapy industry and innovators in products, equipment, and décor, SALT Chamber was the first company to introduce the SALT Booth® in 2012. Our three unique SALT Booths® are enclosed, dry salt therapy chambers that provide individual and personalised skin and lung therapy. Our SALT FX® halogenerators are used to provide safe and effective dry salt therapy by crushing, grinding, and dispersing pure grade sodium chloride into the air in precise microscopic salt particle sizes and concentration levels. Innovators in the salt décor design process, SALT Chamber manufactures pre-fabricated Himalayan salt panels and

has a proprietary way of using Himalayan salt bricks to build beautiful salt walls.

USPs

A passion for respiratory wellness is at the core of everything we do at SALT Chamber, which has made us the world leader and foremost salt therapy solutions provider. No other company can match the depth and breadth of our resources, business and technological expertise, and experience. Celebrating our 10th anniversary in 2022, we have been bringing and expanding the salt therapy industry to the marketplace with the world's largest portfolio of over 1,300 completed projects. SALT Chamber is the only company whose halogenerators are manufactured by a medical device company, has a SALT Booth® which combines, salt, sound, and colour therapy, a showroom, and a production warehouse where we produce our own Himalayan salt décor products.

Top clients

Hyatt Regency Scottsdale Resort & Spa; Costa d' Este Beach Resort & Spa; The Henderson Beach Resort & Spa; Bungalows JW Marriott Miami Turnberry Resort & Spa; The Four Seasons Resort O'ahu at Ko Olina; The Woodhouse Day Spa; The LINQ at Caesars; The Ritz-Carlton Charlotte, Kalahari Resorts; PGA National, Auberge

Where in the world?

United States, Canada, Mexico, Caribbean, China, United Kingdom, South America, Central America, Denmark, India, Malaysia, Maldives, Norway, Puerto Rico, Romania, Spain, Thailand, Trinidad & Tobago

Future plans

To continue bringing salt therapy to the spa, wellness, hospitality, and self-care industries to make a difference in respiratory wellness. We have several new revolutionary concepts being introduced in our 10th anniversary year and we'll continue to expand our core business to include other wellness modalities and unique décor innovation.

Who's who?

Leo Tonkin, Founder and CEO;
Shimon Benedek, COO.

What the clients say

"SALT Chamber assisted us with opening the first fully-appointed Salt Room in private clubs in the country. We have not only experienced very high satisfaction from our membership, but the addition of Salt Therapy has provided a new revenue source and excitement for our spa."
Pamela R. Caldwell Director of Spa, Salon & Fitness The Club at Admirals Cove

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SAUNA360
 HELP PEOPLE LIVE BETTER



Pekka Lettijeffer, Niklas Brönn and Jeff Le Clos

Background

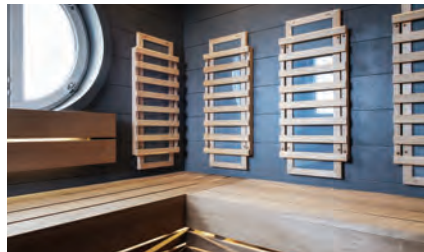
We are Sauna360, the world's leading sauna, infrared and steam manufacturer, encompassing a number of established and reputable brands including Tylo and Helo. We have combined 170 years experience designing and supplying wellness solutions globally.

Sauna360 specialises in producing bespoke thermal experience areas for luxury hotels and spas.

Main products and services

Design and planning - From initial planning stages through to detailed CAD drawings and layouts, Sauna360 offers a complete bespoke spa design service including all thermal experiences. Where a design team are already in place on a project, Sauna360 has experience of working seamlessly to bring existing designs to life.

Supply and installation - Sauna360 manufactures, supplies and installs all wet leisure facilities using its own dedicated inhouse installation team. The possibilities are endless; sauna, steam, infrared, rasul, ice fountain, heated benches, herbal bath, hammam, feature showers and foot spas. Operational features of luxury spas are considered with the use of Sauna360's premium energy saving control panels, all operated from one location with Wifi connection.



Infrared glass panels in a wooden frame make the perfect combination for your sauna

Aftersales - All client relationships are viewed as a long term commitment and Sauna360 stands by the success of all spa facilities it is involved with offering a quality aftersales and maintenance service.

USPs

Sauna360 is the industry leading manufacturer of wellness products with unrivalled experience and knowledge. No one knows sauna and steam like Sauna360! The joining of strong brands offers the best of both Swedish and Finnish tradition. The Swedish Tylö through innovation, technology and upmost attention to detail. The Finnish Helo by their state of the art craftsmanship and beautiful traditional sauna designs.

Sauna360 has supplied some of the most exclusive spas worldwide and with a

global presence can confidently manage any project in its entirety.

Top clients

Pennyhill Park Hotel & Spa, Rudding Park Spa, Dormy House Hotel & Spa, South Lodge, The Langley Hotel in the UK; Royal Caribbean Cruises, Gorakaden Spa, Japan; Hotel Tylosand, Åhus Seaside, Pater Noster, Sweden; Crown Casino, Melbourne Australia.

Where in the world?

Sauna360 supplies and installs bespoke thermal solutions and wellness areas worldwide.

Who's who?

Pekka Lettijeffer, President and CEO; Niklas Brönn, CCO; Jeff Le Clos, Commercial Sales Manager.

What the clients say

"From the initial meeting through to completion Sauna360 were friendly, efficient and very professional. Throughout the project they offered free advice as to the construction of the areas and the ancillary space around. As a result the project was completed on time and within budget, but most of all with a satisfied client. We would have no hesitation in recommending and using Sauna360 again." *Andy Hales, director at Zone CEE Ltd*



TUSCANY

Experts in Spa and Skincare

Seed To Skin

Viale Del Poggio Imperiale 9, Florence, Tuscany 50125 Italy

Tel: +39 345 080 7224

Email: terry.prager@seedtoskin.com

Twitter: @seedtoskin

Facebook: [facebook@seedtoskinofficial](https://www.facebook.com/seedtoskinofficial)

www.seedtoskin.com



Terry Prager, global operations manager

Background

Founded by Jeanette Thottrup in 2018, in Tuscany, Seed to Skin is an award winning skincare line which goes beyond the trend of purely organic, by combining the power of nature's curative properties with the results-driven efficiency of innovative science.

Main products and services

We offer a full range of skincare and body products for all skintypes, catering to all ages. Seed to Skin has a luxury range of both retail and professional products. The support from Seed to Skin is best in class, with a team of experts in both spa and retail to offer training, marketing and PR support on every level.

USPs

Hand made, in small batches, using the highest quality, natural ingredients, the products are outstandingly effective. They are crafted in our own lab, to the highest standards, using only the finest ingredients and packaged in the most sustainable and luxurious packaging. Years of research and testing have gone into the formulations of Seed to Skin products to render the most natural and efficacious products on the market.



Tuscan company, Seed to Skin, takes pride in creating natural products to the highest standard

Top clients

Four Seasons Napa Valley, Sensei Lanai Hawaii, Park Gstaad Switzerland, Shangri-La Vancouver, Four Seasons Beverley Hills and our own Spa at Borgo Santo Pietro.

Where in the world?

We distribute to Italy, UK, France, Spain, Poland, USA, Germany, Norway, Finland, Switzerland, Canada.

Future plans

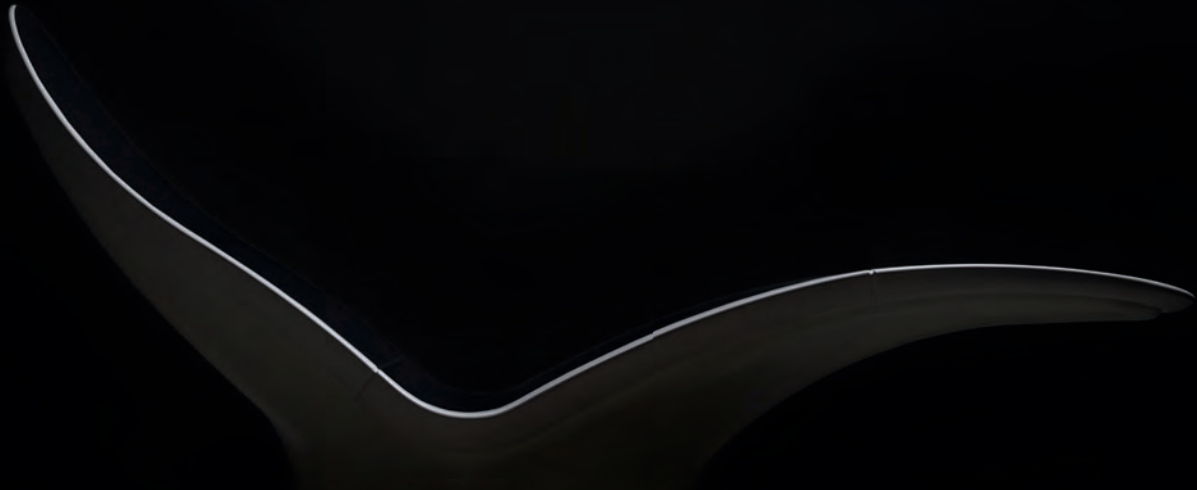
We have several new products in research and development, which will launch in the months ahead, to include a luxurious Bath Therapy.

Who's who?

Terry Prager, global operations manager; Lalage Loepf, customer service manager; Zuzana Linduskova, global educator; Adam Peachell, marketing and PR manager.

What the clients say

"Sensei Lanai was the first US-based source of facials powered by Seed to Skin - a truly authentic and results driven nature-based line from Tuscany, Italy. It is a synergistic partnership of two brands with the same ethos - science based with vetted efficacy and symbiotic benefits. The bespoke facial experiences are sensorial, luxurious and nurturing. The customer service and professionalism of the team, led by Terry Prager is highly commendable. Selfishly, I hope Seed to Skin continues to be selective about the partnerships it establishes as it evolves."
Rianna Riego, wellness lifestyle and brand executive



Organic aesthetics and ergonomically shaped heat storing ceramics for an excellent lying comfort.

The new heated **Lounger One Plus**. An invitation to dream and relax.

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Email: keramik@sommerhuber.com

www.sommerhuber.com



Fiona Sommerhuber, project management and Christian Sommerhuber, owner & CEO

Background

Owned by the Sommerhuber family, Sommerhuber Ceramic Manufactory combines the advantages of traditional ceramic tile manufacturing with modern living. Following research and intensive technological developments, the company has been establishing a range of ceramics for spas since 2006.

Main services

Sommerhuber specialises in the manufacturing of heat-storing ceramics for spas. The product range includes seats and benches for wet and dry rooms, heated loungers, hammam tables, ceramic foot basins, healing clay spas and wall ceramics.

USPs

Sommerhuber's heat-storing ceramics transmit health-promoting, long-wave infrared ceramic warmth to the body. Ceramic warmth acts in a comforting way on the vegetative nervous system, promotes blood circulation, relieves muscular tension and thus positively influences relaxation and vitality. Large area ceramics ensure maximum hygiene, as there are only a few joints, and the surface follows the contours of the body. The velvety-soft surface is pleasant to touch and thereby further promotes relaxation.



The Lounger One Plus takes relaxation to another level

New products

The new ceramic heated Lounger One Plus is characterised by an organic aesthetic, delicate contours and an ideal lying comfort. An infinitely variable temperature controller allows for a recommended surface temperature of 34°C. The velvety-soft, ceramic surface only has two transverse joints to allow for easy cleaning. This heated lounger is maintenance-free and can be easily cleaned using a soft cloth. Optional features allow the heated lounger to be ideally matched to its environment. The corpus body and the headrest can be color-coordinated with the glaze and the electrically heated ceramic surface is available in 15 different glazes. A USB port allows the charging of work and reading devices.

Top clients

Rosewood Hôtel de Crillon, Paris & Guangzhou, China; Mandarin Oriental Hyde Park London & Wanfujing, China; Hotel Paso del Norte, El Paso, US; JW Marriott Venice Resort & Spa, Italy; W Hotel Dubai, UAE; Hilton Rijeka Costabella, HR; Ridding Park Hotel, Harrogate, UK; MGM Bellagio Shanghai, China; Lion Rise Club House, Hong Kong; Fairmont Windsor Park, UK.

Where in the world?

Europe, Asia, UAE and USA.

Who's who?

Fiona Sommerhuber, project and product management;
Christian Sommerhuber, owner & CEO.

Sothys Paris

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Email: sothysspa@sothys.net

Facebook: www.facebook.com/Sothysparis

www.sothys.com



Christian Mas,
chief executive

Background

Founded in 1946, Sothys is owned by the Mas family. Chief executive, Christian Mas, oversees the company internationally.

For more than 70 years, the brand has remained passionate about sharing global beauty concepts with both women and men by combining wellbeing and efficiency.

Main products and services

As the world's leading skincare solution specialists, Sothys aims to provide solutions to every skin problem, using methods which are effective, yet pleasurable for the customer, and in harmony with nature. Sothys employs a dedicated team of professionals who have made many cosmetic breakthroughs. As a result, the company has become the market leader and industry innovator in producing synergistic beauty treatments, techniques and world-class high performance homecare products.

Additional products

Sothys' formulations stand the test of time by employing stringent pharmaceutical production teamed with sensorial pleasures.

The brand uses an exclusive method – Digi-Esthétique – which is an original technique specially developed to heighten the effectiveness of treatments and the assimilation of active

ingredients. By combining Eastern and Western acupressure methods and massage procedures, Sothys is able to achieve the absolute highest level of wellbeing for the customer. As well as our cosmeceutical formulas, we've focused on body and wellbeing with three new signature treatments and personalised massages – leading Sothys to become a complete service provider, offering facials, body treatments, beauty and products and treatments for men.

USPs

The brand complies with the strictest international regulations and adheres to the highest standards of production to create formulas with minimum preservatives, and maximum tolerance and safety. As well as creating packaging that uses eco-design as far as possible, Sothys is committed to an initiative to fight plastic pollution and poverty. Sothys invests 1% of its revenue into protecting nature through Jardins Sothys® and by sustainably managing its 4-hectare site within a 26-hectare protected forest reserve.

How many spas do you supply?

Sothys supplies over 15,000 spa and beauty locations worldwide.

Top clients

The Milestone, London; Le Burgundy

Paris; Club Med Guadeloupe; St Regis Bora-Bora; Palais Ronsard Marrakech; Sofitel Legend Hanoi; St Regis Osaka; Chuan Spa at Cordis, Auckland.

Where in the world?

Sothys is distributed worldwide and is currently available in 115 countries.

Who's who?

Christian Mas, chief executive.

What the clients say

"At Le Spa du Metropole in Hanoi, Vietnam, we share the same objectives in terms of quality and branding. Therefore, our partnership with Sothys has helped transform our spa into an unforgettable sensorial experience for our guests."
Ms Bac Ha, spa manager

"We have been working in partnership with sothys for 2 years now. Our guests really enjoy the choice of fragrances and textures for the Sothys' massages. They love the Secret Range, the fragrance and the proprieties are so unique! Women and men's perfumes are also very appreciated and easy to sell. Sothys is a very professional brand and well organized for training and follow up during the year."
Aurélie Chiaffi - Spa Director of St Regis Bora Bora



SPASPACE

BUILDING THE FUTURE OF REAL-TIME PERSONALIZED WELLNESS



SpaSpace is an easy-to-use technology platform designed to alleviate traditional spa operation headaches by handing recruitment, staffing, quality control, scheduling and real-time payroll to therapists. The platform gives guests, therapists, and spas the freedom to design personalized spa experiences based on unique needs and preferences.

CONTACT US

spaspace.com | hello@spaspace.com | 470.236.5991



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SPASPACE



Ilana Alberico, founder and CEO

Background

SpaSpace is a technology platform which provides turnkey spa management solutions including payments, scheduling, SEO and local marketing, and therapist sourcing allowing spas to reopen with ease.

This automated spa management solution delivers custom KPI reporting and dynamic yield management to drive revenue while lowering costs.

Main products and services

Financial Wins: As a wellness facility, you can use SpaSpace to activate spaces and drive additional revenue through real time wellness and beauty service bookings, improved guest satisfaction and opportunities to expand your client base. You can see a reduction of your operational overhead by an average of 60%.

SpaSpace offers yield management analytics based on data and improves long-range forecasting.

Expert Therapists: Improved therapist talent pool and fulfillment through the flexibility of services and modalities.

Done-For-You-Recruiting: Dynamic, on-demand staffing and the ability to scale up or down quickly.

Personalised Spa Experiences: Personalised spa services based on the needs and preferences of guests.

Streamlined Operations: SpaSpace app allows for on-demand reservations, real-time communication, and touch-free mobile payments with a spa services team made up of former spa operations professionals.

Added Stability: Peace of mind in the face of another crisis like COVID-19 knowing that you have a responsive, flexible business model that can be operated without a front desk.

USPs

SpaSpace was made for spa veterans to revolutionise the traditional spa model for operators, guests and providers.

SpaSpace is a tool which will match guests' needs with specialised therapists at locations on our network. It will allow more spas to open with fewer challenges and still provide high-quality service. SpaSpace is a platform for therapists to get back to work, where they want and when they want.

Top clients

Privai | Spa + Salon; Spa Space Chicago; Art of Balance Wellness Spa; Poseidon Spa; R+R Wellness; The Spa at The Wharf.

Where in the world?

We are currently in the US and expanding.

Future plans

Our vision is to empower the freedom to live well for everyone. We believe that by bringing wellness into the hands of people we can make that vision a reality.

Who's who?

Ilana Alberico, founder and CEO;
Chris Craig, executive board member;
Jaclyn McClure, senior vice president;
Emmett Moore, chief financial officer;
Jim Dass, vice president of people and administration.

What the clients say

"Our partnership is what makes spa viable. SpaSpace's personalised approach to booking spa experiences gives guests a sense of confidence and builds loyalty."
Lori Kiel, chief revenue officer, Kessler Corporate, Autograph Collection

"Now that we use SpaSpace, our workforce is more engaged, more experienced, and better matched than ever before."
Christina Stratton, co-founder ISM

"I love the schedule flexibility, real-time compensation, and feeling of empowerment."
Melissa Donaghy, massage therapist, 14 years experience

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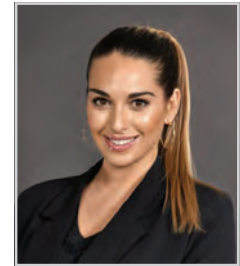
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SPA SUPPLY SOLUTIONS
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Julie Bevilacqua, CEO

Background

Spa Supply Solutions was founded in 2014 by Julie Bevilacqua, who is qualified in spa management and aesthetic practices, she has also travelled extensively, to discover luxury spas, cultures, rituals, products and brands. A well rounded professional, she has a strong knowledge of the spa and wellness industry.

Main products and services

Spa Supply Solutions is a one stop spa and wellness specialist, allowing spa operators to find literally everything they need including the world's leading spa brands and new technologies, as well as furniture and equipment, tools and accessories for a range of therapies and activities including infrared therapy, salt therapy, bamboo therapy, LED therapy, hammam, saunas, experience showers, wet areas, facial and body treatment products, Ayurveda, yoga, meditation, manicure and pedicure.

Thanks to our logistic team going to great lengths to find the best routes and rates available on the market, we are able to facilitate the purchasing process and provide a stress free procurement experience, curating

bespoke solutions for our clients. We are able to deliver to our clients everywhere in the world by air, sea and road.

USPs

Our team of wellness and spa experts are constantly on the look out for new brands, collaborations and products to introduce to our clients.

We are proud to be officially distributing ethical and professional leading spa and wellness brands across the world. We carefully select the brands we collaborate with, assessing their reliability, product quality, spare part stock and sustainable ethics. Spa Supply Solutions is highly committed to compensate all our CO2 emissions, offsetting our carbon footprint through Tree Nation and French local durable agriculture "20000 pieds sur terre" as well as funding organisations such as UNICEF, NGO's and local youth associations.

Top clients

Notably, we serve properties such as Accor Group, Kerzner International, Jumeirah, Minor Group, Four Seasons, Kempinski, Six Senses, Ritz-Carlton, Aman, Marriott Group, Hilton, Lux, Hyatt, Shangri-La, Mandarin Oriental, Viceroy, ESPA Spas

and a number of private high profile clients, including yachts and cruise ships.

Where in the world?

Our clients are located all over the globe. Our warehouses are located in Europe: France, Belgium, England, Spain, Portugal, Netherlands. We also use third party warehouses in the rest of the world: USA, India, Africa, Australia which allows us to easily ship worldwide at effective costs.

Future plans

Our plans for the next 12 months is to diversify and launch new spa and wellness leading technologies as well as focusing on holistic methods, encouraging non invasive practices which allow guests to totally let go, dive within and indulge the ultimate spa experience. We are soon implementing a large range of yoga, meditation, fitness, Ayurveda equipment and products. We will continue to focus on our client projects taking their wellness areas and spa experiences to the next level.

Who's who?

Julie B, founder & business development;
Anne-Lise S, export manager;
Laura B, FFE&OSE specialist;
Yvana R, web enquiries & marketing.

Spavision

The fusion of innovation and spa tradition

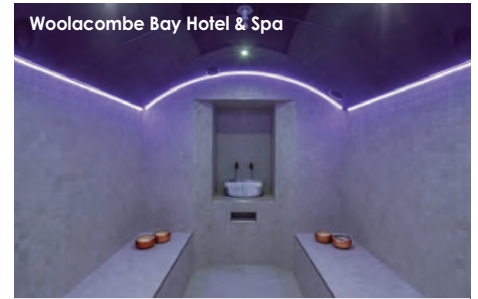
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TREATMENT TABLES

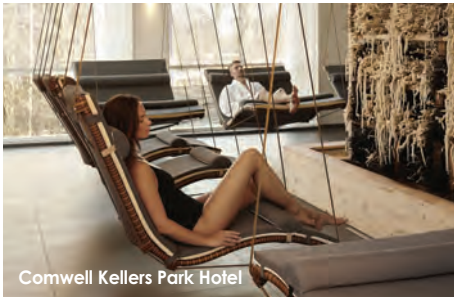


TOUCHLESS THERAPIES



Woolacombe Bay Hotel & Spa

THERMAL ROOMS

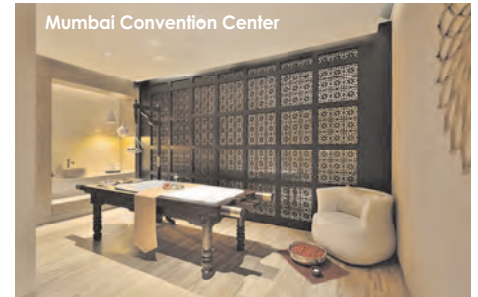


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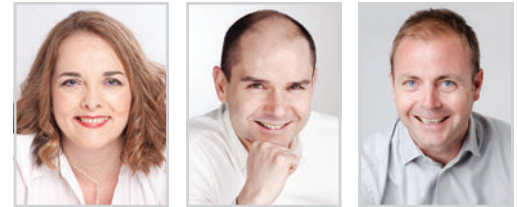
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Susan Auld, Colin Cameron and Neil Owen – directors

Background

Spa Vision recently celebrated its 15th birthday, cementing its position as a market leader, offering expertise and consultancy around supply and procurement. Globally the business works with a broad spectrum of clients, including hotel, destination, medi and day spas, wellness centres, salons, yacht owners, independent therapists and residential homes. With offices in Australia and the UK, Spa Vision is well positioned to continue its growth.

Main products and services

- **Supply** A leading supplier of high quality equipment and furniture, offering an impressive portfolio which includes treatment tables, relaxation furniture, specialist thermal rooms, hydrotherapy, manicure and pedicure collections, plus hair, barber and make-up kit.
- **Procure** Working with operators, contractors, interior designers and architects, our procurement service delivers professional, comprehensive and efficient solutions.
- **Consult** With global experience in delivering specialist operational and interior design consultancy services. The team has a wide range of skills, allowing it to work within both large international corporate frameworks and privately owned properties, providing bespoke spa design and operational concepts.

USPs

Spa Vision has a full service offering, specifically catering for the luxury spa and wellness market. All directors have been industry operators and take personal responsibility for their clients, developing long-term value-added business relationships.

Where in the world?

Global, with main focus in UK, Europe, Middle East, Australia, New Zealand and Asia Pacific.

Top clients

- **UK:** The Langley Hotel, Buckinghamshire; ESPA Life at Corinthia in London; The Newt, Somerset; Fife Arms, Braemar; Gleneagles, Auchterarder; The Gainsborough, Bath; Woolacombe Bay Hotel, North Devon; Babbington House, Frome; Pan Pacific London; Guest House Hotels (No15 Bath and No1 Clifton, York); Glen Affric; Homewood Park; Bath Priory; Royal Crescent.
- **Europe:** Kempinski, Bulgaria; The Peninsula Paris Hotel, France; Radisson Blu Hotel, Latvia; Bliss Spa, Viceroy, Serbia; Cowshed Spa, Soho House, Barcelona, Spain; Corinthia, Malta; Ritz Carlton Yachts.
- **Rest of the world:** Leela Hotels, India; Ritz Carlton, Perth, Australia; Ritz Carlton Melbourne, Australia; W Hotel, Brisbane, Australia; City Square Hotel, Malaysia; Park

Hyatt, Auckland, New Zealand; Opuke Thermal Pools & Spa, Methven, New Zealand; Eos By SkyCity, Adelaide, Australia; Osborn House, NSW, Australia; Ritz Carlton, Maldives.

Future plans

Our focus is to continue offering our clients the widest selection of premium equipment and furniture. Our thermal offering will be developed with additions in areas such as halotherapy and cryotherapy in response to market trends. Our consultancy services have been developed to complement our equipment and thermal offering, allowing us to support new and existing projects from start to finish.

Who's who?

Susan Auld, director, UK, Europe & Middle East; Colin Cameron, director, UK, Europe & Middle East; Neil Owen, director, Australia, New Zealand & Asia Pacific.

What the clients say

“Opening a five star hotel during the pandemic was definitely a challenge. The team at Spa Vision worked tirelessly with multiple changes, attention to details and recommendations. Their professionalism and expertise was second to none. We are proud to have them as part of our wellbeing journey” *Robbie Leung, director of wellbeing, Pan Pacific London*

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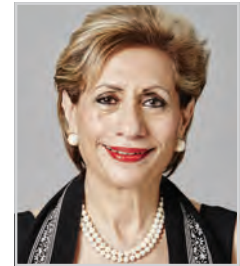
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Farida Irani, founder

Background

Subtle Energies was founded in 1993 as a clinic by Farida Irani in Sydney Australia. Farida is internationally recognised as a pioneer in Ayurveda Aromatherapy as a science, and is a well-respected clinical practitioner, author, and lecturer. Farida's clinic was designed to address a complex range of health concerns (cancer, mental health issues, chronic fatigue, fertility issues, insomnia and more) with a variety of modalities offered that respect ancient sciences, combined with holistic modern techniques.

Main products and services

Subtle Energies is an award-winning, results-based aromatherapy, natural skincare and wellness brand, founded on Ayurveda principles. It was created with intent to address multiple skin and body concerns, while delivering high performance results, empowering one's physical, mental, and emotional wellbeing.

Australian-made, cruelty free, COSMOS natural certified range of skincare and body/bath products, Subtle Energies always sources the highest grade of oils and active ingredients. The Subtle Energies products are multifunctional – each giving an excellent clinical result with pure and natural clean beauty technology and will deliver additional benefits which include wellness on all levels,

including emotional and hormonal balance, musculoskeletal concerns, sleep deprivation, skin cell renewal, stress and anxiety.

Additional products and services

Subtle Energies offers a strong hotel room integrations programme, which brings deliverable results for sleep, stress and fatigue, coupled with a sensory journey of shower and bath programmes.

USPs

Subtle Energies sources the highest grade essential oils: a therapeutic essential oil is determined by the chemical profile of the oil after it is distilled. It is the unique chemical compositions which exist in these ingredients that Subtle Energies source. This background, coupled with the company's education and practitioner qualifications, equips Subtle Energies with the ability to create powerful blends and forward-thinking treatments, delivering authentic results-based holistic experiences.

How many spas do you supply?

110 spas, including private-label partners.

Top clients

Global partnerships with The Peninsula Hotels: Six Senses Spas & Resorts; Crown Towers,

Australia: Jiva Spas by Taj Hotels Resorts and Palaces. And Iconic destinations such as Gwinganna Lifestyle Retreat; Kamalaya, Mandarin Oriental Tokyo, Mandarin Oriental Dubai, Four Seasons Hong Kong, , Royal Mansour Marrakech, Soneva Fushi.

Future plans

Further enhancing our lifestyle programs with therapeutic grade supplements and prescription services. Online learning systems, delivering spa training and our Diploma in Ayurveda Aromatherapy, bringing complementary medicine education out from the clinic in a more accessible format.

Who's who?

Farida Irani, founder; Nick Irani, director of operations and brand development; Khursheed Irani, global training and development director; Sheriar Irani, managing director of manufacturing and logistics.

What the clients say

"In 2003, after reading Farida's book on Ayurveda Aromatherapy, I was so impressed, we collaborated to design signature spa blends. These are the best oils I've ever worked with and we're proud to have Subtle Energies across our spas."
Anna Bjurstam, vice president, spas, Six Senses

Bürgenstock Resort, Waldhotel Spa - Lucerne, Switzerland



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www.swissline-cosmetics.com



Christophe Lesueur, CEO

swiss line

BY DERMALAB

Background

Founded in Switzerland in 1989, Swissline is one of the very few brands that can trace its origins to cellular therapy. To this day, biotech innovation and development remain at the heart of the brand.

Main products and services

Swissline produces results-oriented products and treatments which embrace natural actives and skin-identical ingredients such as Hyaluronic Acid, Collagen, Niacinamide, Pre and Probiotics, and Madecassoside®. Swissline offers its partners the traditional support of an in-house Training Department, ie. programmes, manuals, video support and coaching. In June 2022, Swissline will launch a training app for spa partners, complete with treatment protocols, ingredients files and training tools.

USPs

Swissline's award-winning formulas contain skin-identical ingredients, including Madecassoside® and Collagen. Swissline was the first Swiss brand to bring Madecassoside® to the skincare market in 2006 in its Cell Shock Age Intelligence™ consumer and professional products. Madecassoside® was used to help minimise post-procedure inflammation, following peelings, lasers and



Swissline's luxurious and efficacious skincare

dermabrasion, and extend the procedure's benefits. Swissline's use of another skin identical ingredient, Collagen, is also worthy of note. Their professional treatments use 92 per cent pure collagen films that have a 97 per cent identical molecular structure to the skin's own collagen. The films can be used together with ultrasound devices, and offered post-procedure to boost skin repair and recovery.

Top clients

Burgenstock Resort, Waldhotel Spa, Shangri-la Sanya Resort & Spa, CHI Spa; Bvlgari Hotel Beijing, Bvlgari Spa; Kaohsiung Marriott Hotel, Swisspa; Clinic Lemanic; Chateau Elan Winery & Resort.

Where in the world?

Swissline is present in 30 countries around the world in medi-spas, five-star hotels, luxury medical clinics and high-end retailers.

Future plans

Swissline plans to extend its spa distribution in the US and UK in both medi-spas and premium destination hotel spas. Swissline will also be launching its first body products.

Who's who?

Christophe Lesueur, CEO; Custodio d'Avo, international brand director; Christine Legrand, international training manager.

What the clients say

"Swissline has been one of our spa brands at the Bürgenstock Resort since 2017. The team is very professional and the high-quality products and treatments are very popular with our guests. Working with Swissline is a pleasure."
Aila Havel, Burgenstock Resort, Switzerland Spa and Wellness Manager.

"At Clinic Lémanic we are always on the lookout for pioneering anti-aging solutions - whether medical, surgical or aesthetic. Over the years we have worked with many Swiss skincare brands, and received particularly positive feedback from our clients about Swissline's advanced skincare products...they love the results, as well as the textures!"
Clinic Lémanic, Switzerland
Dr. Veronique Emmenegger

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SWISS
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Alexandra Moulin, COO

Background

In 1978, a Swiss philanthropist and his team of scientists revolutionised cellular therapy by developing the first cellular cosmetic line based on animal cells. Thirty years later, with a thoughtful and resolutely visionary approach to the ever-changing environment, his son took on this rich heritage. His passion led him to the discovery of a plant cell with superior anti-aging performance: Swiss Perfection with Cellular Active IRISA® was born.

Main products and services

Swiss Perfection is a results-oriented high-tech niche cosmetic brand that stands out because of its unique savoir-faire and technology, offering the most advanced anti-aging solutions. All Swiss Perfection products include Cellular Active IRISA®, an exclusive compound obtained from the root of Iris Germanica by a unique extraction process, which accelerates the regeneration of skin cells, increases tissue-oxygenation, provides optimal hydration, stimulates cell metabolism and enhances the skin's natural renewal process. Our principal focus is to offer targeted treatments by proposing a complete cellular experience



combining intensive formulas, high technology and specific manual methods for a truly luxurious indulgence.

USPs

Based on cellular therapy, Swiss Perfection is the first brand to apply vegetal cellular extraction technology to cosmetics.

A synergy exists between our products, which are enhanced by our cellular signature ingredient, Cellular Active IRISA®, ensuring immediately visible and long-lasting results. By formulating, developing and producing all its products in Switzerland with the highest quality standards, the company carries on the legacy of a pioneering Swiss family, with the goal to continuously provide the most advanced solutions in anti-aging skincare.

A close collaboration in sales and operational activities, as well as results-oriented training solutions, ensures ongoing success and high profitability. Our partners are continually satisfied, as are their clientele, who are well-travelled, multi-cultural, and demanding – and looking for innovative, anti-aging and rejuvenating solutions.

Top clients

Five-star hotels, private clinics, luxurious yachts, private jets and niche perfumeries.

Where in the world?

Swiss Perfection is present in 25 countries, mainly in Asia, Europe and the Middle East.

Future plans

We aim to continue developing new and innovative products in anti-aging skincare, and to provide outstanding services to our partners. We also plan to continue creating new collaborations worldwide with select luxury locations in hotels, clinics, yachts, niche perfumeries and more.

Who's who?

Alexandra Moulin, COO;
Sari Pinguet, sales manager;
Sun Li, business development.

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Promotions



WellnessBooking.com

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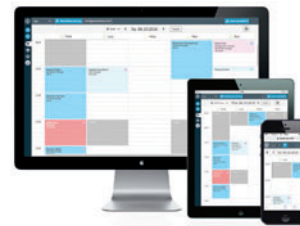
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www.tac.eu.com



Thomas Roessler, MD

Background

Founded in 2001, TAC is an owner-managed company with more than 110 employees and four locations: in Vienna and Hartberg, Austria; Hanover, Germany and Chicago, US.

The TAC software serves several key markets within the leisure industry:

- **Reservation Assistant – Spa & Activity Software** specialises in the unique software needs of those in the spa industry
- **Club Assistant – Membership Software** is focused on the special features of the fitness market
- **Entry Assistant – Access Control Software** specialises in the needs of the thermal bath industry.

Main services

Reservation Assistant - by TAC optimises and simplifies all processes of modern spa management, including reservations, membership management, employee scheduling, table reservations, stock control, CRM and billing.

'Reservation Assistant' offers more than 200 interfaces to external systems such as PMS and access control, as well as reports and statistics for measuring performance. An easy-to-navigate dashboard provides a quick overview of your spa's economic performance.

Additional services

TAC's add-ons are innovative tools for maximising sales revenue and strengthening customer satisfaction.

The TAC Webshop integrates sales, appointment bookings, lounge reservation, a partner area and much more. The intuitive design and user-friendly screens offer the highest flexibility. With Digital Signage, spas will generate more turnover from guests who are already on-site.

Furthermore, guests can book appointments from spa treatments to lounge reservations at the Self-Service Kiosk and pay for these by chip.

And with 'sense.' – TAC's cloud-based software – employees have reservation plans with them any time, any place on all mobile devices.

USPs

TAC's credo "designed to simplify" is reflected in all its products. TAC offers one platform for all activities.

The software is suitable for all areas of a modern spa, and customers build their individual solution including those functions that best suit their business needs.

A skilled support team is at our customers' disposal 24 hours a day, seven days a week, via phone, e-mail or Skype.

How many spas do you supply?

TAC has more than 1,200 customers in 65 countries.

Top clients

La Mamounia, Rocco Forte Hotels, Hyatt, Kempinski Hotels & Resorts, Grand Resort Bad Ragaz, Robinson, Radisson, Palace Gstaad, The Dolder Grand, Aspria, and Richmond Nua Wellness-Spa Sapanca.

Where in the world?

65 countries, including the USA, Germany, Austria, Switzerland, Mexico, Hong Kong, Morocco, Qatar and the Dominican Republic.

Trade shows

ITB Berlin; FIBO Cologne; SpaCamp and Interbad Germany

Who's who?

Thomas Roessler, managing director;
Guenther Poellabauer, managing director;
Gernot Tobisch, director operations;
Bernhard Rappold, director software development.

What the clients say

"Reservation Assistant helps us manage our resources efficiently and react flexibly to the needs of our guests." – *Hakan Balcan, general manager, Richmond Nua Wellness-Spa Sapanca*



**CUBIC
DESIGN**
designed by Snøhetta

SNOWROOM FOR LUXURY SPA EXPERIENCES

The cold therapy meets glamorous design and unexpected emotions. The SnowRoom by TechnoAlpin is an invitation to experience fresh powder snow as luxurious cool down after hot sauna treatments. Benefitting from the health benefits of cold has never been so beautiful. Pure snow, made from just water and air, in an inspiring and relaxing surrounding designed by Snøhetta for the world's most sophisticated spas.

indoor.technoalpin.com

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www.indoor.technoalpin.com



Sara Brenninger & Lukas Andreas Dusini

Background

Founded in 1990, TechnoAlpin is the world leader for snowmaking systems. Our product portfolio includes all different types of snow-making equipment for outdoor and innovative holistic solutions for indoor applications.

Main products and services

The SnowRoom provides a special highlight for wellness and spa areas, fitness centers and private luxury real estates – a new way of cooling down that your guests will surely remember.

The TechnoAlpin SnowRoom is cooled to -10° C (14° F) and filled with real snow, made from only water and air.

Fresh snow is made every night, so fresh powder snow is ready every morning to delight your guests.

The positive effect of alternating between the warmth of a sauna and the subsequent cooling down will become even more known as people's health awareness grows.

When cooling down in the SnowRoom, the positive effect is intensified, compared to other cold treatments: The difference in temperature is 100°C and still pleasant for the visitor. In addition, airways and the head are also cooled, and the blood vessels are strengthened. An innovative and gentle way of contrast therapy with the goal to strengthen the immune system.



The SnowRoom by TechnoAlpin offers a unique cold experience

USPs

The TechnoAlpin SnowRoom is the most attractive and effective way for customers to cool down from head to toe. Contrast therapy with real, soft powder snow through a resource-saving technology with the possibility of heat recovery. 30 years of know-how in snow production guarantee a sophisticated high-tech product for a unique snow experience.

Top clients

We have supplied more than 100 spas around the world, including luxury hotels, cruise ships, public thermal baths, private residences and even retail stores.

Where in the world?

TechnoAlpin supplies its snowrooms and snow products to spa and wellness businesses worldwide.

Future plans

Snow should not only remain part of the cooling down process after the sauna, but should also act as a fascinating element – it should conquer wide areas of the wellness and beauty world.

Who's who?

Martin Raifer, director indoor snow division; Lukas Andreas Dusini, international sales manager; Sara Brenninger, product manager.

THALION

CRÉATEUR DE COSMÉTIQUE MARINE

THALION laboratories draw from the heart of the Iroise Sea, powerful beauty and well-being active ingredients. As a creator of patented marine active ingredients, innovative textures and signature treatments with only manual techniques, we highlight the excellence of the French know-how. As the only prescribing marine brand, exclusively distributed by beauty professionals, THALION sublimates sound and natural beauty.



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THALION
CRÉATEUR DE COSMÉTIQUE MARINE



André Prigent, CEO

Background

Thalio has developed its unique expertise of being a harvest-er-producer. The family-owned company is managed by CEO André Prigent, known for his knowledge in the beauty and professional cosmetics sector.

Main products and services

Thalio offers face, body, men and thalasso products and protocols, together with a full range of spa and retail products, including Thali(sens, an innovative spa ritual concept.

Thalio is based in Brittany, France, by the Iroise Sea, which is known as the best harvesting location for seaweed. Thalio controls the whole process, from the harvesting of the raw materials to the production of the finished products. We select the richest seaweeds and preserve their original qualities to develop highly efficient treatments, which offer some of the best price/quality ratios on the market. As a pioneer in marine cosmetics field, we commit to create new concepts, constantly look for new active ingredients and create all new treatment experiences.

Dealing with Thalio means having a partner that provides a complete solution with excellent results for the client – and optimum revenue for the spa.



Thalio's Lift-Perfecting Pearl Serum

Additional services

Thalio is committed to its partners' success. The company's sales managers and trainers work closely with the partners and also organise meetings during the year to explore and implement new ways of growing business. The company also offers guaranteed training on protocols and products and

sales-oriented sessions to boost development.

Thalio also provides busy beauticians with a turnkey service website supporting them in communicating on the internet. In addition, Thalio offers spas the opportunity to create treatment menus that include a range of tailor-made rituals.

How many spas do you supply?

Products are distributed in more than 50 countries; the strongest markets are France, Russia, Japan, Saudi Arabia and Europe.

Top clients

Aldemar Hotels & Spa, Greece; Thermes Széchenyi, Budapest; Movenpick Hotel Riyadh, Saudi Arabia; Son Spa, Norway; Superior Spirit Hotel Thermal Spa, Hungary; Sha Wellness Clinic, Spain; Vytautas Mineral SPA, Lithuania; Golden Mandarin, Russia.

Future plans

For more than 25 years, Thalio has integrated bio-compatibility at the core of each of its formulas, which is the secret of the marine ingredients' efficacy. The skin is actually a living organ; it recognises marine-active ingredients since they are natural, just like the skin itself. Skin cells recognise seaweed molecules; this is why a marine-based molecule can, by nature, be perfectly assimilated by the skin.

Going forward, we will be promoting our, natural, life-glorifying cosmetics, as well as introducing more customers to new products such as our revolutionary liquid care, Mineral Booster, which offers a genuine biomimetic mineral recharge. Our revolutionary anti-ageing serum, Lift-perfecting Pearl Serum, offers a powerful action, which lifts, rejuvenates, smoothes and evens the skin. This iconic product is the result of our unique formulation to deliver the benefits of the sea to the skin.

Trade shows

Major trade fairs all over the world such as Beauty World (Middle East), Spatec (Europe), and Cosmoprof (Hong Kong).

Who's who?

Rodolphe Gagnepain, export manager; Laëtitia Têtedoux, marketing and communication director.

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Heinrich Unbescheiden,
director sales & marketing

Background

Unbescheiden GmbH was founded in 1869 in Baden-Baden, Germany. The company is family-owned: Mrs Unbescheiden is the CEO and her two sons Heinrich and Mark are members of the management board. The company is one of the leading companies in the field of spa and hydrotherapy equipment worldwide.

Main products and services

Equipment for spas and wellness centres, as well as hydrotherapy equipment. As an example, the dry hydromassage bed Medyjett Evolution offers an intensive massage of 20 body zones. The available 20 massage programs run fully automatically and can be applied completely touch-free. This is also the case for the automatic massage tubs from the Avantgarde and Spa Sensations product lines. These tubs offer excellent massage treatments to the customer. A multitude of available programs and an individually adaptable massage pressure turn the massage treatments into an unforgettable wellness experience. A great variety



The dynamic design of the Avantgarde line can easily be integrated into modern spas

of other treatment units, eg for shower treatments or the application of body wraps forms part of Unbescheiden's product range.

USPs

Each product is developed to meet the requirements and preferences of the user. The company offers a range of treatment options and advanced technical solutions, that enable the spa and wellness institutions to offer individual and high-quality treatments to their guests, even during the touchless new normal. A focus is being put on both

the quality and longevity of the equipment, as well as an easy operability.

Top clients

Lanserhof (all locations), Relais Thalasso, Thalazur, Chenot Palace Weggis, Barwicha, Lefay Resort, Palazzo Fuggi Rome, La Reserve Ramatuelle, Palace Hotel Meran, Viva Mayr, Kronenhof Pontresina.

Where in the world?

The equipment of Unbescheiden GmbH is being sold to customers in more than 60 countries worldwide.

Future plans

We will react to new requirements and expectations in the field of spa and hydrotherapy by developing solutions focussing, among other things, on touchless treatments.

Who's who?

Veronika Unbescheiden, CEO; Heinrich Unbescheiden, director sales and marketing; Mark Unbescheiden, director engineering and production

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Karen Short, CEO and Marti Morenings, founder and chair

Background

Founded in 1982 by Marti Morenings, Universal Companies entered the health and wellness industry as Universal Health Products. In 1999, the company grew, becoming Universal Companies, a single source for spas and destination properties. It acquired SpaEquip in 2015, expanding its spa development services.

Main products and services

The ultimate spa and wellness resource, Universal Companies is an international distributor of products, supplies, and equipment. Customers include spas and salons, resort and destination properties, and independent wellness professionals.

Continuously innovating, Universal Companies has developed exclusive product brand partnerships, revenue-sharing retail strategies, and a robust educational platform.

Spa development and expansion, including design and equipment solutions, are core components of our service offerings. With innovative equipment becoming an important aspect of spa operations, our team researches and develops the latest healthy technologies. Designers and project managers on our team help to seamlessly integrate them into new or existing operations.

Our sales team prides itself on being able

to partner with customers to create efficient operational strategies. Their focus is on creating superior spa experiences for guests, from product selection to service delivery.

USPs

Curated products and equipment:

Universal Companies delivers products that empower purchasing decisions and boost your spa's success.

Our professionally licensed team curates and rigorously tests all products and equipment. We also consult trend data to identify and select the best product mix for every category, factoring in quality, price, and supply stability.

Sustainability: We passionately support spas in their sustainability initiatives and work with vendor partners to make consciously mindful decisions when developing products and processes in their businesses.

UCo Learning Network: Our dynamic educational platform offers training and tools to our customers. This helpful resource offers free brand marketing content and courses, plus advanced CEU education for businesses and licensed professionals alike.

Where in the world?

Universal Companies is the leading single-source supplier of products and

related services to more than 56,000 spa professionals in 47 countries.

Future plans

UCo will continue helping customers thrive with innovative products and equipment, grow knowledge with our Learning Network, and increase revenue through our profitable retail programme.

Top clients

Marriott International, Mandarin Oriental, Rosewood Hotels, Hilton, Accor Resorts, Woodhouse Day Spas, Hand & Stone.

Who's who?

Marti Morenings, founder and chair;
Karen Short, CEO;
Camille Tillman, VP marketing;
Tessa Kienow, VP sales;
Kelly Wilson, VP strategic vendor alliances.

What the clients say

"We appreciate the professionalism of Universal Companies and their work with our properties. Thank you for your follow up and attention to detail. Working with Universal Companies will allow us much success in our new projects involving equipment and spa supplies."
Jaime Martinez, Corporate Spa Director, Grupo Posadas, Fiesta Americana

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VINÉSIME
MILLÉSIME DE BEAUTÉ



Edouard Damidot, CEO

Background

Vinésime is a skincare brand that creates its own active ingredients from selected vineyards in the heart of the Climats de Bourgogne – a UNESCO World Heritage site.

Main products and services

We support spas wishing to enhance their establishment by showcasing the French art de vivre and heritage. The Racine du Temps line is dedicated to the radiance and youth of the skin and to magnifying the natural beauty of every woman.

The range includes 15 products that highlight the A2OC complex and are 100 per cent made in France, with a high percentage of natural origin ingredients. Our A2OC Complex is the synergie of our two active ingredients – one from Pinot Noir and the other from Burgundy Blackcurrant.

Vinésime has also developed a delicious-bath range, using the « Le Clos » grape extract. For hoteliers, our Chardonnay amenities create a link between the rooms and the spa, and our wines – made from the same vines as our cosmetics – creating a wonderful link between the bar and the restaurant.

USPs

Our products symbolise the harmony between man and nature, and our respect



The Vinésime range has been designed to support all skin types and is made in France

for natural cycles and traditional know-how. They also reflect the values of our region and our deep attachment to authenticity, provenance and quality: welcome to a world ruled by the seasons and vintages forged by the unique climates of Burgundy.

Vinésime creates a world in which each product treats your senses to an exceptional experience, capitalising on the best that a unique terroir has to offer – a world where the journey of the senses comes into its own.

These 'Made in France' natural formulae use Pinot Noir because it's the most concentrated grape variety in the world in terms of antioxidant molecules (polyphenols and resveratrol).

This creates a beauty experience deep in the history and heritage of humanity.

Top clients

Château de Berne, Flayosc, France; Hotel Le Cep, Beaune, France; The Lynx Resort, Florida, Greece; The Meritage, Napa Valley, USA.

Where in the world?

USA, China, Japan, Austria, Greece, Belgium, Malaysia, South Korea and more.

Future plans

We will launch in May 2022 a new line dedicated to UV protection and skin lightening, using vine and wine extracts from a new and famous French wine region.

Who's who?

Edouard Damidot, CEO;
Marie Damidot, marketing director.



SHOWER VISION - WATER IN THE NEXT DIMENSION

- ShowerVision technology complements traditional sensory shower elements, such as chromotherapy, aromatherapy, audio content, and water jets, with a 75" HD screen
- It lifts the sensory experience to the next level as it immerses users with dynamic corresponding nature visuals such as tropical rain, a fog shower or a waterfall
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Rainer Rieger,
managing director

Background

The company was founded by Dietmar Werner in 1985. He invented a dosing system for calcium hypochlorite for swimming pools. Mr Werner still owns 50 per cent of the company. The twin brothers Jochen and Rainer Rieger own 25 per cent each.

Main products and services

WDT develops and produces high quality control and dosing systems for swimming pools and hydrothermal wellness facilities:

For wellness facilities:

- Experience showers
- Aroma pumps for steamrooms
- LED illumination for steamrooms
- Salt nebulisation systems for steamrooms
- Automatic splash systems for saunas
- LED illumination for saunas
- Salt nebulisation systems for saunas
- Foam production systems for Hammam massages
- Foot spa systems
- Room aromatisation
- Central control systems to control all rooms / parameters of the wellness facility from one controller with touch screen display



WDT exports all over the world

For swimming pools:

- Dosing systems for calcium hypochlorite
- Auto control systems
- Dosing pumps

USPs

From our point of view it is a necessary core competence to understand the application areas of our products and its associated technical systems as a total, to be able to transfer this know-how to our partners.

WDT Werner Dosiertechnik stands for:

- Comprehensive know-how
- Highest material and product quality
- Professional consulting

- Extensive service network of our trained partners
 - Exclusively educated and qualified employees
 - Service and solution orientation
 - Continuous development
- Our willingness to embrace change and our flexibility allow us to quickly react to constantly changing markets and customers' demands. This is the main reason for our continuous growth, our lasting partnerships and our worldwide success!

Top clients

We distribute through our worldwide network of spa builders / installers.

Where in the world?

We realise 75 per cent of our turnover in worldwide export, mainly Europe, Asia, Australia.

Future plans

Make our whole organisation and our products ready for digitalisation. Launch new innovations such as ShowerVision and innovative steam room controller.

Who's who?

Rainer Rieger, MD; Jochen Rieger, MD; Franz Mayr, product manager wellness.

Touchless Treatments

Wellness Solutions are a leading supplier of tech enabled chairs and pods, perfectly suited for the Spa Industry.

Our range can transform any size space into a wellness room, so you can provide your clientele with a premium spa experience that's 100% hands free.



Infrared Sauna
with Meditation



Recovery
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O2 Breathing
& Meditation Chair

Find out more @ [wellnesssolutions.com.au](https://www.wellnesssolutions.com.au)

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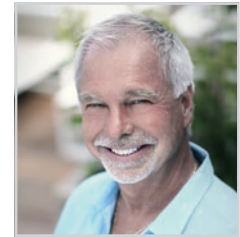
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Tony de Leede, CEO and founder

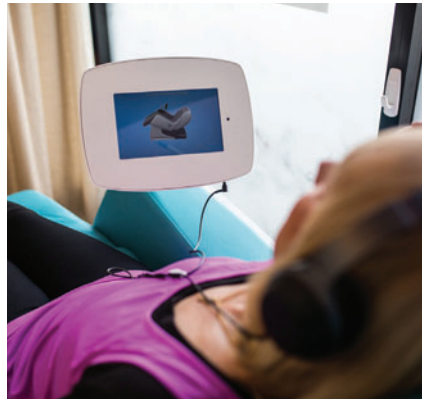
Background

Wellness Solutions was founded by fitness and wellness entrepreneur Tony de Leede, who has drawn on his 40+ years at the forefront of the industry to curate the perfect ecosystem of wellness products, services and offerings.

Main products and services

Wellness Solutions' wide range of products and services are ideal for the spa and beauty industry. Their wellness pods include the O2 Breathing and Meditation Chair, the Recovery Massage Chair and the Infrared Sauna with Meditation. They are an innovative, user friendly and cost-effective way to bring wellness into any space, plus all wellness pods are user operated and can comply with COVID-19 safety guidelines.

Wellness Solutions also offers Wellness on Demand, a streaming service with thousands of videos from its Move123 and Mind123 collection. The content includes movement, exercise and wellness education videos, delivered in bite-sized durations and suitable for all audiences. With Wellness On Demand you can give your customers access to wellness sessions such as meditation, breathe and stretch, anytime, anywhere.



Infrared Sauna and Meditation

USPs

Wellness Solutions is leading from the front with its innovative and tech-enhanced wellness pods. They are COVID-19 safety compliant and can be operated by the user. In an ever-changing environment these wellness pods are what the spa and wellness industry need. The O2 Breathing and Meditation Chair guides users to breathe more consciously, slowly and deeply, enhancing physical and mental health, while the Infrared Sauna with Meditation uses a unique combination of infrared heat technology and colour light therapy to restore physical and mental balance.

Perfectly suited for:

Spas, Beauty salons, Health retreats, Lifestyle retreats.

Where in the world?

Wellness Solutions distribute across the world. They can also design custom wellness lounges to suit any size and space.

Future plans

The next year includes new product launches, wellness pods in consumer's personal abodes, local and international trade shows.

Who's who?

Tony de Leede, CEO and founder;
Belinda Humphreys, chief operating officer;
Eric Ericson, business development;
Elisha Ferris, business development.

What the clients say

"The Wellness Lounge allows us to offer exceptional benefits as an alternative to hands-on therapies, with little to no contact. We're able to offer our guests a fully-immersive experience, combining traditional spa therapies and technology at its finest."
Melanie James spa and wellness manager, Gwinganna Lifestyle Retreat



The Experience of Phyto- Aromatic Skincare



Le Vallon de Valrugues & Spa 5*
France



Bellagio, Las Vegas
USA

French family-owned skin care brand since 1954.

Pioneer in phyto-aromatic care, creator of experiences.

A unique and renowned know-how featured in more than 60 countries.

A partnership grounded on a common vision for quality and performance.

The expertise of personalized skin care, the commitment to visible results.

Yon-Ka

Laboratoires Multaler, 1, rue Ambroise Croizat,
Argenteuil, 95100, France

Tel: +33 (1) 41 19 56 56

email: infoexport@multaler.com

Linkedin: Yon-Ka Laboratoires Multaler / Yon-Ka Paris USA

Facebook: Yon-Ka

www.yonka.com



Antoine Lamarche, Bruno Le Deun and Alexis Wolkowinski

Background

As pioneers in aromatherapy since 1954 and founders of the Yon-Ka brand, the Multaler Laboratories, a French family-owned company, encapsulate the power of Nature within sensorial, results-driven expert formulas.

Main products and services

We offer a comprehensive range of expert face and body treatments to meet all your clients' needs. We train your staff in well-defined techniques and methods. Every Yon-Ka treatment is a subtle, expert alchemy in the hands of a professional, that feel and give, that prolong and strengthen the essential oil and thus optimise the treatment.

To complete the spa experience of your clients in the comfort of their own home and improve your profitability, Yon-Ka has developed a full line of face and body products to extend the benefits of the professional treatments.

USPs

- **The Experience of Phyto-Aromatic Skincare**
- **5 founding principles:** effectiveness through nature, excellent formulations, expert techniques, experience for the senses and ethical commitments.
- **Vision of Holistic beauty:** each Yon-Ka phyto-aromatic treatment is a unique,



Discover the Experience of Phyto-Aromatic Skincare with the Yon-Ka line

personalised experience which contributes to the physical and mental harmony for every person, at every stage of life.

- **High quality products:** we develop and manufacture our products in our own laboratories in the Paris area, under strict controls at all points, from the formulation to fabrication in filtered air to ISO 22716.
- **The Yon-Ka Quintessence:** our exclusive complex, containing 5 synergistic essential oils, combines dermatological effectiveness with olfactive and aromachological benefits.
- **6000 beauty professionals** around the world have already chosen to share Yon-Ka's Experience of Phyto-Aromatic Skincare with clients searching for naturality, authenticity and results.

Top clients

L'Espace Yon-Ka, Tokyo - Japan (many times voted Best Spa of the year in Japan); Hyatt Regency, Hakone, Japan; Bellagio & JW Marriott, Las Vegas, USA; Canyon Ranch, USA; Four Seasons, Jakarta, Indonesia; LaboSpa, Zürich, Switzerland; Le Vallon de Valrugues & Spa, St Rémy de Provence, France.

Where in the world?

Yon-Ka supplies over 6000 partners around the world (5 continents, 58 countries).

Who's who?

Antoine Lamarche, USA general manager, Bruno Le Deun, export director, Alexis Wolkowinski, UK general manager.

GO GREAT

You go to work every day
so your clients can go
anywhere and be
everything they want.

You're the therapist
behind them.

And we're
the software
behind you.



zenoti

The software trusted by the
best spas and medspas.

+44 1482 429 330

sales@zenoti.com

www.zenoti.com



Zenoti

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Blog: zenoti.com/resources/blog

www.zenoti.com



Sudheer Koneru, CEO

Background

After experiencing the difficulties in running spas, salons and fitness centers without a software solution, Zenoti's founders leveraged their professional roots in enterprise software. In 2010 our best-in-class solution made its grand entrance. Today, Zenoti powers over 15,000 businesses worldwide.

Main products and services

Zenoti offers spas a cloud-based solution for all their needs. Zenoti customers can access everything they need remotely, and are able to offer their clients touchless options – a must-have and non-negotiable guest expectation in our current environment.

Zenoti's key features include:

- **Appointment book** – optimal scheduling minimises wait-times for guests, and even prioritises specific requests, enabling guests to easily book their favourite provider.
- **Group bookings** – enables the front desk to book multiple appointments with different services from one screen.
- **Upfront deposits for bookings** – ability to collect deposits for bookings reduces cancellations and no-shows.
- **Employee scheduling and performance management** – view at a glance where your team needs support and recognise top achievers.

■ **Inventory management** – never fall short or over-order again.

■ **Membership services** – no matter how complex your membership strategy is, Zenoti has it covered.

■ **Smart marketing** – target the right segments, at the right time, with the right products and services.

■ **Consumer and employee mobile apps** – touchless transactions at your service.

■ **Gift cards** – enables your customers' guests to give the gift of feeling great.

USPs

More well-established spa and salon brands are powered by Zenoti than any other software solution. In fact, a majority of the global enterprise market trusts its tech to Zenoti. As an all-in-one solution, Zenoti enables spas and salons to elevate, unify and automate their offering using artificial intelligence (AI). Touchless options are essential.

Zenoti's remotely accessible and cloud-based platform provides the perfect touch-free solutions. Say goodbye to clunky desktop terminals and scattered figures – Zenoti harnesses data and streamlines operations across all stores within the brand.

Automated employee scheduling and a booking wizard simplify everyday tasks. Zenoti's AI-powered intelligent marketing

ensures brand messages reach the right people at the right time, engaging customers and increasing clientele.

Top clients

Hand & Stone Massage and Facial Spa, Face Gym, European Wax Center, MGM Resorts, Skin Laundry, Face Haus, Massage Heights, Rush Salons, Gene Juarez Salon.

Where in the world?

Zenoti is a global solution, powering spas, salons and medspas across the United States, Canada, Europe, India, Southeast Asia, the Middle East and Africa.

Future plans

Zenoti's mission has always been to help people achieve their greatness. The Go Zenoti brand campaign brings that mission to life and pays tribute to the therapists in our world who make a difference in people's lives every day.

"This campaign is not just an ad, it's a reaffirmation of our commitment to you and your business." – Sudheer Koneru
To celebrate the beauty, wellness and fitness industries with Zenoti – see video on advert.

Who's who?

Sudheer Koneru, CEO;
Amy Douglas, ales manager, UK & Europe.

The Sustainable Products

Plastic-free | Compostable | Eco-friendly

ZERO WASTE
URBN NATURE

Z
E
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W
A
S
T
E



YOUTUBE

World of Sustainability



PINTEREST

/Urbn_nature



FACEBOOK

/zerowaste.amenities



INSTAGRAM

/zerowaste.amenities

Sustainability starts
with us

www.zerowasteun.com
www.urbn-nature.com

Zerowaste by Urb'n Nature

Ettlinger Str. 11, Stutensee, Baden-Württemberg 76297 Germany

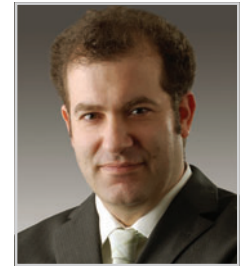
Tel: +49 172 992 5972

Email: info@zerowasteun.com

LinkedIn: www.linkedin.com/in/urb-n-nature-zerowaste-7853231b8/

Facebook: www.facebook.com/Zerowaste.Amenities

<https://www.zerowasteun.com/en/>



Joerg Demuth

Background

Zerowaste is one of the world's leading manufacturers and suppliers of natural, plastic-free spa and hotel amenities. Responding to the unnecessary waste generated by the spa and hospitality industries, Zerowaste has grown out of Urb'n Nature, which is a natural, 100 per cent organic, luxury spa product and cosmetic line. Manufactured in Germany it offers massage therapies and facials, including the Sportgel Collection.

Main products and services

We offer 100 per cent plastic-free hotel and spa products and packaging. Our product development is based on a unique understanding of people, products and sustainability. Zerowaste's alternatives to plastic are environmentally friendly, reusable items, including personal care products.

We consciously choose natural materials such as jute, modal, cotton, linen, cork, coconut fibre for slippers and disposable underwear. Bamboo and wood for combs and toothbrushes. Food starch instead of plastic for compostable cling film and shower caps. Glass for bottles and jars, as it is the ultimate material for endless recycling. Compostable paper for packaging and sachets. Lids are made from urea, a by-product of many chemical processes,



Zerowaste offers an alternative to plastic

which does not harm the environment. All of our product labels are paper based and we use post-consumer recycled paper.

USPs

Zerowaste is one of world's leading manufacturers and suppliers of natural, plastic-free hotel and spa amenities. We offer a huge range of sustainable products, which we design and produce for our customers. Our experts advise everyone individually and work out the best offer for each company.

Everything is sustainable and of the highest quality. Through years of global experience in the hotel and wellness industry,

we know firsthand what is needed and what the quality must be. Guests and employees are always enthusiastic about environmentally friendly hotels and spas.

More and more companies are realising that we can and must all curb, or even completely replace, our plastic consumption. For this reason, we have manufactured all hotel products which are both functional and of the best quality.

Top clients

Soneva, Six Senses, Mandarin Oriental, Tschuggen Grand Hotel, Schloss Elmau, Four Seasons, Ritz Carlton, Grand Resort Bad Ragaz, Sugar Beach, Lindenberg, Hotel Bernstein, Lake House...

Where in the world?

Worldwide.

Future plans

In association with Urb'n Nature, the further development of completely compostable cosmetic packaging. Our groundbreaking, unique, fully compostable, single use skin and hair care sachets have already been developed.

Who's who?

Joerg Demuth, chief product officer and zero waste consultant.



icelab

BECOME THE COOLEST
PLACE AROUND!



Zimmer MedizinSysteme GmbH

Junkersstraße 9, Neu-Ulm, 89231 Germany

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Fax: 0049 (0)731 97 61-118

Email: U.Kesselbach@zimmer.de

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www.zimmer.de

icelab
Zimmer
MedizinSysteme



Mr Uwe Kesselbach,
sales manager

Background

With experience in technical medicine since 1969, Zimmer MedizinSysteme has become one of the leading European manufacturers for physiotherapy systems. Innovative products in the fields of cardiology, diagnostics and aesthetics as well as software complement our product range. In 1996, Zimmer MedizinSysteme built the very first Whole-Body-Cryo- Treatment System and developed it ever since. Today we offer “cool solutions” from local cryo-treatment to various single-cabin systems to the professional multi-room system with -110 °C.

Main products and services

During a Whole-Body-Cryo-Session your body is exposed to ultra-cold but very dry air for up to three minutes. The positive effects of this quite pleasant treatment have been known and used for many years. The treatment can either be offered on its own, combined in spa packages, within fitness, sports and leisure packages, and even be part of medical spa offerings. With our recently updated product range, we are now able to offer solutions for beginners, private users and professional users:

- **icelab_VIP:** The entry into the world of Whole-Body-Cryo-Treatment - compact and uncomplicated.

- **icelab_VIP+:** The plus in performance and space - compact, quiet and powerful.
- **icelab_VIPspecial:** Strong performance with maximum flexibility - customisable system, as special as you need it.
- **icelab_PRO series:** The system for professional use with up to -110 °C perfect for health oriented customers, available with two or three rooms, wooden interior, Heat-Recovery-System and the possibility to customise it to your needs.

USPs

Imagine a short treatment combined with many positive and long-lasting effects that your customers will love. With icelab, your company has a unique product that stands out from the rest. More than 25 years on the market, various individual projects, our high-quality products (100% made in Germany) and our reliability have earned us the trust of more than 200 customers worldwide.

With our recently updated product range and our extended service network with partners worldwide, we are continuously developing and improving our after-sales service quality. All our systems are very easy to operate and run entirely on electricity. No nitrogen, liquid air or other gases are consumed.

Top clients

Chenot Group, including the Palace Gabala (AZ) and Palace Weggis (CH); Waldhotel at the Bürgenstock Resort (CH); Jumeirah Al Wathba Desert Resort (AE); Nad Al Sheba Club I & II (AE); The Istana Uluwatu (ID); Thermes Marins (MC); Sparkling Hill Resort (CA); Roland Garros (FR); INSEP (FR); French Rugby Federation (FR); FC Bayern München (DE); And many more...

Where in the world?

Zimmer MedizinSysteme is headquartered in Neu-Ulm, Germany. We work worldwide directly or with our local partners.

Future plans

Continue to outperform the growth we have experienced in the past few years.

Who's who?

Mr Uwe Kesselbach, sales manager icelab.

spa-kit.net

The search engine for spa buyers

For full company and contact details of any of the products, equipment and services featured here, please visit www.spa-kit.net



EMINENCE ORGANIC SKINCARE



Eminence Organic Skin Care refreshes its range

Skincare and spa brand, Eminence Organic Skin Care, has upgraded its Marine Flower Peptide Collection with three new products.

The Marine Flower Peptide Concentrate is a lightweight cream-gel formula enriched with botanical peptides from rice protein, blue-green algae extract and brown algae extract.

The Marine Flower Peptide Lip Serum has been formulated to improve the appearance of fine lines and wrinkles in the lips and surrounding areas. The Marine Flower Peptide Night Cream soothes delicate and dehydrated skin while minimising the appearance of wrinkles.

KEYWORD: EMINENCE

Aromatherapy products on the move from Tara Spa Therapy

Tara Spa Therapy has introduced a mobile caddy which can double as a point of purchase kiosk and an aromatherapy blending bar. The Tara Well Bar is designed to promote self-care practice by giving hotel and resort guests easy accessibility to eight collections of organic, holistic bath and body products.

Among the many options available are stress relief, sleep and deep relaxation, restoring depleted energy, detoxifying and supporting immune resilience.

KEYWORD: TARA SPA THERAPY



TARA SPA THERAPY

Germaine de Capuccini launches new chemical peel

Spa and skincare brand, Germaine de Capuccini, has launched a chemical peel line for professional use.

The Expert Lab products encourage superficial peelings to reveal rejuvenated skin and have been conceived to offer safe and effective protocols for a progressive improvement of skin conditions – such as ageing, hyperpigmentation and acne.

The range features two mono-substances peelings, two combined peelings as well as a Peel Neutraliser and

Dermo Protective Hydrating Gel to be used as a final step after the peels.

The four peels are identified as: Purifying – Anti-acne; Clarifying – Hyperpigmentation, to improve firmness and suppleness: Rejuvenating – Anti-ageing, to promote the production of collagen: Antioxidising – Photo ageing, to antioxidantise, stimulate collagen and elastin synthesis.

KEYWORDS: GERMAINE DE CAPUCCINI



GERMAINE DE CAPUCCINI

Sothys creates a vegan skincare brand with supporting facial

New from French skincare and spa brand, the Sothys Organics collection will include vegan formulas, which combine advanced efficiency and natural active ingredients.

The range includes a Cleansing Oil for face and eyes, enriched with antioxidant oleo-extract of honeysuckle to eliminate skin impurities. A gentle Skin Radiance Exfoliant combines raspberry seeds and camargue rice grains with birch sap

to remove dead skin cells, as well as a Radiance Mask to hydrate the skin.

The collection is completed with a light Revitalizing Emulsion containing hawthorn floral water, birch sap and retinol-like alfalfa extract, blended to reduce the signs of fatigue and revitalise the skin. Sothys will showcase the range in a new 30-minute facial.

KEYWORD: SOTHYS



SOTHYS

Display humidity with style

Finnish spa and wellness engineering company, Cariitti Oy, has developed Aspectu: a heat and humidity meter which provides an LED-lit temperature display within sauna wall panels.

The meter's LED light source forms an hourglass pattern on the surface of the wooden panel, allowing users to monitor their time in the sauna. This works in a loop whenever the meter is switched on. It is available in three types of wood: birch, hemlock or kelo plywood.

KEYWORD: CARIITTI



CARIITTI OY

New sustainable underwear

Zero Waste, by Urb'n Nature, has created 100 per cent plastic-free, compostable spa underwear, made from plant fibres, cotton and modal.

Formulated from cellulose, modal is entirely plant-based and considered a sustainable fabric option, as less water and energy are required during its manufacturing process.

The disposable underwear collection is designed to accommodate all clients and includes spa tank tops, thongs, boxers and briefs designed for men and women.

KEYWORD: URB'N NATURE



ZERO WASTE BY URB'N NATURE

Wellness Coach aids relaxation



CESARE MEDRI

Starpool has created a new wellness entertainment system, Wellness Coach, allowing guests to access three categories of soothing wellbeing content: guided meditation programmes, breathing exercises and relaxing music.

This interactive tablet is mounted on a stand, and paired with either a speaker or headphones. Each piece of content has a minimum duration of 10 minutes and is ideal for spa relaxation rooms.

KEYWORD: STARPOOL



FLORIAN SOMMET

i-Tech Industries blends devices

i-Tech Industries has blended two of its patented device technologies to create the i-Boost concept.

The new concept begins with a body treatment using icoone's Roboderm technology to revitalise the skin by regenerating connective tissue.

Following this, guests use the icoone Booster Elispheric platform which stimulates 95 per cent of the body's muscles – through rotation, sloping movements and vibration – to improve body balance and flexibility by increasing muscle tone.

KEYWORD: I-TECH

Werner Dosiertechnik incorporates immersive nature visuals into the experience shower ritual

German wet area specialist, Werner Dosiertechnik (WDT), has unveiled a new experience shower accessory.

ShowerVision complements traditional sensory shower elements – chromotherapy, aromatherapy, audio content and water jets – which correspond to three different settings: Tropical Rain, Waterfall and Fog Shower. With the



WERNER DOSIERTECHNIK

activation of one of these programmes, corresponding nature visuals start simultaneously on the screen.

KEYWORD: WERNER DOSIERTECHNIK

Book4Time delivers all-in-one payment processing platform



IZ3RF:ZINKEYCH/BOOK4TIME

The payment processing platform from Book4Time provides operators with the ability to take guarantees at the time of booking, accept EMV credit/debit at point of sale, sell gift cards online, manage recurring membership billings and provide self-service mobile checkouts.

It also comes with flat-fee pricing and no hidden or set-up fees, enabling spas to realise significant savings to the bottom-line, providing an end to end solution.

KEYWORD: BOOK4TIME

Himalayan Salt Pods provide a boost for pulmonary health

The Himalayan Salt Pods from Himalayan Source provide a convenient, quick and positive impact for pulmonary health.

With no need to undress or change clothes, the treatment allows guests to relax while breathing in the pharmaceutical-grade salt dispensed by the pod's halogenerator.

Sodium chloride is an essential

element for the regulation of mucus in the lungs and upper respiratory system. Once inhaled, the tiny, negatively-ionized salt micro-particles help to cleanse the respiratory tract, improve lung function, strengthen the immune system, improve skin health, promote breathing and increase athletic performance.

KEYWORD: HIMALAYAN SOURCE



HIMALAYAN SOURCE

Fabio Alemanno Design unveils range of semi-precious stones



FABIO ALEMANNINO DESIGN

Fabio Alemanno Design has expanded its collection with the addition of semi-precious stones which can be used to enhance feature walls, flooring, pools, hammam tables, heated loungers and bathrooms.

As well as adding a touch of style, the stones have metaphysical and medical properties which positively support physical and mental health.

KEYWORD: FABIO ALEMANNINO DESIGN

Yon-Ka develops triple action night mask



YON-KA

Following three years of development, French skincare brand, Yon-Ka, has unveiled a resurfacing overnight mask, complete with triple-action effectiveness, which uses a clean, natural formula.

Designed to offer anti-ageing benefits and encourage radiant skin, the Glyconight 10% Masque relies on a vegan formula complete with 10 per cent pure glycolic acid to help resurface skin, encourage cell renewal, accelerate the synthesis of collagen and refine skin texture.

KEYWORD: YON-KA

Portable fitness unit revealed

Luxury fitness equipment supplier, PENT Fitness, has launched a portable multifunction SOPHIA fitness unit which showcases a host of PENT's sleek workout gear, including dumbbells and kettlebells, weights, a medicine ball, a balance ball, yoga block, recovery roller, exercise mat, skipping ropes, a push-up device and a yoga belt. There are also slots for towels, water and an iPad.

KEYWORD: PENT FITNESS



PENT FITNESS



BC SOFTWARE / THAMESLIDO, READING, BERKSHIRE

Towelling poncho ideal for outdoor wellness

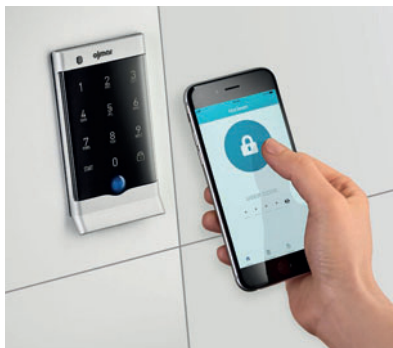
BC Softwear's SwimSoft Towelling Poncho is ideal for spas and hotels offering outdoor wellness and hydrotherapy activities.

Made with SupremeSoft fabric for fast drying and energy-saving properties, the ponchos have lightweight plushness on the outside and absorbent towelling for a cosy feel on the inside.

Generous and roomie, the robes are designed to give full coverage – with a hood for added warmth – and underarm slits and side slits for easy changing on the beach or by the pool. The ponchos can be embroidered with any hotel or spa logo or plain text and are available in slate grey and pebble finishes.

The need was identified when a group of spa industry friends took an early morning wild swim and observed how nice it would have been to have a bespoke designed post-swim robe.

KEYWORD: BC SOFTWARE



OJMAR

Hands free locker from Ojmar is introduced

OCS SMART from Ojmar is a next-generation, hands-free smart lock, which can be controlled via a mobile phone, tablet, or smart watch using Bluetooth technology. It pairs with the OCS SMART app, to increase the ease of installation and usage.

In addition to the touchless features, the lock has a keypad backup. The battery lifespan of the lock gives up to five years of use. The keypad is crevice-free and waterproof, allowing for an easy and efficient wipe down of the lock surface.

Because it is a wireless system, there are no cumbersome cables or complex wiring, making it ideal for agile working environments.

The lock is equipped with a wide range of manager and user programmable features, including private and public settings, audit trails, rental durations, scheduled automatic openings, and the ability to allocate lockers via QR code or permits sent via email, or multiple social media platforms.

KEYWORD: OJMAR

Nutritional supplements from Thalion hit the market

Marine product house, Thalion, has launched a range of nutritional supplements rich in marine algae.

This super algae, vegan concentrate contains more than 112 minerals and trace elements deemed to be essential for optimal body function and immunity.

All packaging is made from recyclable plastic and FSC cardboard.

KEYWORD: THALION



THALION

Two new firming creams launched by Biologique Recherche

French skincare and spa brand, Biologique Recherche, has created two new firming creams after reformulating and combining a selection of its existing products.

Crème Matricielle, formerly known as Crème Réparatrice, is a firming treatment designed to combat sagging



skin caused by the decreased production of collagen and elastin.

For the face, Crème ADN Métamorphique is designed to reduce sagging, restore elasticity and firmness, and strengthen skin structure.

It uses active ingredients aimed at protecting cells from the harmful effects of environmental stress.

KEYWORD: BIOLOGIQUE RECHERCHE

BIOLOGIQUE RECHERCHE

Home relaxation range revealed by Aromatherapy Associates

Aromatherapy Associates has created an exciting new range of at-home products to promote relaxation, which can be retailed in spas or online.

The range includes 100 per cent pure essential oil blends: Deep Relax, Revive, De-Stress, Breathe or Forest Therapy; an atomiser, which doesn't use water or heat to maintain the purity of the oils and a choice of four, vegan soy wax candles, with a burn time of up to 40 hours.

KEYWORD: AROMATHERAPY ASSOCIATES



AROMATHERAPY ASSOCIATES

IONTO-COMED



Meet the versatile couch

Ionto-Comed has developed a compact cosmetic couch. Thanks to its stability and numerous adjustment options, Ionto-Dynamove C1 accommodates a host of spa, beauty and wellness treatments, including removable 180 degree folding armrests, an interchangeable headrest, plus a range of motion and position options. Suitable for small rooms, the height can be easily adjusted.

KEYWORD: IONTO-COMED

Lemi launches outdoor treatment bed

Lemi has designed a bed which is suitable to perform treatments outdoors. Bellaria is equipped with a seamless mattress and horseshoe headrest and can withstand direct sunlight, water and salt. The base is made of waterproof material and is electrically adjustable, allowing lifting movements and synchronised back and leg movements.



LEMI - BELLARIA

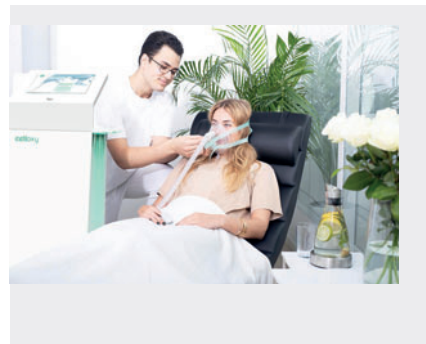
KEYWORD: LEMI

Oxygen therapy device designed for medi-wellness operators

German medical supplier, Tur Therapietechnik, is targeting spas looking to get into medi-wellness with its brand-new Celoxo oxygen therapy device.

The 45-minute sessions can be used as a spa add-on or even carried out at the same time as some services. It complements rejuvenation, detoxification and anti-ageing treatments, as well as supporting the immune system, training the body to breathe more effectively.

KEYWORD: TUR THERAPIETECHNIK



TUR THERAPIETECHNIK

Modular cabins provide accommodation or treatment room option

For spa operators looking to offer a stand-alone experience, where social distancing and exclusive use is a given, the new modular cabin by Hytte could be the solution.

With a Nordic aesthetic, the cabins blend into the natural surroundings and are insulated using natural and recycled materials to ensure energy efficiency.

They have a minimum footprint of 24sq m and arrive onsite fully constructed and

fitted out, ready for use within 24 hours. Off the shelf options are available or units can be custom made with potential features including a king-size bed, seating area, toilet/shower, stove and kitchen.

Hytte is a new company formed in partnership with architects Koto Design, which draws inspiration from Scandinavia, and interior design and branding firm Aylott & Van Tromp.

KEYWORD: HYTTE

MERGE VISUALISATION



FRANCO MARCHESI / LUCIA MAGNANI HEALTH CLINIC



bbspa unveils anti-viral uniforms

Global spa consultancy, bbspa_Group, has unveiled 100% You: antiviral spa uniforms designed to be durable, safe, fashionable and eco-friendly.

The chic range is blended out of a natural yarn called polypropylene which creates a light, synthetic material which is anti-bacterial, waterproof and can easily be disposed of in plastic waste once no longer of use.

Designed by stylist Christine Vignoli, the collection is available in six sizes in various colours for both men and women. All garments are officially certified as PPE.

The range was also designed to answer the demand for durable spa uniforms which minimise waste and environmental impact.

The fabric is moth-proof, mould-proof, hypoallergenic, anti-odour and stain proof, meaning washing only requires 10 minutes of immersion in cold water.

KEYWORD: BBSPA



NATURA BISSÉ

New Diamond Well-Living range introduced by Natura Bissé

Premium Spanish skincare brand, Natura Bissé, has introduced Diamond Well-Living – a range of eight uplifting body products.

The vegan line has its own menu of customisable signature spa treatments, allowing guests to choose a ritual which suits their needs, including a body scrub, a body mask and massages, and multiple combinations of the three.

Each treatment can be customised with one of the body oils: Energizing, De-Stress, Detox and Fitness. Four fragrant formulas for four moods, to induce different sensations and deliver different benefits. Guests can complete their treatments with a choice of The Warming Gel or The Cryo-gel.

KEYWORD: NATURA BISSÉ



LA RUE VERTE

Water-soluble CBD pill launches

La Rue Verte has introduced a new water-soluble CBD product to enhance refreshments and help consumers easily access the benefits of CBD.

Santé can be added to any hot or cold drink, including alcohol, without changing the flavour. It stimulates the body's natural endocannabinoid system which plays a role in regulating important bodily functions, including sleep, mood, inflammation, appetite and memory. It is also enriched with a vitamin boost.

KEYWORD: LA RUE VERTE

Luxurious new face mask available now from Seed to Skin

Italian luxury ethnobotanical skincare and spa brand, Seed to Skin, has unveiled a new face mask containing more than 55 per cent manuka honey.

The gentle honey-textured mask is designed to nourish, calm, soothe and deeply hydrate skin, as well as address fine lines and wrinkles and offer a solution for acne-prone, scarred and pigmented skin.

As well as bioactive vitamin C, hyaluronic acid, ferulic acid, rosa damascena flower water, the mask includes five essential fermented minerals – zinc, iron, silicon, copper and magnesium.

Seed to Skin has plans to roll the mask out to its global partner spas and is currently creating a dedicated treatment.

KEYWORD: SEED TO SKIN



SEED TO SKIN

Vinésime launches rejuvenating and anti-oxidant skin cream

Luxury French vino-cosmetics brand, Vinésime, has launched a moisturising body cream powered by antioxidant grapevine stem cells. The Prodigue Sensation is designed to rejuvenate the skin with a hydration boost, while providing protection from UV light.

The product is part of Vinésime's Racines du Temps range and is free from parabens, phenoxyethanol and colourants.

KEYWORD: VINÉSIME



VINÉSIME

Comfort Zone refreshes its Sacred Nature line

Comfort Zone's refreshed, organic and carbon-neutral Sacred Nature skincare line marks the company's first collection to be formulated with ingredients grown through regenerative agriculture.

The range includes a proprietary antioxidant, Scientific Garden Extract, with bio-fermented botanical extracts which have been selected and studied at the brand's Scientific Garden at the Davines Village in Parma. Comfort Zone works with local farmers who use regenerative agriculture to minimise CO2 emissions.

KEYWORD: COMFORT ZONE



SHUTTERSTOCK:KRAM-9

Soothe body and mind on a ceramic lounger from Sommerhuber



SOMMERHUBER

Ceramics manufacturer, Sommerhuber, has created a heated ceramic lounger, finished with a stylish, smooth and organic aesthetic.

The Lounger One Plus emits a gentle infrared heat, which soothes the body and mind via the autonomic nervous system.

Available in 15 glazes, the Lounger One Plus can be customised to match its environment and can be upgraded with a USB charging port.

KEYWORD: SOMMERHUBER

Contact Book

This section shows the basic contact details for global spa equipment, product and service suppliers while full company details can be found online at www.spa-kit.net. For a breakdown of particular pieces of equipment, products and services that these companies provide please turn to our Product Selector on p352. The Product Selector outlines products and services by types and categories

1Life

Tel: +44 1480 484 260
 Email: businessdevelopmentgroup@1life.co.uk
www.1life.co.uk

3d Leisure

Tel: +44 1252 732 220
 Email: info@3dleisure.com
www.3dleisure.com

4SeasonsSpa

Tel: +31 20 528 6656
 Email: info@4seasonsspa.com
www.4seasonsspa.com

5 Spa Consulting LLC

Email: info@5spaconsulting.com
www.5spaconsulting.com

@Sonnen Land S.L.

Tel: +34 932081010
 Email: info@sonnenland.com
www.sonnenland.com

AB Audio Visual Ltd

Tel: +44 1945 476 973
 Email: web@abaudiovisual.co.uk
www.abaudiovisual.co.uk

AB Concept Ltd

Tel: +852 2525 2428
www.abconcept.net

Abacus Manufacturing Group

Tel: +44 845 8 50 50 40
 Email: sales@abacus-bathrooms.co.uk
www.abacus-bathrooms.co.uk

Abbey Group

Tel: +44 1242 673 555
www.abbey-group.net

Abs Company

Tel: +1 866 219 5335
www.theabscompany.com

Absolute Aromas

Tel: +44 1420 540 400
 Email: relax@absolute-aromas.com
www.absolute-aromas.com

Absolute Design

Tel: +44 1872 264 775
 Email: hello@weareabsoluteuk.com
www.weareabsoluteuk.com

Academie Scientifique de Beaute

Tel: +33 1 39 15 39 39
www.academiebeaute.com

Acutonics

Tel: +1 575 587 2689
 Email: info@acutonics.com
www.acutonics.com

Adache Group Architects Inc

Tel: +1 954 525 8133
 Email: info@adache.com
www.adache.com

Adidas Ag

Tel: +49 9132 840
www.adidas-group.com

ADM Leisure Wear

Tel: +44 1942 498 120
 Email: matt@admdirect.co.uk
www.admdirect.co.uk

Advanced Esthetics Solutions

Tel: +44 29 2023 1228
 Email: info@advancedestheticssolutions.co.uk
www.advancedestheticssolutions.co.uk

Aedas Architects

Tel: +44 20 7837 9789
 Email: london@aedas.com
www.aedas.com

Aegean Master Spas

Tel: +44 20 8959 1529
 Email: sales@masterspas.com
www.aegeanspas.co.uk

Aequum

Tel: +44 1522 532 220
www.aequumltd.com

For a breakdown of products and services by type, turn to our Product Selector on p352

Africology

Tel: +27 11 791 6890
Email: info@africology-sa.com
www.africology-sa.com

Agadir International LLC

Tel: +1 201 261 3757
Email: info@agadirint.com
www.agadirint.com

Agilysys

Tel: +44 1753 972265
Email: EMEAsales@agilysys.com
www.agilysys.com

Agnes Bourgeon

www.agnesbourgeon.com

Agoy Ltd

Tel: +44 845 345 7335
Email: hello@agoy.com
www.agoy.co.uk

Ahava

Tel: +972 3557 1111
Email: gmail@ahava.co.il
www.ahava.com

Airdri Ltd

Tel: +44 1865 882 330
Email: sales@airdri.com
www.airdri.com

Airex Ag

Tel: +41 41 789 66 00
www.bebalanced.net

Airnergy AG

Tel: +49 22 42 93 30 0
Email: export@airnergy.com
www.airnergy.com

Akhassa

Tel: +1 323 462 8927
Email: info@akhassausa.com
www.akhassausa.com

AKRON

Tel: +44 1473 461 042
Email: sales@akronproducts.co.uk
www.akronproducts.co.uk

Alacer

Tel: +44 1354 692 677
Email: info@alacer.co.uk
www.alacer.co.uk

Alban Muller International

Tel: +33 1 48 08 81 00
www.albanmuller.com

Alchimie Forever LLC

Tel: +1 202 530 3930
Email: customerservice@alchimie-forever.com
www.alchimie-forever.com

Allure Africa

Tel: +233 302 782 651
Email: info@allureafrica.com
www.allureafrica.com

Alma Lasers Ltd

Tel: +972 4 627 5357
Email: info@almalasers.com
www.almalasers.com

Alpha-H

Tel: +61 7 55 294 866
www.alpha-h.com

Alpienne

Tel: +43 5412 64 128
Email: info@alpienne.at
www.alpienne.at

Alqvimia SL

Tel: +34 972 287 003
Email: mail@alqvimia.com
www.alqvimia.com

Altaeco

Tel: +390 29025 1844
www.altaeco.com

Alterna

Tel: +1 888 425 8376
Email: admin@alternahaircare.com
www.alternahaircare.com

Altro Ltd

Tel: +44 1462 707 600
Email: info@altro.com
www.altro.com

Amala Inc

Email: info@amalabeauty.com
Tel: +1 877 262 5208
www.amalabeauty.com

Amber Products Co

Tel: +1 724 695 1882
Email: education@amberproducts.com
www.amberproducts.com

Amer Sports UK & Ireland Ltd

Tel: +44 1294 316 200
www.amersports.com

Amra Skincare

Tel: +44 1438 941133
Email: sue@amraskincare.com
www.amraskincare.com

Amrit Organic

Tel: +1 847 823 1727
Email: info@redcherrygroup.com
www.redcherrygroup.com

Anakiri BioEnergetic Skin Care

Tel: +1 800 545 7302
Email: info@anakiri.com
www.anakiri.com

Anapos

Tel: +44 1942 226 539
Email: info@anapos.co.uk
www.steamroomsuk.co.uk

Andrew Morgan Collection

Tel: +1 914 668 9400
Email: cs@morgancollection.com
www.morgancollection.com

The Angel of Water

Tel: +1 512 707 8383
www.angelofwater.com

Anhui Saunaking Co Ltd

Tel: +86 551 6235 5467
Email: sales@chinasauna.com
www.chinasauna.com

Anna Lotan Ltd

Tel: +972 4 626 4243
Email: info@annalotan.com
www.annalotan.com

Anne Semonin

Tel: +33 1 47 05 09 50
Email: info@annesemonin.com
www.annesemonin.com

Apavisa Porcelanico SL

Tel: +34 964 701 120
www.apavisa.com

Apot.Care

www.apotcare.com

Aquademy

Tel: +39 0365 1904273
Email: info@aquademy.eu
www.aquademy.eu

Aquaform Srl

Tel: +39 030 891 3122
Email: info@aquiformsrl.com
www.aquiformsrl.com

Aqualike

Tel: +33 6 20 03 02 98
Email: info@spa-aqualike.fr
www.spa-aqualike.fr

Aqualisa

Tel: +44 1959 560 010
Email: enquiries@aqualisa.co.uk
www.aqualisa.co.uk

Aquamental Spa

Tel: +49 211 456001
Email: info@aquamentalspa.com
www.aquamentalspa.com

Aquaspecial

Tel: +39 051 0216566
Email: info@aquaspecial.it
www.aquaspecial.it

AR457

Tel: +33 5 56 43 56 43
Email: contact@ar457.com
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Architrave Design & Planning Co Ltd

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ARK

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www.arkskincare.com

Armacell UK Ltd

Tel: +44 161 287 7100
Email: armasport@armacell.com
www.armacell.com

Armitage Shanks

Tel: +44 1543 490 253
Email: arm-idealinfo@aseur.com
www.armitage-shanks.co.uk

Aroma Naturals

Tel: +1 949 263 1400
Email: jeffrey@aromanaturals.com
www.aromanaturals.com

AromaJet

Email: info@aromajet.com
www.aromajet.com

Aromapothecary

Tel: +1 570 270 2534
Email: info@aromapothecary.com
www.aromapothecary.com

Aromatherapy Associates Ltd

Tel: +44 20 8569 7030
Email: info@aromatherapyassociates.com
www.aromatherapyassociates.com

Aromatica

Tel: +358 10 548 3400
Email: info@aromatica.fi
www.aromatica.fi

AromaWorks

Tel: +44 118 948 7071
Email: stacey@aroma-works.com
www.aroma-works.com

Artdeco

Tel: +44 151 421 1234
Email: info@artdeco.org.uk
www.artdeco.or.uk

For a breakdown of products and services by type, turn to our Product Selector on p352

Art of Cryo

Tel: +49 2935 9652 0
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www.artofcryo.com

Asfour Guzy Architects

Tel: +1 212 334 9350
Email: info@asfourguzy.com
www.asfourguzy.com

Asia Spa & Leisure Consulting ASLC

Tel: +44 7501 962 087
Email: rohun@aslc-leisure.com
www.aslc-leisure.com

ASPA

Tel: +351 219 498 215
Email: info@a-spa.com
www.a-spa.com

Aspen Spa Management

Tel: +1 954 229 8353
Email: info@aspenspamanagement.com
www.aspenspamanagement.com

Atlam Design Worldwide

Tel: +44 1926 400 068
Email: info@atlamdesignworldwide.com
www.atlamdesignworldwide.com

Atmosphère Diffusion

Tel: +33 1 42 12 77 01
Email: contacts@atmospherediffusion.fr
www.atmospherediffusion.fr

Atmosphere Spa Design

Tel: +1 514 332 8941
Email: atmospheredesign@hotmail.com
www.atmospherespadesign.com

Asquith London

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Email: alice@asquithlondon.com
www.asquithlondon.com

AtarNaive SRL

Tel: +390 10 772 9038
Email: info@atarnaive.com
www.atarnaive.com

Atelier Landauer Ltd

Tel: +43 5243 5423
Email: office@atelier-landauer.com
www.atelier-landauer.com

Athlegen Pty Ltd

Tel: +61 2 9561 0111
Email: info@athlegen.com
www.athlegen.com.au

Attirance

Tel: +371 6768 6933
Email: diana.silaraja@attirance.com
www.attirance.com

Australian Conservation Foundation

Tel: +61 3 9345 1111
Email: membership@acfonline.org.au
www.acfonline.org.au

Avalon Couches

Tel: +44 1264 364 646
Email: enquiries@avaloncouches.co.uk
www.avalon-couches.co.uk

Aveda

Tel: +1 763 783 4000
www.aveda.com

A.W. Lake Wellness USA, LLC

Tel: +1 424 345 4688
Email: info@awlakedesign.com
www.awlakedesign.com

Azurra Mosaics

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Email: info@mosaics.co.uk
www.mosaics.co.uk

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Babor GmbH & Co Kg

Tel: +49 241 5296 0
Email: service@babor.de
www.babor.com

Balance Master UK Ltd

Tel: +44 1293 787 075
Email: info@balancemaster.co.uk
www.balancemaster.co.uk

Balanced Body®

Tel: +1 916 388 2838
Email: info@pilates.com
www.balancedbody.com

Balaton Spa

Tel: +44 845 643 1065
Email: balatonspa@btinternet.com
www.balaton-spa.co.uk

Balineum

Tel: +44 20 7431 9364
Email: orders@balineum.co.uk
www.balineum.co.uk

Balnea GmbH & Co Kg

Tel: +49 86 64 98 45 0
Email: info@balnea.de
www.balnea.de

Bamford Ltd

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Email: info@bamford.co.uk
www.bamford.co.uk

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Baranova Monaco

Tel: +377 97 98 04 66
www.baranovamonaco.com

Barco Uniforms

Tel: +1 310 323 7315
www.barcouniforms.com

Barielle

Tel: +44 20 7363 0234
Email: orders@barielle.co.uk
www.barielle.co.uk

Barr + Wray

Tel: +44 141 882 9991
Email: sales@barrandwray.com
www.barrandwray.com

bbspa_Group

Tel: +39 0543 094610
Email: info@bbspagroup.com
www.bbspagroup.com

BC Softwear

Tel: +44 845 210 4000
Email: enquiries@bcsoftwear.co.uk
www.bcsoftwear.co.uk

BD Barcelona Design

Tel: +34 93 458 6909
Email: comercial@bdbarcelona.com
www.bdbarcelona.com

Be Bronze

Tel: +1 707 546 6240
Email: ksuzr@sbcglobal.net
www.shopbebronze.com

Beau Bronz

Tel: +44 20 8788 7770
Email: info@beaubronz.co.uk
www.beaubronz.co.uk

Beutelle Therapy Equipment Ltd

Tel: +44 121 322 0920
Email: enquiry@beutelle.co.uk
www.beutelle.co.uk

Beauty Business Experts

Tel: +44 7743 482 776
Email: hello@beautybusinessexperts.com
www.beautybusinessexperts.com

Beauty Express

Tel: +44 141 620 2805
Email: keyaccounts@beautyexpress.co.uk
www.beautyexpress.co.uk

Beauty Leaders LLC

Tel: +971 2 676 4600
Email: info@beautyleaders.com
www.beautyleaders.com

Beauty of Life

Tel: +44 20 7195 1992
Email: jacob787@btinternet.com
www.beautyoflife.net

BeautyLab

Tel: +44 844 247 1240
Email: info@beautylab.co.uk
www.beautylab.co.uk

BeautyPro Ltd

Tel: +44 1273 323 232
www.beautypro.com

Becca (London) Ltd

Tel: +44 20 7352 4007
www.beccacosmetics.com

Bellabaci Cupping

Tel: +27 21 510 0766
Email: info@bellabaci.com
www.bellabaci.com

Bellitas Ltd

Tel: +44 1543 416 611
Email: sales@bellitas.co.uk
www.bellitas.co.uk

Beltrami Linen S.R.L.

Tel: +39 035 716315
Email: export@beltrami.it
www.beltrami.it

Bespoke Retail

Tel: +1 415 987 0012
Email: nancy@bespokesparetail.com
www.bespokesparetail.com

BGA Corp

Tel: +33 977 837 207
Email: contact@bastiengonzalez.com
www.bastiengonzalez.com

BHC International Ltd

Tel: +44 1733 201 075
Email: sales@bhc-international.com
www.bhc-international.com

Bio Water Technology

Tel: +44 7970 094 175
Email: jeremy@biowatertech.co.uk
www.biowatertech.co.uk

Biodroga Cosmetic GmbH

Tel: +49 7221 68803
www.biodroga.com

Biola Organic Cosmetics Ltd

Tel: +36 20 211 9978
Email: info@biola-organics.com
www.biola-organics.com

Bioline Jatò

Tel: +39 0461 933 209
Email: bioline@bioline-jato.com
www.bioline-jato.com

For a breakdown of products and services by type, turn to our Product Selector on p352

Biologique Recherche

Tel: +33 1 80 0483 40
Email: info@biologique-recherche.com
www.biologique-recherche.com

Bloomy Lotus

Tel: +1 833 839 4230
Email: enquiry@bloomylotus.com
www.bloomylotus.com

Biossentials Ltd

Tel: +603 2300 2909
Email: info@biossentials.com
www.biossentials.com

Biosysco Inc

Email: b.martindale@biosysco.com
www.biosysco.com

Biotone

Tel: +1 619 582 0027
Email: sales@biotone.com
www.biotone.com

Biotropica LLC

Tel: +1 724 312 2441
Email: info@biotropicabody.com
www.biotropicabody.com

Blenheim Carpet Company Ltd

Tel: +44 20 7823 6333
Email: info@blenheim-carpets.com
www.blenheim-carpets.com

BLINK Design Group

Email: newbusiness@blinkdg.com
www.blinkdg.com

Bliss

Tel: +1 888 243 8825
www.blissworld.com

Blu Leisure Limited

Tel: +44 1908 582 525
Email: info@bluleisure.co.uk
www.bluleisure.co.uk

Blu Spas Inc

Tel: +1 406 862 2200
Email: info@bluspasinc.com
www.bluspasinc.com

Boa Skin Care

Tel: +1 908 832 2871
Email: infous@boaskincare.com
www.boaskincare.com

Bobile

Tel: +972 3 644 8683
Email: support@bobile.support
www.bobile.com

Boca Terry

Tel: +1 877 421 6001
Email: info@bocaterry.com
www.bocaterry.com

Body Bistro

Tel: +1 310 859 8788
Email: customerservice@bodybistro.com
www.bodybistro.com

Body Coach

Tel: +32 9 333 9000
Email: info@bodycoach.net
www.bodycoach.net

Body Control Pilates

Tel: +44 20 7636 8900
Email: info@bodycontrol.co.uk
www.bodycontrol.co.uk

Body Health

Tel: +54 11 4740 9444
Email: info@bodyhealthgroup.com
www.bodyhealthgroup.com

Bodyworkmall

Tel: +1 630 771 7455
Email: damianf@bodyworkmall.com
www.bodyworkmall.com

Bonacina Vittorio design s.r.l.

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Email: bonacina@bonacinavittorio.it
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Bonasytems Europe Ltd

Tel: +44 1442 927 100
Email: info@bonasytems.com
www.bonasytems.com

Bond Recruitment

Tel: +44 121 702 0827
Email: jtregus@bondrecruitment.com
www.bondrecruitment.com

Book4time

Tel: +1 905 752 2588
Email: info@book4time.com
www.book4time.com

Booker by MINDBODY

Tel: +1 877 755 4279
Email: sales@mindbodyonline.com
www.mindbodyonline.com/spa-software

Boombang inc

Tel: +1 310 558 5550
Email: comeandgetit@boombang.com
www.boombang.com

Borghese Inc

Tel: +1 212 659 5318
www.borghesecosmetics.com

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Bose Ltd

Tel: +44 870 741 4500
Email: uk_pro@bose.com
www.bose.co.uk/business_solutions

Bossini SpA

Tel: +390 30 213 4211
www.bossini.it

Botanicals Ltd

Tel: +44 1664 464 005
Email: info@botanicals.co.uk
www.botanicals.co.uk

Bradford Products LLC

Tel: +1 910 791 2202
Email: info@bradfordproducts.com
www.bradfordproducts.com

Brennard Textiles Ltd

Tel: +44 161 761 5656
Email: info@brennardtextiles.co.uk
www.brennardtextiles.co.uk

Bretherton Therapy Products

Tel: +44 1767 680 041
Email: info@bremed.co.uk
www.bremed.co.uk

Bristan Group

Tel: +44 844 701 6273
www.specifybristan.com

Bryte

Email: hello@bryte.com
www.bryte.com

BSweden

Tel: +46 474 23040
Email: info@bsweden.com
www.bsweden.com

BuDhaGirl

Tel: +1 214 599 9297
Email: sales@budhagirl.com
www.budhagirl.com

Buddha-bar

Tel: +33 1 44 77 95 95
www.buddha-bar.com

Bursali Towels (UK) Ltd

Tel: +44 1443 844 011
www.bursali.co.uk

Burt's Bees

Tel: +1 919 998 5200
www.burtsbees.com

Buttercups Collection

Tel: +353 1 2190 215
Email: info@buttercupsuniforms.com
www.buttercupsuniforms.com

BUZ Design Consultants Ltd

Tel: +852 2899 2357
Email: jrofkind@buzdesign.biz
www.buzdesign.biz

Cabiola

Tel: +33 1 48 78 00 00
www.cabiola.com

Caci International

Tel: +44 20 8731 5676
Email: info@caci-international.co.uk
www.caci-international.co.uk

Caldera

Tel: +852 2543 4190
Email: contact@caldera-products.com
www.caldera-products.com

California Tan

Email: cservice@caltan.com
www.californiatan.com

Callegari SpA

Tel: +390 521 273274
www.callegari1930.com

Camellia's Tea House

Tel: +44 20 7734 9939
Email: info@camelliasteahouse.com
www.camelliasteahouse.com

Camille Becht

Email: contact@camillebecht.fr
www.camillebecht.fr

Laboratoires Camylle

Tel: +33 3 87 02 38 14
Email: contact@camylle.com
www.camylle.com

Candle Impressions

Tel: +1 905 940 8300 (ext 238)
Email: gma@candleimpressions.net
www.spa.candleimpressions.net

Canfield Scientific Inc

Tel: +1 973 276 0336
Email: info@canfieldsci.com
www.canfieldsci.com

Cannafloria

Tel: +1 800 424 0034
Email: customerservice@aromafloria.com
www.aromafloria.com

The Carbon Trust

Tel: +44 800 085 2005
Email: customercentre@carbontrust.co.uk
www.carbontrust.co.uk

For a breakdown of products and services by type, turn to our Product Selector on p352

Cardio Infrared Technologies

Tel: +1 801 558 9646
Email: wbailey@thebiofit.com
www.biofit.com

Caribbean Essentials

Tel: +44 7852 723 030
Email: lindahall@caribbeanessentials.com
www.caribbeanessentials.com

Cariitti Oy

Tel: +358 9 2219 040
Email: sales@cariitti.com
www.cariitti.com

Carita International

Tel: +33 1 78 46 73 73
Email: info@carita.com
www.carita.com

Carlton Beauty & Spa Ltd

Tel: +44 1903 768 388
Email: info@thecarltongroup.co.uk
www.thecarltongroup.co.uk

Carmenta srl

Tel: +390 49 943 0707
Email: info@carmentasrl.com
www.carmentasrl.com/en

Carol Joy London Ltd

Email: info@caroljoylondon.com
www.caroljoylondon.com

Catalina Spas

Tel: +44 1980 611 555
Email: sales@catalinaspas.co.uk
www.catalinaspas.co.uk

Caudalie

Tel: +44 20 7498 8944
Email: spapartner@caudalie.com
www.caudalie.com

Cemi

Tel: +39 0421 232844
Email: Info@cemi.it
www.cemi.it

Cent Degres

www.centdegres.com

Centre for Alternative Technology

Tel: +44 1654 705 950
www.cat.org.uk

Champalimaud

Tel: +1 212 807 8869
Email: info@chamaplimauidesign.com
www.champalimauidesign.com

Changeland

Tel: +30 210 322 22 08
www.changeland.com

Chantara Spa

Tel: +603 2300 2909
Email: info@chantaraspa.com
www.chantaraspa.com

Chantecaille

Tel: +1 877 673 7080
Email: customerservice@chantecaille.com
www.chantecaille.com

Charme d'Orient

Tel: +33 1 60 37 84 67
Email: contact@charmedorient.com
www.charmedorient.com

Cheshire Wellness UK

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Email: sales@cheshire-spas-pools.co.uk
www.cheshirewellness.co.uk

C.O.D.E.

Tel: +33 (0) 547743930
Email: info@code-spa.design
www.code-spa.design

Christina

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Email: christina@christina.co.il
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Christopher Drummond Beauty

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www.christopherdrummond.com

Christy Towels

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Email: info@christy-towels.com
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Chromogenex Technologies Ltd

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Ciclotte

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Cinq Mondes

Tel: +33 1 78 09 59 42
www.cinqmondes.com

Circadia

Tel: +1 800 630 4710
Email: info@circadia.com
www.circadia.com

Clap Tzu

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www.claptzu.de

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Email: spa-activities@clarins.com
www.clarins.com

Clarisonic

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Email: info@clarisonic.com
www.clarisonic.com

Clear Water Revival Ltd

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Email: kate@clear-water-revival.com
www.clear-water-revival.com

Clinogen Ltd

Tel: +44 845 225 2909
Email: enquiry@clinogen.com
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Clodagh

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Email: info@clodagh.com
www.clodagh.com

Closer Consulting Wessel & Matalla

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Email: info@closer-consulting.de
www.closer-consulting.de

ClubCom UK

Tel: +44 1932 593 000
Email: sales@clubcom.co.uk
www.clubcom.co.uk

CND (Creative Nail Design)

Tel: +1 760 599 2900
www.cnd.com

Coco-Mat

Tel: +30 210 6251 971
Email: info@coco-mat.com
www.coco-mat.com

Codelocks

Tel: +44 1635 239 645
Email: sales@codelocks.co.uk
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Collin

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fr.collinparis.com

Columbia Skincare

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www.coolasuncare.com

Cor LLC

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Email: info@corsilver.com
www.corsilver.com

Core Essence

Email: connect@coreessence.ca
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Email: info@cosmed.it
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Cosmetic Horizons

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Email: info@cosmetic-horizons.com
www.cosmetic-horizons.com

Cosmopro

Tel: +1 866 698 6580
Email: pevoniac@pevoniac.com
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Email: info@courage-khazaka.de
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Coyuchi Inc

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Email: info@coyuchi.com
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Craftsman Lockers

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Crossfit Inc

Email: customerservice@crossfit.com
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Crown Sports Lockers

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Email: sales@crownsportlockers.co.uk
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CryoAction Limited

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Crystal Clear Skincare

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www.clinicalpro.com.au

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Custom Craftworks

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C'watre

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Email: beauty@cwatre.com
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Email: info@cybexintl.com
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Cynosure Inc

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Email: trade@daisyjewellery.com
www.daisyjewellery.com

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Email: sales@daisy-roots.com
www.pilatesshoes.co.uk

Dalesauna Ltd

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Email: info@dalesauna.co.uk
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Email: orders@danielsandler.com
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Dyson Airblade

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Eleiko Sport Ab

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Elemis

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Ellisons

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EMAS

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EmerginC

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Emeyu

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Éminence Organic Skin Care

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Email: info@eminenceorganics.com
www.eminenceorganics.com

Emirates Environmental Group

Tel: +971 4 344 8622
Email: eeg@emirates.net.ae
www.eeg-uae.org

Electro Medical Systems (EMS)

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www.ems-company.com

Energist Medical Group

Tel: +44 1792 798 768
Email: info@energistgroup.com
www.energistgroup.com

Energy Star

Tel: +1 888 782 7937
www.energystar.gov

Environ Skin Care Pty Ltd

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www.environ.co.za

Epicuren Discovery

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www.ergocandle.com

Ergo-Fit GmbH & Co Kg

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ES Skincare

Email: easomapala@aol.com
www.esskincare.co.uk

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ESP Online

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ESPA

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Essential Care

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Email: info@spafurniture.in
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ETE Wellness Engineering

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Email: info@ete.es
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European Platform on Life Cycle Assessment

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Email: lca@jrc.ec.europa.eu
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Famous Names

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Fitter International Inc

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www.franke.com/content/watersystems/main/en/home.html

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Fratelli Fantini Spa

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Freedom Deodorant

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Email: questions@freedomdeo.com

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www.greenlodgingnews.com

Green Pages

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www.eco-web.com

Green Spa Network

Tel: +1 800 275 3045
Email: info@greenspanetwork.org
www.greenspanetwork.org

Green Washing Index

Tel: +1 512 476 4368
www.greenwashingindex.com

GreenBlue

Tel: +1 434 817 1424
Email: info@greenblue.org
www.greenblue.org

Groupe GM

Tel: +33 1 49 65 63 63
Email: gm@groupegm.com
www.groupegm.com

Groupon

Tel: +1 877 788 7858
www.groupon.com

Grupo Kettal

Tel: +34 93 487 90 90
Email: info@grupokettal.com
www.kettalgroup.com

GSD Spa and Wellness Development Corporation

www.gsdcorporation.com

Guinot

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www.guinot.com

Gumnut Systems International

Tel: +61 2 80 114 780
Email: sales@gumnutsoftware.com
www.gumnuts.com

Halomed Saltroom Trading kft

Tel: +36 3090 30468
Email: info@halomed.com
www.halomedsaltroom.com

Hamberger Flooring GmbH & Co KG

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www.haro.com

Hansa Metallwerke Ag

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Email: info@hansa.de
www.hansa.com

Hansgrohe Ag

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Email: info@hansgrohe.com
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Email: info@harveys.co.uk
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Email: info@hashtagorganics.co.uk
www.lrvskincare.co.uk

Hawaiian Body Products LLC

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Email: info@hawaiianbodyproducts.com
www.hawaiianbodyproducts.com

Hawley International

Tel: +61 2 9317 2980
Email: info@hawley.net.au
www.hawley.net.au

HBA/Hirsch Bedner Associates

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Email: atlanta@hbadesign.com
www.hba.com

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Email: info@he-shi.eu
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Healing Co Ltd

Tel: +81 997 46 2876
Email: overseas@healing-relax.com
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Healing Earth

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Email: info@healthcheckservices.co.uk
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Heaven Health & Beauty

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Email: sales@heavenskincare.com
www.heavenbydeborahmitchell.co.uk

Helmbot

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www.helmbot.com

Helmsman

Tel: +44 1284 727 600
www.helmsman.co.uk

Helo Germany

Tel: +49 5686 998 122
Email: patrick.bolte@helo-sauna.de
www.helo-sauna.de

Hepburn Wellness Group

Tel: +61 3 5321 6000
Email: admin@hepburnbathhouse.com
www.hepburnwellness.com

Heritage Healers

Tel: +61 2 9905 2136
www.heritagehealers.com

HFD Spa (Health Fitness Dynamics)

Tel: +1 954 942 0049
Email: hfd@hfdspa.com
www.hfdspa.com

Himalayan Source

Tel: +1 888 576 3525
Email: info@himalayansource.com
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Email: info@hofergroup.it
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Email: contact@horasexta.it
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Horst Kirchberger Makeup Studio

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Email: info@horst-kirchberger.de
www.horst-kirchberger.de

Hospitality & Leisure Concepts

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Email: dc@hlconcepts.co.uk
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Email: neil@howardspaconsulting.com
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Email: hrs@hrs.ru
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Hucke Ag

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Email: info@venice-beach.de
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Hughes Safety Showers

Tel: +44 161 430 6618
Email: info@hughes-safety-showers.co.uk
www.hughes-safety-showers.co.uk

Human Touch

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Email: sales@humantouch.com
www.humantouch.com

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www.hungarianwellnessmud.com

Hungarymud

Email: info@hungarymud.com
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Hur

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Email: shop@ikou.com.au
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Ilcsi Beautifying Herbs

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www.ilcsi.com

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www.illumecandles.com

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Email: info@imageskincare.com
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Ingra Ltd.

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Email: james.mair@johnsonfitness.co.uk
www.ib-wellness.co.uk

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www.iso.org

Intraceuticals

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Email: export@ionto.de
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www.jsd.co.uk

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J Grabner GmbH

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www.jgspadevelopment.com

Jindilli

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Email: info@jindilli.com
www.jindilli.com

JK-International GmbH

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www.ergoline.de

JKL Clothing

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Johnson Health Tech UK Ltd

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Email: info@jhtuk.co.uk
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Jordan Fitness

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Email: sales@jordanfitness.co.uk
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Email: kontakt@julisis.com
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Jurlique

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Email: customercare@jurlique.com.au
www.jurlique.com.au

Kanebo Cosmetics Inc

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Email: info@kanebo-cosmetics.com
www.kanebo-international.com

Kannaway Europe B.V.

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Email: info@hempandgrow.co.uk
www.kannaway.com

Karen Neuburger

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www.karenneuburger.com

Karma Feeling Bracelets

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www.karmafeeling.co.uk

Karora Cosmetics

Tel: +353 1 902 2333
Email: barbara.dalton@karoracosmetics.com
www.karoracosmetics.com

Kashwére LLC

Tel: +1 818 773 8090
Email: info@kashwere.com
www.kashwereathome.com

Katherine Daniels Cosmetics

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www.katherinedanielscosmetics.com

Keiser

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Kemitron GmbH

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Email: info@kemitron.de
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Kenmen

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www.kenmen.net

Kenneth Green Associates

Tel: +44 1932 827 060
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www.kennethgreenassociates.co.uk

Kérastase

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www.kerastase.com

Kerry Hill Architects

Tel: +65 6323 5400
Email: enquiries@kerryhillarchitects.com
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Kerstin Florian

Tel: +1 949 595 4300
Email: customerservice@kerstinflorian.com
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Keyton

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KI Life Srl

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Email: francesco.pagnoni@kilife.it
www.kilife.it/en

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Email: kcpinfo@kcc.com
www.kcprofessional.com

Kimia Skincare Ltd

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Email: customerservices@kimia.co.uk
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Kinele Group SL

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Email: info@kinele.com
www.kinele.com

Klafs GmbH & Co. KG

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Email: info@klafs.com
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Klapp Cosmetics GmbH

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Email: vertrieb@klapp-cosmetics.com
www.klapp-cosmetics.com

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Kohler Mira

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Email: rada_technical@mirashowers.com
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Kos Paris

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Email: contact@kos-paris.com
www.kos-paris.com

KRD Science & Technology Co Ltd

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Email: krdsauna@gmail.com
www.krdsauna.com

Kroma

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Email: reserve@kromamakeup.com
www.kromamakeup.com

Kure Bazaar

Email: contact.europe@kurebazaar.com
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Email: info@kurland.de
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KuuSh Pty Ltd

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Email: shaun@kuush.com.au
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Email: reception@l-raphael.com
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La Beeby

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Email: info@labiosthetique.de
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La Mer Corporate

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La Paz Group

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Email: llaine@lapazgroup.com
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La Sultane de Saba

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Email: vanessasitbon@lasultanedesaba.com
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Labiomer

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Laboratoire Remède

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www.didier-rase.com

Laboratoires Ingrid Millet SA

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Email: info@laprairie.com
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Laboratori Royal

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www.movie-cosmetics.it

Laboratory of Flowers

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Email: mhscholes@aol.com
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LeFlore Skincare

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LaGaia Hydraceutical

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L'anza

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LCN Spa

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Le Labo

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Le Velaqua Diffusion

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Lemonzest

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Luxsit Organic Care

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Email: info@luxsit.se
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Email: info@luzernlabs.com
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Lytess

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Manduka LLC

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Manfred Ronstedt

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Manosa & Company

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Manuka Tree Ltd

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Email: sales@marinebeautycare.co.uk
www.marinebeautycare.co.uk

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Matrix

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Mavala International SA

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Email: info@mavala.com
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Rudex Sauna Expert

Tel: +385 98 9010556

Email: rudex@rudex.hr

www.rudex-sauna.com

Rugged Interactive

Tel: +44 1726 981 123

Email: hello@rugged-interactive.co.uk

www.rugged-interactive.com

Russie Blanche

Tel: +33 1 40 70 16 49

Email: jlemigova@russieblanche.com

www.russieblanche.com

Rythms by Design

Tel: +44 7975 584 753

info@rythmsbydesign.com

Saach Organics

Email: info@saachorganics.com

www.saachorganics.com

Saakalya Collection

Tel: +65 6698 6637

Email: info@saakalya.com

www.saakalya.com

Sacred Currents

Tel: +1 212 410 1832

Email: judith@sacredcurrents.com

www.sacredcurrents.com

SafeTIC

Tel: +1800 33 68 42

www.safetic.ie

Salamander Lifestyle Pte Ltd

Tel: +65 6336 7670

Email: farida@salamanderspa.net

www.salamanderspa.net

Saian Natural Clinical Skincare

Tel: +1 800 291 1130

Email: info@saian.net

www.saian.net

Salon Ambience

Tel: +390 522 276 755

Email: internationalsales@salonambience.com

www.salonambience.com

Salon System

Tel: +44 20 8573 9907

Email: professional@originaladditions.com

www.salonsystem.com

SalonBiz

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www.salonbizsoftware.com

Salonwear Direct

Tel: +44 871 524 0300

Email: info@salonweardirect.co.uk

www.salonweardirect.co.uk

Salt Chamber

Tel: +1 561 556 3322

Email: info@saltchamberinc.com

www.saltchamberinc.com

Salt of the Earth

Tel: +1 801 294 3101

Email: info@saltearthspa.com

www.saltearthspa.com

Saltability

Tel: +1 561 515 5142

Email: ann@saltability.com

www.saltability.com

Salus Group

Tel: +48 501 403 272

Email: salusgroup@salusgroup.pl

www.salusgroup.pl

Samtosa Clothing

Tel: +1 514 571 7171

Email: info@phrcanada.com

www.phrcanada.com

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Tel: +44 121 766 4200
Email: info@samuel-heath.com
www.samuel-heath.co.uk

Sandalei

Tel: +1 562 626 9220
Email: info@sandalei.com
www.sandalei.com

Sanguine Hospitality

Tel: +44 (0)151 227 4800
Email: team@sanguine.com
www.sanguine.com

Sanipex Group

Tel: +971 4 3381375
Email: info@sanipexdubai.com
www.sanipexdubai.com

Sanitas Skincare

Tel: +1 303 449 1875
Email: info@sanitas-skincare.com
www.sanitas-skincare.com

Sanitas Spa & Wellness

Tel: +90 212 326 4646 - 8040
Email: info@thesanitas.com
www.thesanitas.com

Sasaki International Ltd

Tel: +44 1908 322 888
www.sasaki.co.uk

Sasy n Savy Pty Ltd

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Email: info@sasynsavy.com.au
www.sasynsavy.com.au

Saturn Projects Ltd

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Email: info@saturnprojects.com
www.saturnprojects.com

Sauna360

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Email: export.se@sauna360.com
www.sauna360.com

Saunasella Oy

Tel: +358 10 271 2810
Email: info@saunasella.fi
www.saunasella.fi

Saunex

Tel: +1 877 772 8639
Email: info@saunex.com
www.saunex.com

SB Architects

Tel: +1 415 673 8990
Email: contactsf@sb-architects.com
www.sb-architects.com

Scandle LLC

Tel: +1 866 531 9916
www.scandlecandle.com

Scent Company

Tel: +390 35 720 880
Email: info@scentcompany.it
www.scentcompany.com

Scentered

Tel: +44 203 4881 461
www.scentered.me

Scentys Fragrance Systems

Tel: +33 1 55 43 75 30
Email: commercia@presensia.com
www.scentys.com

Schienbein + Pier

Tel: +49 711 603716
Email: mail@sp-id.de
www.sp-id.de

Schletterer Consult GmbH

Email: office@schlettererconsult.com
www.schlettererconsult.com

Scifit

Tel: +1 918 359 2000
Email: info@scifit.com
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Scrummi Spa

Tel: +44 1732 617 610
Email: hq@scrummispa.com
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Sedona Resorts

Tel: +1 678 974 7270
Email: info@sedona-resorts.com
www.sedona-resorts.com

Seed to Skin

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Email: terryprager@seedtoskin.com
www.seedtoskin.com

SelfOptima

Tel: +1 408 912 1908
Email: info@selfoptima.com
www.selfoptima.com

Sequoiasoft

www.sequoiasoft.com

Serena Spa

Tel: +960 3313866
Email: maldives@serenaspa.com
www.serenaspa.com

Serene House International

Tel: +886 2 8751 9681
Email: service@serene-house.com
www.serene-house.com

Serina & Co.

Email: liz@serinaandco.com
www.serinaandco.com

Serralunga SRL

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www.serralunga.com

Seyo

Tel: +49 40 688 920 480
Email: info@seyo.de
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Sha Holding GmbH

Tel: +43 1 532 9811
Email: office@sha-art.com
www.sha-art.com

Shapemaster Toning Systems

Tel: +44 1484 667 474
Email: sales@shapemaster.co.uk
www.shapemaster.co.uk

Shea Terra Organics

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Email: customerservice@sheaterraorganics.com
www.sheaterraorganics.com

Shenkha

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Email: mseferian@me.com
www.spaconsultants.ae

Shiseido Spa Dept

Email: shiseidospas@jv.shiseido.co.uk
www.shiseidospas.com

Shortcuts Software

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Tel: +44 207 371 5883
Email: sian@sianpj.com
www.sianparryjones.com

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www.silhouettone.com

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Email: sales@siminetti.com
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www.simonjersey.com

Simply Washrooms

Tel: +44 161 643 8484
Email: sales@simplywashrooms.co.uk
www.simplywashrooms.co.uk

Simulated Environment Concepts Inc

Tel: +1 305 651 9200
Email: allen@spacapsule.com
www.spacapsule.com

Sirona

Tel: +44 1254 239 900
Email: enquiries@sironaspa.com
www.sironaspa.com

Sismo Fitness International

Tel: +33 1 49 08 02 50
Email: contact@sismofitness.com
www.sismofitness.com

Själ Skincare

Tel: +1 212 560 9561
Email: info@sjal.com
www.sjalskincare.com

Skin 2 Skin Care

Tel: +1 877 754 6790
Email: ken@skin2skincare.com
www.skin2skincare.com

Skin Authority

Tel: +1 760 268 0047
Email: info@skinauthority.com
www.skinauthority.com

Skin for Life

Tel: +1 866 312 7546
www.skinforlife.com

Skinade

Tel: +44 8451 300 205
www.skinade.com

SkinCeuticals

Tel: +1 800 771 9489
www.skinceuticals.com

Sky-Skan Europe GmbH

Tel: +49 89 6428 9231
Email: office@skyskan.com
www.skyskan.com

Slim Images Ltd

Tel: +44 1733 897 202
Email: info@slimimages.co.uk
www.slimimages.co.uk

Smart Candle

Tel: +44 1753 621 777
Email: enquiries@smartcandle.co.uk
www.smartcandle.co.uk

Smiths of Jersey

Tel: +44 1534 854 262
Email: contact@smithsofjersey.com
www.smithsofjersey.com

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So Sound Solutions

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Email: info@sosoundsolutions.com
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Sodashi Pty Ltd

Tel: +61 8 9336 6837
Email: sales@sodashi.com
www.sodashi.com

Softouch International

Tel: +971 6 7145535
Email: info@softouchspa.com
www.softouchspa.com

Soleil Organique

Email: sales@soleilorganique.com
www.soleilorganique.com

Soleum GmbH

Tel: +43 7236 26200
Email: sales@soleum.com
www.soleum.com/en

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Tel: +1 877 782 2286
Email: info@solta.com
www.solta.com

Soltron

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www.soltron.us

Somadome

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Email: info@somadome.com
www.somadome.com

Somme Institute

Tel: +1 212 593 0070
Email: sales@sommeinstitute.com
www.sommeinstitute.com

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Tel: +43 7252 893 0
Email: keramik@sommerhuber.com
www.sommerhuber.com

Sopro Bauchemie GmbH

Tel: +49 611 1707-239
Email: international@sopro.com
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Email: sorisa@sorisa.com
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Sothys Paris

Tel: +33 5 55 17 45 00
Email: sothysspa@sothys.net
www.sothys.com

Soy Delicious Candles

Tel: +1 877 769 6426
www.soydelicious.com

Spa4 GmbH

Tel: +43 5244 62005 50
Email: office@spa4.at
www.spa4.at

Spa & Club Ideations, LLC

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www.spaclubideations.com

Spa Advisors Inc

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Email: kay@spaadvisors.com
www.spaadvisors.com

Spa Bureau

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Email: office@spabureau.com
www.spabureau.com

Space-Place

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Email: answers@space-place.com
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Email: info@spaadvocates.com
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Email: info@spa-balance.com
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Spa Concepts International

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Email: eva@spaconcepts.com
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www.spacreators.co.uk

SpaEquip

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Email: support@universalcompanies.com
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Spa Factory Bali

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www.spafactorybali.com

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Email: info@spasessions.com
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Spa Sounds

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Email: sales@spasounds.com.au
www.spasounds.com.au

SpaSpace

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Email: hello@spaspace.com
www.spaspace.com

Spa Strategy

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Email: info@spastrategy.net
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Spa Supply Solutions

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Email: info@spasupplysolutions.com
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Email: info@spatechnologies.com
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Email: info@spauniverse.com.au
www.spauniverse.com.au/web/guest

Spa Vision

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Email: info@spavision.com
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Spa Wellness Consulting

Tel: +61 (0)407 333 980
Email: consulting@spawellness.com
www.spawellness.com

SpaAudit

Tel: +61 4 2358 8001
www.spaaudit.com

Spabreaks

Tel: +44 800 043 6600
www.spabreaks.com

Spabulous

Tel: +961 (0) 3 255 444
Email: nathalie@spabulous.com
www.spabulous.com

SPAd

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Email: spad@sylviaspa.com
www.sylviaplanninganddesign.com

SpaDunya

Tel: +33 4 66 04 07 07
Email: info@spadunya.com
www.spadunya.com

SpaFinder Inc

Email: sales@spafinder.com
www.spafinder.com

SpALIGN Concepts

Tel: +1 970 456 6594
www.spalign.com

Spalogique Consulting Ltd

www.spalogique.com

SpaLution

Tel: +971 50 443 8812
Email: info@spalution.com
www.spalution.com

Sparcana Ltd

Tel: +44 1789 204 904
Email: info@spaplance.com
www.spaplance.com

Sparcstudio

Tel: +44 203 637 5997
Email: beverley@sparcstudio.co.uk
www.sparcstudio.co.uk

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Tel: +44 1495 792 211
Email: info@sparenity.co.uk
www.sparenity.co.uk

SpaSoft Springer-Miller Systems

Tel: +1 905 752 1800
www.spasoft.com

SpatecPro

Tel: +1 512 831 2726
Email: sbh@spatecpro.com
www.spatecpro.com

SpaTree

Tel: +31 643 129 800
Email: info@spatree.eu
www.spatree.eu

Spiezia Organics Ltd

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Email: info@spieziaorganics.com
www.madeforlifeorganics.com

Spirit Music Group

Tel: +1 212 614 8137
www.spiritmusicgroup.com

SportsArt Worldwide

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Email: info@sportsart.com.tw
www.sportsartfitness.com

Sposh Spa Crafted Linens

Tel: +1 800 558 5571
Email: support@universalcompanies.com
www.universalcompanies.com/sposh

St Tropez

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www.st-tropez.com

Star Trac

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Email: sales@startrac.com
www.startrac.com

Star Wellness

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www.starwellness.com

Starpool srl

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Email: info@starpool.com
www.starpool.com

Starvac Group

www.starvac-group.com

Stas Doyer Hydrotherapie

Tel: +33 5 61 51 93 20
Email: info@stas-doyer.com
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Steiner Spa Consulting

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Email: info@steinerspaconsulting.com
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Stenal s.r.l.

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Email: commerciale@stenal.it
www.stenal.it

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Email: sld@steveleung.com
www.sldgroup.com

Stone Forest

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Storz Medical Ag

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Email: info@storzmedical.com
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Stott Pilates

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Email: info@stottpilates.com
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Strategic Spa Solutions

Tel: +1 520 248 1901
Email: dtrieste@strategicspa.com
www.strategicspa.com

Stress & Motivation UK Ltd

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Email: info@soundwavetherapy.co.uk
www.soundwavetherapy.co.uk

Stretch Ceilings Ltd

Tel: +44 1276 681 000
Email: sales@stretchceilings.co.uk
www.stretchceilings.co.uk

Studio RHE

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Email: architect@studiorhe.com
www.studiorhe.com

Subtle Energies

Tel: +61 2 9634 1677
Email: nick@subtleenergies.com.au
www.subtleenergies.com.au

The Sufferfest Pte

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www.thesufferfest.com

Suissessences

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Email: info@suissessences.ch
www.suissessences.ch

Sundari

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www.sundari.com

Sunlighten Saunas

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www.sunlighten.com

Suntech Group Ab

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Email: helen.ottosson@suntechgroup.se
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Supergoop

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Swan/Svanen

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Email: info@ecolabel.se
www.svanen.se

Swissline by Dermalab

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Email: info@swissline-cosmetics.com
www.swissline-cosmetics.com

Swiss Mountain Cosmetics GmbH

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Email: info@swiss-mountain-cosmetics.ch
www.niance.ch

Swiss Perfection

Tel: +41 21 962 88 90
Email: info@swissperfection.com
www.swissperfection.com

Sybaritic Inc

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Sylvia Planning And design Inc (SPAd)

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Email: spad@sylviaspa.com
www.sylviaplanninganddesign.com

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Email: info@syneron-candela.co.uk
www.syneron-candela.co.uk

Synovia Technologies

Tel: +972 8 940 1718
www.synoiatech.com

System4 Technologies GmbH

Tel: +49 421 9601 330
Email: mail@human-regenerator.com
www.human-regenerator.com

TAC – The Assistant Company

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Email: office@tac.eu.com
www.tac.eu.com

Takara Belmont USA

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www.takarabelmont.com

Tanamera Tropical Spa Products

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Email: info@tanamera.com.my
www.tanamera.com.my

Tao Freedom LLC

Tel: +1 718 599 2163
Email: info@taofreedom.com
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TAP Technology Co Ltd

Tel: +66 53 920 144
Email: cs@tap10.com
www.tap10.com

Tara Spa Therapy Inc

Tel: +1 866 224 1391
Email: customerservice@taraspa.com
www.taraspa.com

Tavelis Spa Concept

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Email: george@tavelis.com
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TavTech Ltd

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Email: sales@tav-tech.co.il
www.tav-tech.com

TCO Development Sweden

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Email: development@tcodevelopment.com
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Teo Cabanel

Tel: +33 1 64 22 84 95
Email: info@teo-cabanel.com
www.teo-cabanel.com

Tea Forte

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Email: sales@teaforte.com
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Teapigs

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Email: info@teapigs.co.uk
www.teapigs.co.uk

Teatulia

Tel: +1 303 433 2980
Email: orders@teatulia.com
www.teatulia.com

TechnoAlpin

Tel: +390 471 550 550
Email: indoor@technoalpin.com
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Technodesign SRL

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Email: info@nuvolaitalia.it
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Email: info@technogym.com
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Teeter Hang Ups

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Email: info@inversioninternational.com
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Telegraph Hill Robes

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Temple Spa Ltd

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Email: customerservice@templespa.com
www.templespa.com

Tempus Clothing

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Email: enquiries@tempusclothing.com
www.tempusclothing.com

Terraké

Tel: +33 4 94 19 73 73
Email: contact@terrake.com
www.terrake.com

Terres D'Afrique

Tel: +27 11 268 24 43
Email: info@terres-dafrique.com
www.terres-dafrique.com

Teuco Guzzini SpA

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Thaiyurveda

Tel: +1 831 521 6493
Email: info@thaiyurveda.com
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Thalgo

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Email: contactpro@thalgo.com
www.thalgo.com

Thalgo Spa Management

Tel: +33 4 94 19 91 40
Email: tsm@thalgo.com
www.thalgospamanagement.com

Thalion Laboratories

Tel: +33 2 98 04 59 69
Email: contact@thalion.com
www.thalion.com

Thann-Oryza Co Ltd

Tel: +662 714 3239 44
www.thann.info

The Divine Company

Tel: +61 1300 416 100
www.thedivinecompany.com

Themae

Tel: +33 1 75 77 59 60
www.themae.fr

TheraNaka

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Email: info@theranaka.co.za
www.theranaka.co.za

TheraVine

Tel: +27 21 886 6623
Email: lisa@lsenterprises.co.za
www.spaproducts.co.za

The Tides

Tel: +31 6 2044 3847
Email: info@thetideswellness.com
www.thetideswellness.com

Tiossan

Tel: +1 518 828 2854
www.tiossan.com

Tip Touch International

Tel: +32 26 44 27 44
Email: jean-guy@tiptouch.com
www.tiptouch.com

Tisserand

Tel: +44 1273 325 666
Email: sales@tisserand.com
www.tisserand.com

TNG Wellness Management Solution

Tel: +7 495 796 99 00
Email: bszecsényi@tngworld.com
www.tngworld.com

Tonon & C Spa

Tel: +390 432 740740
www.tononitalia.com

Topaz Consulting

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Email: info@topazconsulting.net
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Toskanaworld

Tel: +49 3 64 61 / 91826
Email: sekretariat@toskanaworld.net
www.toskanaworld.net

Total Environment Centre

Tel: +61 2 9261 3437
www.tec.org.au

Totally UK

Tel: +44 845 600 0203
www.totallyuk.com

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Email: sales@tradelinens.co.uk
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Trautwein GmbH

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Email: info@trautwein-gmbh.com
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Email: supply@treatwell.co.uk
www.treatwell.com

Trend Group

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Tri-Dosha Ltd

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www.tri-dosha.co.uk

Trilogy Spa Ventures

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Trixter Europe Ltd

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Email: eusales@trixter.net
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Tel: +506 2253 3267
Email: cct@cct.or.cr
www.cct.or.cr

True Fitness Technology

Tel: +1 800 426 6570
Email: info@truefitness.com
www.truefitness.com

Tru Fragrance

Tel: +1 630 590 5836
www.trufragrance.com

Trybe

www.try.be

Tumiturbi

Tel: +39 348 38 61 346
Email: mariella.maiorano@tumiturbi.it
www.tumiturbi.it

Twyford Bathrooms

Tel: +44 1270 879 777
Email: twyford.sales@twyfordbathrooms.com
www.twyfordbathrooms.com

Urb'n Nature

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Email: info@urbn-nature.com
www.urbn-nature.com

U International Ltd

Tel: +44 1256 701 788
Email: info@urbn-nature.com
www.men-u.co.uk

The Ultimate Sauna Company Ltd

Tel: +44 1933 303 077
Email: service@theultimatesauna.co.uk
www.theultimatesauna.co.uk

Ultrasun International BV

Tel: +31 74 291 22 15
Email: info@ultrasun.nl
www.ultrasun.nl

Unbescheiden GmbH

Tel: +49 7221 9 53 40
Email: info@unbescheiden.com
www.unbescheiden.com

Under a Tree Health & Wellness Consulting

Tel: +1 520 400 5799
Email: amy@underatree.com
www.underatree.com

Under the Canopy

Tel: +1 561 955 9311
Email: info@underthecanopy.com
www.underthecanopy.com

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Email: info@uniteeurotherapy.com
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Universal Companies Inc

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Email: info@universalcompanies.com
www.universalcompanies.com

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Email: belinda@universalessences.com
www.universalessences.com

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Email: support@universalcompanies.com
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www.uspaimmersion.com

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www.vacuactivus.com

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www.vagheggi.com

Valeur Absolue

Email: contact@valeurabsolue.com
www.valeurabsolue.com

Van de Sant

www.vandesant.com

Vanessa Gallinaro

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Email: info@vanessa-gallinaro.com
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Tel: +61 8 8381 0000
Email: info@vani-t.com
www.vani-t.com

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Email: info@vasper.com
www.vasper.com

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Email: info@vendorinternational.com
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Email: info@veraiconicaarchitecture.com
www.veraiconicaarchitecture.com

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Email: email@heartrateinc.com
www.versaclimber.com

Vi Spa Experience Rooms

Tel: +44 1257 451 666
www.vi-spa.co.uk

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Tel: +44 20 7272 0770
Email: info@react-fitness.com
www.vibrogym.com

Victoria Moore Ltd

Tel: +44 7525 812 275
Email: victoria@victoriamoore.eu
www.victoria-moore.eu

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Email: contact@livinglobe.com
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Email: edouard@vinesime.fr
www.vinesime.com

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Email: office@vinoble-cosmetics.com
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Viora Inc

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Email: info@vitajuwel.com
www.vitajuwel.com

Vita Liberata

Tel: +44 28 9334 4411
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www.vitaliberata.com

Vital Tech

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Email: ag@vitaltech-france.com
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Email: info@vitaman.com.au
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Email: john@voelkergraydesign.com
www.voelkergraydesign.com

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Tel: +353 71 916 1872
Email: sales@voya.ie
www.voya.ie

Vulsini

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Email: info@vulsini.com
www.vulsini.net

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Tel: +49 71 64 930 0
Email: info@wala.de
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Washroom Washroom Ltd

Tel: +44 845 470 3000
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Tel: +44 20 8749 9090
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Email: r.rieger@werner-dosiertchnik.de
www.wdt-dosing.com

WebRacing

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www.webracing.co.uk

Weil Lifestyle LLC

www.drweil.com

Weleda International

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Wellmondo

Tel: +49 89 3890 28 54
Email: info@wellmondo.de
www.wellmondo.de

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Tel: +44 788 525 5887
www.kislifestyle.co.uk

Wellness & Spa Solutions

Tel: +39 335 8460532
Email: info@spa-solutions.me
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The Wellness

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Email: office@thewellness.ae
www.thewellness.ae

Wellness Solutions

Tel: +61 435 969 272
Email: info@wellnesssolutions.com.au
www.wellnesssolutions.com.au

Wellness UK

Tel: +44 7732 540749
Email: info@wellness-uk.com
www.wellness-uk.com

We Work Well Inc.

Email: info@weworkwellevents.com
www.weworkwellevents.com

Weyergans High Care AG

Tel: +49 2421 96780
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Email: info@whewaylifestyle.com
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Wild Earth Pvt Ltd

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Email: info@wildearthnepal.com
www.wildearthnepal.com

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Email: enquiries@wisdomcosmetics.com
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Woodway GmbH

Tel: +49 7621 94 09 99 0
Email: info@woodway.de
www.woodway.de

World Business Council for Sustainable Development

Tel: +41 22 839 3100
Email: info@wbcSD.org
www.wbcSD.org

World Green Building Council

Tel: +1 289 268 3900
Email: info@worldgbc.org
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World Resources Institute

Tel: +1 202 729 7600
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WTS International

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Email: svpdevelopment@wtsinternational.com
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Xeros Ltd

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XPlan

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Email: info@dimmbizzcom
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Yamarama

Tel: +44 20 7703 2901
Email: info@yamarama.com
www.yamarama.com

Yeah Baby

Tel: +1 480 785 0555
Email: info@yeahbabypl.com
www.yeahbabypl.com

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Email: contact@yemaya-fine-food.com
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Email: bookings@ymcafit.org.uk
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Youspa Srl

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www.youspa.eu

Ytsara

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Email: sale@ytsara.com
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Email: info@yumskincare.com
www.yumskincare.com

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www.yves-rocher.co.uk

Yvonne Gray Cosmetics

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Email: sales@yvonne-gray.co.uk
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www.zbigatti.com

Zeal Cosmetics Inc

Tel: +81 6 6485 7222
<http://zlc.jp/en/index.html>

Zdravoros

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Email: natalia@zdravoros.ru
www.zdravoros.ru

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Email: clare.dickens@zelens.com
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Zimmer MedizinSysteme

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Email: icelab@zimmer.de
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www.zokiuk.co.uk

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www.sonnenland.com

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BuDhaGirl
www.budhagirl.com

Eastern Vibration LLC
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www.saltability.com

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Biola Organic Cosmetics
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Clarins
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Cor LLC
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C'watre
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Daniela Steiner
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Darphin
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DDF Skincare
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Decleor
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Delicious!
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Elemental Herbology
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Elemis
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Eleusian Skin Care

www.eleusian.com.au

Ella Baché

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Éminence Organic Skin Care

www.eminenceorganics.com

Environ Skin Care Pty Ltd

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ESPA

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www.evelom.com

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www.eve-taylor.com

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www.shopforspatrade.com

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Gatineau

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Gaylia Kristensen

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Gazelli International

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Germaine de Capuccini

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G.M. Collin

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Guinot

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Harnn

www.harnn.com

Heaven Health & Beauty

www.heavenbydeborahmitchell.co.uk

Hobe Pergh SRL

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Hora Sexta

www.horasexta.it

HydroPeptide

www.hydropeptide.com

Institut Esthederm

www.esthederm.com

Intraceuticals

www.intraceuticals.com

Julisis

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Jurlique

www.jurlique.com.au

Kanebo Cosmetics Inc

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Katherine Daniels Cosmetics

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Kimia Skincare Ltd

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www.laprairie.com

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Li'Tya

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LPG Systems

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Lubatti

www.lubatti.co.uk

Luzern

www.luzernlabs.com

Luxsit Organic Care

www.luxsit.se

Macon Meerescosmetic

www.maconmeerescosmetic.de

Madara Cosmetics

www.madaracosmetics.com

Marine Beauty Care Ltd

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Matis Paris

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Mavala International SA

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MBR Cosmetics

www.mbr-cosmetics.com

MCCM Medical Spa

mccmmedicalcosmetics.com/medicalspa

MD Formulations

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Melvita

www.melvita.com

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Moor Spa International Ltd

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My Blend

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Nannic Int

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Natura Bissé Internacional SA

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Nimue Skin Technology

www.nimueskin.com

Nohem

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Nu Skin

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Nude

www.nudeskincare.com

Ógra Skincare

www.ograskin.com

Omnisens Paris

www.omnisens.fr

Omorovicza

www.omorovicza.com

On Group

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The Organic Pharmacy

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Payot

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Saian Natural Clinical Skincare

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Shiseido Spa Dept

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Skin 2 Skin Care

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Skin Authority

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Sothys Paris

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www.spatechnologies.com

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www.themae.fr

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Vinoble Cosmetics

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Alqvimia SL

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Amala Inc

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Anakiri BioEnergetic Skin Care

www.anakiri.com

Aromapothecary

www.aromapothecary.com

Aromatherapy Associates Ltd

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

AromaWorks

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Aveda

www.aveda.com

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Biossentials Ltd

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Bodyworkmall

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Cinq Mondes

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Clarins

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www.comfortzoneskin.com

Daniele de Winter

www.danieledewinter.com

Darphin

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Decléor

www.decleor.com

Delicious!

www.delicious-skin.com

Deserving Thyme Inc

www.deservingthyme.com

Elemental Herbology

www.elementalherbology.com

Elemis Ltd

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Éminence Organic Skin Care

www.eminenceorganics.com

ES Skincare

www.esskincare.co.uk

ESPA

www.espaskincare.com

Eve Taylor (London) Ltd

www.eve-taylor.com

Fragrant Earth Co Ltd

www.fragrant-earth.co.uk

Germaine de Capuccini

www.germaine-de-capuccini.com

Giffarine Skyline Laboratory

www.giffarinefactory.com

Guinot

www.guinot.com

Harnn

www.harnn.com

Heritage Healers

www.heritagehealers.com

I plus Q

www.iplusq.com

Josiane Laure

www.josiane-laure.com

Jurlique

www.jurlique.com.au

Kemitron

www.kemitron.com

Kerstin Florian

www.kerstinflorian.com

Klapp Cosmetics GmbH

www.klapp-cosmetics.com

KuuSh Pty Ltd

www.kuush.com.au

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Laboratory of Flowers

www.labofflowers.com

LaNatura

www.lanatura.com

Le Labo

www.lelabofragrances.com

Les Sens de Marrakech

www.lessensdemarrakech.com

Li'Tya

www.litya.com

L'Occitane

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Matis Paris

www.matisparis.com

Moroccanoil

www.moroccanoil.com

Nectar Essences

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Neom Luxury Organics

www.neomorganics.com

Pevonia International LLC

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Pino GmbH

www.pinoshop.de

Premchit Prateap Na Thalung Ltd

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Primavera Life GmbH

www.primaveralife.com

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Russie Blanche

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Sasy n Savy Pty Ltd

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Shiseido Spa Dept

www.shiseidospas.com

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Spa Technologies

www.spatechnologies.com

SpaDunya

www.spadunya.com

Spiezia Organics Ltd

www.madeforlifeorganics.com

Subtle Energies

www.subtleenergies.com.au

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Thalgo

www.thalgo.com

Thann-Oryza

www.thann.info

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www.trufrance.com

Universal Essences

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Voya

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Yon-Ka

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Ytsara

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Myndstream

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www.atarnaive.com

Attirance

www.attirance.com

Bamford Ltd

www.bamford.co.uk

Bodyworkmall

www.bodyworkmall.com

Candle Impressions

www.candleimpressions.net

Cosmetic Horizons

www.cosmetic-horizons.com

Deco Candles

www.decocandles.net

Deserving Thyme Inc

www.deservingthyme.com

Er'go Candle

www.ergocandle.com

Eve Taylor (London) Ltd

www.eve-taylor.com

Hawaiian Body Products LLC

www.hawaiianbodyproducts.com

Illume

www.illumecandles.com

LaNatura

www.lanatura.com

Le Labo

www.llelabofragrances.com

Neom Luxury Organics

www.neomorganics.com

Pure Light

www.purelightcandles.com

Red Flower

www.redflower.com

Saakalya Collection

www.saakalya.com

Scandle

www.scandlecandle.com

Scentered

www.scentered.me

Smart Candle

www.smartcandle.co.uk

Soy Delicious Candles

www.soydelicious.com

Tanamera Tropical Spa Products

www.tanamera.com.my

Temple Spa Ltd

www.templespa.com

Universal Essences

www.universalessences.com

Victoria Moore Ltd

www.victoria-moore.eu

CBD PRODUCTS

Hashtag Organics Ltd

www.lrvskincare.co.uk

Kannaway Europe B.V.

www.kannaway.com

MariPharm

www.maripharm.co.uk

Mighty Green

www.mightygreen.co.uk

Mowellens LLC

www.mowellens.com

Naturopathica

www.pronaturopathica.com

OTO International Ltd

www.otocbd.com

Raised Spirit Ltd

www.raisedspirit.com

CERAMICS & TILING

Altaeco Spa

www.altaecocom

Domus

www.domustiles.co.uk

Designworks Tiles

www.designworkstiles.com

Rudex Sauna Expert

www.rudex-sauna.com

Siminetti

www.siminetti.com

CLOTHING/LOUNGEWEAR

Adidas Ag

www.adidas-group.com

Asquith London

www.asquithlondon.com

Blu Leisure Limited

www.bluleisure.co.uk

Blu Leisure Limited

www.bluleisure.co.uk

Daguas

www.daguas.it

Dermasilk

www.dermasilk.co.uk

Fashionizer Spa

www.fashionizerspa.com

Gaiam Inc

www.gaiam.com

Hucke Ag

www.venice-beach.com

Julianna Rae

www.juliannarae.com

Karen Neuberger

www.karenneuberger.com

Kashwére LLC

www.kashwereathome.com

Lytess

www.lytess.com

PRODUCTS & SERVICES

CLOTHING/ LOUNGEWEAR *continued*

The Madison Collection
www.themadisoncollection.com

Mind in Motion
www.getyourmindinmotion.com

Noel Asmar Group
www.noelasmaruniforms.com

Physician Endorsed
www.physicianendorsed.com

Pure Pod
www.purepod.com.au

The Robeworks Inc
www.robeworks.com

Santosa Clothing
www.phrcanada.com

Tao Freedom LLC
www.taofreedom.com

Telegraph Hill Robes
www.telegraphhill.com

Under the Canopy
www.underthecanopy.com

Zendals
www.zendals.com

COMPUTER SYSTEMS/ SOFTWARE

Agilysys
www.agilysys.com

Alacer
www.alacer.co.uk

Bobile
www.bobile.com

Book4time
www.book4time.com

Booker by MINDBODY
www.mindbodyonline.com/spa-software

Concept Spa & Golf
concept.shijigroup.com

Digital Right Brain
www.salonpos.net

ESP Leisure
www.e-s-p.com

ESP Online
www.esponline.co.za

Ez-runner
www.ez-runner.com

Fitbug Holdings PLC
www.fitbugholdings.com

Fitech UK
www.fitech.co.uk

Gappt
www.gappt.com

Gumnut Systems International
www.gumnuts.com

Helmbot
www.helmbot.com

HRS Hotel and Restaurant Systems
www.hrs.ru

IHost Hospitality
www.ihost-hospitality.com

Instyle Fitness
www.instylefitness.co.uk

Intelligenz Solutions
www.intelligenzsolutions.com

Invotech Ltd
www.invotech.ie

Micros Systems Inc
www.micros.com

Millennium Systems International
www.millenniumsi.com

Mindbody Inc
www.mindbodyonline.com

Motionsoft Inc
www.motionsoft.net

Omnico Group
www.omnicogroup.com

Paradigm Shift
www.paradigm-shift.net

Premier Software Solutions
www.premier-core.com

Priverus Software
www.priverus.com

Quinyx
www.quinyx.com

SalonBiz
www.salonbizsoftware.com

SelfOptima
www.selfoptima.com

Sequoiasoftware
www.sequoiasoftware.com

Shortcuts Software
www.shortcuts.com.au

SpaOne Software
www.spaone.com.au

SpaSoft
www.spasoft.com

SpaSpace
www.spaspace.com

TAC – The Assistant Company
www.tac.eu.com

TAP Technology Co Ltd
www.tap10.com

**TNG Wellness
Management Solution**
www.tngworld.com

Trybe
www.try.be

XPlan
www.xplanonline.com

Zenoti
www.zenoti.com

CONSULTANCIES / CONTRACT MANAGEMENT

See p168

COSMETICS/MAKE-UP

Alchimie Forever LLC
www.alchimie-forever.com

Allure Africa
www.allureafrica.com

Alqvimia SL
www.alqvimia.com

Artdeco
www.artdeco.org.uk

Aveda
www.aveda.com

Babor GmbH & Co. KG
www.babor.com

Barielle
www.barielle.co.uk

Beauty of Life
www.beautyoflife.ne

Becca (London) Ltd
www.beccacosmetics.com

Biodroga Cosmetic GmbH
www.biodroga.com

Borghese Inc
www.borghesecosmetics.com

Chanticaillé
www.chanticaillé.com

Christopher Drummond Beauty
www.christopherdrummond.com

Clarins
www.clarins.com

Comfort Zone
www.comfortzoneskin.com

CND (Creative Nail Design)
www.cnd.com

Daniel Sandler Ltd
www.danielsandler.com

Darphin
www.darphin.com

Ecru New York
www.ecrunewyork.com

Ella Baché
www.ellabache.fr

Environ Skin Care Pty Ltd
www.environ.co.za

Esse Cosmetic
www.essecosmetic.com

Essential Wholesale
www.essentialwholesale.com

Essie Cosmetics
www.essie.com

Gemology Cosmetics
www.gemology.fr

Gerrard International
www.gerrardinternational.com

Germaine de Capuccini
www.germaine-de-capuccini.com

Harley Street Cosmetic Ltd
www.harleystreetcosmetic.com

Hawley International
www.hawley.net.au

Horst Kirchberger Makeup Studio
www.horst-kirchberger.de

Iredale Mineral Cosmetics
www.janeiredale.com

Jessica Cosmetics International
www.jessicacosmetics.com

Kanebo Cosmetics Inc
www.kanebo-international.com

Kenneth Green Associates
www.kennethgreenassociates.co.uk

Klapp Cosmetics GmbH
www.klapp-cosmetics.com

Kroma
www.kromamakeup.com

KuuSh Pty Ltd
www.kuush.com.au

La Biothétique
www.labiosthetique.com

Laboratoires Ingrid Millet SA
www.ingridmillet.com

Laboratoires La Prairie SA
www.laprairie.com

Laboratori Royal
www.movie-cosmetics.it

Ligne St Barth
www.lignestbarth.com

LPG Systems
www.lpgsystems.com

Madara Cosmetics Ltd
www.madara-cosmetics.lv

Marie W
www.marie-w.de

Mavala International SA
www.mavala.com

Maystar
www.maystar.com

MCCM Medical Spa
mccmmedicalcosmetics.com/medicals spa

MD Formulations
www.mdformulations.com

Mei Kuai Cosmetics Co Ltd
www.meikuai.com.tw

Miriam Quevedo SL
www.miriamquevedo.com

Nannic Int
www.nannic.com

Nars Cosmetics Inc
www.narscosmetics.com

Natura Bissé Internacional SA
www.naturabisse.com

Nouveau Beauty Group
www.nouveaulashes.co.uk

OPI Products Inc
www.opi.com

Orly International Inc
www.orlybeauty.com

Parfums Givenchy
www.parfumsgivenchy.com

Phytomer
www.phytomerpro.com

Phyt's
www.phyts.com

Proto-col
www.proto-col.com

Rice Force
www.riceforce.net/en

Russie Blanche
www.russieblanche.com

QMS Medicosmetics
www.qmsmedicosmetics.com

Qosmedix
www.qosmedix.com

Ramer Sponges
www.ramersponges.com

REN Skincare
www.renskincare.co

Repêchage Ltd
www.repechage.com

Shiseido Spa Dept
www.shiseidospas.com

Sothys Paris
www.sothys.com

Swiss Mountain Cosmetics GmbH
www.niance.ch

U International Ltd
www.men-u.co.uk

Vagheggi Phytocosmetici
www.vagheggi.com

VitaMan Pty Ltd
www.vitaman.com.au

Wisdom of Africa
www.wisdomcosmetics.com

Yvonne Gray Cosmetics
www.yvonne-gray.co.uk

Z.Bigatti
www.zbigatti.com

Zelens Ltd
www.zelens.com

CRYOTHERAPY

@Sonnen Land S.L.
www.sonnenland.com

Art of Cryo
www.artofcryo.com

CryoAction Limited
www.cryoaction.com

Devine wellness & spa international
www.devine.at

TechnoAlpin Spa
www.indoor.technoalpin.com

Vacuactivus
www.vacuactivus.com

Weyergans High Care AG
www.weyergans.de

Zimmer MedizinSysteme
www.zimmer.de

DENTAL DEVICES

Electro Medical Systems (EMS)
www.ems-company.com

Foreo AB
www.foreo.com

DISTRIBUTORS

@Sonnen Land S.L.
www.sonnenland.com

Beauty Express
www.beautyexpress.co.uk

Bodyworkmall
www.bodyworkmall.com

Ellisons
www.ellisons.co.uk

Gerrard International
www.gerrardinternational.com

Louella Belle
www.louellabelle.co.uk

Medi Spa Solutions
www.medispasolutions.com

Natalie Roche Ltd
www.natalieroche.com

PBI Spa Solutions
www.probeauticinstitut.com

Spa Advocates
www.spaadvocates.com

Spa Supply Solutions
www.spasupplysolutions.com

Spa Vision
www.spavision.com

Totally UK
www.totallyuk.com

Universal Companies Inc
www.universalcompanies.com

DRINKS

Africology
www.africology-sa.com

Camellia's Tea House
www.camelliasteahouse.com

Conscious Water
www.consciouswater.com

Dragonfly Teas
www.dragonfly-teas.com

Emeyu
www.emeyu.com

Ikaati
www.ikaati.com

Labiomer
www.labiomer.com

LaGaia Hydraceuticals
www.lagaia.com.au

Mighty Leaf Tea Company
www.mightleaf.com

Premchit Prateap Na Thalung Ltd
www.experienceprechit.com

PRODUCTS & SERVICES

DRINKS *continued*

Rare Tea Company Ltd
www.rareteacompany.com

Revolution Tea
www.revolutiontea.com

Rishi Tea
www.rishi-tea.com

Skinade
www.skinade.com

Spa Universe
www.spauniverse.com.au/web/guest

Tea Forte
www.teafort.com

Teapigs
www.teapigs.co.uk

Teatulia
www.teatulia.com

Thalgo
www.thalgo.com

Thann-Oryza
www.thann.info

Voya
www.voya.ie

Water-to-Go Ltd
www.watertogo.eu

Wellmondo
www.wellmondo.de

Yemaya
www.yemaya.the.com

Yves Rocher
www.yves-rocher.co.uk

DRY FLOATATION

4SeasonsSpa
www.4seasonsspa.com

Dalesauna Ltd
www.dalesauna.co.uk

Design for Leisure Ltd
www.designforleisure.com

HydroCo
www.hydroco.com

Hydroconcept
www.hydro-concept-spa.com

HydroMassage
www.hydromassage.com

Iso Italia Group
www.isoitalia.com

Kurland GmbH
www.kurland.de

Lemi Group
www.lemi.it

Neoqi AS
www.neoqi.com

Nilo
www.nilo-beauty.com

SpatecPro
www.spatecpro.com

Stas Doyer Hydrotherapie
www.stas-doyer.com

Technodesign SRL
www.nuvolaitalia.it

Trautwein GmbH
www.trautwein-gmbh.com

Unbescheiden GmbH
www.unbescheiden.com

ENERGY MANAGEMENT / ENVIRONMENTAL SERVICES

Australian Conservation Foundation
www.acfonline.org.au

The Carbon Trust
www.carbontrust.co.uk

Centre for Alternative Technology
www.cat.org.uk

Earth 911 for Business
www.earth911.com

EC3 Global
www.ec3global.com

Eco Directory
www.ecodirectory.com.au

Ecocert
www.ecocert.com

Ecotrans
www.ecotrans.de

EMAS
www.ec.europa.eu/environment/emas

Emirates Environmental Group
www.eeg-uae.org

Energy Star
www.energystar.gov

European Platform on Life Cycle Assessment
lct.jrc.ec.europa.eu

Global Footprint Network
www.footprintnetwork.org

Green Biz
www.greenbiz.com

The Green Guide
www.thegreenguide.com

Green Lodging News
www.greenlodgingnews.com

Green Pages
www.eco-web.com

Green Spa Network
www.greenspanetwork.org

Green Washing Index
www.greenwashingindex.com

GreenBlue
www.greenblue.org

International Organization for Standardization
www.iso.org

Leadership in Energy and Environmental Design (LEED)
www.usgbc.org

LOHAS
www.lohas.com

National Resources Conservation Service
www.nrcs.usda.gov

Responsible Purchasing Network
www.responsiblepurchasing.org

Swan/Svanen
www.svanen.se

TCO Development
www.tcodevelopment.com

Total Environment Centre
www.tec.com.au

Tropical Science Center
www.cct.or.cr

Water Footprint Network
www.waterfootprint.org

World Business Council for Sustainable Development
www.wbcasd.org

World Green Building Council
www.worldgbc.org

World Resources Institute
www.wri.org

FITNESS EQUIPMENT

Abs Company
www.theabscompany.com

Amer Sports UK & Ireland Ltd
www.amersports.com

Balance Master UK Ltd
www.balancemaster.co.uk

Balanced Body®
www.balancedbody.com

Cardio Infrared Technologies
www.biofit.com

Cicloffe
www.cicloffe.com

Concept2 Ltd
www.concept2.co.uk

CrossFit Inc
www.crossfit.com

Cybox International Inc
www.cyboxintl.com

EXF Perform Better Europe Ltd
www.exf-fitness.com

Eleiko Sport Ab
www.eleikosport.se

Embedded Fitness BV
www.embeddedfitness.nl/en/

Ergo-Fit GmbH & Co. KG
www.ergo-fit.de

Escape Fitness Ltd
www.escapefitness.com

Fitbug Holdings PLC
www.fitbugholdings.com

Fitter International Inc
www.fitter1.com

Flexi-Sports UK

www.flexi-bar.co.uk

FreeMotion Fitness

www.freemotionfitness.com

Gaiam Inc

www.gaiam.com

Gervasport

www.gervasport.es

Hur

www.hur.fi

Hydro Physio

www.hydrophysio.com

i-Tech Industries

www.i-boost.it

Indoor Cycling Group

www.teamicg.com

Instyle Fitness

www.instylefitness.co.uk

Johnson Health Tech UK Ltd

www.jhtuk.co.uk

Jordan Fitness

www.jordanfitness.co.uk

Keiser

www.keiser.com

Le Velaqua Diffusion

www.levelaqua.com

Les Mills International

www.lesmills.com

Life Fitness

www.lifefitness.com

Matrix

www.matrixfitness.co.uk

MedX Germany

www.medxonline.co.uk

MFsport GmbH Schloss Holte

www.mf-sport.de

Milon Industries GmbH

www.milon.com

Multisensory Fitness Inc

www.multisensoryfitness.com

Myzone Ltd

www.myzone.org

Nautilus Inc

www.nautilusinc.com

Panatta Sport

www.panattasport.com

Paramount Fitness Corp

www.paramountfitness.com

Pendex Fisis S.L.

www.pendexcompany.com

Precor

www.precor.com

Pulse Fitness Solutions

www.pulsefitness.com

RealRyder International

www.realryder.com

Rugged Interactive

www.rugged-interactive.com

Scifit

www.scifit.com

Shapemaster Toning Systems

www.shapemaster.co.uk

SportsArt Worldwide

www.sportsartfitness.com

Star Trac

www.startrac.com

The Sufferfest Pte

www.thesufferfest.com

Technogym

www.technogym.com

Teeter Hang Ups

www.inversioninternational.com

Trixter Europe Ltd

www.trixter.net

True Fitness Technology

www.truefitness.com

Vasper

www.vasper.com

VersaClimber USA

www.versaclimber.com

WaterRower UK

www.waterrower.co.uk

Webracing

www.webracing.co.uk

Woodway GmbH

www.woodway.de

**FLOATATION TANKS
& POOLS**

4SeasonsSpa

www.4seasonsspa.com

Aquaspecial

www.aquaspecial.it

Barr + Wray

www.barrandwray.com

Bonasystems Europe Ltd

www.bonasystems.com

Cemi

www.cemi.it

Cheshire Wellness UK

www.cheshirewellness.co.uk

Finders International

www.shopforspatrade.com

Float Spa

www.floatspa.com

Floataway

www.floataway.com

Hofer Group

www.hofergroup.com

Hydro Physio

www.hydrophysio.com

Hydroconcept

www.hydro-concept-spa.com

Hydrotherm Ltd

www.hydrothermspa.com

I-sopod

www.i-sopod.com

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

Orbit Float Limited

www.orbit-float.com

Promet Spa Wellness

www.promet.com.tr

Stas Doyer Hydrotherapie

www.stas-doyer.com

Stretch Ceilings Ltd

www.strechceilings.co.uk

Technodesign SRL

www.nuvolaitalia.it

WDT Werner Dosiertechnik

www.wdt-dosing.com

FLOORING

Altaeco

www.altaeco.com

Altro Ltd

www.altro.com

Apavisa Porcelanico SL

www.apavisa.com

Azurra Mosaics

www.mosaics.co.uk

Contract Tile Consultants

www.ctc-tiles.co.uk

Digital Ceramic Systems

www.digitalceramics.com

Floor Gres Ceramiche

www.floorgres.it

Hamberger Flooring GmbH & Co. KG

www.haro.com

Imagine Tile Inc

www.imagnetile.com

J Grabner GmbH

www.jgrabner.at

Kinele Group SL

www.kinele.com

Trend Group

www.trend-group.com

FOOTWEAR

BC Softwear

www.bcsoftwear.co.uk

Blu Leisure Limited

www.bluleisure.co.uk

Kashwére LLC

www.kashwereathome.com

Majestic International

www.majesticinternational.com

Majestic Towels

www.majestictowels.co.uk

Oka-B

www.oka-b.com

PRODUCTS & SERVICES

FOOTWEAR *continued*

Puretoes

www.puretoes.com

Saakalya Collection

www.saakalya.com

Samtosa Clothing

www.phrcanada.com

Under the Canopy

www.underthecanopy.com

Urb'n Nature

www.urbn-nature.com

Yeah Baby

www.yeahbabyp.com

Zendals

www.zendals.com

FRAGRANCES AND DIFFUSERS

Amala Inc

www.amalabeauty.com

AromaJet

www.aromajet.com

AromaWorks

www.aroma-works.com

Atmosphère Diffusion

www.atmospherediffusion.fr

Bloomy Lotus

www.bloomylotus.com

Bodyworkmall

www.bodyworkmall.com

Clarins

www.clarins.com

Eve Taylor (London) Ltd

www.eve-taylor.com

Kemitron

www.kemitron.com

Laboratoires Camylle

www.camylle.com

Laboratory of Flowers

www.labofflowers.com

Nola 7

www.nola7.com

Pasture Naturals Ltd

www.pasturenaturals.com

Pure Light

www.purelightcandles.com

Roja Dove

www.rojadove.com

Scent Company

www.scentcompany.com

Scentys Fragrance Systems

www.scentys.com

Serene House International

www.serene-house.com

Teo Cabanel

www.teo-cabanel.com

Tru Fragrance

www.trufragrance.com

Valeur Absolue

www.valeurabsolue.com

WDT Werner Dosiertechnik

www.wdt-dosing.com

FURNITURE AND FURNISHINGS

Abbey Group

www.abbey-group.net

AKRON

www.akronproducts.co.uk

Andrew Morgan Collection

www.morgancollection.com

Athlegen Pty Ltd

www.athlegen.com.au

Avalon Couches

www.avalon-couches.co.uk

BD Barcelona Design

www.bdbarcelona.com

Beautelle Therapy Equipment Ltd

www.beautelle.co.uk

Bespoke Retail

www.bespokesparetail.com

Blenheim Carpet Company Ltd

www.blenheim-carpets.com

Boden Furnishings

www.bodenfurnishings.com

Bonacina Vittorio design s.r.l.

www.bonacinavittorio.com

Bretherton Therapy Products

www.bremed.co.uk

Cheshire Wellness UK

www.cheshirewellness.co.uk

C.O.D.E.

www.code-spa.design

Coco-Mat

www.coco-mat.com

Dedon

www.dedon.de

Aloys F Dornbracht GmbH & Co. KG

www.dornbracht.com

Eastward Ltd

www.eastward.co.uk

Eco Furniture International Ltd

www.avconservatoryfurniture.co.uk

Effegibi

www.eggibi.it/en

Eldmakaren Ab

www.eldmakaren.se

Ergomotion Inc

www.ergomotion.us

Esthetica Spa & Salon Resources

www.spafurniture.in

Fabio Alemanno Design

www.fa-design.co.uk

Gallotti & Radice SRL

www.gallottiradice.it

Gandia Blasco SA

www.gandiablasco.com

Gharieni Group

www.gharieni.com

Gloster Furniture Ltd

www.gloster.com

Grupo Kettal

www.kettalgroup.com

Healing Co Ltd

www.healing-relax.com

ITW Waterbeds

www.wasserbetten.at

Kashwére LLC

www.kashwereathome.com

Kurland GmbH

www.kurland.de

LadyPillo

www.ladypillo.com

Lenox Pedicure Spa

www.lenoxpedicurechair.com

Living Earth Crafts

www.livingearthcrafts.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks Inc

www.oakworks.com

Parmar and Parmar

www.parmarandparmar.com

Planika Fires

www.planikafires.com

Plinth 2000

www.plinth2000.com

REM UK Ltd

www.rem.co.uk

Roberti Rattan srl

www.robতিরattan.com

Saakalya Collection

www.saakalya.com

Salon Ambience

www.salonambience.com

Sandalei

www.sandalei.com

Saunasella Oy

www.saunasella.fi

Serralunga SRL

www.serralunga.com

Sha Holdings GmbH

www.sha-art.com

Silhouet-Tone Corporation

www.silhouettone.com

Sommerhuber GmbH

www.sommerhuber.com

Takara Belmont USA

www.takarabelmont.com

Tonon & C Spa

www.tononitalia.com

Van de Sant

www.vandesant.com

HAIRCARE

Agadir International LLC
www.agadirint.com

AlternA
www.alternahaircare.com

Attirance
www.attirance.com

Aveda
www.aveda.com

Cosmetic Horizons
www.cosmetic-horizons.com

Davines
www.davines.com

Josiane Laure
www.josiane-laure.com

Leonor Greyl
www.leonorgreyl.com

Kérastase
www.kerastase.com

La Biosthétique
www.labiosthetique.com

Laboratory of Flowers
www.labofflowers.com

LaNatura
www.lanatura.com

L'anza
www.lanza.com

Luxsit Organic Care
www.luxsit.se

Madara Cosmetics
www.madaracosmetics.com

Mira's Hand
www.mirashand.com.au

Miriam Quevedo SL
www.miriamquevedo.com

Moroccan Oil
www.moroccanoil.com

Neuma Beauty
www.neumabeauty.com

Peter Thomas Roth
www.peterthomasroth.com

Saach Organics
www.saachorganics.com

Thann-Oryza
www.thann.info

Unite Eurotherapy
www.uniteeurotherapy.com

Yves Rocher
www.yves-rocher.co.uk

HAY-BATH EQUIPMENT

Hobe Pergh SRL
www.hobepergh.it

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www.4seasonsspa.com

Aegean Master Spas
www.aegeanspas.co.uk

Anapos
www.anapos.co.uk

Anhui Saunaking Co Ltd
www.chinasauna.com

Aquaspecial
www.aquaspecial.it

Balnea GmbH & Co. KG
www.balnea.de

Barr + Wray
www.barrandwray.com

Bradford Products LLC
www.bradfordproducts.com

Bretherton Therapy Products
www.bremed.co.uk

Cariitti Oy
www.cariitti.com

Carmenta srl
www.carmentasrl.com/en

Cemi
www.cemi.it

Cheshire Wellness UK
www.cheshirewellness.co.uk

CryoAction Limited
www.cryoaction.com

Dalesauna Ltd
www.dalesauna.co.uk

Design for Leisure Ltd
www.designforleisure.com

Devine wellness & spa international
www.devine.at

Di Vapor Ltd
www.divapor.com

Drom UK Ltd
www.dromuk.com

Effegibi
www.effegibi.it/en

Esadore International
www.esadore.com

ETE Wellness Engineering
www.ete.es

Fabio Alemanno Design
www.fa-design.co.uk

SF Finimex Oy
www.kelosauna.com

Hamman Consultants
www.hammanconsultants.com

Heaven Health & Beauty
www.heavenbydeborahmitchell.co.uk

Helo Germany
www.helo-sauna.de

Hofer Group
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www.hydro-concept.spa.com

Hydrotherm Ltd
www.hydrothermspa.com

HygroMatik
www.hydromatik.de

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Innovag AG
www.innovag.de

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Kurland GmbH
www.kurland.de

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www.luxelements.com

Milk Leisure Ltd
www.milkleisure.co.uk

Mspa
www.the-mspa.com

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Nordic Sauna and Leisure Ltd
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Penguin Pools
www.penguinpools.co.uk

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www.promet.com.tr

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www.reefgrove.co.uk

Rudex Sauna Expert
www.rudex-sauna.com

Sauna360
www.sauna360.com

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Soleum GmbH
www.soleum.com/en

Sommerhuber GmbH
www.sommerhuber.com

Sopro Bauchemie GmbH
www.sopro.com

Spa4 GmbH
www.spa4.at

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www.spatecpro.com

Starpool srl
www.starpool.com

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The Ultimate Sauna Company Ltd
www.theultimatesauna.co.uk

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www.vi-spa.co.uk

Vital Tech
www.vitaltech-france.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

Wellness & Spa Solutions
www.spa-solutions.me

Wellness Solutions
www.wellnesssolutions.com.au

Wellness UK
www.wellness-uk.com

Zimmer MedizinSysteme
www.zimmer.de

Zoki UK
www.zokiuk.co.uk

HYDROTHERAPY EQUIPMENT

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www.4seasonsspa.com

**Aloys F. Dornbracht
GmbH & Co. KG**
www.dornbracht.com

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www.anapos.co.uk

Aquademy
www.aquademy.eu

Aquaform Srl
www.aquaformsrl.com

Aqualike
www.spa-aqualike.fr/lang=en

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www.aquaspecial.it

Balnea GmbH & Co. KG
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Barr + Wray
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www.bradfordproducts.com

Carmenta srl
www.carmentasrl.com/e

Dalesauna Ltd
www.dalesauna.co.uk

Design for Leisure Ltd
www.designforleisure.com

Devine wellness & spa international
www.devine.at

Di Vapor Ltd
www.divapor.com

Esadore International
www.esadore.com

Finders International
www.shopforspatrade.com

Fomentek
www.fomentek.com

Hansgrohe Ag
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HydroCo
www.hydroco.com

Hydroconcept
www.hydro-concept-spa.com

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www.hydromassage.com

Hydrotherm Ltd
www.hydrothermspa.com

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www.klafs.com

Kurland GmbH
www.kurland.de

Lemi Group
www.lemi.it

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www.mtibaths.com

Myrtha Wellness
www.myrthawellness.com

Neoqi AS
www.neoqi.com

Nola 7
www.nola7.com

Penguin Pools
www.penguinpools.co.uk

Portcrl Spas
www.portcrl.com

Promet Spa Wellness
www.promet.com.tr

Rudex Sauna Expert
www.rudex-sauna.com

Simulated Environment Concepts
www.spacapsule.com

Sommerhuber GmbH
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Spa4 GmbH
www.spa4.at

SpatecPro
www.spatecpro.com

Starpool srl
www.starpool.com

Stas Doyer Hydrotherapie
www.stas-doyer.com

Stenal s.r.l.
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Trautwein GmbH
www.trautwein-gmbh.com

Unbescheiden GmbH
www.unbescheiden.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

HYDROTHERAPY POOLS

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Barr + Wray
www.barrandwray.com

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Bradford Products LLC
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Portcrl Spas
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EV-Med Ltd

www.evlaseruk.co.uk

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L Raphael

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www.naturalaser.com

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www.redlightrising.co.uk

Skin for Life

www.skinforlife.com

Soleum GmbH

www.soleum.com/en

Somadome

www.somadome.com

Sorisa

www.sorisa.com

Suntech Group Ab

www.suntechgroup.se

Syneron-Candela Ltd

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Synovia Technologies

www.synoviatech.com

Viora Inc

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Wellness UK

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Zimmer Aesthetics

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www.balineum.co.uk

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www.bocaterry.com

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www.brennardtextiles.co.uk

Bursali Towels (UK) Ltd

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Decotex

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Majestic Towels

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Monarch Cypress

www.monarchrobe.com

Noel Asmar Group

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Nollapelli

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Novelastic

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Richard Haworth & Co Ltd

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RKF Luxury Linen

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www.universalcompanies.com/
sposh

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Urb'n Nature

www.urbn-nature.com

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www.gantner.com

Helmsman

www.helmsman.co.uk

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Keyless Security

www.keyless.co

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www.ridgewayfm.com

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www.spafurniture.in

Gharieni Group

www.gharieni.com

Healing Co Ltd

www.healing-relax.com

Human Touch

www.humantouch.com

Inada Massage Chairs

www.inadausa.com

Inner Balance

www.ib-wellness.co.uk

IONTO Health & Beauty

www.ionto.de

Iso Italia Group

www.isoitalia.com

Keyton

www.keyton.com

Lemi Group

www.lemi.it

Living Earth Crafts

www.livingearthcrafts.com

Nilo

www.nilo-beauty.com

Oakworks Inc

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REM UK Ltd

www.rem.co.uk

Sasaki International Ltd

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Spa Supply Solutions

www.spasupplysolutions.com

TouchAmerica

www.touchamerica.com

Wellness Solutions

www.wellnesssolutions.com.au

MASSAGE OILS

Absolute Aromas

www.absolute-aromas.com

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www.africology-sa.com

Alqvimia SL

www.alqvimia.com

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www.amberproducts.com

Amrit Organic

www.redcherrygroup.com

Anakiri BioEnergetic Skin Care

www.anakiri.com

Aromatherapy Associates Ltd

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

AromaWorks

www.aroma-works.com

Aveda

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www.biodroga.com

Biossentials Ltd

www.biossentials.com

Bodyworkmall

www.bodyworkmall.com

Charme d'Orient

www.charmedorient.com

Cinq Mondes

www.cinqmondes.com

Clarins

www.clarins.com

Comfort Zone

www.comfortzoneskin.com

Daniele de Winter

www.danieledewinter.com

Darphin

www.darphin.com

Decleor

www.decleor.com

Delicious!

www.delicious-skin.com

Dermalogica

www.dermalogica.com

Deserving Thyme Inc

www.deservingthyme.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Elemental Herbology

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Elemis Ltd

www.elemis.com

ESPA

www.espaskincare.com

Evo2lution France

www.evo2lution.com

Germaine de Capuccini

www.germaine-de-capuccini.com

Guinot

www.guinot.com

Harnn

www.harnn.com

Healing Earth

www.healingearth.co.za

Heritage Healers

www.heritagehealers.com

Jamu Asian Spa Rituals

www.jamuspa.com

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Jurlique

www.jurlique.com.au

Kemitron GmbH

www.kemitron.com

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Klapp Cosmetics GmbH

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Kurland GmbH

www.kurland.de

La Sultane de Saba

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Laboratoires Camylle

www.camylle.com

Laboratory of Flowers

www.labofflowers.com

Les Sens de Marrakech

www.lessensdemarrakech.com

Ligne St Barth

www.lignestbarth.com

Li'Tya

www.litya.com

L'Occitane

www.spa.loccitane.com

MariPharm

www.maripharm.co.uk

Moroccan Oil

www.moroccanoil.com

Neom Luxury Organics

www.neomorganics.com

OmVeda Ayurvedic

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Hydrfacial Company, The

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i-Tech Industries

www.i-boost.it

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Invasix

www.invasix.com

IPulse

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L Raphael

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LPG Systems

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Lumenis Ltd

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Medical Technology SRL

www.medicaltec.it

Medik8 Dermaceuticals

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Nannic Int

www.nannic.com

Naturalaser

www.naturalaser.com

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www.nola7.com

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www.ozone-therapy.co.uk

Pendex Fisio S.L.

www.pendexcompany.com

Physiotherapie Generale France

www.gtcellutec.com

ProLight Aesthetics International

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Skin for Life

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Sorisa

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Ógra Skincare

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Spa Sounds

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Spirit Music Group

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BGA Corp

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Deborah Lippmann

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Footlogix

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LCN Spa

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Labiomer

www.labiomer.com

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www.otocbd.com

Proto-col

www.proto-col.com

QMS Medicosmetics

www.qmsmedicosmetics.com

Raised Spirit Ltd

www.raisedspirit.com

Sanitas Skincare

www.sanitas-skincare.com

Skin Authority

www.skinauthority.com

Thalgo

www.thalgo.com

Vinesime

www.vinesime.com

Voya

www.voya.ie

Weil Lifestyle LLC

www.drweil.com

Weyergans High Care AG

www.weyergans.de

Yves Rocher

www.yves-rocher.co.uk

ORGANIC/NATURAL PRODUCTS

Africology

www.africology-sa.com

Alpienne

www.alpienne.at

Alqvimia SL

www.alqvimia.com

Amala Inc

www.amalabeauty.com

Aromatherapy Associates Ltd

www.aromatherapyassociates.com

Attirance

www.attirance.com

Aveda

www.aveda.com

B2Beauty Products

www.b2beautyproducts.com

Babor GmbH & Co. KG

www.babor.com

Bellabaci Cupping

www.bellabaci.com

Biola Organic Cosmetics

www.biola-organics.com

Biossentials Ltd

www.biossentials.com

Bliss

www.blissworld.com

Bloomy Lotus

www.bloomylotus.com

Body Bistro

www.bodybistro.com

Botanicals Ltd

www.botanicals.co.uk

Burt's Bees

www.burtsbees.com

Cannafloria

www.aromafloria.com

Caribbean Essentials

www.caribbeanessentials.com

Caudalie

www.caudalie.com

Christina

www.christina-cosmeceuticals.com

Christopher Drummond Beauty

www.christopherdrummond.com

Cinq Mondes

www.cinqmondes.com

Closer Consulting

Wessel & Matalla

www.closer-consulting.de

Cosmetic Horizons

www.cosmetic-horizons.com

CSHE Australia Pty

www.clinicalpro.com.au

Daniele de Winter

www.danieledewinter.com

Decléor

www.decleor.com

Delicious!

www.delicious-skin.com

Deserving Thyme Inc

www.deservingthyme.com

Dr Bronner's Magic Soaps

www.drbronner.com

Dr Burgener

www.drburgener.com

Dr Hauschka

www.wala.de

Earth Matters Apothecary

www.earthmattersapothecary.com

Elemental Herbology

www.elementalherbology.com

Éminence Organic Skin Care

www.eminenceorganics.com

ES Skincare

www.esskincare.co.uk

Essential Care

www.essential-care.co.uk

Eve Taylor (London) Ltd

www.eve-taylor.com

Evo2lution France

www.evo2lution.com

Freedom Deodorant

Email: questions@freedomdeo.com

Giffarine Skyline Laboratory

www.giffarinefactory.com

Harnn

www.harnn.com

Healing Earth

www.healingearth.co.za

Heritage Healers

www.heritagehealers.com

Hobe Pergh SRL

www.hobepergh.it

Hora Sexta

www.horasexta.it

I plus Q

www.iplusq.com

IKou

www.ikou.com.au

Ila - Spa Ltd

www.ila-spa.com

Intelligent Nutrients

www.intelligentnutrients.com

Jamu Asian Spa Rituals

www.jamuspa.com

Jindilli

www.jindilli.com

Jurlique

www.jurlique.com.au

Kimia Skincare Ltd

www.kimia.co.uk

Kneipp-Werke

www.kneipp.de

Kos Paris

www.kos-paris.com

Kroma

www.kromamakeup.com

KuuSh Pty Ltd

www.kuush.com.au

Laboratory of Flowers

www.labofflowers.com

LaFlore Skincare

www.laflore.com

LaNatura

www.lanatura.com

Les Laboratoires Phytodia

www.phytodia.com

Ligne St Barth

www.lignestbarth.com

Li'Tya

www.litya.com

L'Occitane

www.spa.loccitane.com/

Luxsit Organic Care

www.luxsit.se

Madara Cosmetics

www.madaracosmetics.com

Malie Inc

www.malie.com

Marie Veronique Organics

www.mvorganics.com

Marie W

www.marie-w.de

Melvita

www.melvita.com

Moss of the Isles

www.mossoftheisles.com

Naturopathica

www.pronaturopathica.com

Neom Luxury Organics

www.neomorganics.com

Nohem

www.nohem.com

Nude

www.nudeskincare.com

Officina de' Tornabuoni

www.officinadetornabuoni.com

PRODUCTS & SERVICES

ORGANIC/NATURAL PRODUCTS *continued*

Ógra Skincare

www.ograskincare.com

Omnisens Paris

www.omnisens.fr

Omorovicza

www.omorovicza.com

OmVeda Ayurvedic

Skin & Hair Care

www.omveda.com.au

On Group

www.on-group.co.uk

The Organic Pharmacy

www.theorganicpharmacy.com

The Organic Spa

www.theorganicspa.eu

Orienka Paris

amani@orienka.fr

OSEA International

www.oseamalibu.com

OTO International Ltd

www.otocbd.com

Pai Skincare

www.paiskincare.com

Pasture Naturals Ltd

www.pasturenaturals.com

Pevonia International LLC

www.pevonia.com

Phyt's

www.phyts.com

Pinks Boutique

www.pinksboutique.com

Pino GmbH

www.pinoshop.de

Pollogen Ltd

www.pollogen.com

Premchit Prateap Na Thalang Ltd

www.experienceprechit.com

Pure Light

www.purelightcandles.com

Pur Natural Skincare

www.purskincare.co.uk

Raised Spirit Ltd

www.raisedspirit.com

Red Flower

www.redflower.com

Ren Skincare

www.renskincare.com

Rythms by Design

info@rythmsbydesign.com

Saach Organics

www.saachorganics.com

Saian Natural Clinical Skincare

www.saian.net

Salt of the Earth

www.saltearthspa.com

Sanitas Skincare

www.sanitas-skincare.com

Sasy n Savy Pty Ltd

www.sasynsavy.com.au

Scentered

www.scentered.me

Scrummi Spa

www.scrummispa.com

Seed to Skin

www.seedtoskin.com

Shea Terra Organics

www.sheaterraorganics.com

Skin 2 Skin Care

www.skin2skincare.com

Smiths of Jersey

www.smithsofjersey.com

Sodashi Pty Ltd

www.sodashi.com

Spa Technologies

www.spatechnologies.com

SpaDunya

www.spadunya.com

Spiezia Organics Ltd

www.madeforlifeorganics.com

Subtle Energies

www.subtleenergies.com.au

Tanamera Tropical Spa Products

www.tanamera.com.my

Terraké

www.terrake.com

Terres D'Afrique

www.terres-dafrique.com

Thann-Oryza

www.thann.info

The Divine Company

www.thedivinecompany.com

The Tides

www.thetideswellness.com

Tioissan

www.tioissan.com

Tisserand

www.tisserand.com

Under the Canopy

www.underthecanopy.com

Urb'n Nature

www.urbn-nature.com

Vagheggi

www.vagheggi.com

Valeur Absolue

www.valeurabsolue.com

Victoria Moore Ltd

www.victoria-moore.eu

Voya

www.voya.ie

Wala Heilmittel GmbH

www.wala.de

Weleda International

www.weleda.com

Wild Earth Pvt Ltd

www.wildearthnepal.com

Ytsara

www.ytsara.com

Yum Skin Care Inc

www.yumskincare.com

PHOTOGRAPHY

Daniel Aubry Studio

www.aubryphoto.com

Linda Troeller

www.lindatroeller.com

Robert Buelteman Studio

www.robertbuelteman.com

Zen-Sations

www.zen-sations.com

PILATES/YOGA

Agoy Ltd

www.agoy.com

Airex Ag

www.bebalanced.net

Armacell UK Ltd

www.armacell.com

Asquith London

www.asquithlondon.com

Balanced Body®

www.balancedbody.com

Body Control Pilates

www.bodycontrol.co.uk

Daisy Roots (UK) Ltd

www.pilatesshoes.co.uk

EcoYoga

www.ecoyoga.co.uk

Fitness-Mad

www.fitness-mad.com

Gaiam Inc

www.gaiam.com

Gravity UK Ltd

www.gravityuk.net

JadeYoga

www.jadeyoga.com

JKL Clothing

www.jklclothing.co.uk

Manduka LLC

www.manduka.com

Manuka Tree Ltd

www.manukalife.com

My Spirit

www.myspirit.se

Noel Asmar Group

www.noelasmaruniforms.com

Peak Pilates

www.peakpilates.com

Physical Company Ltd

www.physicalcompany.co.uk

Pilates Foundation

www.pilatesfoundation.com

Pilates Training Solutions

www.pilates Trainingsolutions.co.uk

Plank

www.plankdesigns.com

Puretoes

www.puretoes.com

Stott Pilates

www.stottpilates.com

Yamarama

www.yamarama.com

Yoga Professionals

www.yogaprofessionals.net

Yogamasti

www.yogamasti.com

Zensei

www.zensei.com

PLANETARIUMS / LARGE FORMAT FILM

Sky-Skan Europe GmbH

www.skyskan.com

Vidarium by LivinGlobe

www.livinglobe.com

PLUNGE POOLS

Barr + Wray

www.barrandwray.com

Cheshire Wellness UK

www.cheshirewellness.co.uk

Dalesauna Ltd

www.dalesauna.co.uk

Design for Leisure Ltd

www.designforleisure.com

GMT Spas

www.gmtspas.com

Hydroconcept

www.hydro-concept-spa.com

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

SpatecPro

www.spatecpro.com

PRIVATE LABEL MANUFACTURING

Alban Muller International

www.albanmuller.com

Bespoke Retail

www.bespokesparetail.com

Groupe GM

www.groupegm.com

I plus Q

www.iplusq.com

Kos Paris

www.kos-paris.com

Natural Skincare Solutions

www.naturalskincareolutions.org

New Seasons Natural Products

www.newseasons.co.uk

Pebble & Co

www.pebbleandco.co.uk

Pôle Cosmétique

www.pole-cosmetique.fr

Primavera

www.primavera.co.uk

Spa Factory Bali

www.spafactorybali.com

Spa Technologies

www.spatechnologies.com

The Tides

www.thetideswellness.com

Visage Pro USA

www.visageprousa.com

Zeal Cosmetics Inc

www.zlc.jp/en/index.html

RECRUITMENT

Bond Recruitment

www.bondrecruitment.com

Hutchinson Consulting

www.hutchinsonconsulting.com

Spa Connectors

www.spaconnectors.com

Spa Opportunities

www.spaopportunities.com

RELAXATION BEDS / BEDS

Aequum Ltd

www.aequumltd.com

Anapos

www.anapos.co.uk

Avalon Couches

www.avaloncouches.co.uk

Balnea GmbH & Co. KG

www.balnea.de

Boden Furnishings

www.bodenfurnishings.com

Boombang Inc

www.boombang.com/aura

Bradford Products LLC

www.bradfordproducts.com

Bryte

www.bryte.com

Cheshire Wellness UK

www.cheshirewellness.co.uk

Clap Tzu

www.claptzu.de

Coco-Mat

www.coco-mat.com

Dalesauna Ltd

www.dalesauna.co.uk

Design for Leisure Ltd

www.designforleisure.com

Effegibi

www.effegibi.it/en

Ergomotion Inc

www.ergomotion.us

Esthetica Spa & Salon Resources

www.spafurniture.in

Fabio Alemanno Design

www.fa-design.co.uk

Gharieni Group

www.gharieni.com

Healing Co Ltd

www.healing-relax.com

Himalayan Source

www.himalayansource.com

Hydroconcept

www.hydro-concept-spa.com

HydroMassage

www.hydromassage.com

Hydrotherm Ltd

www.hydrothermspa.com

IONTO Health & Beauty

www.ionto.de

Iso Italia Group

www.isoitalia.com

Klafs GmbH & Co. KG

www.klafs.com

Kurland GmbH

www.kurland.de

Lemi Group

www.lemi.it

Living Earth Crafts

www.livingearthcrafts.com

Mycoocoon

www.mycocoon.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks Inc

www.oakworks.com

Penguin Pools

www.penguinpools.co.uk

Promet Spa Wellness

www.promet.com.tr

Rudex Sauna Expert

www.rudex-sauna.com

Sha Holdings GmbH

www.sha-art.com

Somadome

www.somadome.com

Sommerhuber GmbH

www.sommerhuber.com

Spa Supply Solutions

www.spasupplysolutions.com

SpatecPro

www.spatecpro.com

Stas Doyer Hydrotherapie

www.stas-doyer.com

PRODUCTS & SERVICES

RELAXATION BEDS / BEDS *continued*

Trautwein GmbH
www.trautwein-gmbh.com

Trautwein GmbH
www.trautwein-gmbh.com

Wellness Solutions
www.wellnesssolutions.com.au

RETAIL DISPLAYS

Bespoke Retail
www.bespokesparetail.com

SALON EQUIPMENT

Amber Products Co
www.amberproducts.com

BeautyPro Ltd
www.beautypro.com

Bodyworkmall
www.bodyworkmall.com

Bretherton Therapy Products
www.bremed.co.uk

Caci International
www.caci-international.co.uk

Caldera
www.caldera-products.com

Callegari SpA
www.callegari1930.com

Canfield Scientific Inc
www.canfieldsci.com

Carlton Beauty & Spa Ltd
www.thecarltongroup.co.uk

Clarisonic
www.clarisonic.com

Clinogen Ltd
www.clinogen.com

Continuum Footspas
www.salonpedicurespas.com

Cosmed SRL
www.cosmed.it

Cosmopro
www.cosmopro.com

Courage + Khazaka Electronics
www.courage-khazaka.de

Crystal Clear Skincare
www.crystalclear.co.uk

Dermatude
www.dermatude.com

Esthetica Spa & Salon Resources
www.spafurniture.in

Finders International
www.shopforspatrade.com

Foreo AB
www.foreo.com

Gharieni Group
www.gharieni.com

Himalayan Source
www.himalayansource.com

The Hydrafacial Company
www.hydrafacial.com

Invasix
www.invasix.com

IONTO Health & Beauty
www.ionto.de

Iskra Medical
www.iskramedical.eu

Iyashi Dome
www.iyashidome.com

L Raphael
www.l-raphael.com

LadyPillo
www.ladypillo.com

Lemi Group
www.lemi.it

Lenox Pedicure Spa
www.lenoxpedicurechair.com

Living Earth Crafts
www.livingearthcrafts.com

LPG Systems
www.lpgsystems.com

Medical Technology SRL
www.medicaltec.it

Nannic Int
www.nannic.com

Naturalaser
www.naturalaser.com

Nola 7
www.nola7.com

Oakworks Inc
www.oakworks.com

Ozone Therapy UK
www.ozone-therapy.co.uk

Pedicure Bowls
www.pedicurebowls.com

Physiotherapie Generale France
www.gtcellutec.com

Pino GmbH
www.pinoshop.de

Plinth 2000
www.plinth2000.com

Purex International Ltd
www.purex.co.uk

Qetre
www.qetre.com

REM UK Ltd
www.rem.co.uk

Rock the Spa LLC
www.rockthespa.com

SafeTIC
www.safetic.ie

Salon Ambience
www.salonambience.com

Saltability
www.saltability.com

Seyo
www.seyo.de

Silhouet-Tone Corporation
www.silhouettone.com

Skin for Life
www.skinforlife.com

Slim Images Ltd
www.slimimages.co.uk

Solta Medical Inc
www.solta.com

Sorisa
www.sorisa.com

SpaEquip
www.universalcompanies.com/
spaequip

Spa Revolutions
www.sparevolutions.com

Sparcana Ltd
www.spaplance.com

Spa Supply Solutions
www.spasupplysolutions.com

Starvac Group
www.starvac-group.com

Storz Medical AG
www.storzmedical.ch

Sybaritic Inc
tel: 1 952 888 8282

Takara Belmont USA
www.takarabelmont.com

TavTech Ltd
www.tav-tech.com

TouchAmerica
www.touchamerica.com

Tumiturbi
www.tumiturbi.it

Vital Tech
www.vitaltech-france.com

Vulsini
www.vulsini.net

Zimmer Aesthetics
www.zimmer-aesthetics.de

SALT THERAPY

Barr + Wray
www.barrandwray.com

Changeland
www.changeland.com

Dalesauna Ltd
www.dalesauna.co.uk

Design for Leisure Ltd
www.designforleisure.com

Devine wellness & spa international
www.devine.at

Global Halotherapy Solutions
www.halotherapysolutions.com

Halomed Saltroom Trading kft
www.halomedsaltroom.com

Himalayan Source
www.himalayansource.com

Hydroconcept
www.hydro-concept-spa.com

Ingra Ltd
www.ingra.com.ua

Klafs GmbH & Co. KG

www.klafs.com

Kurland GmbH

www.kurland.de

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

Penguin Pools

www.penguinpools.co.uk

Red Light Rising

www.redlightrising.co.uk

Salt Chamber Inc

www.saltchamberinc.com

Saltability

www.saltability.com

Salus Group

www.salusgroup.pl

Soleum GmbH

www.soleum.com/en

SpatecPro

www.spatecpro.com

Starpool srl

www.starpool.com

TouchAmerica

www.touchamerica.com

WDT Werner Dosiertechnik

www.wdt-dosing.com

SAUNA AND STEAM

See heat experiences

SHOWERS

4SeasonsSpa

www.4seasonsspa.com

Abacus Manufacturing Group

www.abacus-bathrooms.co.uk

Aquademy

www.aquademy.eu

Aquaform Srl

www.aquaformsrl.com

Aqualisa

www.aqualisa.co.uk

Aquaspecial

www.aquaspecial.it

Balnea GmbH & Co. KG

www.balnea.de

Bossini SpA

www.bossini.it

Bradford Products LLC

www.bradfordproducts.com

Carmenta srl

www.carmentasrl.com/en

Dalesauna Ltd

www.dalesauna.co.uk

Design for Leisure Ltd

www.designforleisure.com

Devine wellness & spa international

www.devine.at

Di Vapor Ltd

www.divapor.com

Drom UK Ltd

www.dromuk.com

Duravit Ag

www.duravit.de

Duscholux SA

www.duscholux.ch

Franke GmbH

www.franke.com

Franz Kaldewei GmbH & Co. KG

www.kaldewei.de

Fratelli Fantini SpA

www.fantini.it

Hansgrohe Ag

www.hansgrohe.com

Hoesch Design GmbH

www.hoesch.de

Hughes Safety Showers

www.hughes-safety-showers.co.uk

Hydrotherm Ltd

www.hydrothermspa.com

Industrias Cosmic SAU

www.icosmic.com

Klafs GmbH & Co. KG

www.klafs.com

Kohler Mira

www.radacontrols.com

Kurland GmbH

www.kurland.de

Lux Elements GmbH & Co. KG

www.luxelements.com

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

P&A Engineering Ltd

www.paengineeringltd.com

Penguin Pools

www.penguinpools.co.uk

Promet Spa Wellness

www.promet.com.tr

Quench Solutions Pty Ltd

www.quenchshowers.com

Samuel Heath & Sons PLC

www.samuel-heath.co.uk

Stenal s.r.l.

www.stenal.it

WDT Werner Dosiertechnik

www.wdt-dosing.com

Zucchetti Rubinetteria SpA

www.zucchettirub.it

SKIN ANALYSIS

BeautyPro Ltd

www.beautypro.com

Callegari SpA

www.callegari1930.com

Canfield Scientific Inc

www.canfieldsci.com

Courage + Khazaka Electronics

www.courage-khazaka.de

MCCM Medical Spa

mccmmedicalcosmetics.com/medicalspa

SKINCARE - MEN

Academie Scientifique de Beaute

www.academiebeaute.com

Ahava

www.ahava.com

Alchimie Forever LLC

www.alchimie-forever.com

Allure Africa

www.allureafrica.com

Alpha-H

www.alpha-h.com

Amra Skincare

www.amraskincare.com

Anne Semonin

www.annesemonin.com

AromaWorks

www.aroma-works.com

Aveda

www.aveda.com

Babor GmbH & Co. KG

www.babor.com

Biodroga Cosmetic GmbH

www.biodroga.com

Biola Organic Cosmetics

www.biola-organics.com

Bioline Jatò

www.bioline-jato.com

Biologique Recherche

www.biologique-recherche.com

Burt's Bees

www.burtsbees.com

Camille Becht

www.camillebecht.fr

Caribbean Essentials

www.caribbeanessentials.com

Circadia by Dr. Pugliese

www.circadia.com

Clarins

www.clarins.com

Columbia Skincare

www.columbiaprobiotics.com

Comfort Zone

www.comfortzoneskin.com

DDF Skincare

www.ddfskincare.com

Decléor

www.decleor.com

Dermalogica

www.dermalogica.com

Dr Bronner's Magic Soaps

www.drbronner.com

Dr Burgener

www.drburgener.com

PRODUCTS & SERVICES

SKINCARE – MEN *continued*

Elemis

www.elemis.com

EmerginC

www.emerginc.com

Environ Skin Care Pty Ltd

www.environ.co.za

ESPA

www.espaskincare.com

Eve Taylor (London) Ltd

www.eve-taylor.com

Flint Edge

www.flintedge.com

Flint Edge

www.flintedge.com

Gaylia Kristensen

www.gayliakristensen.com.au

Germaine de Capuccini

www.germaine-de-capuccini.com

G.M. Collin

www.world.gmcollin.com

Guinot

www.guinot.com

Heaven Health & Beauty

www.heavenbydeborahmitchell.co.uk

Hommage

www.hommage.com

Ilcsi Beautifying Herbs

www.ilcsi.com

Institut Esthederm

www.esthederm.com

IONTO Health & Beauty

www.ionto.de

ISUN Visions, LLC

www.ISUNskincare.com

Julisis

www.julisis.com

Kannaway Europe B.V.

www.kannaway.com

Kenmen

www.kenmen.net

Kerstin Florian

www.kerstinflorian.com

Klapp Cosmetics GmbH

www.klapp-cosmetics.com

KuuSh Pty Ltd

www.kuush.com.au

La Biosthétique

www.labiosthetique.com

LaFlore Skincare

www.laflore.com

La Sultane de Saba

www.lasultanedesaba.com

Labiomer

www.labiomer.com

Laboratoires Didier Rase

www.didier-rase.com

Les Laboratoires Phytodia

www.phytodia.com

Les Sens de Marrakech

www.lessensdemarrakech.com

Ligne St Barth

www.lignestbarth.com

Li'Tya

www.litya.com

LPG Systems

www.lpgsystems.com

Lubatti

www.lubatti.co.uk

Luzern

www.luzernlabs.com

Malin+Goetz

www.malinandgoetz.com

Matis Paris

www.matisparis.com

MBR Cosmetics

www.mbr-cosmetics.com

MCCM Medical Spa

mccmmedicalcosmetics.com/medicalspa

MD Formulations

www.mdformulations.com

Medik8 Dermaceuticals

www.medik8.com

Melvita

www.melvita.com

Mens Space

www.mensspace.com

Miriam Quevedo SL

www.miriamquevedo.com

Natura Bissé Internacional SA

www.naturabisse.com

Neom Luxury Organics

www.neomorganics.com

Nickel Spa London

www.nickelspalondon.co.uk

Obagi Medical Products Inc

www.obagi.com

L'Occitane

www.spa.loccitane.com/

Ógra Skincare

www.ograskincare.com

Omnisens Paris

www.omnisens.fr

Only Yourx

www.onlyyourx.com

Organic Male OM4

www.om4men.com

The Organic Pharmacy

www.theorganicpharmacy.com

Osmium For Men

www.osmiumformen.com

OTO International Ltd

www.otocbd.com

Payot

www.payot.com

Pevonia International LLC

www.pevonia.com

Phytomer

www.phytomerpro.com

Phyt's

www.phyts.com

Pure Fiji

www.purefiji.com

Raised Spirit Ltd

www.raisedspirit.com

REN Skincare

www.renskincare.co

Repêchage Ltd

www.repechage.com

Seed to Skin

www.seedtoskin.com

Shiseido Spa Dept

www.shiseidospas.com

Skin 2 Skin Care

www.skin2skincare.com

SkinCeuticals

www.skinceuticals.com

Sothys Paris

www.sothys.com

Swissline by Dermalab

www.swissline-cosmetics.com

Swiss Mountain Cosmetics GmbH

www.niance.ch

Terraké

www.terrake.com

Terres D'Afrique

www.terres-dafrique.com

Thalgo

www.thalgo.com

Thallon Laboratories

www.thalion.com

The Divine Company

www.thedivinecompany.com

Themae

www.themae.fr

The Tides

www.thetideswellness.com

Tisserand

www.tisserand.com

Urb'n Nature

www.urbn-nature.com

Vagheggi

www.vagheggi.com

Vinoble Cosmetics

www.vinoble-cosmetics.at

VitaMan Pty Ltd

www.vitaman.com.au

Voya

www.voya.ie

Weleda International

www.weleda.com

Weyergans High Care AG

www.weyergans.de

Wisdom of Africa

www.wisdomcosmetics.com

Yon-Ka

www.yonka.com

Ytsara

www.ytsara.com

Yum Skin Care Inc

www.yumskincare.com

Yves Rocher

www.yves-rocher.co.uk

SKINCARE – WOMEN

Academie Scientifique de Beaute

www.academiebeaute.com

Africology

www.africology-sa.com

Ahava

www.ahava.com

Akhassa

www.akhassausa.com

Alchimie Forever LLC

www.alchimie-forever.com

Allure Africa

www.allureafrica.com

Alpha-H

www.alpha-h.com

Alqvimia SL

www.alqvimia.com

Amala Inc

www.amalabeauty.com

Amber Products Co

www.amberproducts.com

Amra Skincare

www.amraskincare.com

Amrit Organic

www.redcherrygroup.com

Anakiri BioEnergetic Skin Care

www.anakiri.com

Anna Lotan Ltd

www.annalotan.com

Anne Semonin

www.annesemonin.com

Apot.Care

www.apotcare.com

i AR457

www.ar457.com

ARK

www.arkskincare.com

Aromapothecary

www.aromapothecary.com

Aromatherapy Associates Ltd

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

AromaWorks

www.aroma-works.com

Attirance

www.attirance.com

Aveda

www.aveda.com

Babor GmbH & Co. KG

www.babor.com

Balaton Spa

www.balaton-spa.co.uk

Bamford Ltd

www.bamford.co.uk.

BeautyLab Ltd

www.beautylab.co.uk

Bellitas Ltd

www.bellitas.co.uk

Biodroga Cosmetic GmbH

www.biodroga.com

Biola Organic Cosmetics

www.biola-organics.com

Bioline Jatò

www.bioline-jato.com

Biologique Recherche

www.biologique-recherche.com

Biossentials Ltd

www.biossentials.com

Biotone

www.biotone.com

Biotropica LLC

www.biotropicabody.com

Bliss

www.blissworld.com

Boa Skin Care

www.boaskincare.com

Body Bistro

www.bodybistro.com

Bodyworkmall

www.bodyworkmall.com

Botanicals Ltd

www.botanicals.co.uk

Burt's Bees

www.burtsbees.com

Camille Becht

www.camillebecht.fr

Caribbean Essentials

www.caribbeanessentials.com

Carita International

www.carita.com

Carol Joy London Ltd

www.caroljoylondon.com

Caudalie

www.caudalie.com

Chanticaillé

www.chanticaillé.com

Charme d'Orient

www.charmedorient.com

Christina

www.christina-cosmeceuticals.com

Cinq Mondes

www.cinqmondes.com

Circadia by Dr. Pugliese

www.circadia.com

Clarins

www.clarins.com

Collin

fr.collinparis.com

Columbia Skincare

www.columbiaprobiotics.com

Comfort Zone

www.comfortzoneskin.com

Cor LLC

www.corsilver.com

Cosmetic Horizons

www.cosmetic-horizons.com

CSHE Australia Pty

www.clinicalpro.com

Cures by Avance

www.curesbyavance.com

C'watre

www.cwatre.com

Daniela Steiner

www.steiner cosmetics.com

Daniele de Winter

www.danieledewinter.com

Darphin

www.darphin.com

DDF Skincare

www.ddfskincare.com

Decléor

www.decleor.com

Delicious!

www.delicious-skin.com

Dermalogica

www.dermalogica.com

Dermaquest Skin Therapy

www.dermaquestlnccom

Dermotechnology

www.dermotechnology.com

Deserving Thyme Inc

www.deservingthyme.com

Dibi Milano

www.dibimilano.it

Dr Bronner's Magic Soaps

www.drbronner.com

Dr Burgener

www.drburgener.com

Dr Hauschka

www.wala.de

DRV Phytolab

www.drsvsa.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Electric Body Europe

www.electricbody.eu

Elemental Herbology

www.elementalherbology.com

Elemis Ltd

www.elemis.com

Ella Baché

www.ellabache.fr

EmerginC

www.emerginc.com

Éminence Organic Skin Care

www.eminenceorganics.com

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Environ Skin Care Pty Ltd

www.environ.co.za

Epicuren Discovery

www.epicuren.com

Ericson Laboratoire

www.ericson-laboratoire.com

ES Skincare

www.esskincare.co.uk

ESPA

www.espaskincare.com

Essential Care

www.essential-care.co.uk

Eve Lom Ltd

www.evelom.com

Eve Taylor (London) Ltd

www.eve-taylor.com

Finders International

www.shopforspatrade.com

Forest Secrets Skincare

www.forestsecretsskincare.com

Forlle'd Inc

www.forlled.com

Futuresse Spa GmbH

www.futuresse.de

Gatineau

www.gatineau-paris.com

Gaylia Kristensen

www.gayliakristensen.com.au

Gazelli International

www.gazelliskincare.com

Gemology Cosmetics

www.gemology.fr

Germaine de Capuccini

www.germaine-de-capuccini.com

Giffarine Skyline Laboratory and Health Care Co

www.giffarinefactory.com

G.M. Collin

www.world.gmcollin.com

Guinot

www.guinot.com

Harnn

www.harnn.com

Hashtag Organics Ltd

www.lrvskincare.co.uk

Hawaiian Body Products LLC

www.hawaiianbodyproducts.com

Healing Earth

www.healingearth.co.za

Heaven Health & Beauty

www.heavenbydeborahmitchell.co.uk

Hobe Pergh SRL

www.hobepergh.it

Hora Sexta

www.horasexta.it

HydroPeptide

www.hydropeptide.com

I plus Q

www.iplusq.com

Ila – Spa Ltd

www.ila-spa.com

Ilcsi Beautifying Herbs

www.ilcsi.com

Image Skincare

www.imageskincare.com

Institut Esthederm

www.esthederm.com

Intelligent Nutrients

www.intelligentnutrients.com

Intraceuticals

www.intraceuticals.com

IONTO Health & Beauty

www.ionto.de

ISUN Visions, LLC

www.ISUNskincare.com

Jamu Asian Spa Rituals

www.jamuspa.com

Jindilli

www.jindilli.com

JMSR Europe Ltd

www.jmsreurope.com

Josiane Laure

www.josiane-laure.com

Julisis

www.julisis.com

Jurlique

www.jurlique.com.au

Kanebo Cosmetics Inc

www.kanebo-international.com

Kannaway Europe B.V.

www.kannaway.com

Kerstin Florian

www.kerstinflorian.com

Kimia Skincare Ltd

www.kimia.co.uk

Kneipp-Werke

www.kneipp.de

Kurland GmbH

www.kurland.de

KuuSh Pty Ltd

www.kuush.com.au

L Raphael

www.l-raphael.com

L'anza

www.lanza.com

La Biosthétique

www.labiosthetique.com

La Mer Corporate

www.cremedelamer.com/corporate

La Sultane de Saba

www.lasultanedesaba.co

Labiomer

www.labiomer.com

Laboratoire Remède

www.remede.com

Laboratoires Ingrid Millet SA

www.ingridmillet.com

Laboratoires La Prairie SA

www.laprairie.com

Laboratory of Flowers

www.labofflowers.com

LaFlore Skincare

www.laflore.com

LaGaia Hydraceutical

www.lagaia.com.au

LaNatura

www.lanatura.com

LCN Spa

www.wilde-cosmetics.com

Les Laboratoires Phytodia

www.phytodia.com

Les Sens de Marrakech

www.lessensdemarrakech.com

Ling Skincare!

www.lingskincare.com

Lira Clinical

www.liraclinical.com

Li'Tya

www.litya.com

L'Occitane

www.spa.loccitane.com/

LPG Systems

www.lpgsystems.com

Lubatti

www.lubatti.co.uk

Luxsit Organic Care

www.luxsit.se

Luzern

www.luzernlabs.com

Macon Meerescosmetic

www.maconmeerescosmetic.de

Madara Cosmetics

www.madaracosmetics.com

Malie Inc

www.malie.com

Malin+Goetz

www.malinandgoetz.com

Marie Veronique Organics

www.mvorganics.com

Marine Beauty Care Ltd

www.marinebeautycare.co.uk

Matis Paris

www.matisparis.com

Mavala International SA

www.mavala.com

MBR Cosmetics

www.mbr-cosmetics.com

MCCM Medical Spa

mccmmedicalcosmetics.com/medicalspa

MD Formulations

www.mdformulations.com

Medik8 Dermaceuticals

www.medik8.com

Melvita

www.melvita.com

Mira's Hand

www.mirashand.com.au

Miriam Quevedo SL

www.miriamquevedo.com

Moor Spa International Ltd

www.moorspa.co.uk

Morjana

www.morjana.fr

Moroccanoil

www.moroccanoil.com

Moss of the Isles

www.mossoftheisles.com

My Blend

www.my-blend.com

Natura Bissé Internacional SA

www.naturabisse.com

Natuopathica

www.pronatuopathica.com

Nannic Int

www.nannic.com

Neom Luxury Organics

www.neomorganics.com

Nimue Skin Technology

www.nimueskin.com

Nohem

www.nohem.com

Nu Skin

www.nuskin.com

Nude

www.nudeskincare.com

Obagi Medical Products Inc

www.obagi.com

Officina de' Tornabuoni

www.officinadetornabuoni.com

Ógra

www.ogirskincare.com

Olavie

www.olavie.com

Omnisens Paris

www.omnisens.fr

Omorovicza

www.omorovicza.com

OmVeda Ayurvedic

Skin & Hair Care

www.omveda.com.au

On Group

www.on-group.co.uk

Only Yourx

www.onlyyourx.com

The Organic Pharmacy

www.theorganicpharmacy.com

The Organic Spa

www.theorganicspa.eu

Orienka Paris

amani@orienka.fr

OSEA International

www.oseamalibu.com

OTO International Ltd

www.otocbd.com

Pai Skincare

www.paiskincare.com

Panpuri

www.panpuri.com

Payot

www.payot.com

Peter Thomas Roth

www.peterthomasroth.com

Pevonia International LLC

www.pevonia.com

Phytomer

www.phytomerpro.com

Phyt's

www.phyts.com

Pino GmbH

www.pinoshop.de

Primavera

www.primavera.co.uk

Primavera Life GmbH

www.primaveralife.com

Priori

www.prioriskincare.com

Proto-col

www.proto-col.com

Pur Natural Skincare

www.purskincare.co.uk

Pure Altitude

www.pure-altitude.com

Pure Fiji

www.purefiji.com

QMS Medicosmetics

www.qmsmedicosmetics.com

Raised Spirit Ltd

www.raisedspirit.com

Red Flower

www.redflower.com

REN Skincare

www.renskincare.com

Repêchage Ltd

www.repechage.com

Rice Force

www.riceforce.net/en

Rodial Ltd

www.rodial.co.uk

Russie Blanche

www.russieblanche.com

Saach Organics

www.saachorganics.com

Saian Natural Clinical Skincare

www.saian.net

Salt of the Earth

www.saltearthspa.com

Seed to Skin

www.seedtoskin.com

Shiseido Spa Dept

www.shiseidospas.com

Själ Skincare

www.sjalskincare.com

Skin 2 Skin Care

www.skin2skincare.com

Skin Authority

www.skinauthority.com

SkinCeuticals

www.skinceuticals.com

Smiths of Jersey

www.smithsofjersey.com

Sodashi Pty Ltd

www.sodashi.com

Somme Institute

www.sommeinstitute.com

Sothys Paris

www.sothys.com

SpaDunya

www.spadunya.com

Spa Ritual

www.sparitual.com

Spa Supply Solutions

www.spasupplysolutions.com

Spa Technologies

www.spatechnologies.com

Spiezia Organics Ltd

www.madeforlifeorganics.com

Subtle Energies

www.subtleenergies.com.au

Suissessences

www.suissessences.com

Sundari

www.sundari.com

Swissline by Dermalab

www.swissline-cosmetics.com

Swiss Mountain Cosmetics GmbH

www.niance.ch

Swiss Perfection

www.swissperfection.com

Tanamera Tropical Spa Products

www.tanamera.com.my

Temple Spa Ltd

www.templespa.com

Terraké

www.terrake.com

Terres D'Afrique

www.terres-dafrique.com

Thallon Laboratories

www.thalion.com

Thalgo

www.thalgo.com

Thann-Oryza

www.thann.info

The Divine Company

www.thedivinecompany.com

Themae

www.themae.fr

TheraNaka

www.theranaka.co.za

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TheraVine

www.spaproducts.co.za

The Tides

www.thetideswellness.com

Tioosan

www.tioosan.com

Tri-Dosha Ltd

www.tri-dosha.co.uk

Urb'n Nature

www.urbn-nature.com

Uspa

www.uspaimmersion.com

Vagheggi

www.vagheggi.com

Victoria Moore Ltd

www.victoria-moore.eu

Vinesime

www.vinesime.com

Vinoble Cosmetics

www.vinoble-cosmetics.at

Voya

www.voya.ie

Wala Heilmittel GmbH

www.wala.de

Weleda International

www.weleda.com

Weyergans High Care AG

www.weyergans.de

Wisdom of Africa

www.wisdomcosmetics.com

Yon-Ka

www.yonka.com

Ytsara

www.ytsara.com

Yum Skin Care Inc

www.yumskincare.com

Yves Rocher

www.yves-rocher.co.uk

Zelens Ltd

www.zelens.com

SOUND THERAPY

Acutonics

www.acutonics.com

So Sound Solutions

www.sosoundsolutions.com

SpatecPro

www.spatecpro.com

Stress & Motivation UK Ltd

www.soundwavetherapy.co.uk

SPA BATH/WHIRLPOOLS

4SeasonsSpa

www.4seasonsspa.com

Aloys F. Dornbracht

GmbH & Co. KG
www.dornbracht.com

Aquademy

www.aquademy.eu

Aquaform Srl

www.aquaformsrl.com

Aquaspecial

www.aquaspecial.it

Balnea GmbH & Co. KG

www.balnea.de

Barr + Wray

www.barrandwray.com

Catalina Spas

www.catalinaspas.co.uk

Cheshire Wellness UK

www.cheshirewellness.co.uk

Dalesauna Ltd

www.dalesauna.co.uk

Design for Leisure Ltd

www.designforleisure.com

Di Vapor Ltd

www.divapor.com

Ezarri Mosaico

www.ezarri.com

Hansgrohe Ag

www.hansgrohe.com

HydroCo

www.hydroco.com

Hydroconcept

www.hydro-concept-spa.com

Hydrotherm Ltd

www.hydrothermspa.com

uwe JetStream GmbH

www.uwe.de

Klafs GmbH & Co. KG

www.klafs.com

MTI Baths

www.mtibaths.com

Myrtha Wellness

www.myrthawellness.com

Neoqi AS

www.neoqi.com

Nola 7

www.nola7.com

Penguin Pools

www.penguinpools.co.uk

Portcrl Spas

www.portcrl.com

Promet Spa Wellness

www.promet.com.tr

SpatecPro

www.spatecpro.com

Teuco Guzzini S.p.A.

www.teuco.com

Trautwein GmbH

www.trautwein-gmbh.com

Unbescheiden GmbH

www.unbescheiden.com

SPA DESIGN/ARCHITECTS

1Life

www.1life.co.uk

3d Leisure

www.3dleisure.com

5 Spa Consulting LLC

www.5spaconsulting.com

AB Concept

www.abconcept.net

Absolute Design

www.weareabsoluteuk.com

Adache Group Architects Inc

www.adache.com

Aedas Architects

www.aedas.com

Agnes Bourgeon

www.agnesbourgeon.com

Anapos

www.steamroomsuk.co.uk

Aquamental Spa

www.aquamentalspa.com

Aquaspecial

www.aquaspecial.it

Asfour Guzy Architects

www.asfourguzy.com

ASPA

www.a-spa.com

Aspen Spa Management

www.aspenspamanagement

Atelier Landauer Ltd

www.atelier-landauer.com

Atlam Design Worldwide

www.atlamdesignworldwide.com

Atmosphere Spa Design

www.atmospherespadesign.com

AW Lake Wellness USA, LLC

www.awlakedesign.com

Barr + Wray

www.barrandwray.com

bbspa_Group

www.bbspagroup.com

Beauty Leaders LLC

www.beautyleaders.com

Bensley Design Studios

www.bensley.com

BLINK Design Group

www.blinkdg.com

Blu Spas Inc

www.bluspasinc.com

BUZ Design Consultants

www.buzdesign.biz

Cemi

www.cemi.it

Cent Degres

www.centdegres.com

Champalimaud

www.champalimauddesign.com

Chantara Spa

www.chantaraspaspa.com

Clodagh

www.clodagh.com

Concept Saphyr

www.concept-saphyr.com

Consonni

www.consonni.it

Core Essence

www.coreessence.ca

Crecente Asociados

www.crecenteasociados.com

Davide Macullo Architetto

www.macullo.com

Deep Nature

www.deepnature.fr

**Denniston International
Architects & Planners Ltd**

www.denniston.com.my

Devin Consulting

www.devin-consulting.com

Didier Lefort Architectes Associes

www.dl2a.fr

DP Architects

www.dpa.com.sg

Drinkall Dean (London) Ltd

www.drinkalldean.co.uk

Drom UK Ltd

www.dromuk.com

EcoChi LLC

www.echochi.com

ESPA

www.espa-consulting.com

Foster + Partners

www.fosterandpartners.com

Fox Linton

www.foxlinton.com

Global Project & Spa Advisory

www.globalspaadvisory.com

GOCO Hospitality

www.gocohospitality.com

GSD Spa and Wellness

Development Corporation

www.gsdcorporation.com

Health Fitness Dynamics

www.hfdspa.com

Hepburn Wellness Group

www.hepburnwellness.com

HBA/Hirsch Bedner Associates

www.hba.com

HKS Architects Inc

www.hksinc.com

Hofer Group

www.hofergroup.com

HOK

www.hok.com

Hospitality & Leisure Concepts

www.hlconcepts.co.uk

Howard Spa Consulting

www.howardspaconsulting.com

HVS Spa & Wellness Consulting

www.hvs.com

IDP Design

www.idpdesign.com

International Leisure Consultants

www.ilc-world.com

ISM SPA

www.ismspa.com

J Grabner GmbH

www.jgrabner.at

JG Spa Consultancy

www.jgspadevelopment.com

Kerry Hill Architects

www.kerryhillarchitects.com

KI Life Srl

www.kilife.it/en

Klafs GmbH & Co. KG

www.klafs.com

Kurland GmbH

www.kurland.de

La Paz Group

www.lapazgroup.com

Linser Hospitality GmbH

www.linserhospitality.com

LivUnLtd

www.livunltd.com

Manfred Ronstedt

www.ronstedt-hotelconcepts.de

Manosa & Company

www.manosa.com

Maps Design

www.mapsdesign.com

MASS Designers

www.massdesigners.com

Melt Design Hub

www.meltdesignhub.com

Mestre & Mestre Spa Consulting

www.mestre-spa-mestre.com

Milk Leisure Ltd

www.milkleisure.co.uk

Mosaic Group

www.mosaicgroup.co.uk

Moss Trend

www.mosstrend.com

MSpa International

www.mspa-international.com

Mycoocoon

www.mycoocoon.com

Myrtha Wellness

www.myrthawellness.com

Natural Resources Spa Consulting

www.nrispa.com

Newport Collaborative Architects

www.ncarchitects.com

Nika Consulting

www.nikaconsulting.ca

Nola 7

www.nola7.com

Nous Design

www.nousdesign.co.uk

Orms Architecture Design

www.orms.co.uk

Oualalou + Choi

www.ooplusc.com

Overland Partners

www.overlandpartners.com

P49 Deesign & Associates Co Ltd

www.p49deesign.com

PA Wellness Consultancy

www.pa-wellness.com

Peter Muller

www.petermuller.org

Premedion

www.premedion.de

Promet Spa Wellness

www.promet.com.tr

Raison d'Etre

www.raisondetrespas.com

Red Cashew

www.redcashew.com

Resense Spa

www.resensespas.com

Resources for Leisure Assets

www.rlaglobal.com

Richardson Sadeki

www.rsdnyc.com

Rizzato Spa Consulting

www.spa-consulting.com

Robert D Henry Architects

www.rdh-architects.com

Sacred Currents

www.sacredcurrents.com

Salamander Lifestyle Pte Ltd

www.salamanderspa.net

Sanipex Group

www.sanipexdubai.com

Sanitas Spa & Wellness

www.thesanitas.com

Saturn Projects Ltd

www.saturnprojects.com

SB Architects

www.sb-architects.com

Schienbein + Pier

www.sp-id.de

Schletterer Consult GmbH

www.schlettererconsult.com

Sedona Resorts

www.sedona-resorts.com

Serena Spa

www.serenaspa.com

Shenka

www.shenka.com

Softouch International

www.softouchspa.com

Spa4 GmbH

www.spa4.at

Spa & Club Ideations, LLC

www.spaclubideations.com

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Spabulous

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Spa Bureau

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Spa Concepts International

www.spaconcepts.com

The Spa Consultants

www.thspaconsultants.co.za

Spa Creators Ltd

www.spacreators.co.uk

Le Spa Francais

www.lespafrancais.com

Spa Management Solutions

spamanagement-solutions.com

Spa Profits Consulting Inc

www.spaprofits.com

Spa Sessions

www.spasessions.com

Spa Solutions Training & Management Consultancy

www.spatm.net

Spa Strategy

www.spastrategy.net

Spa Success Consultants

www.spasuccess.com

Spa Vision

www.spavision.com

SPAd

www.sylviaplanninganddesign.com

SpALIGN Concepts

www.spalign.com

SpaLution

www.spalution.com

Sparcstudio

www.sparcstudio.co.uk

Spa Wellness Consulting

www.spawellness.com

Starpool srl

www.starpool.com

Stenal s.r.l.

www.stenal.it

Steve Leung Designers Ltd

www.sldgroup.com

Stretch Ceilings Ltd

www.strechceilings.co.uk

Studio RHE

www.studiorhe.com

Sylvia Planning And design Inc (SPAd)

sylviaplanninganddesign.com

Tavelis Spa Concept

www.tavelis.com

Thalgo Spa Management

www.thalgospa.com

Tip Touch International

www.tiptouch.com

Toskanaworld

www.toskanaworld.net

Trilogy Spa Holdings

www.trilogyspaholdings.com

Under a Tree Health & Wellness Consulting

www.underatree.com

Vera Iconica

www.veraiconicaarchitecture.com

Voelker Gray Design

www.voelkergraydesign.com

Wellness Arena Corporation

www.warena.net

Wellness & Spa Solutions

www.spa-solutions.me

The Wellness

www.thewellness.ae

Wheway Lifestyle International

www.whewaylifestyle.com

Wimberly Allison Tong & Goo

www.watg.com

WTS International

www.wtsinternational.com

Yoo

www.yoo.com/designers/yoo-studio

Zdravoros Eco Spa

www.zdravoros.ru

Zynk Design

www.zynkdesign.com

SPA MARKETING

Groupon

www.groupon.com

Spabreaks

www.spabreaks.com

SpaFinder

www.spafinder.com

Treatwell

www.treatwell.com

Youspa Srl

www.youspa.eu

SPA STRUCTURES

Spa Creators

www.spacreators.co.uk

SpaTree

www.spatree.eu

SUNCARE

Bioline Jatò

www.bioline-jato.com

Coola Suncare

www.coolasuncare.com

Decléor

www.decleor.com

G.M. Collin

www.world.gmcollin.com

JK-International GmbH

www.ergoline.de

Soleil Organique

www.soleilorganique.com

Supergoop

www.supergoop.com

Vinoble Cosmetics

www.vinoble-cosmetics.at

Xen-Tan

www.xen-tan.co.uk

Yves Rocher

www.yves-rocher.co.uk

TANNING/SUNBEDS

@Sonnen Land S.L.

www.sonnenland.com

Be Bronze

www.shopbebronze.com

Beau Bronz

www.beaubronz.co.uk

California Tan

www.californiatan.com

Elemis

www.elemis.com

Fake Bake

www.fakebake.com

Finders International

www.shopforspatrade.com

Gerrard International

www.gerrardinternational.com

He-Shi Enterprises Ltd

www.he-shi.eu

I plus Q

www.iplusq.com

InfinitySun

www.infinitysun.com

Iredale Mineral Cosmetics

www.janeiredale.com

Iso Italia Group

www.isoitalia.com

JK-International GmbH

www.ergoline.de

Karora Cosmetics

www.karoracosmetics.com

LDN : SKINS

www.ldnskins.com

Luzern

www.luzernlabs.com

Nannic Int

www.nannic.com

On Group

www.on-group.co.uk

REM UK Ltd

www.rem.co.uk

Soltron

www.soltron.us

St Tropez

www.st-tropez.com

Supergoop

www.supergoop.com

Ultrasun International BV

www.ultrasun.nl

Vani-T Pty Ltd

www.vani-t.com

Vita Liberata

www.vitaliberata.com

Xen-Tan

www.xen-tan.co.uk

THALASSO/MARINE

Ahava

www.ahava.com

Babor GmbH & Co. KG

www.babor.com

Biodroga Cosmetic GmbH

www.biodroga.com

Collin

fr.collinparis.com

Cor LLC

www.corsilver.com

C'watre

www.cwatre.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Elemis Ltd

www.elemis.com

Ella Baché

www.ellabache.fr

Finders International

www.shopforspatrade.com

Gatineau

www.gatineau-paris.com

Germaine de Capuccini

www.germaine-de-capuccini.com

Kerstin Florian

www.kerstinflorian.com

Klapp Cosmetics GmbH

www.klapp-cosmetics.com

Kurland GmbH

www.kurland.de

Labiomer

www.labiomer.com

Laboratoires Ingrid Millet SA

www.ingridmillet.com

Laboratoires La Prairie SA

www.laprairie.com

LaNatura

www.lanatura.com

Macon Meerescosmetic

www.maconmeerescosmetic.de

Morjana

www.morjana.fr

Nannic Int

www.nannic.com

Omorovicza

www.omorovicza.com

Pevonia International LLC

www.pevonia.com

Phytomer

www.phytomerpro.com

Repêchage Ltd

www.repechage.com

Smiths of Jersey

www.smithsofjersey.com

Sothys Paris

www.sothys.com

Terraké

www.terrake.com

ThalIon Laboratories

www.thalion.com

Thalgo

www.thalgo.com

Voya

www.voya.ie

TREATMENT BEDS

4SeasonsSpa

www.4seasonsspa.com

Aequum Ltd

www.aequumltd.com

Athlegen Pty Ltd

www.athlegen.com.au

Avalon Couches

www.avaloncouches.co.uk

**Beautelle Therapy
Equipment Ltd**

www.beautelle.co.uk

Boden Furnishings

www.bodenfurnishings.com

Bodyworkmall

www.bodyworkmall.com

C.O.D.E.

www.code-spa.design

Clap Tzu

www.claptzu.de

Custom Craftworks

www.customcraftworks.com

Earthlite Massage Tables

www.earthlite.com

ETE Wellness Engineering

www.ete.es

**Esthetica Spa &
Salon Resources**

www.spafurniture.in

Falkner Massagetische

www.massagetable.at

Gharieni Group

www.gharieni.com

HydroCo

www.hydroco.com

Hydrotherm Ltd

www.hydrothermspa.com

IONTO Health & Beauty

www.ionto.de

Kurland GmbH

www.kurland.de

Lemi Group

www.lemi.it

Living Earth Crafts

www.livingearthcrafts.com

Neoqi AS

www.neoqi.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks Inc

www.oakworks.com

Pierantonio Bonacina

www.pierantoniononacina.it

Pino GmbH

www.pinoshop.de

REM UK Ltd

www.rem.co.uk

Silhouet-Tone Corporation

www.silhouettone.com

Spa Supply Solutions

www.spasupplysolutions.com

SpatecPro

www.spatecpro.com

Trautwein GmbH

www.trautwein-gmbh.com

Unbescheiden GmbH

www.unbescheiden.com

UNIFORMS

ADM Leisure Wear

www.admdirect.co.uk

Asquith London

www.asquithlondon.com

Barco Uniforms

www.barco.com

Buttercups Collection

www.buttercupuniforms.co

Cabiola

www.cabiola.com

Corporate Trends

www.corporatetrends.co.uk

Diamond Designs

www.diamonddesigns.ie

Fashion At Work (UK) Ltd

www.fashionatwork.co.uk

Fashionizer Spa

www.fashionizerspa.com

Florence Roby Ltd

www.uniformcollection.com

Harveys

www.harveys.co.uk

Inline London

www.inlinelondon.co.uk

Jermyn Street Design

www.jsd.co.uk

PRODUCTS & SERVICES

UNIFORMS *continued*

Monique Mathieu
www.monique-mathieu.com

Noel Asmar Group
www.noelasmaruniforms.com

Novelastic
www.novelastic.com

Salonwear Direct
www.salonweardirect.co.uk

Simon Jersey
www.simonjersey.com

Tao Freedom LLC
www.taofreedom.com

Tempus Clothing
www.tempusclothing.com

Urbane
www.universalcompanies.com/
urbane

Yeah Baby
www.yeahbabyp.com

VIBRATION THERAPY

Body Coach
www.bodycoach.net

Bretherton Therapy Products
www.bremed.co.uk

Eastern Vibration LLC
www.eastervibration.com

Fitvibe
www.fitvibe.com

Power Plate
www.powerplate.com

ProVib International
www.provib.com

Sasaki International Ltd
www.sasaki.co.uk

Sismo Fitness International
www.sismofitness.com

Vibrogym UK
www.vibrogym.com

WASHROOMS

Abacus Manufacturing Group
www.abacus-bathrooms.co.uk

Airdri Ltd
www.airdri.com

Armitage Shanks
www.armitage-shanks.co.uk

Bristan Group
www.specifybristan.com

Aloys F Dornbracht GmbH & Co. KG
www.dornbracht.com

Dyson Airblade
www.dysonairblade.co.uk

Franke Aquarotter GmbH
www.www.franke.com

Graff
www.graff-faucets.com

Hansa Metallwerkge Ag
www.hansa.com

Hansgrohe Ag
www.hansgrohe.com

Kimberly-Clark Professional
www.kcprofessional.com

Pasture Naturals Ltd
www.pasturenaturals.com

Ridgeway
www.ridgewayfm.com

Simply Washrooms
www.simplywashrooms.co.uk

Vendor International BV
www.vendorinternational.com

Washroom Washroom Ltd
www.washroom.co.uk

WATER TREATMENT

Barr + Wray
www.barrandwray.com

Bio Water Technology
www.biowatertech.co.uk

Cemi
www.cemi.it

Clear Water Revival Ltd
www.clear-water-revival.com

Complete Pool Controls
www.cpc-chemicals.co.uk

Evoqua Water Technologies
www.evoqua.com

Hofer Group
www.hofergroup.com

Hydrotech Handels GmbH
www.hydrotecberlin.de

Kemitron GmbH
www.kemitron.com

Laboratoires Camylle
www.camylle.com

Magnapool
www.magnapool.com

Midas Pool & Fountain Products
www.midas-gmbh.de

Myrtha Wellness
www.myrthawellness.com

Nola7
www.nola7.com

SpatecPro
www.spatecpro.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

Xeros Ltd
www.xeroscleaning.com

WAXING

Outback Organics
www.outbackorganics.co.uk

Pandhy's
www.pandhys.com

Perron Rigot
www.perron-rigot.co.uk

Salon System
www.salonsystem.co

LISTINGS

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Spa Training Directory

First launched online in 2006, the Spa Training Directory lists contact details for more than 800 spa training providers. We've given a snapshot here, while full details can be found at www.spaopportunities.com/training. For a breakdown of courses these organisations offer, our Spa Course Selector on p394 outlines training by type and curriculum

Academy Canada Career College

2 University Drive, Corner Brook,
NL A2H 5G4, Canada

Tel: +1 709 637 2100

www.academycanada.com

Advance Beauty College

10121 Westminster Avenue Garden
Grove, California, CA 92843, USA

Tel: +1 714 530 2131

www.advancebeautycollege.com

The Advanced Spa Therapy Education Certification Council

4550 PGA Boulevard, Suite 201,
Palm Beach Gardens, FL 33418, USA

Tel: +1 561 802 3855

Email: info@astecc.com

www.astecc.com

Al Akhawayn University

PO Box 104, Hassan II Avenue,
Ifrane, 53000, Morocco

Tel: +212 535 862 000

Email: admissions@au.ma

www.aui.ma

Aleksandrowicz System*

Email: info@beata.website

www.beata.website

Alexander School of Natural Therapeutics

4026 Pacific Avenue, Tacoma,
WA 98418, USA

Tel: +1 877 472 1142

Email: alexand1@nwlinc.com

www.alexandarmassageschool.com

Algonquin College of Applied Arts and Technology

1385 Woodroffe Avenue, Ottawa,
ON K2G 1V8, Canada

Tel: +613 727 4723

Email: askus@algonquincollege.com

www.algonquincollege.com

Alison Caroline Institute (ACI)

Muthaiga Shopping Centre, PO Box
63101, Limuru Road, Nairobi, Kenya

Tel: +254 20 404 3360

Email: info@acicollege.com

www.acicollege.com

Alpine Center

Chilcherlistr. 1, Alpnach Dorf,
6065, Switzerland

Tel: +41 41 671 0303

Email: admissions@swissalpinecenter.com

www.swissalpinecenter.com/en/

American Hotel & Lodging Educational Institute

800 N. Magnolia Avenue, Suite
300, Orlando, FL 32803, USA

Tel: +1 407 999 8100

Email: info@ahlei.org

www.ahlei.org

Ananda Spa Institute ASI

Road No 7, Opp. Continental Hospital,
IT Park Nanakramguda, Gachi Bowli,
Hyderabad, 500019, India

Tel: +91 880 102 8444

Email: info@anandaspainstitute.com

www.anandaspainstitute.com

Arizona Center for Integrative Medicine

PO Box 245153, Tucson,
AZ 85724-5153, USA

Tel: +1 520 626 6417

www.integrativemedicine.arizona.edu

Aroma Akademija

Ustanova Aromara Centar, Ivana Perkovca
19, Harmica, Senkovec 10292, Croatia

Tel: +385 1 33 96 914

Email: centar@aromara.com

www.aromara.com

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Art of Cryo

Tel: +49 2935 9652 0
Email: r.bolsinger@artofcryo.com
www.artofcryo.com

Asheville-Buncombe Technical Community College

340 Victoria Road, Asheville, NC 28801, USA
Tel: +1 828 398 7900
Email: info@abtech.edu
www.abtech.edu

Atelier Esthétique Institute

386 Park Avenue South, New York City, NY 10016, USA
Tel: +1 800 626 1242
www.aeinstitute.net

Australian Academy of Beauty & Spa Therapy

24-32 Lexington Drive, Norwest Business Park, Bella Vista, NSW 2153, Australia
Tel: +61 1 300 277 785
www.australianacademyofbeautytherapy.com

Australian College of Beauty Therapy

2nd Floor, 60 Stirling Street, Perth, WA 6000, Australia
Tel: +61 8 9228 4611
Email: enquiries@acbt.com.au
www.acbt.com.au

Australian College of Natural Therapies ACNT

235 Pyrmont Street, Pyrmont, Sydney, NSW 2009, Australia
Tel: +61 1 300 017 267
www.acnt.edu.au

AUT University

55 Wellesley Street East, Auckland City, New Zealand 1010
Tel: +64 9 921 9999
www.aut.ac.nz

Axelsons Spa School

Tulegatan 24, 113 53 Stockholm, Sweden
Tel: +46 8 612 21 55
Email: info@axelsonsspaschool.se
www.axelsons.se

Bali International Spa Academy

57A Jalan Sekuta Sanur, Bali, Indonesia
Tel: +62 0361 281 289
www.balibisa.com

Barnet and Southgate College

Wood Street, Barnet, Greater London EN5 4AZ, UK
Tel: +44 20 8266 4000
Email: info@barnetsouthgate.ac.uk
www.barnetsouthgate.ac.uk

Barnfield College

New Bedford Road Centre, Luton, Bedfordshire LU2 7BF, UK
Tel: +44 1582 569 569
www.barnfield.ac.uk

Beaubelle Academy of Cosmetology & Management

31-1 to 31-5, Block D1, Jalan PJU 1/41, Dataran Prima, 47301 Petaling Jaya, Selangor, Malaysia
Tel: +60 3 7880 8118
Email: service@beaubelle.com
www.beaubelle.com

Beautiko College

1226 Francis Baard St, Hatfield Pretoria, 0028, South Africa
Tel: +27 12 362 6571
Email: beautiko@outlook.com
www.beautiko.net

The Beauty Specialist Training Centre & Nail Academy

Head Office, Shop 13B, Arcadia Centre, 87 Umhlanga Rocks Drive, Durban North, 4051, South Africa
www.thebeautyspecialistacademy.co.za

Bellevue Beauty Training Academy

Unit 5/78, Logan Road, Woolloongabba, QLD 4102, Australia
Tel: +61 7 3891 5696
Email: info@bellevuebeauty.qld.edu.au
<https://bellevuebeauty.edu.au>

Bellus Academy

The Academy of Beauty & Spa, 13266 Poway Road, Poway, CA 92064, USA
Tel: +1 858 748 1490
www.bellusacademy.edu

BKF University of Applied Sciences

Nagy Lajos Kiraly utja 1-9, 1148 Budapest, Hungary
Tel: +36 1 766 53 97
Email: international@bkf.hu
www.metropolitan.hu

Boca Beauty Academy LLC

7820 Glades Road, Boca Raton, FL 33434, USA
Tel: +1 561 487 1191
<https://bocabeachtyacademy.edu>

Brueckner Group/Spassion

7676 Woodbine Unit 2, Markham,
ON L3R 2N2, Canada

Tel: +1 905 479 2121

Email: info@spassion.com

www.spassion.com

Bryan College of Applied Health and Business Sciences

North York Campus, 1200 Lawrence
Avenue West, North York, Toronto,
ON M6A 1E3, Canada

Tel: +1 416 630 6300

Email: admissions@bryancollege.com

<https://www.bryan.edu>

Burton College

Lichfield Street, Burton upon Trent,
Staffordshire DE14 3RL, UK

Tel: +44 1283 494 400

Email: enquiries@bsdc.ac.uk

www.bsdc.ac.uk

Camelot International

7 11th Avenue, Corner 7th Street,
Houghton, Johannesburg, South Africa

Tel: +27 86 111 4075

Email: info@camelothealth.co.za

www.camelotint.co.za

Canadian College of Shiatsu Therapy

142 Lonsdale Avenue, North
Vancouver, BC V7M 2E8, Canada

Tel: +1 604 904 4187

Email: school@oyayubi.com

www.shiatsuvancouver.ca

Canadian Tourism College

#300-530 Hornby Street, Vancouver,
BC V6J 4S5, Canada

Tel: +1 604 736 8000

Email: admissionsrep@tourismcollege.com

www.tourismcollege.com

Centennial College

PO Box 631, Station A, Toronto,
ON M1K 5E9, Canada

Tel: +1 416 289 5000

Email: admissions@centennialcollege.ca

www.centennialcollege.ca

Center for Neuroacoustic Research (CNR)

2382 Faraday Avenue, Suite 250,
Carlsbad, CA 92008, USA

Tel: +1 760 931 5333

Email: cnr@neuroacoustic.com

www.neuroacoustic.com

Chinese University of Hong Kong

Shatin, New Territories, Hong Kong
SAR, The People's Republic of China

Tel: +852 3943 7000

Email: ugadm@cuhk.edu.hk

www.cuhk.edu.hk/english/

Chiva-Som International Academy

Ground Floor, Modern Town Building, 87/104
Sukhumvit Soi 63, Bangkok 10110, Thailand

Tel: +66 2 711 5270

Email: info@chivasomacademy.com

www.chivasomacademy.com

CIDESCO

Waidstrasse 4A, 8037 Zurich, Switzerland

Tel: +41 44 448 22 00

Email: info@cidesco.com

www.cidesco.com

City & Guilds

1 Giltspur Street, London, EC1A 9DD, UK

Tel: +44 20 7294 2800

www.cityandguilds.com

City College Plymouth

Kings Road Centre, Devonport,
Plymouth, Devon PL1 5QG, UK

Tel: +44 1752 305 300

Email: info@cityplym.ac.uk

www.cityplym.ac.uk

Colegiatura Colombiana de Cosmetología y Cosmiatría

Carrera 77, No. 48B 07 Sector Estudio,
Medellin, Antioquia, Colombia

Tel: +57 4 448 4168

Confederation of International Beauty Therapy and Cosmetology CIBTAC

Ambrose House, Meteor Court, Barnett Way,
Gloucester, Gloucestershire GL4 3GG, UK

Tel: +44 1452 623 114

Email: enquiries@cibtac.com

www.cibtac.com

Cornell University School of Hotel Management

189 Statler Hall, Ithaca, NY
14853-6902, USA

Tel: +1 607 255 8702

Email: ha-communications@cornell.edu

www.hotelschool.cornell.edu

deonThai School Thai Yoga Massage

12245 Topa Lane, Santa
Paula, CA 93060, USA

Tel: +1 323 610 6000

Email: info@deonthaiyoga.com

www.deonthaiyoga.com

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

DermaFX by Evie Adams

409 High Road, Woodford
Green, Essex IG8 0XG, UK
Tel: +44 870 300 2078
Email: info@dermafx.com
www.evieadams.com

Difference Escuela de Cosmetología y Alta Peluquería

Laureles 204 entre Calle Primera y, V.
Emilio Estrada, Guayaquil, Ecuador
Tel: +593 4 288 7451
www.escueladifference.com.ec

Ecole des Spas et des Instituts ESI

24 Rue de Montmorency,
75003 Paris, France
Tel: +33 1 42 88 71 67
Email: info@esi-paris.com
www.esi-paris.com

Ecole hôtelière de Lausanne

Route de Cojonex 18, 1000
Lausanne 25, Switzerland
Tel: +41 21 785 11 11
www.ehl.edu

EIE MediSpa & Laser Training Centre

6724-75 Street, Edmonton,
AB T6E 6T9, Canada
Tel: +1 780 466 5271
Email: info@dreamcareer.ca
<https://www.eiemedispa.ca/education>

ELCES Escuela Latinoamericana de Capacitación en Estética Superior

Laprida 973, Bd Observatorio,
Cordoba, Argentina
Tel: +54 351 422 4404
Email: info@elcesedu.com

Elégance Gontard International School

47 Rue Hôtel des Postes,
Nice 06000, France
Tel: +33 4 9388 1292
Email: contact@elegance-fr.net
www.elegance-fr.net

Elite International School of Beauty and Spa Therapy

40 Triton Drive, Albany,
Auckland, New Zealand
Tel: +64 9477 3548
www.elitebeautyschool.co.nz

Elly Lukas Beauty Therapy College

345 Flinders Street, Melbourne
3000, Australia
Tel: +61 3 9923 8888
Email: study@ellylukas.edu.au
www.ellylukas.edu.au

The Emirates Academy of Hospitality Management

PO Box 29662, Umm Suqeim 3, Al Saqool
Street, Building 69, Opposite Burj Al
Arab, Dubai, United Arab Emirates
Tel: +971 4 315 5555
www.emiratesacademy.edu

Empire Medical Training

2720 East Oakland Park Boulevard, Suite
102, Fort Lauderdale, FL 33063, USA
Tel: +1 954 525 4273
www.empiremedicaltraining.com

Endicott College

376 Hale Street, Beverly, MA 01915, USA
Tel: +1 978 927 0585
Email: admissions@endicott.edu
www.endicott.edu

Esalen Institute

55000 Highway 1, Big Sur, CA 93920, USA
Email: info@esalen.org
www.esalen.org

ESSEC Business School

Groupe ESSEC, BP50105 Cergy, F-95021,
Cergy-Pontoise Cedex, France
www.essec.edu

European College of Bowen Studies

126b London Road West, Bath,
Somerset BA1 7DD, UK
Tel: +44 1373 461 812
Email: info@thebowentechnique.com
www.thebowentechnique.com

Evolution School of Beauty & Massage

115 Lower Cameron Street, Whangarei,
Northland, New Zealand
Tel: +64 9 438 6583
Email: info@evolutionschool.co.nz
www.evolutionschool.co.nz

EWI GmbH

Wellness, Gesundheit & Sport im Sparda-
Bank Hessen-Stadion, Waldemar-Klein-Platz
1, Offenbach am Main, 63071, Germany
Tel: +49 61 929 778 180
<https://www.wellness-institut.com>

Federation of Holistic Therapists (FHT)

18 Shakespeare Business Park, Hathaway
Close, Eastleigh, Hampshire SO50 4SR, UK
Tel: +44 23 8062 4350
Email: info@fht.org.uk
www.fht.org.uk

**FH Joanneum University
of Applied Sciences**

Alte Poststrasse 147-154, Eggenberger
Allee 9-13, 8020 Graz, Austria
Tel: +43 316 5453 0
Email: info@fh-joanneum.at
www.fh-joanneum.at/hsm

Florida Gulf Coast University (FGCU)

10501 FGCU Boulevard South, Fort
Myers, FL 33965-6565, USA
Tel: +1 239 590 1000
www.fgcu.edu

Frederique Academy

7/F Wilson House, 19-27 Wyndham
Street, Central, Hong Kong
Tel: +852 2522 2526
www.frederiqueacademy.com.hk

Friseur- & Kosmetik-Innung Chemnitz

Waldenburger Strasse 23,
09116 Chemnitz, Germany
Tel: +49 371 67 13 98
Email: info@friseurinnung-chemnitz.de
www.friseurinnung-chemnitz.de

George Mason University

4400 University Drive, Fairfax,
VA 22030, USA
Tel: +1 703 993 1000
Email: masongrade@gmu.edu
www.gmu.edu

The Giving Touch

2501 Blichman Avenue #116, Grand
Junction, CO 81504, USA
Tel: +1 970 640 7682
Email: rob@himalayanhealers.org
www.givingtouchmassageschool.com

Glion Institute of Higher Education

Route de Glion 111, 1823 Glion
sur Montreux, Switzerland
Tel: +41 21 966 3535
www.glion.edu

Government Ayurveda College

MG Road, Thiruvananthapuram
695001, Kerala, India
Tel: +91 471 246 0190
Email: ayurvedacollegevm@yahoo.co.in
www.govtayurvedacollegevm.nic.in

Great Bay Community College

320 Corporate Drive, Portsmouth,
NH 03801, USA
Tel: +1 603 427 7600
Email: askgreatbay@ccsnh.edu
www.greatbay.edu

**The GW Institute for
Spirituality & Health**

2030 M Street, NW Suite 4014,
Washington, DC 20036, USA
Tel: +1 202 994 6220
Email: caring@gwish.org
www.gwish.org

Headmasters Academy Pty Ltd

Level 2, 185 Spring Street,
Melbourne, VIC 3000, Australia
Tel: +61 3 9945 9522
Email: info@headmasters.com.au
www.headmasters.com.au

**Healing Hands International
Massage Academy**

Saxby Avenue, Eldoraigne,
Centurion, South Africa
Tel: +27 81 008 8663
Email: info@healinghands.co.za
www.healinghands.co.za

HealthCert

PO Box 789, Sanctuary Cove,
QLD 4212, Australia
Tel: +61 7 3137 1399
Email: info@healthcert.com
www.healthcert.com.au

Heat Spa Kur Therapy Development Inc

1435 Elder Avenue Apartment North,
San Diego, CA 92154, USA
Tel: +1 619 498 1968
Email: drb@h-e-a-t.com
www.h-e-a-t.com

Hill College

112 Lamar, Hillsboro, TX 76645, USA
Tel: +1 254 659 7500
www.hillcollege.edu

**HKU School of Professional and
Continuing Education (SPACE)**

Room 304, 3/F, T. T. Tsui Building,
The University of Hong Kong,
Pokfulam Road, Hong Kong
Tel: +852 3762 6262
www.hkuspace.hku.hk

Hong Kong Polytechnic University

Hung Hom, Kowloon, Hong Kong
Tel: +852 2766 5111
Email: asdept@polyu.edu.hk
www.polyu.edu.hk

Houston School of Massage

10600 Northwest Freeway, Suite
202, Houston, TX 77092, USA
Tel: +1 713 681 5275
www.houstonschoolofmassage.com

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Humber College

205 Humber College Boulevard,
Toronto, ON M9W 5L7, Canada

Tel: +1 416 675 3111

Email: enquiry@humber.ca

www.humber.ca

HZ University of Applied Sciences

International Office, Edisonweg 4, 4382
NW Vlissingen, The Netherlands

Tel: +31 118 489 000

Email: study@hz.nl

www.hz.nl

International Association for Physicians in Aesthetic Medicine (IAPAM)

848 North Rainbow Boulevard, #713
Las Vegas, NV 89107, USA

Tel: +1 800 219 5108

www.iapam.com

International Federation of Aromatherapists (IFA)

20A The Mall, Ealing, London W5 2PJ, UK

Tel: +44 20 8567 2243

www.ifaroma.org

International Institute for Anti-Ageing (IIAA)

12 Priestley Way, London, NW2 7AP, UK

Tel: +44 20 8450 2020

Email: admin@iiaa.eu

www.iiaa.eu

ILIS

Turku University of Applied Sciences, Faculty
of Well-being Services, Lemminkäisenkatu
30, 20520 Turku, Finland

Tel: +358 50 5985 343

Email: susanna.saari@turkuamk.fi

www.turkuamk.fi

IMC University of Applied Sciences Krems

International Campus Piaristengasse,
Piaristengasse 1, A-3500 Krems, Austria

Tel: +43 2732 802

Email: information@fh-krems.ac.at

www.fh-krems.ac.at

The International Medical Spa Institute (IMSI)

4-13-17-A Jingumae, Shibuya,
Tokyo 150-0001, Japan

Tel: +81 3 5770 6818

Email: info@imsi.co.jp

www.imsi.co.jp

Institut de Management Hotelier International (IMHI)

ESSEC Business School, Avenue
Bernard Hirsch, B.P. 50105, 95021
Cergy-Pointoise Cedex, France

Tel: +33 1 34 43 30 00

Email: essecinfo@essec.fr

www.essec.edu/en/masters-and-business-school

Intercollege Nicosia

8 Markou Drakou Street, Engomi,
2409 Nicosia, Cyprus

Tel: +357 22 842 500

Email: info@intercollege.ac.cy

www.intercollege.ac.cy

International Academy of Ayurveda (IAA)

Vedansh Ayurved and Panchakarma
Clinic, 17 & 18 Mohite Twin Towers,
Anand Nagar, Sinhadgad Road, Pune
411051, Maharashtra, India

Tel: +91 94 2232 1955

Email: iaa.sec@gmail.com

www.ayurved-int.com

International Academy of Spa Esthetics

Kamchatskaya 8-2-14, Moscow
107065, Russia

Tel: +7 495 226 4289

Email: info@russiaspas.ru

eng.russiaspas.ru

International Beauty & Holistic Academy

26 Station Road, Gloucester,
Gloucestershire GL1 1EW, UK

Tel: +44 1452 414 770

Email: info@ibha.co.uk

www.ibha.co.uk

International Board of Massage and Spa (CIMS)

Protasio Tagle # 47 INT. H; Col.
San Miguel de Chapultepec; Del.
Miguel Hidalgo, CP 11800
México DF

Tel: +52 55 6607 8429

Email: informes@cims.com.mx

www.cims.com.mx

International Hotel Management Institute – IMI University Centre

Seeacherweg 1, 6047 Kastanienbaum
- Luzern CH, Switzerland

Tel: +41 41 349 64 00

Email: imi-info@imi-luzern.com

www.imi-luzern.com

International Institute of Wellness Studies

Plot No. F-6, Sector BZP, Greater Noida
201306, Uttar Pradesh, India

Tel: +91 120 245 9744

Email: mail.manavdhingra@gmail.com

www.iivhindia.com

International School of Beauty Therapy

Suite 2, 5 Norfolk Street,
Fremantle, WA 6160, Australia

Tel: +61 8 9433 6669

Email: study@internationalbeauty.com.au

www.internationalbeauty.com.au

International School of Beauty Therapy

Villa Portobello, Triq Galanton
Vassallo, St Venera 1902, Malta

Tel: +356 2144 0424

Email: sharon@beautysuppliesmalta.com

www.isbtmalta.com

International Training Massage School

59/9 Chang Puek Road Soi 4, T. Sri Phum,
A. Muang, Chiang Mai, 50200, Thailand

Tel: +66 53 218 632

Email: itm@itmthaimassage.com

www.itmthaimassage.com

Isa Carstens Academy

PO Box 149, Stellenbosch,
7599, South Africa

Tel: +27 21 883 9777

Email: info@isacarstens.co.za

www.isacarstens.co.za

Issamay School of Beauty

25-1 & 25-3 & 21A-4, Jalan PJU
1/37, Dataran Prima, Petaling Jaya,
Selangor 47301, Malaysia

Tel: +603 7880 0555

Email: issamayschool@gmail.com

www.issamay.com

IST-Hochschule fur Management

Erkrather Strasse 220 a-c,
40233 Düsseldorf, Germany

Tel: +49 211 866 68-0

Email: info@ist.de

www.ist-hochschule.de

IST-Studieninstitut GmbH

Erkrather Strasse 220 a-c,
40233 Dusseldorf, Germany

Tel: +49 211 866 68-0

Email: info@ist.de

www.ist.de

Istanbul University/Istanbul Üniversitesi

Merkez Kampüsü, Beyazit/Fatih,
Istanbul 34452, Turkey

Tel: +90 212 440 00 00

Email: iubilgi@istanbul.edu.tr

www.istanbul.edu.tr

**International College of Tourism
& Management (ITM)**

Johann Strauss Strasse 2,
2540 Bad Voslau, Austria

Tel: +43 2252 790 260

Email: office@itm-college.eu

www.itm-college.eu

**International Therapy
Examination Council (ITEC)**

2nd Floor, Chiswick Gate, 598-608
Chiswick High Road, London, W4 5RT, UK

Tel: +44 20 8994 4141

Email: info@itecworld.co.uk

www.itecworld.co.uk

Jamu Spa School

Jalan Raya Siligita I, No. 1, Nusa
Dua, Bali 80361, Indonesia

Tel: +62 361 772 955

Email: info@jampuspaschool.com

www.jampuspaschool.com

Jari Jari Spa Training Academy

Tanjung Aru Plaza, 1, Jalan Mat.
Salleh, Tanjung Aru, 88100 Kota
Kinabalu, Sabah, Malaysia

Tel: +60 88 272 606

Email: sales@jarijari.com.my

www.jarijari.com.my

Jari Menari

Jln. Raya Basangkasa 47,
Seminyak, Bali, Indonesia

Tel: +62 361 736 740

Email: jarimenari@jarimenari.com

www.jarimenari.com

Kes College School of Beauty Therapy

5 Kallipolis Avenue, Nicosia 1055, Cyprus

Tel: +357 22 875 737

Email: info@kes.ac.cy

www.kes.ac.cy

Kore Therapy

Head Office, 2a Leach Lane, Lytham
St Annes, Lancashire FY8 3AP, UK

Tel: +44 1253 728 035

Email: info@koretherapy.com

www.koretherapy.com

Kosmetae

#3-32700 George Ferguson Way,
Abbotsford, BC V2T 4V6, Canada

Tel: +1 604 850 5777

www.kosmetae.com

LaStone Therapy Inc

6761 N. Harran Drive, Suite 158-
154, Tucson, AZ 85704, USA

Tel: +1 520 319 6414

www.lastonetherapy.com

Les Roches International School of Hotel Management

Bluche, Valais CH 3975, Switzerland
Tel: +41 27 485 96 00
<https://lesroches.edu>

Lincoln College of New England

2279 Mount Vernon Road,
Southington, CT 06489, USA
Tel: +1 800 327 1158
www.lincolncollegene.edu

Lobster Ink

Joan Muyskenweg 22, 1096 CJ
Amsterdam, The Netherlands
www.lobsterink.com

London College of Beauty Therapy (LCBT)

47 Great Marlborough Street,
London W1F 7JP, UK
Tel: +44 20 7208 1300
Email: info@lcbt.co.uk
www.lcbt.co.uk

London College of Fashion

20 John Prince's Street,
London W1G 0BJ, UK
Tel: +44 20 7514 7400
www.arts.ac.uk/fashion

London Therapists Ltd

49 Breamwater Gardens, Richmond,
Surrey TW10 7SF, UK
Tel: +44 20 8123 7527
Email: messagecourses@gmail.com
www.london-therapists.com

Loyalist College

Wallbridge Loyalist Road, PO Box 4200,
Belleville, ON K8N 5B9, Canada
Tel: +1 613 969 1913
Email: info@loyalistcollege.com
www.loyalistcollege.com

Lyceum of the Philippines University

Muralla Street, Intramuros, Manila,
1002 Metro Manila, Philippines
Tel: +63 2 527 8251
Email: tourismandhospitality@lpu.edu.ph
www.lpu.edu.ph/

Mahidol University International College

999 Phutthamonthon 4 Road, Salaya,
Nakhon Pathom 73170, Thailand
Tel: +66 2441 5090
Email: icwww@mahidol.ac.th
www.muic.mahidol.ac.th

Marant Cosmética Científica

Mariano Otero # 1180-2, Col. Jardines del
Bosque CP 44520, Guadalajara, Jal. México
Tel: +52 1 3124 0058
Email: info@marant.com.mx
www.marant.com.mx

Mindful Awareness Research Center

UCLA Semel Institute for Neuroscience and
Human Behavior, 760 Westwood Plaza,
Room C8-237, Los Angeles, CA 90095, USA
Tel: +1 310 206 7503
Email: marcinfo@ucla.edu
www.marc.ucla.edu

Mountain Yoga

2071 Antioch Ct., #100, Montclair
Village, Oakland, CA 94611, USA
Tel: +1 510 339 6421
Email: info@m-yoga.org
www.m-yoga.org

The National College of Naturopathic Medicine

049 SW Porter Street, Portland,
OR 97201, USA
Tel: +1 503 522 1555
<https://nunm.edu>

National University of Health Sciences

2200 East Roosevelt Road,
Lombard, IL 60148, USA
Tel: +1 800 826 6285
Email: admissions@nuhs.edu
www.nuhs.edu

New River Community College

5251 College Driv, Dublin, VA 24084, USA
Tel: +1 540 674 3600
Email: dkennedy@nr.edu
www.nr.vccs.edu

Newcastle College

Rye Hill Campus, Scotswood Road,
Newcastle upon Tyne, NE4 7SA, UK
Tel: +44 191 200 4000
Email: enquiries@ncl-coll.ac.uk
www.ncl-coll.ac.uk

Next Step Nail and Beauty

Totally Beauty Limited, Aldercarr
Hall, Attleborough Road, Great
Ellingham, Norfolk NR17 1LQ, UK
Tel: +44 20 3627 7165
www.nextstepbeauty.co.uk

Niagara University

5795 Lewiston Road, Niagara
University, NY 14109, USA
Tel: +1 716 285 1212
Email: admissions@niagara.edu
www.niagara.edu

Nippon Spa College (NISPAC)

Second Wada Building 7F, 5-12-6 Minami
Aoyama, Minato-ku, Tokyo 107-0062, Japan

Tel: +81 3 3406 2489

Email: info@nispac.jp

www.nispac.jp

**Northeast Alabama
Community College**

PO Box 159, Rainsville, AL 35986, USA

Tel: +1 256 638 4418

Email: harveya@nacc.edu

www.nacc.edu

The Northern College of Acupuncture

61 Micklegate, York, North

Yorkshire YO1 6LJ, UK

Tel: +44 1904 343 309

Email: info@chinese-medicine.co.uk

www.chinese-medicine.co.uk

Oncology Training International

PO Box 751, Balgonie, SK S0G 0EO, Canada

Tel: +1 306 771 2307

Email: info@oncologyesthetics.com

www.oti-oncologytraining.com

Parnu College, University of Tartu

Ulikooli 18, 50090 Parnu, Estonia

Tel: +372 737 5440

Email: info@ut.ee

www.pc.ut.ee/en

**PBHC Clinic & School of
Holistic Therapies Inc**

St. Thomas, Barbados

Tel: +1 246 424 1127

Email: pbhcschool@gmail.com

www.itecworld.co.uk

Perth College of Beauty Therapy

PO Box 501, Victoria Park,
WA 6979, Australia

Tel: +61 8 9361 3111

Email: enquiries@perthcollege.com.au

www.perthcollege.com.au

PHAB Standard Ltd

PO Box 47290, London W7 9AX, UK

Tel: +44 20 8840 9070

Email: info@phabstandard.com

www.phabstandard.com

ProCcare

[https://courses.proccare.com/courses/
artofcryo-operator](https://courses.proccare.com/courses/artofcryo-operator)

Puretouch Spa Academy

Manjooran House LFC Road, Netaji
Line, Kaloor, Near North Railway
Station, Ernakulam Dt., Kerala, India

Tel: +91 944 792 3631

Email: puretouchspa@gmail.com

www.studyspa.com

Raison d'Etire

Grevatan 15, Stockholm 114 53, Sweden

Tel: +46 8 756 00 56

Email: info@raisondetrespas.com

www.raisondetrespas.com

Republic Polytechnic

9 Woodlands Avenue, Singapore
738964, Singapore

Tel: +65 6510 3000

Email: one-stop@rp.edu.sg

www.rp.edu.sg

Resense Spa

Tel: +41 22 316 0380

Email: info@resensespas.com

www.resensespas.com

RMIT University

GPO Box 2476, Melbourne,
VIC 3001, Australia

Tel: +61 3 9925 2000

www.rmit.edu.au

Royal Life Saving Society UK (RLSS UK)

Red Hill House, 227 London
Road, Worcester, WR5 2JG

Tel: 0300 3230096

Email: salesmarketing@rlss.org.uk

www.rlss.org.uk

**Russian State University
of Management**

Ryazansky Prospect 99,
Moscow 109542, Russia

Tel: +7 495 377 89 14

Email: inf@guu.ru

www.guu.ru

Sandhills Community College

3395 Airport Road, Pinehurst,
NC 28374, USA

Tel: +1 910 692 6185

www.sandhills.edu

Sandy Roy Beauty Therapy Institute

1st Floor, Upper East Side, Pickwick
Street, Salt River 7921, South Africa

Tel: +27 21 404 0556

Email: admin@beautytherapyinstitute.co.za

www.beautytherapyinstitute.co.za

Saxion University of Applied Sciences

International Office, PO Box 70.000,
7500 KB Enschede, the Netherlands

Tel: +31 570 603 789

Email: internationaloffice@saxion.nl

www.saxion.edu

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Scottsdale Community College

9000 East Chaparral Road,
Scottsdale, AZ 85256-2626, USA
Tel: +1 480 423 6000
Email: admissions@sccmail.maricopa.edu
www.scottsdalecc.edu

Serena Spa

Mount Pleasant, SL Mathias Road,
Mangalore, Karnataka 575 002, India
Tel: +91 824 2432 358
Email: india@serenaspa.com
www.serenaspa.com

Seychelles Tourism Academy

Chemin La Misere, La Misere, Seychelles
Tel: +248 4 388 600
Email: sta@staseychelles.com
www.sta.edu.sc

Shang Shung Institute of America

PO Box 278, 18 Schoolhouse Road,
Conway, MA 01341, USA
Tel: +1 413 369 4928
Email: secretary@shangshung.com
www.tibetanmedicineschool.org

The Shiatsu School

280 River Valley Road, 2nd Level,
Singapore 238321, Singapore
Tel: +65 6836 1231
Email: terryliaw@theshiatusschool.com
www.theshiatusschool.com

Society of Dermatology SkinCare Specialists (SDSS)

484 Spring Avenue, Ridgewood,
NJ 07450-4624, USA
Tel: +1 201 670 4100
Email: sdssorg@aol.com
<https://sdscs.org>

Southwest Institute of Healing Arts (SWIHA)

1100 E. Apache Boulevard,
Tempe, AZ 85281, USA
Tel: +1 480 994 9244
Email: info@swiha.net
www.swiha.edu

Spa Connectors

Tel: +62 (0) 0821 4400 0510
Email: info@spaconnectors.com
www.spaconnectors.com

Spa Education Academy

Tel: +44 (0)7950727 311
Email: kathryn@SpaEducationAcademy.com
www.spaeducationacademy.com

Spa Wellness Akademija

Setaliste Marsala Tita 19/2,
Lovran 51415, Croatia
Tel: +385 51 293 851
Email: info@wellness.hr
www.akademija.wellness.hr

Steiner Training Academy

The Lodge, 92 Uxbridge Road,
Harrow, Middlesex HA3 6QD, UK
Tel: +44 20 8909 5000
Email: careers@theonboardspa.com
www.theonboardspa.com

Stoke On Trent College

Cauldon Campus, Stoke Road, Shelton,
Stoke-on-Trent, Staffordshire ST4 2DG, UK
Tel: +44 1782 208 208
Email: info@stokecoll.ac.uk
www.stokecoll.ac.uk

Success International Health and Skincare Academy

No. 4 Harpuis Avenue, Weltevredenpark,
Roodepoort, 1709, South Africa
Tel: +27 7286 13292
Email: info@successinternational.co.za
www.successinternational.co.za

Suffolk New College

Ipswich, Suffolk IP4 1LT, UK
Tel: +44 1473 382 200
Email: info@suffolk.ac.uk
www.suffolk.ac.uk

Summa Spa Institute

5 F/L Xin Cheng Commercial Building,
1 Chongwenmenwai Street, Chongwenmen
District, Beijing 100062, China
Tel: +86 10 6709 2118
Email: summaspa@hotmail.com
www.summaspa.com

Swiss Hotel Management School

Avenue des Alpes 27, Montreux
CH-1820, Switzerland
Tel: +41 21 965 40 20
www.shms.com

Szolnok University College

H-5000 Szolnok, Tiszaliget
sétány 14, Hungary
Tel: +36 56 510 300
Email: mondoka@szolf.hu
<https://unideb.hu>

TAFE NSW

Various sites across New South Wales
Sydney, NSW, Australia
www.tafeqld.edu.au

TAFE Queensland South West

Various sites across South
West Queensland
QLD, Australia
Tel: +61 7 3817 3000
Email: southwest@tafe.qld.edu.au
www.tafesouthwest.edu.au

Temasek Polytechnic

21 Tampines Avenue 1, Singapore
529757, Singapore
Tel: +65 6788 2000
Email: enquiry@tp.edu.sg
www.tp.edu.sg

Thai Heritage Spa School

1124/5-7 Thai Heritage Spa Building, Soi
Ladprao 2, Phaholyothin Road, Jomphol,
Jatuchak, Bangkok 10900, Thailand
Tel: +62 2 513 7279
Email: thaispa2@sarah-org.com
www.thaiheritagespa.com

Tip Touch International

Avenue Louise 136, 1050 Brussels, Belgium
Tel: +32 2 644 27 44
Email: info@tiptouch.com
www.tiptouch.com

Touch Research Institute

Mailman Center for Child Development,
University of Miami, Miller School
of Medicine, 1601 NW 12th
Avenue, Miami, FL 33136, USA
Email: tfield@med.miami.edu
www.miami.edu/touch-research

TPOT | The Power of Touch

23 St George's Road
Wallingford, Oxfordshire
OX10 8JE, UK
Email: connect@tpot.org.uk
www.tpot.org.uk

Tri-Dosha

14 Popes Lane, Ealing, London W5 4NA, UK
Tel: +44 20 8566 1498
Email: info@tri-dosha.co.uk
www.tri-dosha.co.uk

Truro and Penwith College

Higher Education Admissions, Truro
College, Truro, Cornwall TR1 3XX, UK
Tel: +44 1872 267 122
Email: heinfo@truro-penwith.ac.uk
www.truro-penwith.ac.uk

Ultimate Medical Academy LLC

9309 N. Florida Avenue,
Tampa, FL 33612, USA
Tel: +1 888 213 4473
www.ultimatemedical.edu

Universal Companies Learning Network

18260 Oak Park Dr, Abingdon
VA 24210 USA
Tel: +1 800 558 5571
Email: support@universalcompanies.com
<https://my.ucolearning.com/>

Universitas Gadjah Mada

Bulaksumur, Yogyakarta 55281, Indonesia
Tel: +62 274 649 2599
Email: humas@ugm.ac.id
www.ugm.ac.id/en

Universite de Bordeaux Segalen

146 Rue Leo Saignat, 33000
Bordeaux, France
Tel: +33 5 57 57 10 10
www.u-bordeaux.com

Universite Mohammed V de Rabat

Avenue des Nations Unies, Agdal,
Rabat, Morocco
Tel: +212 537 27 27 50
Email: presidence@um5.ac.ma
www.um5.ac.ma

University College Birmingham

Summer Row, Birmingham, B3 1JB, UK
Tel: +44 121 604 1000
Email: marketing@ucb.ac.uk
www.ucb.ac.uk

University of Bedfordshire

University Square, Luton,
Bedfordshire LU1 3JU, UK
Tel: +44 1234 400 400
Email: international@beds.ac.uk
www.beds.ac.uk

University of California, Irvine

Irvine, CA 92697, USA
Tel: +1 949 824 5011
<https://uci.edu/>

University of Derby

Kedleston Road, Derby,
Derbyshire DE22 1GB, UK
Tel: +44 1332 590 500
Email: askadmissions@derby.ac.uk
www.derby.ac.uk

University of Houston

Conrad N. Hilton College, 4450 University
Drive, Houston, TX 77204-3028, USA
Tel: +1 713 743 2255
www.uh.edu/hilton-college/

University of Malaga

Avda. Cervantes 2, Malaga 29071, Spain
Tel: +34 952 13 10 00
Email: infouma@uma.es
www.uma.es

University of Minnesota Crookston

2900 University Avenue,
Crookston, MN 56716, USA
Tel: +1 800 862 6466
<https://www.crk.umn.edu>

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

University of Southern California

University Park Campus, Los Angeles, CA 90089, USA

Tel: +1 213 740 2311

www.usc.edu

University of the Ryukyus

1 Senbaru, Nishihara-cho, Nakagami-gun, Okinawa 903-0213, Japan

Tel: +81 98 895 2221

www.u-ryukyu.ac.jp/en/

University of West Florida

11000 University Parkway, Pensacola, FL 32514, USA

Tel: +1 850 474 2000

Email: admissions@uwf.edu

www.uwf.edu

Vimal Institute for Human Resource Development

Vrbik 20, Zagreb, Hrvatska 10000, Croatia

Tel: +385 98 279 509

Email: vimal@vimal.hr

www.vimal.hr

Vio Malherbe

Ecole Internationale D'Esthetique Et De Cosmetologie, Rue De Bourg 11, Lausanne 1003, Switzerland

Tel: +41 21 312 38 01

Email: info@viomalherbe.ch

www.viomalherbe.ch

VIVES University of Applied Sciences

Doorniksesteenweg 145, 8500 Kortrijk, Belgium

Tel: +32 56 26 41 60

www.vives.be

VTCT

Aspire House, Annealing Close, Eastleigh, Hampshire SO50 9PX, UK

Tel: +44 2380 684 500

Email: customersupport@vtct.org.uk

www.vtct.org.uk

Warwickshire College Group

Warwick New Road, Royal Leamington Spa, Warwickshire CV32 5JE, UK

Tel: +44 300 456 0047

Email: info@warwickshire.ac.uk

www.warwickshire.ac.uk

Watpo Thai Traditional Medical School

392/33-34 Maharach Road, Prabarommaharajawang, Pranakorn Bangkok 10200, Thailand

Tel: +66 2 622 3551

Email: watpo.ttm@gmail.com

www.watpomassage.com

Wellness for Cancer

POB 4911 Eagle, CO 81631, USA

Tel: +1 970 376 6220

www.wellnessforcancer.com

WFP-Berufsfachshulen Bad Sulza

Wunderwaldstr 2, 99518

Bad Sulza, Germany

Tel: +49 3 64 61 20933

Email: info@schulewfp.de

www.schulewfp.de

William Angliss Institute

555 La Trobe Street, Melbourne, Victoria 3000, Australia

Tel: +613 9606 2111

Email: info@angliss.edu.au

www.angliss.edu.au

Wynne Business

10 Guernsey Road, Swarthmore, PA 19081, USA

Tel: +1 610 368 6660

Email: consultants@wynnebusiness.com

www.wynnebusiness.com

Younique College

5 Monaghan Court, 26 Monaghan Street, Newry, County Down BT35 6AA, UK

Tel: +44 2830 256 254

Email: training@younique.ie

www.younique.ie

Spa Course Selector

Choose the training course you need and you'll find the relevant organisations that provide it, along with their key contact details. Complete details, including address, phone, email and website can be found in the Spa Training Directory section on p382, and at www.spaopportunities.com/training

Alternative Therapy Courses

ACUPRESSURE

The National College of Naturopathic Medicine
<https://nunm.edu>

The Northern College of Acupuncture
www.chinese-medicine.co.uk

AROMATHERAPY

Alexander School of Natural Therapeutics
www.secretsofisis.com

Arizona Center for Integrative Medicine
integrativemedicine.arizona.edu

Aroma Akademija
www.aromara.com

Atelier Esthétique Institute
www.aeinstitute.net

Australian College of Beauty Therapy
www.acbt.com.au

The Beauty Specialist Training Centre & Nail Academy
www.beautiko.net

Camelot International
www.camelotint.co.za

CIDESCO
www.cidesco.com

Confederation of International Beauty Therapy and Cosmetology CIBTAC
www.cibtac.com

International Federation of Aromatherapists (IFA)
www.ifaroma.org

The International Medical Spa Institute (IMSI)
www.imsi.co.jp

RMIT University
www.rmit.edu.au

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Watpo Thai Traditional Medical School
www.watpomassage.com

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

AYURVEDA

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Arizona Center for Integrative Medicine
www.integrativemedicine.arizona.edu

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts ESI
www.esi-paris.com

Government Ayurveda College
www.govtayurvedacollegevm.nic.in

International Academy of Ayurved (IAA)
www.ayurved-int.com

International Academy of Spa Esthetics
www.russiaspas.ru

Puretouch Spa Academy
www.studyspa.com

Tri Dosha
www.tri-dosha.co.uk

BOWEN TECHNIQUES

European College of Bowen Studies
www.thebowentechnique.com

HERBAL MEDICINE

The National College of Naturopathic Medicine
<https://nunm.edu>

Shang-Shung Institute of America
www.shangshung.org

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

HOLISTIC THERAPY

Alison Caroline Institute (ACI)
www.acicollege.com

Bali International Spa Academy
www.balibisa.com

Camelot International
www.camelotint.co.za

Center for Neuroacoustic Research (CNR)
www.neuroacoustic.com

Federation of Holistic Therapists (FHT)
www.fht.org.uk

Frederique Academy
www.frederiqueacademy.com.hk

International Academy of Spa Esthetics
eng.russiaspas.ru

For full contact details, turn to the Spa Training Directory which starts on p382

International Beauty &
Holistic Academy
www.ibha.co.uk

London Therapists Ltd
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

PBHC Clinic & School of
Holistic Therapies Inc
www.itecworld.co.uk

Puretough Spa Academy
www.studyspa.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Stoke On Trent College
www.stokecoll.ac.uk

Younique College
www.younique.ie

HOT STONE MASSAGE

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute ASI
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Healing Hands International
Massage Academy
www.healinghands.co.za

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

TAFE Queensland South West
www.tafesouthwest.edu.au

Tip Touch International
www.tiptouch.com

Universal Companies
Learning Network
<https://my.ucolearning.com/>

INDIAN HEAD MASSAGE

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute ASI
www.anandaspainstitute.com

Australian College of
Beauty Therapy
www.acbt.com.au

London Therapists Ltd
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Truro and Penwith College
www.truro-penwith.ac.uk

INTEGRATIVE MEDICINE

Arizona Center for
Integrative Medicine
www.integrativemedicine.azizona.edu

Istanbul University/
Istanbul Üniversitesii
www.istanbul.edu.tr

KINESIOLOGY

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

University of Houston
www.uh.edu/hilton-college/

University of Southern California
www.usc.edu

LYMPHATIC DRAINAGE

Heat Spa Kur Therapy
Development Inc
www.h-e-a-t.com

Vio Malherbe
www.viomalherbe.ch

NATUROPATHY

Australian College of
Natural Therapies (ACNT)
www.acnt.edu.au

National University of
Health Sciences
www.nuhs.edu

REFLEXOLOGY

Alison Caroline Institute (ACI)
www.acicollege.com

Australian College of
Beauty Therapy
www.acbt.com.au

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Camelot International
www.camelotint.co.za

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Healing Hands International
Massage Academy
www.healinghands.co.za

The International Medical
Spa Institute (IMSI)
www.imsi.co.jp

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

TAFE Queensland South West
www.tafesouthwest.edu.au

Tip Touch International
www.tiptouch.com

REIKI

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

SHIATSUI

Canadian College of
Shiatsu Therapy
www.shiatsuvancouver.ca

Ecole des Spas et
des Instituts ESI
www.esi-paris.com

The Shiatsu School
www.theshiatusschool.com

YOGA

Axelsons Spa School
www.axelsons.se/kontakt/axelsons-spa-school

YOGA *continued*

deonThai School Thai
Yoga Massage
www.deonthaiyoga.com

Mountain Yoga
www.m-yoga.org

Puretouch Spa Academy
www.studyspa.com

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

General Spa Courses

AESTHETICS

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Alison Caroline Institute (ACI)
www.acicollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Bali International Spa Academy
www.balibisa.com

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy LLC
<https://bocabeautyacademy.edu>

Brueckner Group/Spassion
www.spassion.com

Bryan College of Applied Health
and Business Sciences
<https://www.bryan.edu/>

Difference Escuela de
Cosmetología y Alta Peluquería
www.escueladifference.com.ec

Ecole des Spas et
des Instituts ESI
www.esi-paris.com

EIE MediSpa & Laser
Training Centre
www.eiemedispa.ca/education

ELCES Escuela Latinoamericana de
Capacitación en Estética Superior
www.elcesedu.com

Elégance Gontard
International School
www.elegance-fr.net

Empire Medical Training
www.empiremedicaltraining.com

International Association
for Physicians in Aesthetic
Medicine (IAPAM)
www.iapam.com

International Institute
for Anti-Ageing (IIAA)
www.iaaa.eu

The International Medical
Spa Institute (IMSI)
www.imsi.co.jp

Kosmetæe
www.kosmetæe.com

Loyalist College
www.loyalistcollege.com

Oncology Training International
www.oti-oncologytraining.com

Society of Dermatology
SkinCare Specialists (SDSS)
<https://sdscs.org>

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Vio Malherbe
www.viomalherbe.ch

ANATOMY & PHYSIOLOGY

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Aleksandrowicz System
www.beata.website

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute ASI
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Camelot International
www.camelotint.co.za

Confederation of International Beauty
Therapy & Cosmetology CIBTAC
www.cibtac.com

Ecole des Spas et des Instituts ESI
www.esi-paris.com

Evolution School of Beauty
www.evolutionschool.co.nz

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

Isa Carstens Academy
www.isacarstens.co.za

Jamu Spa School
www.jamuspaschool.com

London Therapists Ltd
www.london-therapists.com

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

WFP-Berufsfachschulen Bad Sulza
www.schulewfp.de

BEAUTY THERAPY

Australian Academy of
Beauty & Spa Therapy
www.australianacademyofbeautytherapy.com

Australian College of Beauty Therapy
www.acbt.com.au

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

Beaubelle Academy of
Cosmetology & Management
www.beaubelle.com

Beautiko College
www.beautiko.co.za

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

For full contact details, turn to the Spa Training Directory which starts on p382

Bellevue Beauty Training Academy
<https://bellevuebeauty.edu.au>

Burton College
www.burton-college.ac.uk

Chiva-Som International Academy
www.chivasomacademy.com

CIDESCO
www.cidesco.com

City & Guilds
www.cityandguilds.com

City College Plymouth
www.cityplym.ac.uk

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

DermaFX by Evie Adams
www.evieadams.com

Elite International School
of Beauty & Spa Therapy
www.elitebeautyschool.co.nz

Elly Lukas Beauty
Therapy College
www.ellylukas.edu.au

Evolution School of
Beauty & Massage
www.evolutionschool.co.nz

Frederique Academy
www.frederiqueacademy.com.hk

International Beauty &
Holistic Academy
www.ibha.co.uk

International Institute
of Wellness Studies
www.iivs.co.in/campus.html

International School of
Beauty Therapy Australia
www.internationalbeauty.com.au

International School of
Beauty Therapy Malta
www.isbtmalta.com

International Therapy
Examination Council (ITEC)
www.itecworld.co.uk

Issamay School of Beauty
www.issamay.com

Jamu Spa School
www.jamuspaschool.com

Kes College School of
Beauty Therapy
www.kes.ac.cy

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists Ltd
www.london-therapists.com

Newcastle College
www.ncl-coll.ac.uk

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Perth College of Beauty Therapy
www.perthcollege.com.au

PHAB Standard Ltd
www.phabstandard.com

Sandy Roy Beauty
Therapy Institute
www.beautytherapyinstitute.co.za

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Stoke on Trent College
www.stokecoll.ac.uk

Suffolk New College
www.suffolk.ac.uk

Summa Spa Institute
www.summaspa.com

Sydney Beauty Dermal Institute
www.sbdi.com.au

TAFE NSW
www.tafensw.edu.au

TAFE Queensland South West
www.tafesouthwest.edu.au

Truro and Penwith College
www.truro-penwith.ac.uk

University College Birmingham
www.ucb.ac.uk/home.aspx

University of Bedfordshire
www.beds.ac.uk

Vio Malherbe
www.viomalherbe.ch

Warwickshire College Group
www.warwickshire.ac.uk

William Angliss Institute
www.angliss.edu.au

Younique College
www.younique.ie

BODY THERAPY

Aleksandrowicz System
www.beata.website

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Headmasters Academy Pty Ltd
www.headmasters.com.au

HealthCert
www.healthcert.com.au

Kore Therapy
www.koretherapy.com

LaStone Therapy Inc
www.lastonetherapy.com

Seychelles Tourism Academy
www.seychellessourismacademy.edu.sc

Steiner Training Academy
www.theonboardspa.com

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

HYDROTHERAPY

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Bueckner Group/Spassion
www.spassion.com

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

LIFESTYLE COACHING

The GW Institute for Spirituality & Health
www.gwish.org

Mindful Awareness Research Center
www.marc.ucla.edu

RMIT University
www.rmit.edu.au

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

NUTRITION

Algonquin College of Applied Arts and Technology
www.algonquincollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Arizona Center for Integrative Medicine
www.integrativemedicine.arizona.edu

Australian College of Natural Therapies ACNT
www.acnt.edu.au

Centennial College
www.centennialcollege.ca

Chinese University of Hong Kong
www.cuhk.edu.hk/english/

Esalen Institute
www.esalen.org

George Mason University
www.gmu.edu

International Institute for Anti-Ageing (IIAA)
www.iaaa.eu

Isa Carstens Academy
www.isacarstens.co.za

Lincoln College of New England
www.lincolncollege.edu

Mahidol University International College
www.muic.mahidol.ac.th

Nippon Spa College (NISPAC)
www.nispac.jp

RMIT University
www.rmit.edu.au

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Success International Health and Skincare Academy
www.successinternational.co.za

ONCOLOGY MASSAGE

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

SOUND THERAPY

Universal Companies Learning Network
<https://my.ucolearning.com/>

SPA MANAGEMENT

Academy Canada Career College
www.academycanada.com

Al Akhawayn University
www.aui.ma

Alexander School of Natural Therapeutics
www.secretsofisis.com

Algonquin College of Applied Arts and Technology
www.algonquincollege.com

Alpine Center
www.swissalpinecenter.com/en/

American Hotel & Lodging Educational Institute
www.ahlei.org

Atelier Esthétique Institute
www.aeinstitute.net

AUT University
www.aut.ac.nz

Bali International Spa Academy
www.balibisa.com

Barnfield College
www.barnfield.ac.uk

BKF University of Applied Sciences
www.bkf.hu/en

Brueckner Group/Spassion
www.spassion.com

Canadian Tourism College
www.tourismcollege.com

Chiva-Som Academy
www.chivasomacademy.com

CIDESCO
www.cidesco.com

City College Plymouth
www.cityplym.ac.uk

Cornell University School of Hotel Management
www.hotelschool.cornell.edu

Ecole des Spas et des Instituts E.S.I.
www.esi-paris.com

Ecole hôtelière de Lausanne
www.ehl.edu

Elegance Gontard International School
www.elegance-fr.net

The Emirates Academy of Hospitality Management
www.emiratesacademy.edu

Endicott College
www.endicott.edu

ESSEC Business School
www.essec.edu/en/masters-and-business-school

EWI GmbH
www.wellness-institut.com

FH Joanneum University of Applied Sciences
www.fh-joanneum.at/hsm

Florida Gulf Coast University (FGCU)
www.fgcu.com

George Mason University
www.gmu.edu

Glion Institute of Higher Education
www.glionhotelschool-switzerland.com

Great Bay Community College
www.greatbay.edu

For full contact details, turn to the Spa Training Directory which starts on p382

Hill College
www.hillcollege.edu

HKU School of Professional and Continuing Education (SPACE)
www.hkuspace.hku.hk

Hong Kong Polytechnic University
www.polyu.edu.hk

Humber College
www.humber.ca

HZ University of Applied Sciences
www.hz.nl/hz/en/

ILIS
www.turkuamk.fi

IMC University of Applied Sciences Krems
www.fh-krems.ac.at

Institut de Management Hotelier International (IMHI)
www.essec.edu/en/masters-and-business-school

Intercollege Nicosia
www.intercollege.ac.cy

International College of Tourism & Management (ITM)
www.itm-college.eu

Ilsa Carstens Academy
www.isacarstens.co.za

IST-Hochschule für Management
www.ist-hochschule.de

IST-Studieninstitut
www.ist.de

Les Roches International School of Hotel Management
<https://lesroches.edu>

Lincoln College of New England
www.lincolncollegene.edu

Lobster Ink
www.lobsterink.com

Loyalist College
www.loyalistcollege.com

Lyceum of the Philippines University
www.lpu.edu.ph

Mahidol University International College
www.mahidol.ac.th

New River Community College
www.nr.vccs.edu

Newcastle College
www.ncl-coll.ac.uk

Niagara University
www.niagara.edu

Nippon Spa College (NISPAC)
www.nispac.jp

Northeast Alabama Community College
www.nacc.edu

Parnu College, University of Tartu
www.pc.ut.ee/en

PHAB Standard Ltd
www.phabstandard.com

Puretouch Spa Academy
www.studyspa.com

Raison d'Etre
www.raisondetrespas.com

Republic Polytechnic
www.rp.edu.sg

Resense Spa
www.resensespas.com

RMIT University
www.rmit.edu.au

Russian State University of Management
www.guu.ru

Sandhills Community College
www.sandhills.edu

Santi Development Programmes
www.santi-santi.com

Saxion University of Applied Science
www.saxion.edu

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Spa Connectors
www.spaconnectors.com

Spa Education Academy
www.spaeducationacademy.com

Spa Wellness Akademija
www.akademija.wellness.hr

Stoke on Trent College
www.stokecoll.ac.uk

Success International Health and Skincare Academy
www.successinternational.co.za

Swiss Hotel Management School
www.shms.com

Szolnok University College
<https://unideb.hu>

TAFE Queensland South West
www.tafesouthwest.edu.au

Temasek Polytechnic
www.tp.edu.sg

Tip Touch International
www.tiptouch.com

Ultimate Medical Academy LLC
www.ultimatemedical.edu

Universal Companies Learning Network
<https://my.ucolearning.com/>

Universidad del Zulia
www.luz.edu.ve

Universitas Gadjah Mada
www.ugm.ac.id/en

Universite de Bordeaux Segalen
www.u-bordeaux.fr

Universite Mohammed V de Rabat
www.um5.ac.ma

University College Birmingham
www.ucb.ac.uk/home.aspx

University of Bedfordshire
www.beds.ac.uk

University of California, Irvine
<https://uci.edu>

University of Derby
www.derby.ac.uk

University of Houston
www.uh.edu/hilton-college

University of Malaga
www.uma.es

University of Minnesota, Crookston
www.crk.umn.edu

University of Southern California
www.usc.edu

University of the Ryukyus
www.u-ryukyu.ac.jp/en/

SPA MANAGEMENT

continued

University of West Florida
www.uwf.edu

Vimal Institute for Human
Resource Development
www.vimal.hr

VIVES University of
Applied Sciences
www.vives.be

Warwickshire College Group
www.warwickshire.ac.uk

William Angliss Institute
www.angliss.edu.au

Wynne Business
www.wynnebusiness.com

SPA THERAPY

Aleksandrowicz System
www.beata.website

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Aroma Academija
www.aromara.com

Australian Academy of
Beauty & Spa Therapy
www.australianacademyofbeautytherapy.com

Axelsons Spa School
www.axelsons.se/kontakt/axelsons-spa-school

Barnet and Southgate Collehe
www.barnetsouthgate.ac.uk

Boca Beauty Academy LLC
<https://bocabeautyacademy.edu>

Elite International School
of Beauty & Spa Therapy
www.elitebeautyschool.co.nz

Elly Lukas Beauty Therapy College
www.ellylukas.edu.au

Healing Hands International
www.healinghands.co.za

International Academy
of Spa Esthetics
eng.russiaspas.ru

International Institute
of Wellness Studies
www.iiws.co.in/campus.html

Isa Carstens Health and
Skin Care Academy
www.isacarstens.co.za

Lobster Ink
www.lobsterink.com

Nippon Spa College (NISPAC)
www.nispac.jp

Puretouch Spa Academy
www.studyspa.com

Resense Spa
www.resensespas.com

Serena Spa
www.serenaspa.com

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Spa Connectors
www.spaconnectors.com

Success International Health
and Skincare Academy
www.successinternational.co.za

Summa Spa Institute
www.summaspa.com

Sydney Beauty Dermal Institute
www.sbdi.com.au

VTCT
www.vtct.org.uk

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

WATER SAFETY

QUALIFICATIONS

Royal Life Saving Society
UK (RLSS UK)
www.rlss.org.uk

WHOLE BODY CRYOTHERAPY

Art of Cryo
www.artofcryo.com

ProCcare
<https://courses.proccare.com/courses/artofcryo-operator>

Hair/Beauty & Nails

COSMETOLOGY

Advance Beauty College
www.advancebeautycollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Australian College of
Beauty Therapy
www.acbt.com.au

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy LLC
<https://bocabeautyacademy.edu>

Colegiatura Colombiana de
Cosmetología y Cosmiatría
Tel: +57 4 448 4168

Difference Escuela de
Cosmetología y Alta Peluquería
www.escueladifference.com.ec

ELCES Escuela Latinoamericana
de Capacitación en
Estética Superior
www.elcesedu.com

Elégance Gontard
International School
www.elegance-fr.net

EWI GmbH
www.wellness-institut.com

Friseur- & Kosmetik-Innung Chemnitz
www.friseurinnung-chemnitz.de

IAPAM International Association for
Physicians In Aesthetic Medicine
www.iapam.com

International Academy
of Spa Esthetics
www.russiaspas.ru

Jamu Spa School
www.jamuspaschool.com

Northeast Alabama
Community College
www.nacc.edu

ELECTROLYSIS

Academy Canada Career College
www.academycanada.com

Boca Beauty Academy LLC
<https://bocabeautyacademy.edu>

For full contact details, turn to the Spa Training Directory which starts on p382

EPILATION

CIDESCO
www.cidesco.com

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Vio Malherbe
www.viomalherbe.ch

LASER HAIR REMOVAL

Australian Academy of
Beauty & Spa Therapy
www.australianacademyofbeautytherapy.com

Boca Beauty Academy LLC
<https://bocabeachtyacademy.edu>

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Truro and Penwith College
www.truro-penwith.ac.uk

VTCT
www.vtct.org.uk

LASH & BROW

Universal Companies
Learning Network
<https://my.ucolearning.com/>

MAKE-UP

Advance Beauty College
www.advancebeautycollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Axelsons Spa School
www.axelsons.se/kontakt/axelsons-spa-school

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Bellevue Beauty
Training Academy
<https://bellevuebeauty.edu.au>

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy LLC
www.bocabeachtyacademy.com

Camelot International
www.camelotint.co.za

CIDESCO
www.cidesco.com

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Diference Escuela de
Cosmetología y Alta Peluquería
www.escueladiference.com.ec

ELCES Escuela Latinoamericana
de Capacitación en
Estética Superior
www.elcesedu.com

Elly Lukas Beauty
Therapy College
www.ellylukas.edu.au

Frederique Academy
www.frederiqueacademy.com.hk

Headmasters Academy Pty Ltd
www.headmasters.com.au

International Institute
for Anti-Ageing (IIAA)
www.iaaa.eu

International Institute
of Wellness Studies
www.iivs.co.in/campus.html

Kosmetae
www.kosmetae.com

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists Ltd
www.london-therapists.com

Marant Cosmética Científica
www.marant.com.mx

Perth College of Beauty Therapy
www.perthcollege.com.au

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

Stoke On Trent College
www.stokecoll.ac.uk

Success International Health
and Skincare Academy
www.successinternational.co.za

TAFE NSW
www.tafensw.edu.au

Universal Companies
Learning Network
<https://my.ucolearning.com/>

Vio Malherbe
www.viomalherbe.ch

VTCT
www.vtct.org.uk

Warwickshire College Group
www.warwickshire.ac.uk

MICRODERMABRASION

Advance Beauty College
www.advancebeautycollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Boca Beauty Academy LLC
www.bocabeachtyacademy.com

EIE MediSpa & Laser
Training Centre
www.eiemedispa.ca/education

NAIL TECHNOLOGY

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Aroma Academija
www.aromara.com

Asheville-Buncombe Technical
Community College
www.abtech.edu

Bali International Spa Academy
www.balibisa.com

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

NAIL TECHNOLOGY

continued

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy LLC
<https://bocabeautyacademy.edu>

Bryan College of Applied Health
and Business Sciences
<https://www.bryan.edu/>

Camelot International
www.camelotint.co.za

City College Plymouth
www.cityplym.ac.uk

Confederation of International
Beauty and Cosmetology CIBTAC
www.cibtac.com

EIE MediSpa & Laser Training Centre
www.eiemedispa.ca/education

ELCES Escuela Latinoamericana de
Capacitación en Estética Superior
www.elcesedu.com

Frederique Academy
www.frederiqueacademy.com.hk

Kosmetae
www.kosmetae.com

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists Ltd
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Perth College of Beauty Therapy
www.perthcollege.com.au

PHAB Standard Ltd
www.phabstandard.com

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

Steiner Training Academy
www.theonboardspa.com

Success International Health
and Skincare Academy
www.successinternational.co.za

TAFE NSW
www.tafensw.edu.au

Truro and Penwith College
www.truro-penwith.ac.uk

Universal Companies
Learning Network
<https://my.ucolearning.com/>

VTCT
www.vtct.org.uk

Watpo Thai Traditional
Medical School
www.watpomassage.com

ONCOLOGY ESTHETICS

Universal Companies
Learning Network
<https://my.ucolearning.com/>

PERMANENT COSMETICS

Boca Beauty Academy LLC
www.bocabeautyacademy.com

Friseur- & Kosmetik-
Innung Chemnitz
www.friseurinnung-chemnitz.de

SKINCARE TREATMENTS

Universal Companies
Learning Network
<https://my.ucolearning.com/>

WAXING

Advance Beauty College
www.advancebeautycollege.com

Australian College of
Beauty Therapy
www.acbt.com.au

Bali International Spa Academy
www.balibisa.com

Barnet and Southgate College
www.barnetsouthgate.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Jamu Spa School
www.jamuspaschool.com

Success International Health
and Skincare Academy
www.successinternational.co.za

Truro and Penwith College
www.truro-penwith.ac.uk

Universal Companies
Learning Network
<https://my.ucolearning.com/>

Massage Courses

CUPPING MESSAGE

Universal Companies
Learning Network
<https://my.ucolearning.com/>

DEEP TISSUE MESSAGE

Aleksandrowicz System
www.beata.website

Tip Touch International
www.tiptouch.com

Vio Malherbe
www.viomalherbe.ch

HOLISTIC MESSAGE

Aleksandrowicz System
www.beata.website

International Medical-Spa Institute
www.imsi.co.jp

London Therapists Ltd
www.london-therapists.com

REMEDIAL MESSAGE

Advance Beauty College
www.advancebeautycollege.com

Australian College of
Natural Therapies (ACNT)
www.acnt.edu.au

SPORTS MESSAGE

Bali International Spa Academy
www.balibisa.com

For full contact details, turn to the Spa Training Directory which starts on p382

Vio Malherbe
www.viomalherbe.ch

VTCT
www.vtct.org.uk

SWEDISH MASSAGE

Advance Beauty College
www.advancebeautycollege.com

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Ananda Spa Institute ASI
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts ESI
www.esi-paris.com

Evolution School of
Beauty & Massage
www.evolutionsschool.co.nz

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

Jamu Spa School
www.jamuspaschool.com

Jari Jari Spa Training Academy
www.jarijari.com.my

THAI MASSAGE

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts ESI
www.esi-paris.com

International Training
Massage School
www.itmthaimassage.com

Thai Heritage Spa School
www.thaiheritagespa.com

Watpo Thai Traditional
Medical School
www.watpomassage.com

THAI YOGA MASSAGE

deonThai School Yoga Massage
www.deonthaiyoga.com

THERAPEUTIC MASSAGE

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Aleksandrowicz System
www.beata.website

Algonquin College of Applied
Arts and Technology
www.algonquincollege.com

Asheville-Buncombe Technical
Community College
www.abtech.edu

Australian College of
Natural Therapies (ACNT)
www.acnt.edu.au

Axelsons Spa School
www.axelsons.se

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy LLC
www.bocabeautyacademy.com

Bryan College of Applied Health
and Business Sciences
<https://www.bryan.edu/>

Camelot International
www.camelotint.co.za

Centennial College
www.centennialcollege.ca

Chiva-Som International Academy
www.chivasomacademy.com

Confederation of International
Beauty Therapy and Cosmetology
www.cibtac.com

deonThai School Thai
Yoga Massage
www.deonthaiyoga.com

Ecole des Spas et des Instituts ESI
www.esi-paris.com

Ely Lukas Beauty Therapy College
www.ellylukas.edu.au

Esalen Institute
www.esalen.org

The Giving Touch
www.givingtouchmassageschool.com

Healing Hands International
Massage Academy
www.healinghands.co.za

Houston School of Massage
www.houstonchoolofmassage.com

International Academy
of Spa Esthetics
www.russiaspas.ru

Jamu Spa School
www.jamuspaschool.com

Jari Menari
www.jarimenari.com

National University of
Health Sciences
www.nuhs.edu

Northeast Alabama
Community College
www.nacc.edu

Sandhills Community College
www.sandhills.edu

The Shiatsu School
www.theshiatusschool.com

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Success International Health
and Skincare Academy
www.successinternational.co.za

Suffolk New College
www.suffolk.ac.uk

TAFE Queensland South West
www.tafesouthwest.edu.au

Touch Research Institute
www.miami.edu/touch-research

Truro and Penwith College
www.truro-penwith.ac.uk

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

Trade Associations

Our Trade Associations section gives up-to-date details of national spa associations and organisations around the world. We've split them up into global regions and countries for ease of reference, with those representing spas across the world appearing at the end

AFRICA

- Spa and Wellness Association of Africa (SWAA)
www.swafrica.org

SOUTH AFRICA

- South African Spa Association
www.saspaassociation.co.za

ASIA-PACIFIC & AUSTRALASIA

- Asia Pacific Spa & Wellness Coalition (APSWC)
www.apswc.org

BALI

- Bali Spa and Wellness Association
www.balispawellness-association.org

INDIA

- Spa Association of India
www.spaassociationofindia.in

JAPAN

- Japan Spa Association
www.j-spa.jp

MALAYSIA

- Association of Malaysian Spas (AMSPA)
www.amspa.org.my

TAIWAN

- Taiwan Spa Association
www.tspa.tw

THAILAND

- Thai Spa Association
www.thaispaassociation.com

CENTRAL & SOUTH AMERICA

BRAZIL

- Brazilian Spas Association
www.abcpas.com.br

EUROPE

- European Historic Thermal Towns Association
www.ehtta.eu
- European Spas Association
www.europeanspas.eu

BULGARIA

- Bulgarian Union for Balneology and Spa Tourism (BUBSPA)
www.bubspa.org

THE CZECH REPUBLIC

- Association of Spas of the Czech Republic
www.jedemedolazni.cz

ESTONIA

- Estonian Spa Association
www.estonianspas.eu

FINLAND

- Sauna from Finland
www.saunafromfinland.com

FRANCE

- French Spa Association (SPA-A)
www.spa-a.org

GERMANY

- German Spas Association
www.deutscher-heilbaederverband.de

HUNGARY

- Hungarian Baths Association
www.furdoszovetseg.hu/en

ICELAND

- The Iceland Spa Association
www.visitspas.eu/iceland

IRELAND

- Irish Spa Association
www.irishspaassociation.ie

ITALY

- Federterme
www.federterme.it

PORTUGAL

- Portuguese Spas Association
www.termasdeportugal.pt

ROMANIA

- Romanian Spa Organization
www.romanian-spas.ro

RUSSIA

- National Guild of Spa Experts Russia
www.russiaspas.ru

SERBIA

- Serbian Spas & Resorts Association
www.ubas.org.rs

SPAIN

- Spanish National Spa Association
www.balnearios.org

UKRAINE

- Ukrainian SPA Association
www.facebook.com/UASPA

www.spahandbook.com

NEW AFRICA/SHUTTERSTOCK



UNITED KINGDOM

- Federation of Holistic Therapists (FHT)
www.fht.org.uk
- The UK Spa Association
www.spa-uk.org

NORTH AMERICA, CANADA

- Leading Spas of Canada
www.leadingspasofcanada.com
- Spa and Wellness Association of Canada
www.spaandwellnessassociationofcanada.com

WORLDWIDE

- FEMTEC (the World Federation of Hydrotherapy and Climatotherapy)
<https://www.femteconline.org/m>
- Global Wellness Institute (GWI)
www.globalwellnessinstitute.com

- GSN Planet

www.gsnplanet.org

- Hydrothermal Spa Forum

www.hydrothermal-spa-forum.net

- International Sauna Association

www.saunainternational.net

- International Spa Association (ISPA)

www.experienceispa.com

- Salt Therapy Association

www.salttherapyassociation.org

- Spa Industry Association


www.dayspaassociation.com

- The Sustainable Spa Association (SSA)

www.sustainablespas.org

- Wellness Tourism Association

www.wellnesstourismassociation.org



No matter where
you go in the spa industry,
our insight travels
with you.

Join forces with an association powered by passionate spa professionals just like you, where the business acumen is second to none and the opportunities for growth are endless. The International SPA Association is here to support you on your path to world-changing spa success and innovation by providing top-notch research and education at every turn.

Take the first step and become an ISPA member today at [experienceispa.com](https://www.experienceispa.com).



Events calendar

A brief overview of spa and wellness industry events in 2022. Please check www.leisure diary.com for the most up-to-date information about these and all other events.

3-4 APRIL

World Spa and Wellness London - UK
www.worldspawellness.com

3-4 APRIL

Natural & Organic Products Europe - UK
www.naturalproducts.co.uk

7-10 APRIL

FIBO Global Fitness - Germany
www.fibo.com

10-11 APRIL

IECSC Chicago - USA
www.iecscchicago.com

26 -29 APRIL

W3Spa EMEA - Spain
www.weworkwellevents.com

27 APRIL

UKSA Spring Networking Event
www.spa-uk.org/events/uksa-events

29 APRIL - 2 MAY

Cosmoprof Worldwide - Italy
www.cosmoprof.com

2- 4 MAY

ISPA Conference and Expo - USA
www.attendispa.com

9 - 12 MAY

Hot Springs Connection - USA
www.hot Springs connection.com/conference

2 JUNE

Forum Hotel & Spa - France
www.forumhotspa.com/en

5 - 8 JUNE

Spatec NA - USA
www.spatecna.com

7 JUNE

World Sauna Forum - Finland
www.worldsaunaforum.com

11 JUNE

Global Wellness day - worldwide
www.globalwellnessday.org

13 - 15 JUNE

World Health, fitness & Wellness Festival - Singapore **ONLINE & IN PERSON**
www.fitsummit.com

19-21 JUNE

Spa Life - UK
www.spa-life.co.uk

19 - 22 JUNE

W3Spa North America - USA
www.weworkwellevents.com



PHOTO: COURTESY THE GWS

The Global Wellness Summit will be live and online in October

Visit
leisure diary.com
for the latest
information on
events



PHOTO: SHUTTERSTOCK/RUI SERRA MAIA

World Bathing Day in June: in hot springs around the world

► 22 JUNE

World Bathing Day - Hot Springs locations worldwide
www.worldbathingday.org

25 - 27 JUNE

IECSC Las Vegas - USA
www.iecsclasvegas.com

27 - 28 JUNE

Medical Wellness Congress - Austria
www.mwcongress.com

3 - 4 SEPTEMBER

HEALING SUMMIT - The Healing of Everything - Portugal
www.healingsummit.org

12 - 14 SEPTEMBER

Spa Life - Ireland
www.spa-life.international/ireland

16 - 18 SEPTEMBER

World Wellness Weekend - worldwide
www.world-wellness-weekend.org

20 - 23 SEPTEMBER

Spatec Europe - Portugal
www.spateceu.com

26 - 28 SEPTEMBER

Spafest - UK
www.spa-fest.com

27 - 30 SEPTEMBER

W3 Hospitality EMEA - Malta
www.w3hospitality.com

29 - 30 SEPTEMBER

Termatalia - Spain
www.termatalia.com/en

2 - 3 OCTOBER

Olympia Beauty - UK
www.olympiabeauty.co.uk

4 - 7 OCTOBER

W3 Fit EMEA - Malta
www.w3fit.com

9 - 10 OCTOBER

IECSC Florida - USA
www.iecsflorida.com

23 - 26 OCTOBER

GSN Planet Buyers Conference
www.gsnplanet.org/2022buyersconference

25 - 28 OCTOBER

Interbad- Germany
www.interbad.de

25 - 28 OCTOBER

Synergy - The Retreat Show - Spain
www.theretreatshow.com

31 OCTOBER - 3 NOVEMBER

Global Wellness Summit - Israel
ONLINE & IN PERSON
www.globalwellnesssummit.com

6 - 9 NOVEMBER

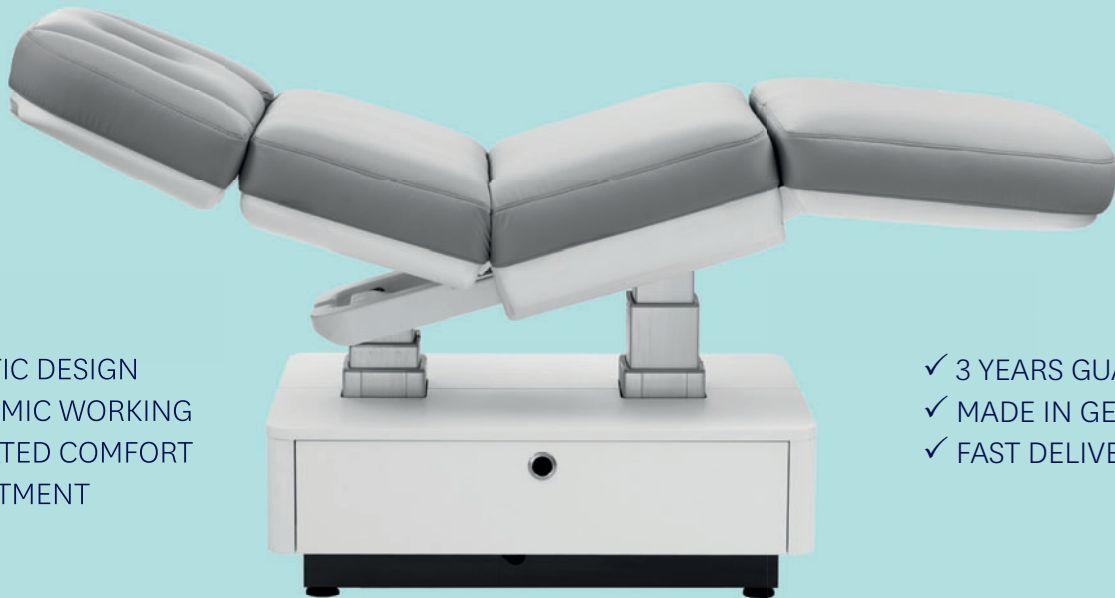
W3Spa North America - USA
www.weworkwellevents.com



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*from highest lying comfort, variety of treatment,
well-being and intrinsic value*



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- INTEGRATED COMFORT COMPARTMENT

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